AmerisourceBergen
Contribution to the Product
Identification Requirements of the
Drug Supply Chain Security Act;
Public Meeting

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### Accomplishments

To date

- Rx product is moving through the supply chain.
- We are receiving and transmitting the required transactional data with little or no issues.
- We have worked closely with dispensers and pharmacies to ensure understanding of the federal requirements and committed to training on how to access the required transactional data.
- We continue to work closely with industry partners to ensure alignment and avoid confusion on expectations. (FDA, PDSA, HDA, GPhA, NACDS, PhRMA, GS1 Global and GS1 US.















#### Readiness

AmerisourceBergen's work to date

- Participated in HDA Pilot Results to be Delivered in November 2016.
- AmerisourceBergen conducted it's own 2015 pilot activity.
  - Pilot Objectives:
    - > Understand serialized processes.
    - > Test technical capabilities.
    - > Measure impact to operations.
    - > Data or shipping errors of products.
  - Scope and Timing:
    - >4 AmerisourceBergen distribution centers (Specialty and Drug Distribution).
    - >4 Rx Manufacturers engaged (aggregating) 40 serialized SKUs.
    - >4 Weeks of "live" operations.
    - > Happy path.



#### What We Learned

What we are doing

- What Worked?
  - Executed end to end process flow.
  - Coordination and execution with our partners.
  - Captured 750,000 EPCIS Events.
- What Were The Bumps?
  - EPCIS Data Exchange.
  - Some scanning challenges.
- What Did We See?
  - Not all labeling is equal.
  - Operational impacts significant.
  - Exceptions WILL be a challenge.
  - Data exchange... Test. Test. Test.



## Moving to a Serialized World

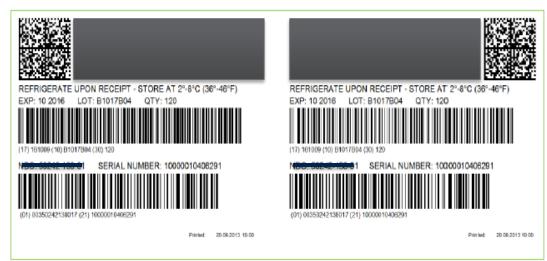
Lesson's learned from AmerisourceBergen's 2015 serialization pilot



Proposed HDA Label Guidance

Revision

# Serialized data in vulnerable position on packaging



# AmerisourceBergen 2015 Pilot

Other serialized labeling challenges



What label should we scan?





Unable to scan: Reflective glare.



# Moving to a Serialized World

Product labeling: Good examples

Encoded to GS1 Standards
Human readable (HR) close to 2D →
Clear identification of HRI



Sealed "Each" Eliminates potential returns issue





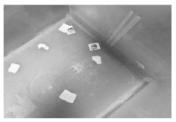




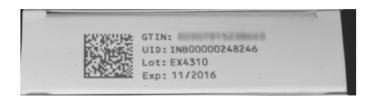
## Moving to a Serialized World

What are we seeing on a larger scale?





Incorrectly coded barcodes. Barcodes falling off.
Missing Human Readable.



What is a UID? (Yes, it's the serial number.)



Incorrectly coded GS1 barcodes. Using NDC instead of GTIN.

### AmerisourceBergen Serialization Activities

#### What's next

- AmerisourceBergen Services:
  - Working with the manufacturers on assessing barcode readability.
    - > Ensuring proper grading and quality inspection of 2D barcodes at the point of packaging.
  - Supporting dispensers and pharmacies with daily DSCSA activities.
    - > Fielding approximately 100+ questions.
- AmerisourceBergen 2017 Pilot focused on Serialized Exceptions:
  - 4 Distribution Centers (Specialty and Drug Distribution).
  - 12 Manufacturers engaged, 50-100 serialized SKUs.
  - Focus on measuring and developing a process to resolve exceptions:
    - > Data, no Product.
    - > Product, no Data.
    - > Packaging / Labeling Issues.
  - 8 weeks of execution starting mid-January 2017 through March 2017.



### Challenges and Opportunities

Pressing issues

#### United States:

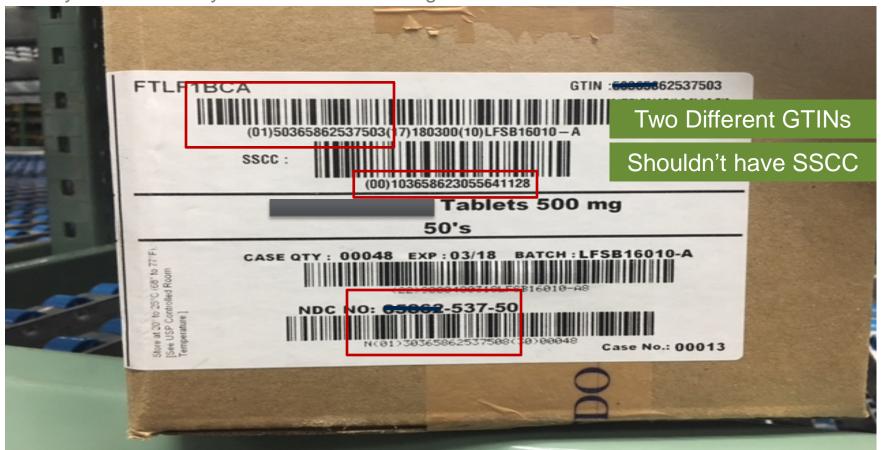
- Handling 340B transactions.
- Borrowing and loaning of Rx products between dispensing entities.
- Aggregation and Inference.
- Preemption concerns continue as States struggle to understand Federal requirements.

#### International:

- India: Export serialization requirements are not consistent with DSCSA requirements.
  - > Product identifiers not represented in the same manner, multiple product identifiers being applied, aggregation at various levels inconsistent between regulations.
  - Industry meeting tentatively planned for the first quarter 2017 to outline the commerce concerns of the conflicting regulations.

## India: Impact on U.S. Supply Chain Management

Tertiary and secondary GTIN on same homogenous case



- Per SNI and GS1 Standards: you can have only one GTIN per current trade item.
- SSCC contained on case that was not a logistic unit.



#### Thank You

You can contact us at:

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