

# ITACS

## Import Trade Auxiliary Communications System Overview and Walkthrough of Functionality

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Food and Drug Administration  
Division of Compliance Systems  
Import Compliance Systems Branch

# Topics

- Description of ITACS
- System Requirements
- Benefits to the Trade and FDA
- Walkthrough of Functionality

# ITACS – Web Users

ITACS currently provides web users with 4 functions:

- ❖ the ability to check the status of FDA-regulated entries and lines
- ❖ the ability to submit entry documentation electronically
- ❖ the ability to electronically submit the location of goods availability for those lines targeted for FDA exam
- ❖ the ability to check the estimated laboratory analysis completion dates

No login accounts are necessary to access these functions. All that is needed is a valid Customs entry number that has been successfully transmitted to FDA.

# ITACS – Account Users

ITACS Account Management allows users to:

- ❖ Receive Notices of FDA Action via email\*
- ❖ Retrieve Notices of FDA Action as downloads from within ITACS
- ❖ View the details of specific information requests, which are currently delivered via hard copy Notices of FDA Action
- ❖ Will also allow for future enhancements requested by the Import Trade Community which require user verification

\*Receipt of Notices of FDA Action via email is optional and will take the place of paper Notices if chosen. Account users will be able to retrieve Notices by downloading them from within ITACS regardless of whether they opt to receive them via email or regular mail.

# ITACS – Account Users

- To view the ITACS Account Management PP visit:

<http://www.fda.gov/forindustry/importprogram/entryprocess/importsyste.ms/ucm480953.htm>

Details:

- Background and Overview of ITACS Account Management
- Creating a New Account
- Retrieving Notices of FDA Action from ITACS
- Managing your Account, Users and Groups

# Trade System Requirements

- ITACS Internet access - <https://itacs.fda.gov>
- Security – Web User
  - Accounts Not Required
  - Only Entry Number/Line Number needed
  - Limited functionality available
- Security – ITACS Account User
  - Approved ITACS Account required to receive Notices of FDA Action and Specific Information requests via email and/or to download them from within ITACS.
- FURLS account access: <https://www.access.fda.gov/oa>

# FDA System Requirements

- File size limitation increased to 5 files of 50 MB each, for a total of 250 MB per submission
- Server storage capacity
- Variety of document types accepted including PDF, Word and Excel
- Receipt of conveyance arrival information from CBP for truck and air shipments
- Virus scanning of submitted documents

## Benefits – Entry/Line Status

- Allows a quick way to check on the status of entries successfully transmitted to FDA
  - CBP/FDA Interface down
  - No time waiting for return phone calls
  - More specific information regarding a shipment during the admissibility process
  - Displays expected Laboratory Time Frames for sampled lines
  - Ability To Query Closed Entries
  - Enables FDA to focus resources on expediting review of entries and completion of designated shipment examinations



# Benefits - Document Submission

- Entry Document Submission
  - No need to copy documents for FDA
  - No need to fax or deliver documents to FDA
  - No problems with lost document submissions
  - Documented date and time of document upload
  - No need to for FDA to retain paper copies of entry documentation
  - Provides all FDA staff easy access to documents via FDA's Import systems (OASIS & ER)

# Benefits – Availability Information

- Shipment Availability Information
  - No faxing
  - No phone calls
  - Less confusion between trade and FDA about date and location of availability
  - Documented date and time of submission of information

# Benefits – ITACS Accounts

- ITACS Accounts
  - Faster receipt of Notices of FDA Action either via e-mail or via download within ITACS
  - No need to wait for hard copy mailed Notices
  - Receipt of requests for specific information sent via email or via download within ITACS

# Checking Entry/Line Statuses

# Checking Statuses

- Enter a valid entry number (specific line numbers may be entered but are optional)
- Enter the CAPTCHA letters
- Click “Submit”

# Checking Entry/Line Statuses



Import Trade Auxiliary Communications System

## Welcome to Import Trade Auxiliary Communications System

ITACS allows the Import Trade Community to:

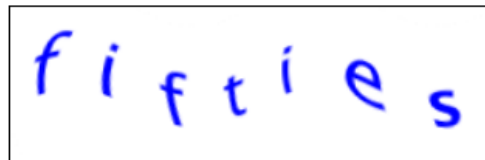
- 1) Check status of Entries
- 2) Input Line Availability
- 3) Submit Requested Documents



To get started, at a minimum please enter an Entry Number. If you would like to narrow your entry search, please provide a Line Number. The security letters are required for entry, when provided by the system.

\* are required fields

Entry Number \*  (Example: xxx-xxxxxxx-x)  
CBP Line Number   
FDA Line Number



Hear a set of letters

Get a new set of letters

Please enter the letters provided\*

# Status: Lines Still Under Review

## “No public status available”

### Status and Actions

#### Results

Entry Number: [redacted] 536-1      Entry Level Status:

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[redacted] 31536-1/11-1	GLOVE EXAM VINYL MED	80L--YZ	Total: 670.0 Case (670.0 Case, 10.0 Box, 100.0 Pieces)	China	No public status available			
<input type="checkbox"/>	[redacted] 31536-1/21-1	GLOVE EXAM VINYL LG	80L--YZ	Total: 410.0 Case (410.0 Case, 10.0 Box, 100.0 Pieces)	China	No public status available			
<input type="checkbox"/>	[redacted] 31536-1/31-1	VINYL EXAM PF CLEAR MED	80L--YZ	Total: 756.0 Case (756.0 Case, 10.0 Box, 150.0 Pieces)	China	No public status available			
<input type="checkbox"/>	[redacted] 31536-1/41-1	VINYL EXM PF CLEAR	80L--YZ	Total: 630.0 Case (630.0 Case, 10.0 Box, 150.0 Pieces)	China	No public status available			

Indicates that FDA has not yet taken an action and the line is pending review

[Export as PDF for Print](#)   [Select All Lines](#)   [Clear Selected](#)

#### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability (location of goods for examination) for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

TAKE ACTION

REFRESH

FINISHED

# Status: CBP Conveyance Arrival Notification Not Received For Truck and Air Shipments

“FDA entry status information is not available pending receipt of Conveyance Arrival Notification”

## Status and Actions

**FDA entry status information is not available pending receipt of Conveyance Arrival Notification.** If the cargo has physically arrived, please check with the broker for the status in ABI. If ABI status is not available, contact the [local FDA office](#) at the port of entry for status inquiries. Contact [ACE\\_Support@fda.hhs.gov](mailto:ACE_Support@fda.hhs.gov) if ABI does not show the current status as confirmed by local FDA at the port of entry. You may upload documents and/or submit availability information as appropriate.

## Results

Entry Number:  Entry Level Status: FDA entry status information is not available pending receipt of Conveyance Arrival Notification from CBP

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	<input type="text" value="3927-4"/> 27-4/11-2		52AIS99	Total: 144.0 Pieces (144.0 Pieces)	Canada	No public status available			
<input type="checkbox"/>	<input type="text" value="3927-4"/> 27-4/21-2		32AAB01	Total: 48.0 Pieces (48.0 Pieces)	Canada	No public status available			
<input type="checkbox"/>	<input type="text" value="3927-4"/> 27-4/31-1		52AIS26	Total: 48.0 Pieces (48.0 Pieces)	Canada	No public status available			
<input type="checkbox"/>	<input type="text" value="3927-4"/> 27-4/41-1		52AIS26	Total: 300.0 Pieces (300.0 Pieces)	Canada	No public status available			
<input type="checkbox"/>	<input type="text" value="3927-4"/> 27-4/51-1								
<input type="checkbox"/>	<input type="text" value="3927-4"/> 27-4/61-2								
<input type="checkbox"/>	<input type="text" value="3927-4"/> 27-4/71-2								

- Applies to Truck and Air Shipments
- Entry/Line status will not be displayed until electronic arrival notification has been received from Customs

[Export as PDF for Print](#) [Select All Line](#)

## Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability (location of goods for examination) for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

TAKE ACTION

REFRESH

FINISHED



# Status: Mixed for Multi-line Entry

## Status and Actions

### Results

Entry Number: 1331-5 Entry Level Status: Hold Pending Further Written Notice from FDA

<input type="checkbox"/>	<span style="background-color: #00aaff; color: white; padding: 2px;">1331-5</span>	51331-	CUMIN POWDER	28BGH16	Total: 176 Kilograms (176 Kilograms)	India	Released	06/10/2010	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white; padding: 2px;">1331-5</span>	51331-	CORIANDER PROCESSED/DHANADAL	28BGH15	Total: 52 Kilograms (52 Kilograms)	India	Released	06/10/2010	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white; padding: 2px;">1331-5</span>	51331-	CORIANDER PROCESSED/DHANADAL	28BGH15	Total: 32 Kilograms (32 Kilograms)	India	Released	06/10/2010	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white; padding: 2px;">1331-5</span>	51331-	EX HOT CHILLI POWDER	28BGH08	Total: 215 Kilograms (215 Kilograms)	India	Submission Under Technical Review	11/09/2012	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white; padding: 2px;">1331-5</span>	51331-	EX HOT CHILLI POWDER	28BGH08	Total: 259 Kilograms (259 Kilograms)	India	Refused Inform FDA Before Export	11/09/2012	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white; padding: 2px;">1331-5</span>	51331-	EX HOT CHILLI POWDER	28BGH08	Total: 134 Kilograms (134 Kilograms)	India	Refused Inform FDA Before Export	11/09/2012	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white; padding: 2px;">1331-5</span>	51331-	EX HOT CHILLI POWDER	28BGH08	Total: 96 Kilograms (96 Kilograms)	India	Refused Inform FDA Before Export	11/09/2012	

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### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

TAKE ACTION

FINISHED

# Status: Documents Required

## “Documents Required”

### Status and Actions

#### Results

Entry Number: [REDACTED] 93673-5    Entry Level Status: Documents Required

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">[REDACTED]</span> 3673-	FD ORGANIC STRAWBERRY PC 10-12MM	20BGH14	Total: 128.0 Kilograms (128.0 Kilograms)	Germany	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	11/09/2016		
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">[REDACTED]</span> 3673-	FD ORGANIC STRAWBERRY PC 10-12MM	20BGH14	Total: 1017.0 Kilograms (1017.0 Kilograms)	Germany	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	11/09/2016		
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">[REDACTED]</span> 3673-	FD ORGANIC WILD BLUEBERRY WHOLE	20BGH02	Total: 1530.0 Kilograms (1530.0 Kilograms)	Germany	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	11/09/2016		
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">[REDACTED]</span> 3673-	FD ORGANIC WILD BLUEBERRY WHOLE	20BGH02	Total: 1530.0 Kilograms (1530.0 Kilograms)	Germany	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	11/09/2016		

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#### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability (location of goods for examination) for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

TAKE ACTION

REFRESH

FINISHED

# Status: Pending Compliance Review

## “Pending Review By FDA Compliance Staff”

### Status and Actions


#### Results

Entry Number [REDACTED] 94922-2      Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">[REDACTED]</span> 94922-2/1-	COQ10(UBIDECARENONE) DIETARY SUPPLEMENT USE	54YBR08	Total: 300 Kilograms (300 Kilograms)	Japan	Pending Review By FDA Compliance Staff	04/12/2013	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">[REDACTED]</span> 94922-2/2-	L-CITRULLINE -DIETARY SUPPLEMENT USE	54CBR99	Total: 750 Kilograms (750 Kilograms)	Japan	Pending Review By FDA Compliance Staff	04/12/2013	

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#### Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

# Status: Refused Line

## “Refused Inform FDA Before Export”

### Status and Actions

#### Results

Entry Number: [redacted] 7587-5      Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	[redacted] 7587-5/1-1	CHILI PEPPERS	28AGB08	Total: 1860 Bag (1860 Bag, 10 Kilograms)	China	Refused Inform FDA Before Export	11/09/2012	

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#### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

TAKE ACTION

FINISHED

# Status: Sample Collected by FDA

## “FDA Sample Collected”

### Status and Actions

#### Results

Entry Number: 78142-6 Entry Level Status: Hold Designated Lines - Notify FDA of Location for FDA Examination

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">78142-</span>	TINNED BAMBOO SHOOT STRIP IN WATER	24TEE03	Total: 400 Carton (400 Carton, 1 Tin, 20 Kilograms)	Thailand	May Proceed Without FDA Examination	02/07/2013	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">78142-</span>	SWEET CHILLI SAUCE FOR CHICKEN	37JGT03	Total: 200 Carton (200 Carton, 24 Bottle, Non-Protected,Cyl, 10 Ounces, fluid)	Thailand	May Proceed Without FDA Examination	04/02/2013	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">78142-</span>	SWEET CHILLI SAUCE FOR SPRING ROLL	37JGT03	Total: 200 Carton (200 Carton, 24 Bottle, Non-Protected,Cyl, 10 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">78142-</span>	SWEET CHILLI SAUCE FOR CHICKEN	37JGT03	Total: 180 Carton (180 Carton, 12 Bottle, Non-Protected,Cyl, 25 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">78142-</span>	SWEET CHILLI SAUCE FOR SPRING ROLL	37JGT03	Total: 200 Carton (200 Carton, 12 Bottle, Non-Protected,Cyl, 24 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	<span style="background-color: #00aaff; color: white;">78142-</span>	CANNED JACKFRUIT IN SYRUP-STRIP	21WET10	Total: 40 Carton (40 Carton, 24 Can, Cylindrical, 20 Ounces, weight (avdp))	Thailand	May Proceed Without FDA Examination	02/27/2012	

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#### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

[TAKE ACTION](#) [FINISHED](#)

## Status: Sample Collected by FDA

### Viewing Laboratory Timeframes for Sampled Lines

- When a sample has been collected and the analysis is in progress, an estimated completion date may be viewed.
- Select a line using the checkbox, then select “View Expected Lab Completion Date” and click “Take Action”

# Status: Sample Collected by FDA

## Viewing Laboratory Timeframes for Sampled Lines

### Status and Actions

#### Results

Entry Number:  Entry Level Status: Document Submitted

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input checked="" type="checkbox"/>	<input type="text" value="870332-1"/> 332-1/1-1	PROPOLIS	36CYD99	Total: 1000 Kilograms (1000 Kilograms)	China	FDA Examination Pending	04/03/2013	Line Availability Received

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#### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

TAKE ACTION

FINISHED

# Status: Sample Collected by FDA

## Viewing Laboratory Timeframes for Sampled Lines

### Example of Expected Lab Work Completion Date

#### Status and Actions

#### Results

Entry Number:            15883-1      Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status	Expected Lab Work Completion
<input checked="" type="checkbox"/>	<span style="background-color: #0056b3; color: white; padding: 2px;">          </span> 5883-	34 CARTONS FROZEN MAHI-MAHI SKINLESS FLETCH 12-16 OZ	16AGT51	Total: 34 Case (34 Case, 50 Pounds (avdp))	Taiwan	FDA Lab Analysis in Process	03/29/2013		Apr 16, 2013
<input type="checkbox"/>	<span style="background-color: #0056b3; color: white; padding: 2px;">          </span> 5883-	716 CARTONS FROZEN MAHI-MAHI SKIN LESS FLETCH 1-3#	16AGT51	Total: 716 Case (716 Case, 50 Pounds (avdp))	Taiwan	May Proceed Without FDA Examination	03/29/2013		
<input type="checkbox"/>	<span style="background-color: #0056b3; color: white; padding: 2px;">          </span> 5883-	130 CARTONS FROZEN MAHI MAHI SKINLESS FLETCH 3-UP#	16AGT51	Total: 130 Case (130 Case, 50 Pounds (avdp))	Taiwan	May Proceed Without FDA Examination	03/29/2013		

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#### ▼ Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

TAKE ACTION
FINISHED



# Status: Sample Collected by FDA

## Viewing Laboratory Timeframes for Sampled Lines

### No Sample Collected

#### Status and Actions

#### Results


Entry Number: [REDACTED] 5766-9 Entry Level Status: Hold Designated Lines - Notify FDA of Location for FDA Examination

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status	Expected Lab Work Completion
<input checked="" type="checkbox"/>	[REDACTED] 766-9/1-1	1702 CARTONSW FROZEN YELLOWFIN TUNA STEAKS	16AGT45	Total: 1702.0 Case (1702.0 Case, 7.5 Pounds (avdp))	Maldives	Notify FDA of Location for FDA Examination	01/06/2015	Document Submitted	No Sample Collection Assigned/Performed

No Sample Collection Assigned/Performed

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#### Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.  
The action taken will be applied to all of the selected lines.  
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

# Status: Sample Collected by FDA

## Viewing Laboratory Timeframes for Sampled Lines

### Lab Completion Date Not Yet Available

#### Status and Actions

#### Results

Entry Number: 002-6 Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status	Expected Lab Work Completion
<input checked="" type="checkbox"/>	<span style="background-color: #cccccc; padding: 2px;">040002-</span>	MINERAL WATER POLYANA KVASOVA	29WGT02	Total: 150.0 Box (150.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	<span style="background-color: #cccccc; padding: 2px;">040002-</span>	MINERAL WATER SVALYAVA	29WGT02	Total: 100.0 Box (100.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	<span style="background-color: #cccccc; padding: 2px;">040002-</span>	MINERAL WATER LUZHANSKAYA	29WGT02	Total: 100.0 Box (100.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	<span style="background-color: #cccccc; padding: 2px;">040002-</span>	MINERAL WATER KUJALNIK	29WGT02	Total: 100.0 Box (100.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	<span style="background-color: #cccccc; padding: 2px;">040002-</span>	MINERAL WATER MIRGORODSKAYA	29WGT02	Total: 100.0 Box (100.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	<span style="background-color: #cccccc; padding: 2px;">040002-</span>	MINERAL WATER MORSHINSKAYA	29WGT02	Total: 80.0 Box (80.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.

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**Expected Lab Completion Date Not Yet Available. Please Check Back Later.**

#### Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

**TAKE ACTION** **FINISHED**

# Checking Entry/Line Statuses

## Status and Actions

### Results

Entry Number:  Entry Level Status: Documents Required

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	<input type="text" value="49-"/>	FROZEN COHO FILLETS COMING BACK FOR RELABELLING & EXPOR	16YMD99	Total: 20.0 Package (20.0 Package, 8301.0 Kilograms)	United States	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	07/19/2016	Document Submitted	07/18/2016

Status results can be exported to a PDF file for printing or record keeping. Click on the “Export as PDF for print” link

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

TAKE ACTION FINISHED

# Checking Entry/Line Statuses

## Printer Friendly Results

### Example PDF

FDA Status for Entry [REDACTED] 515649-5

Tue Jul 26, 2016 12:11:30 PM EDT

Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
[REDACTED] 515649-5/1-1	FROZEN COHO FILLETS COMING BACK FOR RELABELLING & EXPOR	16YMD99	Total: 20.0 Package (20.0 Package, 8301.0 Kilograms)	United States	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	07/19/2016	Document Submitted

# Checking Entry/Line Statuses

- Note: ITACS will display the status for closed entries. However; if the entry has been closed by FDA you will not be able to upload documents or submit availability information.

# Submitting Documents

# Submitting Documents

- Input an Entry Number
- Select the radio button next to:
  - “Submit Entry Level Documents” OR
  - “Submit Line Level Documents for the selected item(s)”

Note: If submitting line-level documents, select the checkbox next to the lines related to the document being submitted. Standard Entry Documentation (3461, invoice, bill of lading, packing lists) should be submitted at the Entry Level.

- Click “Take Action”

# Submitting Entry Level Documents

## Status and Actions

### Results

Entry Number  Entry Level Status: Documents Required

Select	Entry/CBP-FDA	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	19470-	FREEZE DRIED STRAWBERRIES	20BGH14	Total: 11.0 Carton (11.0 Carton, 1.0 Package, 95.0 Kilograms)	China	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	04/18/2016		
<input type="checkbox"/>	19470-	FREEZE DRIED STRAWBERRIES	20BGH14	Total: 11.0 Carton (11.0 Carton, 1.0 Package, 95.0 Kilograms)	China	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	04/18/2016		
<input type="checkbox"/>	19470-	STRAWBERRIES, DRIED OR PASTE; PLASTIC, SYNTH; NTRL/ARTFCL DRIE	20BGH14	Total: 22.0 Carton (22.0 Carton, 1.0 Package, 95.0 Kilograms)	China	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	04/18/2016		

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date





# Submitting Documents (cont)

- Click the “Browse” button and locate the file you want to attach
- A document may be deleted from the list prior to submission if it has been attached in error
- Select the Document Type from the drop-down list
- Enter the required Submitter Information (marked with an asterisk)
- When done, click either “Submit and Finished” or “Submit and Return to Entry” button
- Repeat as needed
- You may attach up to 5 files of 50 MB each, for a total of 250 MB per submission

# Finding Documents to Submit

## Document Submission

Entry/Doc-Line[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
8433-7/1-1	ALASKA FRZN SALMON	16AGT32	Total: 960.0 Carton (960.0 Carton, 49.5 Pounds (avdp))	China	FDA Examination Pending	11/21/2016	

### Submit Document



To associate a file to the selected lines, please press the Browse button to locate and identify files from your local machine. Up to 5 files can be identified for upload at a time. You can attach files up to a total size of 250 MB. Each file should be limited to 50 MB.

If Document Type "Entry Documentation" is selected that indicates the Customs Entry Form, Invoice, and Bill of Lading are being provided as one submission. If desired, the three documents referenced can be sent as separate submissions using the appropriate documents types.

If this Entry includes multiple invoices, please submit the invoices at the appropriate line level.

The Bill of Lading and Customs Entry Form should be submitted at the Entry Level. An Invoice can be submitted at the line level if there are multiple invoices covering different lines in the Entry. If the invoice covers all lines in the entry it should be sent as an entry level submission.

**Selection of multiple files to upload are not supported in IE9 or lower versions.**

[List of File Types Accepted by FDA](#)

\* are required fields

Browse...

**ITACS does not support password-protected files. Please do not upload password-protected files.**

Submitter Name: \*

Submitter Email: \* (itacs@example.com)   Receive a confirmation of submission by email

Submitter Firm Name: \*

Submitter Phone Number: \* (xxx-xxx-xxxx)

Additional Information:

PREVIOUS SUBMIT AND RETURN TO ENTRY SUBMIT AND FINISHED

# Finding Documents to Submit

## Document Submission

Entry/Doc-Line[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
433-7/1-1	ALASKA FRZN SALMON	16AGT32	Total: 960.0 Carton (960.0 Carton, 49.5 Pounds (avdp))	China	FDA Examination Pending	11/21/2016	

### Submit Document

To associate a file to the selected lines, please press the Browse button to locate and identify files from your local machine. Up to 5 files can be identified for upload at a time. You can attach files up to a total size of 250 MB. Each file should be limited to 50 MB.

If Document Type "Entry Documentation" is selected that indicates the Customs Entry Form, Invoice, and Bill of Lading are being provided as one submission. If desired, the three documents referenced can be sent as separate submissions using the appropriate documents types.

If this Entry includes multiple invoices, please submit the invoices at the appropriate line level.

The Bill of Lading and Customs Entry Form should be submitted at the Entry Level. An Invoice can be submitted at the line level if there are multiple invoices covering different lines in the Entry. If the invoice covers all lines in the entry it should be sent as an entry level submission.

**Selection of multiple files to upload are not supported in IE9 or lower versions.**

[List of File Types Accepted by FDA](#)

\* are required fields



Test Document.pdf

Document Type List: Entry Documentation \*

Delete

Browse...

ITACS does not support password-protected files. Please do not upload password-protected files.

Submitter Name: \*

Submitter Email: \* (itacs@example.com)

Submitter Firm Name: \*

Submitter Phone Number: \* (xxx-xxx-xxxx)

Additional Information:

Receive a confirmation of submission by email

Choose one

PREVIOUS

SUBMIT AND RETURN TO ENTRY

SUBMIT AND FINISHED

# After Document Submission

- Immediately after submitting the documents, a message will be displayed at the top of the screen “If you selected to receive email notification you will receive an email upon completion of the virus scan and successful upload. If you have not opted to receive email notification please check back later to review the status of your submission”

# After Document Submission

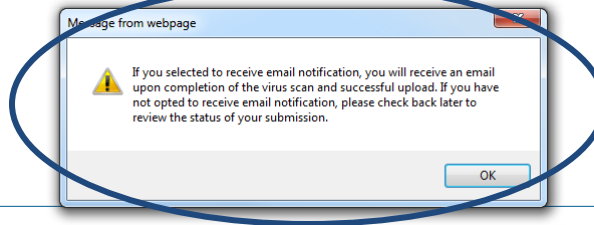
## Status and Actions

If you selected to receive email notification, you will receive an email upon completion of the virus scan and successful upload. If you have not opted to receive email notification, please check back later to review the status of your submission.

## Results

Entry Number: 0249855-4 Entry Level Status:

Select	Entry/IBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input checked="" type="checkbox"/>	0249855-4/1-1	SECURFIT HIP STEM / RETURN FOR PRODUCT INVESTIGATION	87M-EH	Total: 1 Number (1 Number)	United States	No public status available		



[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

## Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.  
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.



- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date


[TAKE ACTION](#) [FINISHED](#)

# After Document Submission

- With the implementation of virus scanning, document uploads may take up to fifteen minutes to complete.
- Users may select the checkbox “Receive a confirmation of submission by email”. This email will notify the user whether the document(s) passed or failed the virus scan.
- If the virus scan is successful, the ITACS status will update to “Document Submitted” and the ITACS Status date will reflect the date of submission.

# Successful Document Submission Example Email

From:  itacs@fda.hhs.gov Sent: Fri 4/12/2013 12:43 PM  
To:   
Cc:  
Subject: ITACS Document Submission Status

You submitted 1 document(s) through ITACS on April 12, 2013 at 12:42:08 Eastern Time for the entry / entry line(s):  
49855-4

Document Name	Status
ITACS-test.pdf	Successful

Please do not reply to this email. Email sent to this address cannot be answered. Thank you.

# Successful Document Submission

## “Document Submitted” Status

### Status and Actions

#### Results

Entry Number [REDACTED] 0864-1    Entry Level Status: Document Submitted

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[REDACTED] 0864-1/1-1	'ENERGY' TEA (HERBAL BLEND)	54ECT99	Total: 84.0 Carton (84.0 Carton, 1.0 Kilograms)	Sri Lanka	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	04/25/2016	Document Submitted	04/25/2016



# Document Review by FDA

- When documents have been successfully submitted, FDA's Entry Review staff will see an icon which indicates documents are available for review and they can access and review those documents on-line.

# Submitting Availability

# Submitting Availability Information for FDA Examination

- Query the entry number
- Click the checkbox next to the line(s) for which you wish to submit availability
- Select the radio button next to “Input Line Availability for the selected item(s)”
- Click on the “Take Action” button

# Submitting Availability Information (All lines or Selected lines)

## Status and Actions


### Results

Entry Number: [REDACTED] 856-5    Entry Level Status: Hold Designated Lines - Notify FDA of Location for FDA Examination

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input checked="" type="checkbox"/>	<span style="background-color: #0070C0; color: white;">[REDACTED]</span> 9856-5/1-1	SESAME SEED	23KFY02	Total: 820.0 Bag (820.0 Bag, 50.0 Pounds (avdp))	India	Notify FDA of Location for FDA Examination	10/30/2015	Document Submitted	10/28/2015

[Export as PDF for Print](#)   [Select All Lines](#)   [Clear Selected](#)


### Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.  
The action taken will be applied to all of the selected lines.  
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability (location of goods for examination) for the selected item(s)**
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

 TAKE ACTION

 REFRESH

 FINISHED

# Submitting Availability – Three Options

1. Goods for the selected lines are available at the Consignee address as filed
2. Goods for the selected lines are available at the Consignee address as filed with extra information as provided below
3. Provide an updated location for the selected lines

Note: If there is any question about the validity of the consignee firm information as stored in FDA's Import system, do not use option 1 or option 2.

# Required and Optional Information

- For all options, submitter information is required
- Required information is marked with an asterisk
- Information required varies depending on the option chosen
- Do not submit availability location in advance of the product being available for examination by FDA

**Note: DO NOT SUBMIT AVAILABILITY INFORMATION IN ADVANCE OF THE PRODUCT BEING AVAILABLE FOR EXAMINATION BY FDA.**

# Submitting Availability – Option 1

- Only Submitter information is required
- The consignee as filed in the entry will be indicated as the location of goods
- No additional information may be entered

# Submitting Availability – Option 2

- Submitter information is required
- The consignee as filed in the entry will be indicated as the location of goods
- Contact Name, Contact Phone Number, Warehouse/Pier Lot Number, Hours of Operation and Additional Information may all be entered optionally




# Submitting Availability – Option 3

- Submitter information is required
- Facility Name, Contact Name, Contact Phone Number, Street Address, City, State and Zip Code are required
- Warehouse/Pier Lot Number, Hours of Operation and Additional Information may all be entered optionally

# Provide a Location of Goods (Not at Consignee)

“Provide an updated location for the selected lines”

▼ Availability Information

 To indicate Line Availability, please start by selecting the Line Availability option in the Goods location section that best describes the type of Line Availability information you are attempting to provide. Next enter the Submitter information in the appropriate fields. Lastly, please enter in the necessary information for the Facility Information section and then press the Submit button.

\* are required fields

**Goods Location**

Goods for the selected lines are available at the Consignee address as filed

Goods for the selected lines are available at the Consignee address as filed with extra information as provided below

Provide an updated location for the selected lines

**Submitter Information**

Submitter Name: \*  Submitter Phone Number: \* (xxx-xxx-xxxx)

Submitter Firm Name \*  Submitter Email: \*

**Facility Information**

Facility Name: \*  Contact Phone Number: \* (xxx-xxx-xxxx)

Contact Name: \*  Warehouse/Pier Lot Number:

Street Address: \*  Hours Of Operation:

City: \*  State / Territory: \*  Zip Code \*

Additional Information:

# Submitting Availability

- After filling out all required information and clicking “Submit”, the Confirm Input Line Availability screen is presented.
- Verify all information is correct then click either “Submit and Return to Entry” or “Submit and Finished”.

# Verify Availability Information Before Submitting

## Confirm Input Line Availability

Entry/Doc-Line [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
7265- 3/17-1	GOURAMY FISH SAUCE	16YCP09	Total: 50 Carton (50 Carton, 24 Bottle, Non-Protected,Cyl, 16 Ounces, weight (avdp))	Thailand	Notify FDA of Location for FDA Examination	Mar 13, 2013	
	CRISPY COOKY	03HGT99	Total: 50 Carton (50 Carton, 24 Bag, 7 Ounces, weight (avdp))	Thailand	Document Submitted	Jan 16, 2013	Document Submitted

### Availability Information



**Please review the information below.**

If the information provided is correct and you would like to submit the information and query another entry or exit the system, press the Submit and Finished button.

If the information displayed is correct and you would like to submit it and perform another action for this entry, press the Submit and Return to Entry button.

If the information displayed is incorrect and you would like to change it, press the Previous button to return to the previous screen and edit your Line Availability.

#### Goods Location

Provide an updated location for the selected lines

#### Submitter Information

Submitter Name: \*  Submitter Phone Number: \* (xxx-xxx-xxxx)   
 Submitter Firm Name: \*  Submitter Email: \*

#### Facility Information

Facility Name: \*  Contact Phone Number: \* (xxx-xxx-xxxx)   
 Contact Name: \*  Warehouse/Pier Lot Number:   
 Street Address: \*  Hours Of Operation:   
 City: \*  State / Territory: \*  Zip Code: \*

Choose one

PREVIOUS

SUBMIT AND RETURN TO ENTRY

SUBMIT AND FINISHED

# After Availability Information is Submitted

## Status and Actions

✔ Line availability sent successfully.

## Results

Entry Number: [redacted] 08543-6    Entry Level Status: Document Submitted

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input checked="" type="checkbox"/>	[redacted] 543-6/1-1	SORBITOL LIQUID OR DRY	45VY-99	Total: 72.0 Drum (72.0 Drum, 270.0 Kilograms)	Indonesia	FDA Examination Pending	04/26/2016	Updated Line Availability	04/26/2016

# Line(s) Not Eligible for Availability Submission

- Availability Information may only be submitted for entries where at least one line has been designated for physical exam/sample by FDA.
- If no lines have been designated, the message “Selected lines are not eligible for submission of availability at this time” will be displayed.

# Line(s) Not Eligible for Availability Submission

Status and Actions

Results

Entry Number [redacted] 0249855-4      Entry Level Status: Document Submitted


Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input checked="" type="checkbox"/>	[redacted] 0249855-471-1	SECURFIT HIP STEM / RETURN FOR PRODUCT INVESTIGATION	87M--EH	Total: 1 Number (1 Number)	United States	Document Submitted	04/12/2013	Document Submitted

Selected lines are not eligible for submission of availability at this time.

Selected lines are not eligible for submission of availability at this time.

[Export as PDF for Print](#)   [Select All Lines](#)   [Clear Selected](#)

Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.  
 Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

# Retrieving Notices of FDA Action from ITACS

\*ITACS Account Management Required



Import Trade Auxiliary Communications System

Logged in as: Test User

[Manage Users](#) [Modify Your Own Profile](#) [Log out](#)

## Welcome to Import Trade Auxiliary Communications System

ITACS allows the Import Trade Community to:

1) Check status of Entries 2) Input Line Availability 3) Submit Requested Document

Indicates that you are logged in and the User Name for the account. Also provides links to modify your account and manage users if a Firm or Group Admin



To get started, at a minimum please enter an Entry Number. If you would like to narrow your entry search, please provide a Line Number. The security letters are required for entry, when provided by the system.

\* are required fields

Entry Number \*

(Example: xxx-xxxxxxx-x)

CBP Line Number

FDA Line Number

No CAPTCHA Code required when logged into your account

## Helpful Links

[ITACS Industry Page](#)

[FDA Import Office Locations and Contact Information](#)

[Import Refusals](#)

For assistance please contact ([itacssupport@fda.hhs.gov](mailto:itacssupport@fda.hhs.gov))

[Import Program Page](#)

[Import Alerts](#)

[Access FDA Product Code Query](#)



# Retrieving Notices of FDA Action from ITACS

\*ITACS Account Management Required

## Status and Actions

### Results


Entry Number: [REDACTED]1696-0 Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[REDACTED]1696-0/1-1	VIDEO GAME [REDACTED]	95R-EJ	Total: 20.0 Pieces (20.0 Pieces)	China	Notify FDA of Location for FDA Examination	02/12/2016		

To retrieve Notices choose 'Retrieve Notices of FDA Action' radio button and click TAKE ACTION.

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

### Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.  
The action taken will be applied to all of the selected lines.  
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date
- Retrieve Notices of FDA Action

**TAKE ACTION** **FINISHED**

# Retrieving Notices of FDA Action from ITACS

\*ITACS Account Management Required

FDA MARCS Import Trade Auxiliary Communications System

Logged in as: **Test User**  
[Manage Users](#) [Modify Your Own Profile](#) [Log out](#) [Help](#)

### Status and Actions

Results


Entry Number: [REDACTED] 1717-4    Entry Level Status: Document Submitted



Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[REDACTED] 01717-4/2-1	[REDACTED] VIDEO GAME CONSOLE	95R-EJ	Total: 1380.0 Pieces (1380.0 Pieces)	China	Detained - Refer to Notice of FDA Action for Violation Charges	02/18/2016	Document Submitted	02/18/2016

Available Notices of FDA Action will be listed at the bottom of the page. Click on the PDF icons to open and view the Notices.

[Export as PDF for Print](#)   [Select All Lines](#)   [Clear Selected](#)

### ▼ Notices of FDA Action Issued to Your Firm

 All Notices of FDA Action issued to your firm for the selected entry are displayed in the table below.  
To retrieve a notice, click on the corresponding PDF file. To open the notice, you will need to have the free Adobe Acrobat Reader installed. The PDF format provides the capability to review, save, and print the document.

Notice Number	Notice Date	Notice
1	Feb 18, 2016	
2	Feb 18, 2016	

[PREVIOUS](#)   [FINISHED](#)

# Emailed Notices of FDA Action

## Example Email

Example email received by the account holder with the Notice of FDA Action attached.

From: itacs@fda.hhs.gov

Sent: Mon 2/22/2016 2:45 PM

To: [REDACTED]

Cc:

Subject: [REDACTED] on Number 1 for Entry Number [REDACTED]-4

Message  423691\_02182016\_051332\_oamq0111.pdf (4 KB)

Attached please find Notice Number 1 for Entry Number [REDACTED]. Any questions about this Notice should be directed to the contact listed on the Notice. DO NOT REPLY to this email as it is not monitored.

If you have received this e-mail in error, please notify FDA at [ITACSSupport@fda.hhs.gov](mailto:ITACSSupport@fda.hhs.gov).

# Retrieving Information Requests from ITACS

## Status and Actions

### Results

Entry Number: [REDACTED]30994-1      Entry Level Status: Document Submitted

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[REDACTED]994-1/1-1	TUNA CHUNK IN WATER WITH VEGETABLE BROTH	16AEE45	Total: 2240.0 Case (2240.0 Case, 48.0 Can, Cylindrical, 5.0 Ounces, weight (avdp))	Thailand	Information Requested - See Notice of FDA Action for Details - <a href="#">Requested Information</a>	06/24/2016	Document Submitted	03/24/2016

Click the link to show the information request.

[Export as PDF for Print](#)   [Select All Lines](#)   [Clear Selected](#)

### Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date
- Retrieve Notices of FDA Action

TAKE ACTION

FINISHED

# Retrieving Information Requests from ITACS

## Status and Actions

### Results

Entry Number: [REDACTED]0994-1    Entry Level Status: Document Submitted

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[REDACTED]0994-1/1-1	TUNA CHUNK IN WATER WITH VEGETABLE BROTH	16AEE45	Total: 2240.0 Case (2240.0 Case, 48.0 Can, Cylindrical, 5.0 Ounces, weight (avdp))	Thailand	Information Requested - See Notice of FDA Action for Details - <a href="#">Requested Information</a>	06/24/2016	Document Submitted	03/24/2016

The Information Request will be displayed in a pop up box.

**Information Requested for lin [REDACTED]994-1/1-1**


Details: Please provide FCE and SID.;

Respond By: Jun 29, 2016

Requests also available to download as pdf under Retrieve Notices of FDA Action.

[Export as PDF for Print](#)    [Select All Lines](#)    [Clear Selected](#)

### Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.  
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date
- Retrieve Notices of FDA Action

# Helpful Links

- Found at the bottom of every page and provides some links to helpful information.

## ▼ Helpful Links

[ITACS Industry Page](#)

[FDA Import Office Locations and Contact Information](#)

[Import Refusals](#)

[For technical assistance please contact \(\[itacssupport@fda.hhs.gov\]\(mailto:itacssupport@fda.hhs.gov\)\)](#)

[Import Program Page](#)

[Import Alerts](#)

[Access FDA Product Code Query](#)

# ITACS Banner

- Can be placed on any ITACS page in red, bold font to notify users of issues or updates.

---

Status and Actions

**FDA is experiencing temporary server issues. Documents cannot be uploaded via ITACS at this time.**

---

Results

---

# ITACS Link

Access ITACS directly at:

<https://itacs.fda.gov>

To view the ITACS for Industry page visit:

<http://www.fda.gov/forindustry/importprogram/entryprocess/importsystems/ucm480953.htm>



# FDA Contacts

- Do NOT contact the field Divisions directly for ITACS technical assistance.
- To report problems, ask questions, or to suggest additional functionality please send emails to [itacssupport@fda.hhs.gov](mailto:itacssupport@fda.hhs.gov) .

