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FOOD AND DRUG ADMINISTRATION

Evaluating the Effect of the Opioid Analgesics
Risk Evaluation and Mitigation Strategy
Education Program on Prescribing
Behaviors and Patient Outcomes

Exploring the Path Forward for Assessment

Virtual Public Workshop

Friday, December 11, 2020
9:00 a.m. to 4:20p.m.

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4 Deputy Director for Operations

5 Office of the Center Director (OCD)

6 Center for Drug Evaluation and Research (CDER)

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P R O C E E D I N G S

(9:00 a.m.)

Welcome and Introduction - Judy Staffa

DR. STAFFA: It's 9 a.m., so given that we have a lot to pack into today's meeting, I'd like to get us started. I want to thank all of you for joining us this morning and taking the time. We look at this as a very important scientific workshop, and we're holding it virtually, which I'm sure will have its challenges. But I appreciate your patience and bearing with us, and I'm hoping we're going to have a good discussion despite that.

We will be talking today about rigorous scientific approaches for evaluating the impact of the Opioid Analgesic REMS Educational Program on Prescriber Behavior and Patient Outcomes. As we start this meeting, I would like to point out that unlike many of FDA's public meetings, this meeting is not an advisory committee meeting. I'm sure many of you may have dialed into the advisory committee meeting on the new vaccine yesterday, and this is a very different type of meeting.

1 So we will not be asking any direct
2 questions, or voting questions, or asking for this
3 panel's advice or recommendations on regulatory
4 aspects of the Opioid Analgesic REMS program.
5 Rather, we've invited you all to join us today and
6 to put on your scientist hat because what we'd like
7 to talk about are study designs, outcomes, and
8 methods that might be feasible to use to evaluate
9 these programs despite some of the considerable
10 challenges, which we've tried to lay out somewhat
11 in our Federal Register notice, as well as our
12 issues paper we attached to that.

13 Again, this has been a challenging area, and
14 we'll be recapping some of those issues in our
15 presentations this morning just to make sure
16 everyone's on the same page as we begin our
17 discussion this afternoon.

18 On a practical note -- and I mentioned this
19 earlier for those who dialed on earlier -- we would
20 like to alert you that we're not going to be
21 generally using our webcams for today's meeting,
22 and the reason for that is just to avoid any kind

1 of bandwidth or technical difficulty. However, our
2 presenters this morning, those who are going to be
3 presenting slides, do have the option of turning on
4 their camera during their presentation if that
5 makes them feel more comfortable, but then we ask
6 that you turn it off when you're done.

7 When we get to the discussion sessions this
8 afternoon, we're going to go over the procedures of
9 how we use the hand-raising functions in Adobe
10 Connect, but we will not be using the webcams for
11 the discussion period at the time.

12 So I'd like to start out today by going
13 around our virtual table and having each of our
14 panelists and our FDA participants to just briefly
15 introduce themselves, and that way we can also do
16 just, I guess, one more sound check to make sure we
17 hear everybody before we start. I'm going to start
18 with the panelists. When I call your name, if you
19 could unmute yourself, and introduce yourself, and
20 then go back on mute, that would be great.

21 Let's start with Dr. Alexander.

22 DR. ALEXANDER: Hi. Good morning. My name

1 is Caleb Alexander. I'm a practicing internist and
2 professor of epidemiology and medicine at Johns
3 Hopkins.

4 DR. STAFFA: Thank you.

5 Dr. Anderson?

6 (No response.)

7 DR. STAFFA: Dr. Anderson, we can't hear
8 you. I'm not sure if you're trying to speak.

9 (No response.)

10 DR. STAFFA: Okay. We'll come back to
11 Dr. Anderson.

12 Dr. Becker?

13 DR. BECKER: Good morning. Will Becker,
14 associate professor at Yale School of Medicine,
15 general internist, and core investigator at the
16 PRIME Center of VA Connecticut. Good to be here.

17 DR. STAFFA: Thank you.

18 Dr. Cervero?

19 DR. CERVERO: Good morning. This is Ron
20 Cervero. I'm a professor and deputy director of
21 the Center for Health Professions Education at the
22 Uniformed Services University of the Health

1 Sciences. Thank you.

2 DR. STAFFA: Thank you.

3 Ms. Cruz?

4 MS. CRUZ: Hello. My name is Kari Cruz, and
5 I'm a lead health scientist at the Center for
6 Disease Control and Prevention's Division of
7 Overdose Prevention. Thank you.

8 DR. STAFFA: Thank you.

9 Dr. Floyd?

10 DR. FLOYD: Good morning. This is James
11 Floyd. I'm an associate professor of medicine and
12 epidemiology at the University of Washington, and
13 I'm a practicing internist.

14 DR. STAFFA: Thank you.

15 Dr. Garcia-Bunuel?

16 DR. GARCIA-BUNUEL: Good morning, everybody.
17 Martin Garcia-Bunuel. I'm a primary care physician
18 and also the deputy chief of staff of the VA
19 Maryland Health Care System.

20 DR. STAFFA: Thank you.

21 Dr. Goldmann?

22 DR. GOLDMANN: Hi. It's Don Goldmann. I'm

1 an infectious disease consultant and epidemiologist
2 at Boston Children's Hospital, and professor of
3 epidemiology at Harvard TH Chan School of Public
4 Health, and also chief scientific officer emeritus
5 at the Institute for Healthcare Improvement.

6 DR. STAFFA: Thank you.

7 Dr. Howley?

8 (No response.)

9 FEMALE VOICE: I believe Dr. Howley will be
10 joining late.

11 DR. STAFFA: Oh, okay. I see her name
12 listed, so I thought perhaps she had joined. We'll
13 circle back to Dr. Howley.

14 Dr. Katzman?

15 (No response.)

16 DR. STAFFA: Dr. Katzman?

17 (No response.)

18 DR. STAFFA: Okay. We'll circle back to
19 Dr. Katzman.

20 Dr. Larochele?

21 DR. LAROCHELLE: Hi. I'm Marc Larochele.
22 I'm a primary care physician and Health services

1 researcher with a focus on chronic pain and
2 addiction at the Grayken Center for Addiction at
3 Boston Medical Center.

4 DR. STAFFA: Thank you.

5 Dr. Losby?

6 DR. LOSBY: Yes. Good morning. My name is
7 Jan Losby, and I'm from the CDC. I'm a branch
8 chief for the Health Systems and Research Branch in
9 the Division of Overdose Prevention, and my
10 background is as a program evaluator.

11 DR. STAFFA: Thank you.

12 Dr. McMahon?

13 DR. McMAHON: Good morning, everyone from
14 Chicago. I'm Graham McMahon. I'm an
15 endocrinologist and internist and an adjunct
16 professor of medicine and medical education at the
17 Northwestern University, and CEO at the
18 Accreditation Council for Continuing Medical
19 Education.

20 DR. STAFFA: Thank you.

21 Dr. Morrato?

22 DR. MORRATO: Good morning. This is Elaine

1 Morrato. I'm an epidemiologist as well as a
2 dissemination and implementation scientist. I'm
3 professor and founding dean at the Parkinson School
4 of Health Sciences and Public Health at Loyola
5 University in Chicago.

6 DR. STAFFA: Thank you.

7 Dr. Roach, have you joined us?

8 (No response.)

9 DR. STAFFA: Dr. Roach?

10 (No response.)

11 DR. STAFFA: Okay. We'll circle back to
12 Dr. Roach.

13 Dr. Sandbrink?

14 DR. SANDBRINK: Yes. Good morning. I'm a
15 neurologist and pain physician at the Washington DC
16 VA Medical Center. I'm a clinical associate
17 professor of neurology at Uniformed Services
18 University, and I'm the national program director
19 for Pain Management and Opioid Safety and PDMP for
20 the Veterans Health Administration.

21 DR. STAFFA: Thank you.

22 Dr. Thomas?

1 DR. THOMAS: Yes. Hi. Good morning. It's
2 Dave Thomas. I'm in the NIH OD. I'm a senior
3 advisor to the director of the Office of Research
4 on Women's Health, and I'm also a founding member
5 of the NIH Pain Consortium.

6 DR. STAFFA: Thank you.

7 Dr. Walker?

8 DR. WALKER: Good morning. This is Alec
9 Walker. I'm a pharmacoepidemiologist. I'm a
10 principal at World Health Information Science
11 Consultants. It's WHISCON.

12 DR. STAFFA: Thank you.

13 Ms. White?

14 MS. WHITE: Good morning. My name is Julie
15 White, and I'm the director of Continuing Medical
16 Education at Boston University School of Medicine.

17 DR. STAFFA: Thank you.

18 Dr. Winterstein?

19 DR. WINTERSTEIN: Good morning. I'm a
20 pharmacoepidemiologist. I'm professor and chair of
21 Pharmaceutical Outcomes and Policy and director of
22 the Center for Drug Evaluation and Safety, both at

1 the University of Florida.

2 DR. STAFFA: Thank you.

3 Now, I'm going to circle back.

4 Dr. Anderson, could you introduce yourself?

5 DR. ANDERSON: Good morning. Sorry. I got
6 dropped off, and I'm back. Daren Anderson. I'm a
7 general internist health services researcher and
8 the director of the Weitzman Institute in
9 Middletown, Connecticut.

10 DR. STAFFA: Great. Thank you.

11 Dr. Howley, have you joined us?

12 DR. HOWLEY: Yes. Hello. This is Lisa
13 Howley. Good morning from North Carolina. I am
14 senior director at the Association of American
15 Medical Colleges and delighted to be here.

16 DR. STAFFA: Thank you.

17 Dr. Katzman?

18 DR. KATZMAN: Can you hear me now?

19 DR. STAFFA: Yes, we can.

20 DR. KATZMAN: Oh, great. I'm a professor of
21 neurology and psychiatry at University of New
22 Mexico, and I direct the public health initiatives

1 at Project ECHO. Thank you.

2 DR. STAFFA: Thank you.

3 And Dr. Roach? Has Dr. Roach joined us yet?

4 (No response.)

5 DR. STAFFA: Okay.

6 Rich and Paul, if you could let us know when
7 Dr. Roach joins us, we'll have him introduce
8 himself at that point.

9 MR. TRAN: Will do, Judy.

10 DR. STAFFA: Thank you.

11 Okay. Well, thank you all for being here.
12 You can tell we've assembled a very broad group of
13 folks from all different disciplines to have this
14 discussion. We think that all these different
15 disciplines will inform our thinking in this area.

16 I now have the great pleasure to introduce
17 Dr. Patrizia Cavazzoni, who is the acting director
18 of the Center for Drug Evaluation and Research at
19 FDA, who will provide some opening remarks.

20 Dr. Cavazzoni, are you on the line and able
21 to hear us?

22 (Pause.)

1 DR. CAVAZZONI: Good morning.

2 DR. STAFFA: Good morning. Dr. Cavazzoni,
3 we can hear you. Can you hear us?

4 DR. CAVAZZONI: Yes. Can you hear me? Can
5 you tell me that you're hearing me?

6 DR. STAFFA: Yes, we can.

7 DR. CAVAZZONI: Alright. Thank you.

8 DR. STAFFA: Thank you. Please go ahead.

9 DR. CAVAZZONI: Very good. There was
10 silence.

11 **Opening Remarks - Patrizia Cavazzoni**

12 DR. CAVAZZONI: Good morning, and I'm sorry
13 for the technical glitches, which are of unknown
14 origin.

15 Good morning. I'm really pleased to be here
16 and to provide some introductory remarks. I would
17 like to start by welcoming all the attendees and
18 thanking you for the time that you're taking to
19 join this important meeting.

20 We have convened this scientific workshop to
21 discuss ways to evaluate the impact of the Opioid
22 Analgesics Risk Evaluation and Mitigation Strategy,

1 or OA REMS, on prescriber behavior and patient
2 outcomes. The Opioid Analgesic REMS, required by
3 the FDA and implemented by the manufacturers of
4 opioid analgesics intended for use in an outpatient
5 setting, is one strategy among multiple national
6 and state efforts to reduce the risk of abuse,
7 misuse, addiction, overdose, and death caused by
8 prescription opioid analgesics.

9 The primary component of this risk
10 evaluation and mitigation strategy is a voluntary
11 education program for prescribers, nurses,
12 pharmacists, and other healthcare providers
13 involved in the treatment or monitoring of patients
14 with pain.

15 A consortium of manufacturers, known as the
16 REMS Program Companies, provide grants to
17 accredited continuing education providers, who then
18 develop CE activities for healthcare providers.
19 This RPC is also required to conduct annual
20 assessments of the REMS and provide summaries of
21 data to FDA that are used to determine whether the
22 REMS is meeting its risk mitigation goals.

1 Although the REMS assessments examine many
2 aspects of the process and outcomes of the REMS CE
3 program, the focus of our discussion today would be
4 evaluation of the effects of REMS CE on prescriber
5 behaviors and patient outcomes.

6 Despite efforts in recent years to improve
7 the assessment of the opioid analgesic REMS, many
8 scientific challenges remain. Foremost among these
9 is the wide variety of CE venues, formats, and
10 targeted healthcare provider types for the
11 currently funded REMS CE activities, as well as
12 expectations of effect from a one-time completion
13 of the CE. In addition, multiple concurrent
14 education activities from non-REMS sources may make
15 the effect of REMS-compliant CE more difficult to
16 detect.

17 Our panelists today include individuals with
18 expertise in dissemination and
19 implementationscience; public health; health
20 services research; pharmacoepidemiology; program
21 evaluation; and CE program implementation and
22 assessment.

1 The workshop has three main objectives. The
2 first objective is to discuss what specific
3 measurable outcomes might demonstrate that
4 training -- based on the opioid analgesics REMS
5 education blueprint for health care providers
6 involved in the treatment and monitoring of
7 patients with pain, the FDA blueprint -- is
8 effective in educating prescribers and other
9 healthcare providers, including pharmacists and
10 nurses, involving the treatment and monitoring of
11 patients in pain and about recommended pain
12 management practices and the appropriate use of
13 opioid analgesics.

14 The second objective is to discuss the
15 feasibility and value of various approaches to
16 studying the specific effects of the opioid
17 analgesics REMS continuing education, CE, on
18 prescriber behavior and patient outcomes amidst the
19 numerous concomitant strategies to combat the
20 opioid crisis at the federal, state, and local
21 levels.

22 The third objective is to discuss whether

1 there might be suitable alternative study
2 approaches to better understand the influence of CE
3 more broadly on pain management practices and
4 patient outcomes.

5 FDA's regulatory decisions relating to
6 opioids are guided by our goal to protect and
7 advance public health. Achieving this goal
8 involves ensuring that safe and effective therapies
9 are available to meet the medical needs of people
10 living with pain, maximizing the safety of those
11 products, and conveying accurate information that
12 can enable the public, patients, healthcare
13 providers, insurance, and others to make informed
14 evidence-based decisions about the use of these
15 products.

16 FDA also has an imperative to make positive
17 contributions to addressing the public health
18 crisis in addiction and overdose involving opioids.
19 This broader public health lens is reflected in our
20 recent draft guidance on Considerations for
21 Benefit-Risk Assessment of Opioid Analgesic Drugs.
22 Effectively addressing this continuing crisis will

1 require multiple interventions and many
2 stakeholders working together in a coordinated way.

3 FDA continues to support this critical
4 effort to further educate healthcare professionals
5 on pain management and safe opioid prescribing
6 practices, as well as developing effective
7 non-addictive products for the treatment of pain,
8 expanding therapeutic options for the treatment of
9 substance-use disorders, and encouraging the
10 availability and use of overdose reversal
11 medications. We appreciate your joining us for
12 this important workshop and look forward to a
13 fruitful day of scientific discussion.

14 DR. STAFFA: Thank you so much,
15 Dr. Cavazzoni. We very much appreciate your
16 setting this up and framing the discussion we're
17 going to be having today.

18 Before we get started, we're going to have a
19 series this morning of background talks to get
20 everyone kind of up to the same speed on the
21 history and where we have been so that we can frame
22 our discussions for moving forward this afternoon.

1 Before I begin, I just wanted to make sure I
2 introduced all of the FDA folks who have been
3 involved with this meeting planning, the small core
4 group.

5 I'm Judy Staffa. I should have introduced
6 myself at the beginning. I am the associate
7 director for Public Health Initiatives in the
8 Office of Surveillance and Epidemiology. I will
9 call on my co-conspirators on this meeting as well
10 and ask them to introduce themselves.

11 Dr. Manzo?

12 DR. MANZO: Good morning. I'm Claudia
13 Manzo. I'm the director of the Office of
14 Medication Error Prevention and Risk Management in
15 the Office of Surveillance and Epidemiology.

16 DR. STAFFA: Thank you.

17 Dr. McAninch?

18 DR. McANINCH: Hi. Good morning. I'm Jana
19 McAninch. I'm a senior medical epidemiologist in
20 the Division of Epidemiology in the Office of
21 Surveillance and Epidemiology here in CDER.

22 DR. STAFFA: Thank you.

1 Dr. Auth?

2 DR. AUTH: Good morning. This is Doris
3 Auth. I'm a pharmacist by training and currently
4 the acting deputy division director in the Division
5 of Risk Management in the Office of Surveillance
6 and Epidemiology.

7 DR. STAFFA: Thank you.

8 Dr. LaCivita?

9 DR. LaCIVITA: Good morning. My name is
10 Cynthia LaCivita. I'm the director for the
11 Division of Risk Management in the Office of
12 Surveillance and Epidemiology.

13 DR. STAFFA: And Dr. Liberatore?

14 LCDR LIBERATORE: Hi. Good morning,
15 everybody. My name is Lieutenant Commander Mark
16 Liberatore. I'm a pharmacist officer in the U.S.
17 Public Health Service, and I serve as deputy
18 director for safety here at FDA's Division of
19 Anesthesiology, Addiction Medicine, and Pain
20 Medicine, also known as DAAP, and that's in the
21 Office of New Drugs in CDER.

22 DR. STAFFA: Great. Thanks, team. As you

1 can imagine, there are a lot of other folks behind
2 the scenes making this meeting happen, so thanks to
3 all of them for all of their hard work.

4 Now I'm going to turn things over to
5 Dr. Manzo, who's going to give us some background
6 on this opioid analgesic program to make sure
7 everybody's up to speed.

8 Claudia, can I turn it over to you?

9 **Presentation - Claudia Manzo**

10 DR. MANZO: Yes. Thanks, Judy.

11 This morning I'm going to provide some
12 background on the Opioid Analgesic REMS, both the
13 components and how we got there, as well as the
14 REMS assessments more generally and for the Opioid
15 Analgesic REMS, and then also to follow up with
16 walking through the agenda, and then conclude.

17 For those that may not be aware, a risk
18 evaluation and mitigation strategy is a drug safety
19 program that FDA can require for certain
20 medications with serious safety concerns to help
21 ensure the benefits of the drug outweigh its risks.
22 It can include a number of interventions that

1 really would be designed to help reduce the
2 occurrence or the severity of those serious risks.

3 FDA has the authority to require a REMS
4 before approval or post-approval if we become aware
5 of new safety information. In making those
6 determinations as to whether a REMS is required,
7 FDA must consider a number of factors which I won't
8 go into detail about. Some additional key points
9 about REMS, the first is really more process
10 related. FDA notifies the company when a REMS is
11 required and the elements of that REMS.

12 The sponsors actually design and develop
13 those programs and FDA reviews and approves the
14 REMS. The sponsors are also required to conduct an
15 assessment and submit the assessment of the REMS to
16 FDA, and FDA reviews it to determine whether the
17 REMS is meeting its goals. REMS programs can be
18 designed for a single product, an innovator product
19 with its associated generics or potentially
20 biosimilars, or a class of products.

21 Because of the variations in requirements
22 and possible restrictions, REMS can add

1 administrative burdens to the healthcare delivery
2 system and may unintentionally create barriers to
3 patient access. That's something we very much have
4 to consider as we're working with sponsors to
5 develop these.

6 The REMS for the extended-release and
7 long-acting analgesic program really started around
8 2009. This was right after, or closely after, we
9 had our REMS authority. At that time, because of
10 increasing overdose deaths, FDA notified the
11 application holders of all of the extended-release
12 and opioid analgesic products that a REMS was going
13 to be required for these products to ensure the
14 benefits outweigh the risks.

15 Because of the size and scope of this
16 program, FDA sought quite a bit of stakeholder
17 feedback before making a determination of what the
18 elements would be, and then in 2011, FDA officially
19 notified the sponsors of the required components
20 and asked them to submit the proposal. In July of
21 2012, FDA approved the extended-release Opioid
22 Analgesic REMS, which is a shared-system REMS.

1 As mentioned before, the primary component
2 is a voluntary educational program that was
3 targeted to prescribers of these products and the
4 education was focused primarily on the risks and
5 safe use of those products. The education was
6 developed by accredited independent CME providers
7 based upon the blueprint that was developed by FDA.

8 The REMS also includes patient materials,
9 including a patient counseling document and a
10 product-specific medication guide, as well as a
11 requirement for the RPC. That's the actual
12 industry group that was formed to develop,
13 implement, and assess the REMS. The requirement is
14 also for that group to assess the impact of the
15 REMS.

16 In 2016, after FDA received the first full
17 assessment of the REMS, FDA convened a joint
18 meeting of the Drug Safety and Risk Management and
19 Anesthetic and Analgesic Drug Products Advisory
20 Committees to obtain input on whether the REMS was
21 meeting its goals; whether there were alternative
22 methods to evaluate the program; whether the FDA

1 educational blueprint should be revised or
2 expanded; whether the program should be expanded to
3 include the immediate-release opioid analgesics;
4 and whether there were any additional modifications
5 that should be made to the REMS.

6 The advisory committees gave us quite a few
7 recommendations in modifying the REMS, including
8 that the REMS should be expanded to include the
9 immediate-release opioid analgesics. They
10 recommended that the focus of the education should
11 be expanded to include general pain management
12 principles and the risks and benefits of various
13 pain treatments.

14 They recommended that the training be
15 mandatory for prescribers, though they recognized
16 the difficulties and the feasibility of doing so
17 under the REMS authority was difficult, and it was
18 preferred that this be implemented either through
19 DEA registration or state licensure. Finally, they
20 recommended that the training should be expanded to
21 the entire healthcare team, not only to
22 prescribers.

1 They also recommended a number of
2 improvements to REMS assessments. Regarding
3 surveys, they thought there should be a better
4 sampling approach and that surveys that are
5 conducted for evaluation purposes, should be
6 shortened, and that the sample sizes should be
7 larger and more generalizable.

8 They also pointed out that monitoring the
9 level of opioid analgesic prescribing is not
10 helpful without some evaluation of whether the
11 prescribing is appropriate, though they struggled
12 with how to define appropriate prescribing.

13 The committees suggested that drug
14 utilization and patient outcomes data can be tied
15 to the educational program to see how the REMS
16 directly affects physician and patient behavior,
17 including the pre- and post-comparison of those
18 changes in behavior.

19 The modified REMS was approved in September
20 2018. It is now referred to as the Opioid
21 Analgesic REMS, and the requirements were expanded
22 to include the manufacturers of all

1 immediate-release, extended-release, and
2 long-acting opioid analgesics that are intended for
3 outpatient use and not covered under another REMS.

4 As with the previous program, the primary
5 component is an education program. The target
6 audience has expanded to include other members of
7 the healthcare team, including pharmacists and
8 nurses. The manufacturers again are required to
9 make this education available and are doing this by
10 providing unrestricted grants to CE providers to
11 develop content based on an expanded blueprint.

12 That training was first made available in
13 March of 2019. I want to point out that the
14 education under the program remains voluntary and
15 is not required in order to prescribe or dispense
16 the drugs. Again, there are patient materials.
17 We've made some changes, fairly extensive changes,
18 to the patient counseling document, and that did
19 undergo user testing.

20 This is the goal of the opioid analgesics
21 REMS. I'm not going to read it. It was revised to
22 align with the components of the program. While

1 the objectives are really more tied to the
2 imparting knowledge to healthcare providers and
3 patients, the aspirational goal is that that
4 knowledge would assist healthcare providers in
5 reducing adverse outcomes of addiction,
6 unintentional overdose, and death resulting from
7 inappropriate prescribing.

8 I'm now going to turn to REMS assessments.
9 When the REMS authorities were put into place, this
10 was really the first time that FDA could require
11 sponsors to conduct an assessment of their risk
12 mitigation strategy. We really are still fairly
13 early in that, kind of in our adolescence years of
14 understanding how to do this, and we are gaining
15 experience.

16 What the statute specified was that the REMS
17 shall include an assessment of the extent to which
18 the REMS is meeting the goals or whether one or
19 more goals or elements should be modified. The
20 statute does not specifically describe how a
21 sponsor would conduct an assessment.

22 I want to acknowledge that there has been

1 recent criticism of FDA's oversight of REMS
2 assessments. For example, REMS assessments do not
3 always include the information needed or
4 high-quality data necessary to determine if REMS is
5 meeting its goals. FDA's review of REMS
6 assessments and actions on REMS assessment findings
7 are not timely. And with respect to the Opioid
8 Analgesic REMS, the FDA has abandoned its effort to
9 require evaluation of the Opioid Analgesic REMS
10 continuing education impact on prescribing
11 behaviors and patient outcomes.

12 To address that criticism, we are focusing
13 greater now on assessment planning by developing
14 and incorporating assessment planning into the
15 design of a REMS and by directing sponsors to link
16 the design with the assessment and ensuring
17 sufficient and appropriate data collection.

18 We're also working to identify key metrics
19 and thresholds for program success, and ensuring
20 timely REMS methodology submissions that include
21 sufficient and appropriate data collection and
22 analysis.

1 This is a model that was created by Elaine
2 Morrato, one of our panelists, as well as Gita
3 Toyserkani and Linda Huynh from the Division of
4 Risk Management. It really provides a holistic
5 view of an evaluation of a mitigation strategy that
6 links input to performance outcomes and health
7 impact.

8 We are just beginning to pilot this within
9 the Division of Risk Management, and while we
10 didn't apply the opioid analgesics REMS assessment
11 plan to this model, as you can see, we would follow
12 directly under the knowledge skills category for
13 its intervention. If you follow along that same
14 row, you can see how that intervention might impact
15 performance outcomes and health impact.

16 I'm going to now turn to the Opioid
17 Analgesic REMS assessment and describe what the
18 elements of the assessment plan are. The RPC or
19 the sponsors were required to provide metrics on
20 the program implementation, including information
21 on the distribution of REMS letters, which were
22 sent to healthcare providers and professional

1 societies informing them about the availability of
2 the continuing education. They provide information
3 on the status of grants that are awarded, the
4 availability of CE activities, and the composition
5 of the grant review committee. There's also
6 information on REMS CE learner metrics, as well as
7 results of independent audits of continuing
8 education.

9 We do have some preliminary data from our
10 24-month REMS assessment that was submitted by the
11 RPC. During this grant review period, they awarded
12 12 grants that included nearly 100 continuing
13 education activities with a variety of formats,
14 including didactic; case-based; multimedia;
15 interactive; and adaptive design.

16 These are some numbers of the learners that
17 completed the REMS CE activity. This really covers
18 the period of about two months after it was first
19 made available for an entire year, so up to May of
20 2020. As you can see, approximately a little over
21 100,000 healthcare providers have completed the
22 REMS CE with about 70 percent of these describing

1 themselves as opioid prescribers and about 60,000
2 having a license to prescribe a controlled
3 substance. Most of these learners are physicians
4 and advanced practice nurses, so we have a variety
5 of other disciplines, which is exactly who the REMS
6 education was targeted to.

7 The RPC is also required to conduct an
8 evaluation of healthcare provider knowledge,
9 including pre- and post-continuing education
10 activity testing, as well as a long-term evaluation
11 of the retention of the knowledge. Both of these
12 will inform the first objective of ensuring that
13 the training based upon the blueprint is effective
14 in educating prescribers and other healthcare
15 providers.

16 The assessment plan also includes an
17 evaluation of patient knowledge and experiences,
18 including a survey of patient understanding, as
19 well as an evaluation of patient experiences around
20 pain management, which will be conducted using
21 focus groups. These will inform objective 2, which
22 is informing patients about their roles and

1 responsibilities regarding their pain management
2 plan, risks, and safe use of opioid analgesics.

3 The RPC was also asked to provide an
4 evaluation of concurrent educational interventions
5 because we wanted to understand how REMS CE fits
6 into the larger scope of other educational
7 interventions that are being implemented. They
8 also provided a summary of major legislative and
9 policy changes between 2016 and 2018 that may
10 impact prescriber behavior.

11 The RPC continues to monitor national data
12 on opioid misuse, abuse, overdose, addiction, and
13 death, and national drug utilization trends of
14 opioid analgesics. While these evaluations do not
15 directly inform the goal or objectives, they do
16 provide contextual information and could give us
17 information at a population level.

18 Finally, and of course the subject of this
19 particular meeting, the RPC was directed to
20 evaluate prescriber and patient outcomes that are
21 impacted specifically by the REMS CE. The approval
22 letter specifies that the RPC should use an

1 appropriate control group to control for
2 confounding and to allow for an assessment of
3 whether any of those changes in prescriber
4 behaviors or patient outcomes can be attributed to
5 the CE.

6 The RPC was directed to develop and use
7 metrics that assess prescriber behaviors and
8 patient outcomes relating to the key messages in
9 the FDA blueprint and that this evaluation should
10 also include an evaluation of unintended adverse
11 patient outcomes resulting from changes in
12 prescribing practices. These metrics would inform
13 the aspirational goals and intent of the education
14 and will be the focus of our discussion today.

15 This morning you're going to be hearing a
16 number of presentations, so we ask you to bear with
17 us. We will hear shortly about the REMS blueprint,
18 the FDA blueprint that is, as well as how the CE
19 community has actually implemented and developed
20 content based upon that blueprint.

21 You'll then hear a number of presentations
22 about what's been done by the RPC so far and others

1 to evaluate the REMS education, as well as some
2 experience that the CDC has in evaluating the
3 opioid guidelines. Then you'll hear more about
4 possible other complementary evaluations and about
5 how the CE community generally evaluates continuing
6 education.

7 Following lunch, we'll begin our panel
8 discussion, the first being a discussion of the
9 measurable outcomes to evaluate the effectiveness
10 of the training. The second will really be a
11 discussion of the feasibility of studying the
12 impact, particularly amongst the concurrent
13 interventions. Then lastly, there will be a
14 discussion of alternative or complementary
15 approaches to broadly evaluate the impact.

16 This will be followed by a public
17 participation session for individuals that
18 pre-registered. If attendees have comments, they
19 won't be able to speak today, but they'll have the
20 opportunity to submit their comments to the docket
21 until February 11, 2021, and we hope to adjourn
22 somewhere between 4:30 or 5:00, and I will now turn

1 it back to Judy.

2 DR. STAFFA: Thank you very much, Dr. Manzo.

3 I wanted to just make a note that if folks
4 have questions about anything they're hearing in
5 the presentation, we're hoping to just fold those
6 in to this afternoon's session. So we won't be
7 stopping for clarifying questions because we think
8 that a lot of those questions will actually be very
9 pertinent to the discussion anyway. So just take
10 your notes, and we'll be folding those in this
11 afternoon.

12 Before we go ahead with Lieutenant Commander
13 Liberatore's presentation, I've noticed that
14 Dr. Roach from CMS has joined us.

15 Dr. Roach, could you introduce yourself
16 since we missed you this morning?

17 DR. ROACH: Sure, and I apologize for being
18 late. I had a last minute emergency that came up
19 meeting-wise. I'm Jesse Roach. I currently work
20 at CMS. I'm a nephrologist. I'm also the acting
21 chief medical officer for quality measurement at
22 CMS, so I help oversee and work with all of our

1 quality measurement programs throughout the agency.
2 Before I was there, I was in CDER, and actually in
3 generic drugs at the FDA. So I'd like to thank you
4 guys for having me, and I'm looking forward to
5 participating.

6 DR. STAFFA: Great. Thank you. So glad you
7 could join us.

8 Now I'm going to turn it over to Lieutenant
9 Commander Liberatore, who's going to walk us
10 through some of the high points of the FDA
11 blueprint.

12 **Presentation - Mark Liberatore**

13 LCDR LIBERATORE: Great. Thanks,
14 Dr. Staffa.

15 Good morning, everybody. My name is
16 Lieutenant Commander Mark Liberatore, and as I
17 said, I'm a pharmacist officer in the U.S. Public
18 Health Service. I serve as deputy director for
19 safety here at FDA's Division of Anesthesiology,
20 Addiction Medicine, and Pain Medicine, also known
21 as DAAP.

22 I was asked this morning to provide an

1 overview of the blueprint that is part of the
2 approved risk evaluation and mitigation strategy,
3 which is required of opioids intended for use in
4 the outpatient setting. I'm going to start by
5 talking about why the blueprint exists.

6 To start, it's important to state that the
7 FDA regulates drug companies. FDA does not
8 regulate the continuing education community. FDA
9 believes that provider education is an essential
10 tool in the proper treatment of pain and key to
11 driving down the consequences that stem from the
12 opioid crisis. Because of their inherent risks,
13 FDA has required a REMS, or risk evaluation and
14 mitigation strategy, for opioids intended for use
15 in the outpatient setting, and one of these
16 elements FDA is allowed to require is provider
17 training.

18 Again, FDA doesn't regulate the CE itself,
19 rather, FDA regulates the REMS, and to be clear,
20 the blueprint is part of the REMS. It was
21 established to provide a guide as to what must be
22 covered by the CE program. But because the drug

1 companies themselves don't develop the CE, the
2 blueprint doubles as kind of a firewall between the
3 drug companies that fund the CE and the CE
4 providers that develop it. To put it a different
5 way, the blueprint is an FDA--approved document
6 that is part of the REMS, and CE providers
7 independently develop CE based on this document.

8 As a little bit of history here, the
9 blueprint that's currently approved is version 2.0.
10 The original blueprint was approved in 2012 with
11 the original REMS. If you look bullet to bullet,
12 left to right on this slide, you can see the
13 comparison. The 2012 REMS is only required of the
14 ER/LA, or extended--release, long--acting opioid
15 analgesics. The new REMS and blueprint component
16 approved in 2018 is required of all opioid
17 analgesics intended for use in the outpatient
18 setting.

19 So very quickly, what do I mean by that? In
20 general, the REMS covers products that one might
21 receive from an outpatient pharmacy. Products like
22 intravenous opioids are not included in the REMS,

1 nor are some of the products used in the treatment
2 of opioid-use disorder like buprenorphine products
3 used in the treatment of opioid dependence. Those
4 products have their own REMS, as do transmucosal
5 fentanyl products. Just to frame this up, when
6 you're thinking about products in this REMS, you
7 should think of opioid analgesics that would
8 typically be prescribed for outpatient use.

9 So back to the list. In the second bullet,
10 you can see that the 2012 version of the blueprint
11 had a lot of product-specific information. It
12 consisted of what could almost be looked at as many
13 versions of the labeling. When we approved the
14 current blueprint, that product--specific
15 information was removed, and the blueprint turned
16 its focus to the fundamental concepts of pain
17 management, which I'll discuss more in this
18 presentation.

19 Finally on this slide, note that the older
20 blueprint was heavily focused on targeting
21 prescribers, and while prescribers are the main
22 target audience of the new blueprint, the program

1 now requires that education be made available for
2 all healthcare providers involved in the treatment
3 and monitoring of patients with pain.

4 Starting here and for much of the rest of
5 the presentation, I'm using language directly from
6 the blueprint, and I've provided a citation at the
7 bottom of each slide for your reference. I
8 mentioned two slides ago that FDA feels that
9 provider education is important. Why? Well, we're
10 still very much in the middle of a national opioid
11 crisis and, yes, there are certain pools of data
12 that show that progress has been made over the last
13 few years but there are other data that show that
14 we still have a long way to go.

15 We know that inappropriate prescribing is
16 not the only reason for the crisis but it certainly
17 continues to contribute to the adverse outcomes
18 listed above. Furthermore, it's also important to
19 note here that misuse and abuse that leads to
20 addiction can occur when people take opioids as
21 prescribed.

22 So it's critical that healthcare providers

1 understand the risks associated with opioid
2 analgesics in general and not just from a patient
3 perspective, but also from an overall public health
4 perspective.

5 While I've already laid out the reasons why
6 education is important, what are the data that
7 support the need for this effort? First, a large
8 portion of the population in this country report
9 suffering from chronic pain. Many patients who
10 visit an emergency department for pain still
11 receive an analgesic. This leads to a lot of
12 opioids available in the community and a lot of
13 opportunity for nonmedical use. In fact, most
14 people who use prescription drugs nonmedically
15 report getting it from friends or family.

16 But while inappropriate prescribing may
17 still be a problem, it's very important to point
18 out that people suffering from pain should not go
19 untreated. Undertreated pain carries with it a lot
20 of adverse consequences, so it is absolutely
21 essential that we as healthcare professionals learn
22 how to treat pain properly, employing the best

1 practices to ensure patient and public safety. I
2 say public safety here because the risk of
3 prescribing an opioid extends beyond the patient.
4 Having knowledge in the area of pain management,
5 from both a nonpharmacologic and pharmacologic
6 perspective, is vitally important to the national
7 effort to address and reduce misuse and abuse.

8 I'm not going to spend a lot of time on this
9 slide, as I think I covered it, in general,
10 already, but this is to show you how the blueprint
11 lays out the purpose of the document. I'm going to
12 concentrate on a number of areas within the
13 blueprint, but you can see here that the document
14 covers a lot a ground, starting with the
15 fundamental concepts of pain management, through
16 how to counsel patients, to what's called an
17 addiction medicine primer, which is a really
18 important aspect that I'll touch upon towards the
19 end of the presentation.

20 I'm, again, not going to go through every
21 line of the blueprint, but I am going to dive into
22 a few of the focus areas. First, Focus Section 1

1 covers the basics of pain management. The
2 blueprint instructs a CE should cover the need for
3 comprehensive pain education, or in other words if
4 you're taking the CE, upfront the CE should tell
5 you why you're taking it, and the CE should cover
6 definitions and mechanisms of pain as not all pain
7 is the same, and then, 3, how to assess patients in
8 pain. After that, the CE should transition a bit,
9 and if you assess the patient and you decide they
10 need to be treated for pain, then that's where the
11 next section becomes vital.

12 Focus Section 2 covers the treatment plan.
13 It's divided into five main sections as you can see
14 here, each of them very important. In the interest
15 of time, I'm going to cover the points under
16 Sections 3 and 4, but I'm also going to briefly
17 touch on Section 5 as I mentioned earlier.
18 Sections 1 and 2 are very important sections but,
19 again, just in the interest of time, I'm going to
20 jump right to Section 3. And as I mentioned
21 earlier, the link to the blueprint itself is almost
22 on every slide, and as always, you can access all

1 of the REMS material at FDA's website by searching
2 remsfda.

3 The blueprint tells the CE developer what
4 they should be covering when it comes to the
5 pharmacologic analgesic therapy. First on the
6 left, for non-opioid medications, you can see that
7 the main information that you would find in an
8 approved labeling should be covered. You might
9 recall I told you that product--specific
10 information is no longer in the blueprint, and
11 that's true; however, that doesn't mean that the CE
12 shouldn't cover the main pharmacologic information
13 pertaining to the class.

14 So that's for non-opioids. What about
15 opioids? Well, obviously the same information
16 that's covered for non-opioids should be covered
17 for the opioid analgesics, but there should also be
18 additional information covered, and as you might
19 expect, that additional information should pertain
20 to opioid-specific risks and their consequences.

21 There's an important sub-bullet here. The
22 CE program should be explaining to the CE user that

1 the opioids are to be used only as a component of
2 pain management. Opioids are not a one--stop--shop
3 or cure for pain management, and this consideration
4 needs to factor in the overall pain treatment plan
5 for the patient.

6 So when talking about opioid analgesics,
7 what does the blueprint suggest that the CE cover?
8 Here you can see the list, which is a little more
9 granular than what was presented on the previous
10 slide. For example, take a look at number 6 and
11 you'll see a very important topic: initiation,
12 titration, and appropriate tapering.

13 It is very important that a prescriber
14 follow the dosage and administration
15 recommendations of, quote/unquote, "start low and
16 go slow" when initiating and titrating a patient.
17 Also, once a patient is stable on an opioid, it is
18 important to understand that if the patient is to
19 be, quote/unquote, "de-prescribed" or even
20 completely taken off an opioid, he or she must be
21 properly tapered.

22 I'll also draw your attention to number 10.

1 Here you might find that a CE program re-emphasizes
2 information on proper storage and disposal of
3 opioids. The importance of storage and disposal
4 was re-emphasized in product labeling in 2019, and
5 you may all be aware that just this past July we
6 required all of these same products, through our
7 safety labeling change authority, to include
8 language and labeling regarding the availability of
9 naloxone. Assessing the complete situation and
10 having the conversation with the patient about
11 naloxone and how to get it is just one part of the
12 overall safety strategy that healthcare providers
13 need to learn about.

14 Part 4 of focus area 2 of the blueprint is
15 less about the pharmacology and more about the
16 management of the patient. The blueprint outlines
17 for the CE provider what should go in this part of
18 the education; for example, overall concept of
19 appropriate use.

20 We often hear about prescribing in terms of
21 increase or decrease, but what we're really looking
22 for is appropriate, and appropriate may mean not to

1 prescribe. Here though, appropriate use is talking
2 about the appropriate use of the product, and with
3 that it's important to know how to manage different
4 patients differently. What's acute versus chronic
5 pain? How should patients be approached
6 differently? The balance of benefits and risks is
7 a key message here. Again, the blueprint is
8 telling the CE provider that both the benefits and
9 the risks should be in the program.

10 As I mentioned earlier, we don't want
11 someone taking CE for opioids thinking that they
12 should never prescribe or dispense one. There are
13 benefits and risks to weigh with any medication,
14 but the balance for opioids is a key concept that
15 should be covered. And finally, serious outcomes
16 of overdose and death, it goes without saying that
17 this is an important topic that needs to be covered
18 in the CE as well.

19 So quickly here, this is a granular look at
20 part 4. You can see that the blueprint cover is
21 what I just went over in more detail. There are a
22 few additional ideas I want to point you to.

1 First looking at letter F as in foxtrot,
2 when to consult a pain specialist. It's not
3 expected that after you take the CE based on this
4 blueprint that you would become a pain specialist,
5 but it is expected that you know when perhaps your
6 patient should be referred to one.

7 Likewise, I'm going to back up here a bit,
8 and looking at letter E as in echo, what to do if
9 you suspect or identify a patient with opioid-use
10 disorder. What exactly does one do in that
11 situation? And that brings me to the last part of
12 the blueprint, which we call the addiction medicine
13 primer. If you're familiar with the Drug Abuse
14 Treatment Act of 2000, or DATA 2000 as it's known,
15 that is a training that prescribers can take to
16 prescribe buprenorphine in the outpatient setting
17 for the treatment of opioid-use disorder.

18 So let me be clear. The CE from this
19 blueprint is not that, and that's not the intention
20 of this section. Instead, this section of the
21 blueprint tells the CE developer that they need to
22 cover enough about addiction medicine so that the

1 person taking the training can gain knowledge about
2 the basic elements. Importantly, it covers reasons
3 not to use stigmatizing language and it covers the
4 need to be familiar with a few main points about
5 addiction medicine.

6 The use of screening tools you see here,
7 that's second from the bottom, is especially
8 important. It's not necessary that every
9 prescriber that takes the training be able to treat
10 someone for OUD, but it is necessary for someone
11 taking the training to know how to use existing
12 screening tools should they suspect someone is
13 suffering from opioid-use disorder.

14 That brings me to my last slide. In sum,
15 the blueprint is an FDA--approved document designed
16 to facilitate development of CE, but remember that
17 the document itself is not a CE. As the name
18 implies, it's a blueprint. The blueprint was
19 updated in 2018 with the expansion of the REMS, and
20 the CE as the design, based on the blueprint, can
21 target all healthcare providers. It no longer
22 contains any product--specific information. It's a

1 high-level outline of core messages that must be
2 included in the continuing education programs.

3 One other point here that I didn't squarely
4 cover before, the CE can be customized depending on
5 the audience or method of delivery. It can be
6 online, live, et cetera. It may also utilize
7 adaptive learning or test-out format so that
8 prescribers that are knowledgeable in some areas
9 are able to skip portions of the CE activity if
10 they demonstrate knowledge. Some programs are also
11 delivered in modules in order to cover all of the
12 content in the blueprint. For all these programs,
13 the blueprint is, again, the outline, and the CE
14 should touch on all points.

15 Finally, as I mentioned on the previous
16 slide, the blueprint is geared mainly towards the
17 management of patients in pain and patients on pain
18 medicine, but knowledge of addiction medicine goes
19 hand in hand and should be included in the CE
20 programs regardless of the target audience, and
21 that concludes my talk. Thank you.

22 DR. STAFFA: Thank you, Mark.

1 Now we're going to move right into a
2 presentation from Julie White, who's going to talk
3 about how the blueprint is actually put into action
4 into the CE program.

5 Ms. White?

6 **Presentation - Julie White**

7 MS. WHITE: Thank you very much.

8 Again, my name is Julie White. I'm the
9 director of Continuing Medical Education at Boston
10 University School of Medicine, and I'm going to
11 talk about our program, Safer/Competent Opioid
12 Prescribing Education, or SCOPE of Pain, to try to
13 illustrate what a CE provider does to address a
14 blueprint. I have nothing to disclose, and our
15 program is supported by an independent educational
16 grant from the Opioid Analgesic REMS program
17 companies.

18 Why accredited CME for REMS? The
19 Accreditation Council for Continuing Medical
20 Education, or the ACCME, is the framework by which
21 to develop and deploy our activities. If you look
22 at pharmacy and nursing, they're very similar

1 frameworks. The hallmark of accredited CME is
2 independence from promotion or marketing, and we
3 ensure its independence by following strict
4 adherence to the ACCME Standards for Commercial
5 Support. We have to make sure that our content is
6 valid and based on continuously updated scientific
7 best evidence.

8 The target audience that we identify is
9 according to who's at the front line of the
10 clinical issue and often includes the
11 interprofessional team. Educational needs
12 underlying practice gaps inform content.
13 Educational formats are based on adult learning
14 principles designed to be relevant to practice and
15 result in improvements in clinicians' competence,
16 performance, and patient outcomes. All CE
17 providers are expected to evaluate changes in
18 learners as a result of the education, and emphasis
19 is on patient-centered care, so essentially
20 patients are stakeholders.

21 SCOPE of Pain was the first program to be
22 funded by a grant from the RPC, and we launched our

1 initial program on February 28, 2013 in response to
2 the ER/LA Opioids Analgesic REMS that was an online
3 program. We've offered programs continuously since
4 that time. On March 1, 2019, we launched our
5 updated program in response to the September 2018
6 Opioid Analgesic REMS. As of November 19th of this
7 year, we've had over 200,000 cumulative
8 completions, and 69 percent of that group are
9 controlled substance prescribers, then you can see
10 the remaining participants are allied health
11 personnel.

12 All of our content is developed under the
13 direction of our course director who is Dr. Daniel
14 Alford. He is an internist and a practicing
15 primary care clinician. He has expertise in pain
16 management and addiction medicine, and he works
17 with our faculty to develop this content
18 independently of the funding and the funder.

19 The content is continuously updated
20 according to blueprint modifications, guidelines,
21 and peer-reviewed literature, and we ask always of
22 our participants whether they've detected any bias

1 in the activity, and we're happy to report that
2 close to a hundred percent have detected no bias.

3 Our target audience, and this will vary
4 depending on the provider, will have a particular
5 expertise in primary care medicine, so we focus on
6 those who are providing continuity of care for
7 managing both acute and chronic pain. In 2019, in
8 response to the 2018 blueprint, we added content
9 for episodic care providers who treat acute pain in
10 the post-operative and emergency department
11 settings.

12 In our needs assessment, the ACCME
13 expects -- and this is a quote -- "that accredited
14 providers will address problems in practice and/or
15 patient care. As part of that effort, the provider
16 examines those problems and looks for knowledge,
17 strategy, skill, performance, or system deficits
18 that could be contributing to the problems, and by
19 doing so, the accredited provider is able to plan
20 and implement education that will effectively
21 address the problems."

22 So in addition to the blueprint, we look at

1 other things that we see in the environment such as
2 guidelines and public health data. Importantly for
3 us, we've been doing this programming on this topic
4 since 2010, so we have a lot of feedback data and
5 analysis of questions that come up during
6 programming that helps inform our planning.

7 I won't read these practice gaps.

8 Dr. Liberatore already addressed a lot of this
9 actually. But understanding these practice gaps
10 gives us the information we need to create an
11 activity that places the blueprint elements in
12 context for the practitioners. We know that many
13 clinicians struggle with knowing when to prescribe
14 opioids, how to prescribe them safely using
15 assessment monitoring tools, and then how to
16 discontinue them when appropriate.

17 Our educational objectives are actually
18 mapped back to the practice gaps, and this helps
19 us, again, to focus on how to enable learners to
20 better optimize safety protocols; assess risks;
21 educate and monitor patients; manage worrisome
22 behaviors; safely taper; and manage opioid-use

1 disorders.

2 This is really the key question that all the
3 providers have been struggling with since the
4 beginning. The blueprint has a lot of content and
5 it's critical content. The question for all of us
6 is how do we put that into context? How do we help
7 our learners take this information and change their
8 practice behavior effectively?

9 Our first program was designed around a
10 case. That's the case of Mary Williams. She is a
11 new patient with chronic low back pain and painful
12 diabetic neuropathy on a chronic opioid therapy.
13 She makes 3 visits to primary care with increasing
14 complexity.

15 In order to encourage the learner to go from
16 Module 1 to Module 2, and then from 2 to 3, we
17 actually wrote cliffhangers at the end of each
18 module so that there were critical decision points
19 encouraging people to continue on. That was
20 91 percent that actually went from Module 1 to
21 Module 3, which in the CE world is a very big
22 number.

1 I will say that we condensed the content
2 from 3 hours to closer to 2 hours after a couple of
3 years because we found that by the time
4 people made the conversion from registration to
5 actually start, we went from 60 percent to
6 82 percent. Again, as it says here, once we got
7 them into Module 1, they were very likely to finish
8 all the way through, but we needed to get them
9 through to the beginning, and the 2-hour content we
10 think helped to do that because time is a very
11 precious commodity for clinicians.

12 In 2019, we released our new case, the case
13 of Kathy James who has acute fracture requiring
14 surgery and post-operative pain. She returns years
15 later with chronic pain on opioids, and then again,
16 she has acute pain requiring an emergency room
17 visit. Then we wrote 4 potential endings that
18 covered opioid rotation with decrease in morphine
19 milligram equivalents; opioid taper, both voluntary
20 and involuntary; opioid overdose; and treatment for
21 opioid-use disorder. This enabled us to cover all
22 the elements of the 2018 blueprint.

1 I do not expect you to be able to read this
2 slide, but this is what we call The Grid, and there
3 are five other pages that look like this.
4 Essentially, this is what we use to audit our
5 program to make sure that everything in the
6 blueprint is covered.

7 This is a quick snapshot of our homepage.
8 As you can see, we've developed over the years a
9 lot of different kinds of programs. We do live
10 webinars online and podcasts. Again, as was
11 mentioned in the beginning, there are a hundred
12 activities currently out there, I believe, and
13 you'll find many different formats.

14 This is just a snapshot of things we've done
15 to date, including 184 live in-person meetings in
16 27 States. As of two nights ago, we now have 16
17 webinars and 12 have been archived. We have a
18 6-part podcast series that we released in April of
19 2020, as well as supplemental content.

20 Our course director, Dr. Alford, also
21 consulted and helped develop content and was a
22 senior peer reviewer on the excellent New England

1 Journal of Medicine's Knowledge+ program, which is
2 an adaptive learning platform, and just a snapshot
3 of some other videos and microcases that we
4 developed because it helps clinicians address
5 really challenging clinical issues.

6 This is a key point. All CE providers are
7 expected to evaluate their activities, and many of
8 us follow the Moore, Green, and Gallis model. I'm
9 sure some of you have heard of this. I've been in
10 this work for a long time and, again, it's pretty
11 standard operating procedure that CE providers will
12 evaluate their activities.

13 We focus on Level 4 and Level 5, which is
14 pretty standard for a 2- to 3-hour program. We're
15 trying to see if we can measure changes in
16 competence and performance. Again, I don't expect
17 you to be able to read this, but what I wanted to
18 say here is that this is our activity assessment.
19 We use case-based knowledge to measure knowledge
20 and competence changes and we write a sample case.

21 Right here we have the case of Richard. We
22 ask questions about that case, and this shows the

1 complexity issue. We're hoping that the learner as
2 a result of our program can apply the knowledge
3 that they learn to a new case, in this case, and
4 case-based assessments are shown to predict future
5 behavior.

6 At the end of our activities, we ask, as a
7 part of the evaluation, whether the learner plans
8 to make a change, or what we call in the CE
9 industry commitment to change. If they say yes, we
10 give them some suggestions based on best guidelines
11 such as fully implement or improve pill counts for
12 monitoring opioid adherence and misuse.

13 If they say no, that they're not planning on
14 doing these things, we ask why, and it could be
15 that they're actually already doing these things in
16 practice. If they say yes, we also give them the
17 option to say other, and then we ask them what
18 barriers they anticipate encountering because that
19 will help inform our future activities.

20 Why do we care about commitment to change
21 statements? Again, it helps us in the CE community
22 to see if we actually have moved a clinician from

1 knowledge and competence to the next stage, which
2 is predicted performance, are they going to
3 actually go back and make a change in practice?
4 The ACCME says clinicians are expected to deliver
5 safe-effective, cost-effective compassionate care
6 based on best practice and evidence, and an
7 accredited CME can help make that happen.

8 Again, there's research that shows -- Frank
9 Domino, for example, published a paper in Medical
10 Teacher in 2011 -- that making commitments, whether
11 selecting them from a predefined list or generating
12 them spontaneously, is positively associated with
13 practice change. Kurt Olson reported in a 2012
14 article, didactic CME and practice change -- don't
15 throw that baby out quite yet -- can be that spark
16 that motivates a clinician to make a change.

17 This is one of our older papers. We have
18 been publishing our research since we've been doing
19 SCOPE. This was a 2016 paper in Pain Medicine
20 looking at an intent to change, where we looked at
21 the intent to implement a change post-activity and
22 then a 2-month follow-up later. We found that

1 87 percent intended to make the change towards
2 guideline-based care, and then 86 percent of that
3 group in a 2-month post-program reported
4 implementing practice changes.

5 So that's it. I just want to say in summary
6 that prescribing opioids, when it's appropriate, is
7 difficult and challenging, and there's no question
8 about that. We see clinicians who are learners,
9 who are definitely making changes, but they still
10 need a lot of support. Thank you very much.

11 DR. STAFFA: Thank you. That's very helpful
12 to see the implementation of these and to know how
13 some of the CE providers actually try to put the
14 blueprint into action.

15 Our last speaker in this session, in terms
16 of providing background, is going to be Dr. Jana
17 McAninch, who is going to talk a bit about the
18 history specifically of the assessment piece on
19 this, and bring everybody up to speed on kind of
20 where we've been because that's probably the best
21 launching point for where we need to move forward.

22 Dr. McAninch, go ahead.

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Presentation - Jana McAninch

DR. McANINCH: Thanks, Judy.

Good morning again, everyone. I'm just going to spend the next 20 minutes or so sharing some information that I hope will be useful for our discussions this afternoon in considering different potential approaches to studying the impact of the Opioid Analgesic REMS Education on Pain Management Practice and Patient Outcomes.

First, I'll provide just a high-level overview of RPC's previous work on this and some of the challenges associated with these efforts. Much of this work was done as part of the assessments of the previous extended-release, long-acting Opioid Analgesic REMS, or ER/LA REMS, so some of this might look familiar to those of you who participated in that advisory committee meeting.

In addition to all of the other elements of the assessment that Dr. Manzo described, the main approach that was used to assess the impact of the ER/LA REMS on prescriber behavior and adverse outcomes was to compare population rates of opioid

1 dispensing and various adverse outcomes before and
2 after the implementation of the REMS, comparing the
3 changes in the REMS analgesics to changes for
4 comparators, typically the immediate-release opioid
5 analgesics, and either benzodiazepines or
6 stimulants.

7 This slide shows a couple of examples from
8 the 36-month REMS assessment, which was discussed
9 at the 2016 advisory committee meeting. The top
10 panel shows the change in poison center exposure
11 calls involving abuse of ER/LA opioids compared to
12 the changes for the IR opioids and prescription
13 stimulants. The bottom panel shows the change in
14 overdose death rates in Washington state. There
15 were similar pre-/post-comparisons done using a
16 variety of different data sources and outcome
17 measures.

18 One of the observations in the ER/LA REMS
19 assessment data was that many of the declines
20 observed when comparing the mean pre- to post-REMS
21 period rates began prior to the first REMS
22 continuing education program offering as shown here

1 for, again, the poison center calls involving abuse
2 of the ER/LA opioid products and self-reported
3 abuse of the ER/LA opioids in people entering
4 treatment for opioid-use disorder. You can see
5 descriptively in these figures that there was not
6 really evidence that the REMS was further bending
7 that curve downward.

8 We saw similar downward trends in opioid
9 prescribing, and then of course these downward
10 trends have continued since then. But again, one
11 of the challenges that's been mentioned before was
12 that these data don't tell us whether the
13 prescriptions were appropriate or inappropriate,
14 and there really was no consensus on how to define
15 and measure appropriate opioid prescribing.

16 So did the evidence indicate, then, that the
17 REMS was failing in its goal to reduce adverse
18 outcomes associated with inappropriate prescribing,
19 misuse, and abuse? Well, we couldn't really say
20 that either. One of the challenges was that it was
21 difficult to relate these outcome measures, these
22 population level outcome measures, directly back to

1 the REMS or the CE training itself. As shown in
2 these examples, different desirable impacts of
3 prescriber and patient education could even have
4 opposite effects on these population level
5 metrics.

6 Then of course there were many other
7 concurrent interventions and secular trends that
8 could be driving both prescriber behavior and
9 adverse outcomes related to opioids, and it was
10 particularly difficult to determine whether
11 training was having an effect in the environment
12 because at the time of the assessment, or the
13 analyses contributing to the assessment, only about
14 20 percent of ER/LA opioid prescribers had
15 completed a REMS compliant training, and the
16 completion of training or whether a prescriber had
17 completed training was not linked to either the
18 prescribing or adverse outcome measures.

19 At that time, we concluded that while the
20 observed decreases in many of these measures were
21 encouraging, we really weren't able to isolate the
22 effect of the REMS or to determine whether it was

1 reducing inappropriate prescribing, misuse, abuse,
2 or associated adverse outcomes. We did think that
3 population-level prescribing and adverse outcome
4 data would continue to be valuable for surveillance
5 to help inform regulatory decision making, but that
6 alternative designs were needed to evaluate the
7 impact of the REMS continuing education on behavior
8 and on outcomes.

9 We asked the RPC to explore different
10 approaches that could link CE completion to changes
11 in prescriber behavior and patient outcomes; to
12 develop outcome metrics that are more directly
13 mapped onto the content of the education itself;
14 and to explore designs that would adequately
15 address selection bias of a voluntary education
16 program and confounding by the many secular trends.
17 But there were still a lot of questions about the
18 feasibility of such a study being able to provide
19 clear information about whether the REMS was
20 meeting these goals.

21 With the next assessment report, the RPC
22 submitted a brief concept paper for a study that

1 would leverage national prescriber identifier
2 numbers, or NPI numbers, that were collected from
3 participants in one large CE program, the Pri-Med
4 program, and linking those to a proprietary EHR
5 database.

6 They proposed a difference-in-differences
7 type analysis, so comparing trends in prescribing
8 and patient outcomes pre- versus post-training,
9 using a matched non-completer group for comparison.
10 FDA provided a number of comments to the RPC on
11 this concept paper, but primarily requested further
12 detail on the linkage capability, sample size, and
13 the proposed outcome metrics, et cetera.

14 Subsequently, the RPC submitted a
15 feasibility assessment and a revised concept paper.
16 This feasibility assessment demonstrated the
17 ability to link prescriber participation using NPI
18 numbers, again, in the same large CE program to two
19 large administrative claims databases.

20 They determined that such an approach could
21 provide a large enough sample size to assess the
22 impact of training on certain patient outcomes such

1 as overdose, and then they, again, proposed a
2 difference-in-differences analysis, examining the
3 change in rates of patient outcomes for trained
4 versus matched untrained providers.

5 In this same assessment submission, the RPC
6 also submitted results of an analysis that linked
7 prescriber completion of the Pri-Med CE program to
8 a national prescription dispensing database,
9 looking at the four prescribing metrics that are
10 shown here under the second bullet. They conducted
11 two different types of analyses, first a
12 self-controlled pre- versus post-REMS training
13 comparison, and second, a concurrent comparison
14 between the CE completers and matched control group
15 consisting of prescribers who had not completed
16 this particular CE program.

17 What they found was that after CE
18 completion, the trained providers had slightly
19 lower prescribing volume in concomitant
20 benzodiazepine prescribing, but the trained
21 prescribers also had higher opioid prescribing
22 volume than the untrained providers during the

1 post-training period. There were no meaningful
2 changes or differences in the other prescribing
3 measures.

4 I think there were a few notable limitations
5 of this study. First, the opioid prescribing
6 volume was quite low in both of the groups. Again,
7 it was unknown whether the slight decrease in
8 opioid prescriptions indicated a decrease in
9 inappropriate prescribing and it was unclear
10 whether either the pre-/post-differences or the
11 differences between the two groups could really be
12 attributed to the education versus to other
13 factors.

14 There was not that difference-in-differences
15 type of analysis done to compare the change in
16 prescribing behavior in the trained versus the
17 untrained groups, and there were very few variables
18 available for matching in the particular database
19 that was used. Then finally, there was no way to
20 account for participation in other opioid
21 education, even other REMS training, in the control
22 group, which would likely bias results toward the

1 null.

2 The following year, as Dr. Manzo mentioned,
3 the ER/LA REMS transitioned to the current Opioid
4 Analgesic REMS, and we encouraged the RPC to
5 continue to build on the work they had been doing
6 under the ER/LA REMS to develop a rigorous plan to
7 evaluate the impact of the OA REMS CE on pain
8 management practice and patient outcomes,
9 considering the expanded focus of the new REMS.

10 In the 12-month Opioid Analgesic REMS
11 assessment, the RPC submitted a white paper, or
12 essentially a concept paper, again, proposing a
13 study that would link CE completion to
14 national-level claims data but now incorporating
15 sophisticated modeling to control for differences
16 in prescriber characteristics, past prescribing
17 behavior, and so-called environmental factors such
18 as state-level opioid policies and CE requirement.

19 However, after completing the landscape
20 analysis that Dr. Manzo mentioned, describing the
21 myriad of other CE programs and opioid policies
22 that were implemented during that time period, the

1 RPC submitted an addendum to this white paper
2 saying that the scope and complexity of these
3 environmental factors likely would create
4 insurmountable challenges to this approach.

5 I'm not going to say too much more about
6 this because we actually have Dr. Alec Walker, who
7 was involved in this effort, sharing some of his
8 thoughts on the potential for analyses of large
9 electronic healthcare databases to contribute to
10 the evaluation of the REMS continuing education.

11 Next, I want to shift gears a little bit and
12 share just a few examples of some published studies
13 that have evaluated the impact of pain management
14 and opioid stewardship initiatives that have an
15 educational component on prescriber behavior and
16 patient outcomes. This is just a caveat. This is
17 by no means comprehensive or really a critical
18 review. It's just intended to give a flavor of
19 what some others are doing and some of the other
20 approaches that have been used in this space.

21 The first study was an evaluation of the
22 Stepped Care Model for Pain Management as

1 implemented in a network of community health
2 centers in Connecticut, and the lead author, Daren
3 Anderson, is actually one of our panelists today.
4 The Stepped Care Model used here is, I believe,
5 similar to what has been implemented in the VA
6 system, and it includes educational activities as
7 well as other elements to support an individualized
8 stepped approach to pain management.

9 This study compared a suite of measures
10 during a baseline period to a post-intervention
11 period, including 25 providers and their chronic
12 pain patients at 12 different clinics. Structured
13 EHR data points included things like medications
14 prescribed, use of opioid treatment agreements and
15 urine drug testing; functional assessment; and
16 referrals to behavioral health, chiropractic, and
17 other specialists.

18 They also conducted a manual chart review of
19 300 randomly selected charts and abstracted those
20 charts using the Pain Care Quality extraction tool,
21 which has 12 dichotomously scored indicators
22 grouped into 3 different domains: pain assessment,

1 treatment, and reassessment.

2 What they found was that comparing the
3 baseline to the post-intervention periods, there
4 were significant increases in use of opioid
5 treatment agreements and urine drug testing, as
6 well as in documentation of pain, functional
7 status, treatment planning, and reassessment, as
8 well as an increase in referrals. They did not
9 observe any meaningful change in opioid prescribing
10 or in pain scores.

11 The second example I wanted to share is
12 actually a suite of studies evaluating different
13 outcomes associated with an opioid risk reduction
14 initiative in the Group Health system in Washington
15 State, using a control group of contracted care
16 providers and their patients that were not part of
17 this particular initiative but were subject to
18 statewide opioid guidelines and legislation.

19 The intervention here was a multifaceted,
20 chronic opioid risk reduction initiative that
21 included online training, as well as a number of
22 practice-wide prescribing and monitoring policies,

1 EHR templates, consultation, performance tracking,
2 and financial incentives.

3 The studies evaluated the program using
4 outcome measures from a variety of data sources.
5 EHR-based measures included things like the dose of
6 opioid prescribed, access date, supply dispensed,
7 and care plan documentation. Other measures were
8 based on prospectively collected data from patient
9 interviews using standardized pain and depression
10 symptoms scales. Finally, opioid overdose rates
11 were estimated using an EHR-based opioid overdose
12 algorithm linked to state death records.

13 The investigators here found that against
14 the backdrop of declining opioid dose in both the
15 intervention and the control groups, the
16 intervention group had larger declines in opioid
17 dose and excess days' supply, improved care plan
18 documentation, and no clinically meaningful
19 differences in pain or depression symptoms. The
20 opioid overdose findings were rather complicated,
21 but in essence, the risk reduction initiative did
22 not appear to decrease overdose rates beyond some

1 modest declines that were already occurring in the
2 intervention group in the setting of statewide
3 opioid dose reduction policies.

4 Finally, there have been a number of
5 evaluations that have used randomized designs to
6 evaluate pain management and opioid risk reduction
7 interventions on prescriber behavior.

8 In this study, investigators randomly
9 assigned 53 primary care clinicians and their
10 patients with chronic pain in four safety net
11 clinics to receive either electronic decision tools
12 alone or a multimodal intervention that also
13 included academic detailing or essentially
14 one-on-one education, nurse care management, and
15 electronic registry. Structured EHR data were used
16 to assess use of patient-provider agreements and
17 urine drug testing, as well as early refills,
18 opioid dose, and opioid discontinuations.

19 What they found was that the intervention
20 group had increased use of patient-provider
21 agreements and urine drug testing, as well as
22 greater odds of opioid dose reduction or

1 discontinuation. Then interestingly, in a more
2 recent follow-up study by the same group,
3 investigators reviewed charts of patients who had
4 discontinued opioids and found that most
5 discontinuations were for reasons of misuse most
6 commonly identified through aberrant urine drug
7 testing results.

8 These patients subsequently had fewer
9 primary care visits, no meaningful change in
10 pain-related emergency department visits, and no
11 increase in referrals for opioid-use disorder
12 treatment. The office of the follow-up study noted
13 that this decrease in follow-up care and lack of
14 referrals for opioid-use disorder treatment
15 highlights the need to understand potential
16 unintended consequences of interventions that are
17 intended to reduce opioid risk. This concern of
18 course has been raised by many others in recent
19 years.

20 So I hope what I've shared will be useful
21 for the discussion this afternoon. We will provide
22 some specific questions to guide those discussions

1 in each of the sessions, but I thought it might be
2 helpful just to keep a few thoughts or questions in
3 mind, particularly when listening to our upcoming
4 speakers.

5 First, is it plausible that a single CE
6 training would have a measurable and meaningful
7 impact on pain management behaviors or patient
8 outcomes, and what endpoints would be both
9 meaningful and measurable? What other systems or
10 supports might need to be in place for the
11 education to meaningfully affect behavior or
12 outcome?

13 What settings and data sources, or
14 combination thereof, might provide the best balance
15 of sample size and the detail needed to capture
16 important outcome measures? And how could a study
17 best address the potential selection bias
18 associated with a voluntary program, as well as the
19 influence of the many other drivers of practice and
20 patient outcomes?

21 Then again, just another challenge to keep
22 in mind here is the heterogeneity of the REMS

1 education offerings. As Dr. Liberatore mentioned,
2 although they must be based on the FDA blueprint,
3 they vary substantially in terms of the delivery
4 format, the targeted participants, and the exact
5 focus or content of the training.

6 So I really look forward to a robust
7 discussion this afternoon, and I want to add my
8 thanks to all the panelists and the guest speakers
9 for their time and their insights on all of these
10 questions. I'll turn it back over to Judy, but I
11 believe we are going to a short break now.

12 DR. STAFFA: Yes. Thank you very much,
13 Jana. I appreciate it.

14 It is 10:27. We're just a few minutes
15 behind, but I think that's okay. I'm going to ask
16 if everybody can get back and reconvene at 10:40,
17 and then we'll start with our second session of
18 presentations, which we're going to start with
19 Dr. Walker, and then talk about more understanding
20 what's been done, what's been thought through, and
21 then some other ideas of what some other groups are
22 doing and thinking about in this space. So we'll

1 talk to you at 10:40. Thanks.

2 (Whereupon, at 10:28 a.m., a recess was
3 taken.)

4 DR. STAFFA: Welcome. My computer says
5 10:40, so we're going to get started again. We'll
6 ask you again to please mute your phones when
7 you're not speaking.

8 We're going to continue with some of our
9 background presentations, and in this session we're
10 going to begin with Dr. Alec Walker who's going to
11 be talking about some of the work he's been doing
12 in looking at large data sources to try to inform
13 this question.

14 Dr. Walker?

15 **Presentation - Alec Walker**

16 DR. WALKER: Thank you, Dr. Staffa.

17 Good morning. My goal in the next few
18 minutes is to remind us all of the utility of
19 existing large data sources on drug dispensing.
20 These data sources I think can have an important
21 role in assessing how continuing medical education
22 programs affect prescriber behavior.

1 I'm grateful for the opportunity to speak to
2 you. My involvement in the question of evaluating
3 continuing education for opioid treatment arose
4 through an engagement with the REMS program
5 companies, which in turn came out of my involvement
6 with other activities with the Opioid Postmarketing
7 Consortium and member companies. I am not being
8 participated [sic - compensated] for participation
9 in this meeting.

10 We're here today because a goal of
11 continuing education programs and the REMS programs
12 in general is to affect prescribing practice. The
13 intent is to bring selection of patients and
14 products into line with guidance for best practice.
15 An obstacle to evaluation is that CE programs exist
16 in a world of determinants that are constantly
17 changing.

18 The elements to determine a prescriber's
19 choice of therapy for a given set of patients are
20 also influencing one another, so the dispensing
21 patterns are dynamic and even turbulent, by which I
22 mean that they affect one another precipitously

1 over time without necessarily tending to a global
2 steady state.

3 To make the relations amenable to analysis,
4 it's easiest to lay them out in a directed acyclic
5 graph. Calendar time in this figure runs from left
6 to right and the arrows indicate direct or mediated
7 causation. In the data corresponding to this
8 graph, each node in the graph is available as a
9 series of observations all timestamped. At the
10 left are the nodes corresponding to
11 non-time-varying determinants, and along the top is
12 calendar time and its interactions, which represent
13 time-varying proxies for forces not represented in
14 the graph.

15 To include all the causal arrows that
16 represent the interacting effects of time and place
17 would make the graph unreadable, even in a
18 simplified form. To make matters more complex, the
19 opioid epidemic has spawned hundreds of guidelines,
20 limits, regulatory guidance documents, and
21 educational outreach efforts, all of them designed
22 to affect prescribing.

1 This figure embeds continuing education into
2 a simplified depiction of the web of determinants.
3 For readability, the figure emits all the diagonal
4 arrows of the earlier figure or the arrows running
5 between different outcome measures at different
6 times. Completion of a continuing education
7 program needs to be considered as a consequence of
8 a history of those same features that we'd often
9 like to call as outcomes in the future.

10 Availability of extensive data is a
11 prerequisite to statistical control in assessing
12 the effects of continuing education outside of
13 randomized trials. Fortunately, there are both
14 national and regional resources that can provide
15 component information linkable within person and
16 time. The linkability across time means that both
17 prescribers and recipients of opioid drugs can be
18 characterized from dispensing histories. With the
19 addition of insurance billing or electronic health
20 records, even more nuanced portraits are available
21 for the asking.

22 The idea of deriving patient and provider

1 characteristics from opioid dispensing files is
2 well established. Dispensing clusters, for
3 example, are post hoc categories of time by place
4 interactions, which have been characterized by
5 further population and micro features. Recipients
6 can be placed into categories on the basis of the
7 providers they see or the dispensing outlets they
8 patronize, as in the many studies of doctor and
9 pharmacy shopping.

10 In the big data counterpart to a case
11 control study, researchers are first characterized
12 by case, places, and times by such features as
13 opioid deaths, and then gone back into these data
14 to find out how these differ from control places
15 and times. This is just a small sample of the
16 kinds of formal studies that have been done using
17 these data.

18 The CDC has provided measures for quality
19 improvement that can be easily implemented with
20 large data resources and which provide measures
21 with strong face validity for assessing continuing
22 education. We'll hear much more about these in

1 Dr. Losby's talk, which comes up next. Let me
2 first point out a few specifics.

3 These are the CDC's recommended measures to
4 assess adherence to the CDC guidelines. I've added
5 an indication as to whether each can be assessed in
6 a big data environment. Those marked with a red
7 spade require only a comprehensive drug dispensing
8 file and could be implemented nationally. The
9 criteria pertained to form and duration of initial
10 prescriptions, as well as strength and concomitant
11 treatments for both acute and long-term therapy.
12 Where there are insurance or electronic health data
13 available, nearly every measure can be assessed.

14 Stakeholders could use the data that are
15 available already to prepare interpretable graphics
16 and data on opioid use in the United States. I'd
17 like to propose that we think of analyses whose
18 product was akin to weather maps showing the
19 geographical distribution of key measures in
20 successive slices of time. The unit of analysis
21 could be the prescriber in a block of time. The
22 measures should be displayed and might be informed

1 by CDC guidelines and by clinical and regulatory
2 experience. The first analytic step would be to
3 look at dependencies within and across places and
4 times.

5 Coupled with on-the-ground knowledge,
6 geographic visualization is a powerful tool for
7 both research and communication. This presentation
8 could help identify areas that are doing well and
9 poorly with respect to guideline compliance and may
10 suggest plausible areas for action. Such maps
11 might also show where continuing education programs
12 would be evaluable because of relatively stable
13 external circumstances and could even provide the
14 basis for answering the "what if" question that's
15 embedded in a search for causal effects.

16 While the weather map may serve for
17 evaluating overall progress, the focus of today's
18 discussion is on direct evaluation of CE programs.
19 There are two absolute prerequisites to moving
20 forward with large data. The first is that there
21 be a clear path to data linkage and utilization
22 that identifies individual prescribers. Permission

1 for external data linkage and use, granted by both
2 CE providers and CE participants, should be
3 integral to any CE program.

4 Secondly, we need to be willing to identify
5 suitable research venues. There's been a maelstrom
6 of initiatives, all of which we need to consider in
7 principle. But it may be that there are calmer
8 regions of the country or times where one has a
9 hope of embedding a research activity because the
10 external arrows on the DAG are weak or absent.
11 Given the region and time of practice stability,
12 the options for evaluating the impact of CE on
13 practice include the standard designs. I see we
14 will hear more from Dr. Alexander on these at the
15 end of this session.

16 At the top of the hierarchy, because they
17 take on confounding head-on, or randomized-
18 controlled trials, to set up closest to a clinical
19 RCT would be to identify a high-risk pool,
20 randomized members and groups to possible CE
21 regimens, and do a careful analysis of the impact
22 of CE on the trajectory of prescribing.

1 A variation is a randomized consent design.
2 Here one passively identifies panels of prescribers
3 and then randomizes invitations to CE. The
4 comparison is between those offered CE and not.
5 Assessing the impact of CE availability has a great
6 advantage of assessing what we actually offer. The
7 opportunity for education, differential uptake, or
8 failures to accept CE get rolled into the
9 comparisons, increasing the generalizability of the
10 results.

11 As in clinical research, an alternative to
12 the RCT is the observational study. The single arm
13 or trial is attractive for its simplicity. The
14 period prior to CE serves as a reference point
15 against which to compare practice after completion
16 of CE. Unfortunately, this assessment is fraught
17 with challenges. Participants may be
18 non-representative of the target population of
19 prescribers because of their self-selection into a
20 particular CE.

21 Not uncommonly, even if we use our weather
22 maps to identify a suitable research venue, there

1 will be secular trends in general knowledge and
2 practice that could masquerade as a CE effect if
3 there are no data and controls. Comparative
4 observational cohorts do provide controls and might
5 be set up, for example, in communities of
6 prescribers whose prescribing histories are
7 compatible with a possible need for improvement.
8 In a formal sense, the analysis of observational
9 cohorts resembles that of RCTs.

10 Closely related to the randomized consent
11 design in which one looks at blocks of individuals
12 who have been offered CE for administrative or
13 institutional purposes and are compared to those
14 who have not had the opportunity for the same
15 training, not the intervention itself but the
16 opportunity for intervention is studied through its
17 effects on groups of prescribers. The impact of
18 offering CE can be evaluated as before. With
19 further assumptions, the impact of the CE program
20 itself can be teased out in instrumental variable
21 analysis.

22 There are two complementary directions in

1 which the FDA might move forward using large data
2 systems. The agency is very, very familiar with
3 assistance themselves. Reasons to move forward
4 with a weather map might revolve around low cost
5 and high impact. People in our culture read maps.
6 Spatial and temporal presentations are likely to
7 give visceral understanding of the need for and
8 success of regulation at national and regional
9 levels.

10 Secondly, large health data systems provide
11 an unparalleled opportunity for program assessment
12 provided the society can set a clear legal and
13 regulatory framework for unimpeded data use. They
14 can also be used to prescreen places and
15 participants for those in whom well-understood
16 research designs can apply. Thank you.

17 DR. STAFFA: Thank you so much, Dr. Walker.

18 Our next presenter, to talk about efforts
19 going on at CDC, is going to be Dr. Jan Losby.

20 **Presentation - Jan Losby**

21 DR. LOSBY: Thank you, Dr. Staffa.

22 Good morning, everyone, and I really wish to

1 express my thanks to the FDA for inviting me and
2 greatly appreciate having the opportunity to
3 participate in today's scientific workshop. I have
4 no conflicts of interest to report and a standard
5 disclaimer is noted on this slide.

6 In our time together today, I will share
7 some basic background around the CDC prescribing
8 guidelines, and then really dive into the process
9 that we took in developing the electronic health
10 record, EHR-based, quality improvement opioid
11 measures, which includes an implementation guide
12 that Dr. Walker referred to, so thank you so much
13 for showcasing that in your presentation.

14 Then also, I will share some information
15 around the quality improvement collaborative that
16 CDC launched. I'll highlight some preliminary
17 implementation results from the collaborative and
18 close with some lessons learned.

19 In March of 2016, CDC published the opioid
20 prescribing guideline for primary care providers
21 caring for patients 18 years or older with chronic
22 pain outside of active cancer, palliative, and

1 end-of-life care. The guideline was needed to
2 better align opioid prescribing practices in
3 primary care settings with the best available
4 evidence to ensure safe, effective pain management.

5 CDC is a non-regulatory agency, and as such,
6 the guideline is not a rule, regulation, or law.
7 The guideline does not deny access to pain
8 medication and includes opioids as an option for
9 pain management. The guideline is intended to help
10 inform clinicians' decisions and discussions with
11 patients and their prescribing decisions based upon
12 the best available evidence about the benefits and
13 risks of opioid use.

14 The guideline itself contains 12
15 recommendations, and these are grouped into three
16 conceptual areas: determining when to initiate or
17 continue opioids in chronic pain; opioid selection,
18 dosage, duration, follow-up, and discontinuation;
19 and assessing the risk and addressing harms of
20 opioid use.

21 Some examples of a few recommendations are,
22 for instance, checking the Prescription Drug

1 Monitoring Program, or PDMP, or other prescriptions
2 and high total dosages; avoiding concurrent
3 benzodiazepine and opioids; and offering and/or
4 arranging medication-assisted treatment for
5 opioid-use disorder.

6 To help encourage uptake and use of the
7 guideline, CDC developed a comprehensive
8 dissemination and implementation framework with
9 four pillars: translation and communication of key
10 recommendations within the guideline; education and
11 training that enhances knowledge, understanding,
12 and application of the recommendation; insurer
13 intervention; and then what we'll focus on today in
14 terms of the quality improvement, where it fits in
15 this fourth area, the health system interventions
16 that help to enhance implementation of the
17 recommendations within point of care.

18 If we turn to the quality improvement
19 process that we undertook, the goal is really to
20 help support implementation of the guideline within
21 healthcare systems and supporting practice
22 improvement and monitoring. The approach included

1 three broad efforts. They're listed here, and I'll
2 first go into more detail around the development of
3 the clinical quality improvement opioid measures.

4 As a reminder in terms of the scope and
5 purpose of the quality improvement measures, it's
6 really to support safe and effective opioid
7 prescribing and pain management and treatment. The
8 quality improvement measures are intended for use
9 by health systems or practices, and these are
10 quality improvements that are based on EHR data, as
11 Dr. Walker highlighted, or chart review data, or
12 other practice-based data. The quality improvement
13 measures are intended for quality improvement and
14 monitoring implementation of the guideline, and
15 they are voluntary. They are not performance
16 measurements.

17 If we turn to the approach of creating these
18 quality improvement measurements, the initial
19 design the CDC developed is a starter set to look
20 at the content of 12 recommendations in the
21 guideline and what potential quality improvement
22 measures might exist. We looked at the literature,

1 and then we reached out to a group of external
2 stakeholders, and wish to thank Dr. Daren Anderson
3 who serves as a member of the stakeholder group.
4 We selected individuals that had expertise in
5 opioid prescribing, use of quality improvement
6 measures, IT or EHR expertise, as well as
7 researchers and folks that could represent the
8 patient perspective as well.

9 These stakeholders provided individual
10 input, and then on the next slide, I'll share the
11 specific steps in terms of the engagement. Many
12 folks on this call are probably very familiar with
13 engaging stakeholder groups, so we asked
14 individually for the stakeholders to rate the draft
15 quality improvement measures, and they were
16 assessed based on importance; acceptability; face
17 validity; timeliness; feasibility; usability; and
18 then overall rating.

19 We also asked the stakeholders to make a
20 rating of all or some measures, those that are
21 based on need and importance, as well as ease of
22 producing by using EHR data. We wanted to make

1 certain that we were not trading quality
2 improvement measures that would not be easy to use
3 or accessible through EHR data.

4 Then we asked the stakeholders, through a
5 semi-structured interview process, just to provide
6 some more detail and background to their assessment
7 of the draft measures. We brought all the
8 stakeholders together really for a group
9 conversation. We weren't trying to reach consensus
10 through a Delphi model, but we really just wanted
11 to have that interaction and exchange of the
12 stakeholders to come together.

13 This recent publication gives more details
14 around the development of quality improvement
15 measures. The quality improvement measures
16 themselves, we have 16, and these map onto the 12
17 guideline recommendation statements. They can be
18 tailored to practice policies on opioid prescribing
19 and pain management or reflect state laws or
20 regulations.

21 We have two categories, new opioid
22 prescription measures and then long-term opioid

1 therapy measures. You just saw a great slide that
2 summarized these from Dr. Walker. These are the
3 five measures that are tied to new opioid
4 prescriptions. For example, one of the measures
5 that's listed here is the percentage of patients
6 with a new opioid prescription for an
7 immediate-release opioid, and this particular
8 quality improvement measure, which you see on the
9 far-right column, is tied to the specific
10 recommendation number 4 in the CDC prescribing
11 guideline.

12 We have 11 quality improvement measures that
13 address long-term opioid therapy, and an example is
14 the percentage of patients on long-term opioid
15 therapy. The clinician counsels on the risks and
16 benefits of opioids, at least annually, and this
17 aligns with recommendation number 3 from CDC's
18 prescribing guideline.

19 If we turn to the second step in the quality
20 improvement process, this is the development of the
21 implementation guide for the recommendations and
22 measures to be used by health systems and

1 practices. In 2018, CDC, in collaboration with
2 clinicians in the field, developed and published
3 this resource entitled Quality Improvement and Care
4 Coordination: Implementing the CDC Guideline for
5 Prescribing Opioids for Chronic Pain.

6 The resource is intended to encourage
7 careful and selective use of opioid therapy and
8 facilitate implementation of the guideline. It can
9 help health systems and primary care providers
10 integrate quality improvement measures into their
11 clinical practice, and it includes some
12 practice-level strategy to improve the management
13 and coordination of long-term opioid therapy.

14 The resource also includes a toolkit of
15 sorts that has materials and tools and resources
16 developed and used by other practices in the field,
17 which have been found to be useful, and then
18 readers can use or modify these for their own
19 needs.

20 Appendix B gets into more detail. It's the
21 operationalization of the 16 quality improvement
22 measures that goes through the description, the

1 numerator, the denominator, the measurement period,
2 patient exclusions, data source and guidance for
3 producing the measure, as well as anticipating what
4 those potential challenges might be in
5 operationalizing these measures and some potential
6 solutions.

7 The resource also includes basic information
8 around encouraging implementation of quality
9 improvement practices. There are five
10 implementation steps that are outlined in the
11 document, and these are steps that providers in a
12 practice or a healthcare system can take to support
13 buy-in, receptivity, and ultimately the use of the
14 quality improvement measures. In the document
15 itself, following the description of each step,
16 there's a self-assessment that implementers can use
17 to reflect on their own progress.

18 Improving management and coordination of
19 long-term opioid therapy requires not only a
20 refined approach to the clinical care of patients,
21 but also strategies that can be implemented at the
22 practice and system level of care delivery. These

1 strategies include interdisciplinary team-based
2 approach; establishing or revising internal opioid
3 policies; developing registries and using panel
4 management; and effectively using technology.

5 In terms of the Quality Improvement
6 Collaborative itself, we felt it was important to
7 develop the quality improvement measures, trace the
8 implementation guide, but then also implement it in
9 practice to see are the measures feasible, are they
10 reasonable, and can they be used with the EHR data.
11 So in 2018, we launched an opioid collaborative,
12 the Quality Improvement Collaborative. The details
13 are listed here.

14 We have a number of systems, a total of 11
15 systems, across 12 states, representing over 120
16 primary care practices. The practices include
17 urban and rural and frontier and tribal, as well as
18 private practices and academically affiliated
19 practices. The participating systems are expected
20 to operationalize five or more of the quality
21 improvement measures and provide baseline as well
22 as quarterly outcomes.

1 Next, I'll just summarize a few of the
2 preliminary results. As you can imagine, the
3 systems varied in their quality improvement
4 approach, as well as the use of different
5 strategies to implement the recommendations
6 contained in the guideline. All systems completed
7 a formal commitment in the form of a find and
8 review, identifying and working with champions
9 within their systems, and establishing quality
10 improvement goals and assessing their readiness.

11 All the systems engaged clinicians and
12 stakeholders to some extent, and there were a
13 variety of approaches to do that. For instance,
14 one system established an opioid stewardship
15 coalition with representatives from various
16 entities within the healthcare system, while others
17 engaged clinical stakeholders in a way to provide
18 input into the clinical recommendations that were
19 prioritized, as well as looking at workflows and
20 policies.

21 All the systems had data experts to work
22 with or on their quality improvement team. All the

1 systems developed quality improvement and
2 monitoring systems and tools for quality
3 monitoring. Many of them also included dashboards
4 to provide audit and feedback to the clinician to
5 support an understanding of the guideline. In
6 terms of system level changes, they pursued
7 including developing and revising opioid policies,
8 redesigning workflows, and establishing shared
9 medical appointments.

10 All of the participating systems adopted a
11 range of improvements to better leverage their
12 EHRs. Many of them used clinical decision support
13 tools to help pull information that was in the EHR
14 and bring it to the forefront of the clinician so
15 he or she could make an informed decision in terms
16 of prescribing. All of the systems engaged in some
17 shared learning related to the quality improvement
18 approach that they used. They engaged in robust,
19 multifaceted educational campaigns and training
20 education programs.

21 Just to close and to summarize some of the
22 lessons learned and the importance of engaging and

1 recruiting the systems themselves, I've noted a
2 couple challenges, as Dr. Walker also highlighted
3 as well, in using EHR data. Maybe the information
4 is not captured in a structured field; the process
5 of care may be found in notes; and integrating the
6 EHRs may not be easily captured for analysis.
7 There are some inherent challenges and limitations
8 in using EHR data.

9 Just to close, with many of the systems and
10 practices pursuing improvements in opioid
11 prescribing and pain management, providing a
12 practice-informed understanding of the
13 implementation strategy and their utility can help
14 advance the field of implementation science and the
15 opioid overdose epidemic. Potentially, these
16 EHR-based quality improvement measures could be
17 incorporated into a broader education and training
18 program.

19 So thank you so very much. We included all
20 of the resources, listed the team members, and I
21 will turn it back over to you, Dr. Staffa.

22 DR. STAFFA: Thank you so much. That was

1 very, very helpful, and I'm sure there's a lot we
2 can learn from the CDC's experience here.

3 Our next speaker is Dr. Caleb Alexander, who
4 is going to be talking about some of the thinking
5 he's been doing around, again, novel ideas to try
6 to think about how to quantify REMS effectiveness.

7 Dr. Alexander?

8 DR. ALEXANDER: Thanks. Can you hear me?

9 DR. STAFFA: Yes, we can.

10 **Presentation - Caleb Alexander**

11 DR. ALEXANDER: Thanks, Dr. Staffa.

12 I want to acknowledge all of the folks from
13 the FDA and RPC that have worked hard to make today
14 possible. These workshops are like advisory
15 committees in that they're always educational. And
16 I'm a big believer that all of us are smarter than
17 any of us, so it's great to join this group.

18 Here are my disclosures, which do include
19 extensive work with the Food and Drug
20 Administration in a number of guises, as well as
21 work advising the federal courts in opioid
22 litigation. I also just want to briefly

1 acknowledge my many collaborators at Johns Hopkins
2 and elsewhere, and also the FDA's Division of
3 Freedom of Information, which has been terrific to
4 work with, as well as FOIA, and Yale's Law School
5 Collaboration for Research Integrity and
6 Transparency.

7 I've been asked by the FDA to focus my
8 comments on science rather than regulation, and I
9 joked with Judy that I wanted to show her and her
10 colleagues that I'm teachable, so I am going to do
11 so. But these scientific matters don't exist in a
12 vacuum, and as we've heard earlier, it's important
13 to consider the context for why we're meeting
14 today.

15 The context is that more than seven or eight
16 years after the REMS has been launched, we still
17 don't know if it works. You can't manage what you
18 don't measure, and I think that the FDA deserves
19 some credit here. As our own work has shown in the
20 papers that I'm displaying now, the FDA has made it
21 very clear to manufacturers where their proposed
22 REMS evaluations have fallen short, as well as

1 recommendations about how to improve the
2 measurement of the REMS, and ultimately the safe
3 use of these products.

4 I think this brings us to a crucially
5 important question that we're deliberating today,
6 at least obliquely, which is why is it that we
7 don't know whether or not the opioid REMS works?
8 Is it because it's unknowable? There are some
9 briefing materials that were submitted as part of
10 the preparatory materials today from the RPC that
11 seemed to suggest so. Or is it because the right
12 studies have never been done?

13 Let me turn to the science and just begin by
14 saying that as we've heard a little bit about, the
15 REMS evaluations have relied largely on surveys and
16 surveillance data, and both of these are highly
17 flawed for reasons that I'm not going to go into
18 now, but I'd be delighted to talk more about during
19 the afternoon.

20 I'm not saying they should never take place
21 or there are not some ways that they may be
22 somewhat informative, but there's a long list of

1 serious limitations in the ways that both surveys
2 and surveillance data has been used to evaluate the
3 key question, the north star, which is, is the REMS
4 program changing prescriber behavior and patient
5 outcomes?

6 With this sort of as a backdrop, I think
7 it's important to consider that we're living in an
8 unprecedented information age. Someone could
9 probably tell you what I had for breakfast if you
10 license the right data, and you could certainly
11 know what types of cereal my household likes.

12 So we have an incredible amount of
13 information that's available to understand
14 prescriber and patient, and frankly, some of this
15 is licensed routinely by firms as they market and
16 promote their products. We also have advancing
17 methods and even new causal frameworks that can be
18 used to understand settings such as this, where a
19 lot of stuff may potentially influence provider
20 behavior.

21 The key question is, is it possible to
22 assess the effect of an educational intervention in

1 this context? I'd like to suggest the answer is,
2 of course it is. Can we do so perfectly? No. Can
3 we do so with absolute certainty? No. Can we do
4 so while controlling for every confounder and every
5 potential effect modifier? Of course not, but
6 since when is that the standard for doing
7 evaluative research?

8 In thinking about how such evaluation should
9 take place, it sounds as if some preliminary looks
10 at the use of longitudinal data linked with the
11 receipt of educational interventions has taken
12 place. I'm sorry that this wasn't incorporated
13 into the initial design of the REMS in 2012, but
14 I'm very interested in the assessments that have
15 been done.

16 I think that using provider-level
17 data -- and, frankly, you can see patients
18 clustered within providers in readily available
19 data that can be licensed for this purpose -- and
20 linking this to the receipt of educational
21 interventions, one can exploit variation in REMS
22 training over time and over space in order to allow

1 for assessments of the REMS, and compare recipients
2 with non-recipients of REMS programs.

3 This afternoon we can discuss, for example,
4 marginal structural models or targettrial emulation
5 approaches, as they're sometimes called, that would
6 treat REMS as time-varying exposures and model the
7 fact that we have variation in this over time and
8 people. A full comparison group of someone who
9 never got the REMS is preferable to comparing with
10 individuals that have received the REMS, but one
11 can also compare people receiving REMS at similar
12 but distinct time periods.

13 I appreciated, Dr. Walker, you were
14 discussing a little bit the selection of an optimal
15 comparison group, and I fully agree that that has
16 to be done carefully and taking into account
17 factors such as when training is occurring, how the
18 REMS is being rolled out and scaled up, and where
19 state and local policies may be more or less
20 uniform and able to be modeled.

21 One could also consider an instrumental
22 variable approach that could be used to control for

1 differences between institutions that are,
2 quote/unquote, "early" versus, quote/unquote "late
3 adopters" of REMS programming, but otherwise
4 matched on other characteristics: geography,
5 state, background policy, milieu, and the like.

6 Let me say something about the policy
7 environment. There may be hundreds of policies at
8 local, state, and federal levels, but it's not as
9 if providers have necessarily been exposed to
10 these, let alone that they have sufficed to change
11 the culture prescribing around opioid use.

12 Further, as I think we're likely to hear from
13 Dr. Cervero and speaking to the central query that
14 Jana McAninch posed, these exposures need to be
15 reinforced over time.

16 So my point here is just that it's not like
17 the providers who are out there -- who have had
18 some educational exposure as part of their medical
19 group, or state licensure, are irreparably,
20 quote/unquote, "exposed" or, quote/unquote,
21 "used" -- in some sense can't or shouldn't both
22 receive additional training and also contribute to

1 rigorous evaluations of the REMS impact.

2 My last point here is to also say that I was
3 very interested, Dr. Walker, to hear of your
4 suggestion regarding assessing the REMS within
5 hospitals, health systems, physician groups, and
6 other smaller systems of care. It's a smart idea,
7 and it's a bit inexplicable to me that this hasn't
8 been done long ago.

9 Now, there's a natural concern that this may
10 not be representative. If you go to one integrated
11 delivery network, is that really representative of
12 the country? But since when is representativeness
13 the bar? I think that's holding evaluation to a
14 unfair standard. We don't even require that of
15 manufacturers seeking approval, so why should we do
16 so in this setting? I'm not suggesting that these
17 types of single-system studies should be the only
18 place where REMS are assessed, but surely it should
19 be one place.

20 I'd like to make a few other points as well.
21 I think it's pretty important that the FDA abandons
22 low-value approaches because they're distracting

1 and they yield little scientific value. I don't
2 think they're even net neutral. I think they
3 actually diminish the likelihood of a successful
4 REMS evaluation.

5 I would put many of the contextual measures
6 that have been noted earlier today, and frankly
7 probably the weather maps as well, in this
8 category. I think they're really interesting. I
9 think they're smart. I think they're useful. I
10 think they're important for someone to do. But I
11 don't think that's the central job of the FDA in
12 evaluating whether or not these REMS are changing
13 prescriber behavior and patient outcomes. That has
14 to be the north star of the evaluations.

15 I'm reminded a little bit, for the
16 clinicians in the workshop today in the room, it's
17 like being on morning rounds and getting reports
18 from your residents about a patient recovering from
19 acute kidney injury and getting a thousand results
20 from them: the WBC; the red blood cell count;
21 LSTs; thyroid function; vitamin D; electrolytes;
22 and EKG. And you just want one number. You want

1 the creatinine.

2 So the point here is that I think that these
3 varied approaches really have to be closely
4 scrutinized to be sure not just that they're
5 interesting, but that they really allow for
6 evaluation of the REMS and that they don't distract
7 from the real mandate here.

8 I also think the FDA and RPC should consider
9 focusing on high-risk providers and patients. We
10 know that there's concentrated morbidity and
11 mortality within subpopulations of providers and
12 patients, so why not focus on them in part? I
13 think revisiting the REMS content is also
14 important. Is it as potent as it should be?

15 If it's been dosed to hundreds of thousands
16 and we still have some morbidity and mortality from
17 opioids that we're seeing, is it really as
18 impactful as we hope? If it's similar to the
19 content of other CMEs that the RPC reports is out
20 there and that's been designed and offered by
21 others, maybe it should be further potentiated.
22 Does it have to be a one-and-done design given the

1 content challenges we've heard about from Julie
2 White, and the fact that reinforced training is
3 going to be much more effective?

4 The evaluations also have to be dynamic. In
5 our prior work, we found that there was essentially
6 a two-year turnaround period between when a problem
7 was identified and when the RPC delivered
8 information to the FDA as to whether it had been
9 fully remedied. You can define the best scientific
10 studies in the world, but if they can't be reported
11 out and rapidly iterated within days to weeks, they
12 have absolutely no chance of meaningfully improving
13 safe opioid use.

14 This is a bit of a rhetorical question, but
15 I don't know what the alternative would be to not
16 measuring the impact of the REMS. I mean, you
17 can't manage what you don't measure, so how could
18 we have risk mitigation without measurement? The
19 whole premise of having products such as opioids on
20 the market is predicated upon the ability of the
21 REMS to maximize their safe use, and risk
22 mitigation without measurement is no risk

1 mitigation at all.

2 Just because it's hard to evaluate doesn't
3 mean that it's not possible. Think about any
4 number of exposure outcome associations: handgun
5 laws and homicides; smoking cessation interventions
6 and smoking rates; or if you want a more timely
7 example, the effect of mask wearing on COVID
8 transmission.

9 These aren't perfect analogies, but we'd
10 never say that these studies aren't important or
11 that the evidence they've generated isn't valuable
12 just because they're complex, multilevel factors
13 that drive secular trends in these outcomes. We'd
14 never get anything done in our field if we stopped
15 when things got complicated. That's when some of
16 the best and most important work is done.

17 So in closing, we're now more than 20 years
18 into the opioid epidemic, and as I know all of you
19 are aware, unfortunately morbidity and mortality is
20 stubbornly high, including from prescription
21 opioids.

22 So are these evaluations going to be

1 perfect? Of course not. But again, this isn't and
2 shouldn't be the threshold for scientific inquiry,
3 but in this case, rigorous evaluation of arguably
4 the most important risk mitigation program there is
5 and one that's desperately needed by the millions
6 of Americans that are exposed to these products
7 every year.

8 So again, I want to just thank and
9 acknowledge the FDA's important role in working to
10 improve the design, the structure, and the impact
11 of the REMS, and acknowledge the work that the RPC
12 has done as well. Thank you, and I'll just say I
13 really look forward to our discussion. I am sure
14 that it will be engaging and useful for the FDA as
15 we go forward, so thanks again.

16 DR. STAFFA: Thank you so much,
17 Dr. Alexander. It was very helpful.

18 Next, we have two more talks before we're
19 going to break for lunch. We're going to slightly
20 switch gears in trying to think about the areas
21 where if there are challenges to evaluating the
22 impact of the REMS programs directly, are there

1 other kinds of evaluations that would be useful to
2 additionally be thinking about in this space, too?
3 We're going to start that with our own Dr. Doris
4 Auth from the FDA.

5 Doris?

6 **Presentation - Doris Auth**

7 DR. AUTH: Good morning, again. My name is
8 Doris Auth, and I'm the acting deputy division
9 director in the Division of Risk Management. I'll
10 be providing a brief presentation on potential
11 additional approaches or alternative indicators for
12 measuring the success of the Opioid Analgesic REMS.

13 In the very first presentation this morning,
14 Dr. Manzo provided an overview of the REMS
15 assessment plan for the OA REMS. I am going to
16 circle back to a few of her slides now as a
17 reminder of how we're currently evaluating this
18 REMS, and I'll also suggest some additional
19 possibilities for consideration that we can further
20 discuss during the last panel session.

21 Once again, these are the goals and
22 objectives of the Opioid Analgesic REMS. The full

1 assessment plan is quite lengthy. We can bucket
2 the metrics that directly evaluate these objectives
3 to first, those that evaluate knowledge since the
4 primary intervention for this REMS is education,
5 and second, those that evaluate the impact on
6 prescriber behavior and patient outcomes.

7 Once again, we have the evaluation of
8 healthcare provider knowledge, which in addition to
9 being a requirement for the individual CE providers
10 in order to award credits, will also be
11 accomplished through development of a validated
12 instrument to evaluate knowledge before and after
13 completion of a CE activity, as well as at some
14 point in time afterwards. Slightly more distal to
15 the main REMS intervention is the evaluation of
16 patient knowledge, which will be accomplished
17 through surveying patients and also through the
18 evaluation of patient experiences around pain
19 management, which will be done through focus
20 groups.

21 The next bucket is the evaluation of
22 prescriber behavior and patient outcomes, and we'll

1 be discussing of course these evaluations at length
2 in both the first and second panel discussion.
3 What I'd like everyone to think about now, however,
4 is whether there are additional evaluations that
5 may not directly evaluate the REMS objectives but
6 that might indirectly inform the impact of the REMS
7 continuing education. I have a few examples, and I
8 am hoping the panel can expand on the utility of
9 these or other potential mechanisms to evaluate the
10 OA REMS.

11 The first of these is to revisit our
12 knowledge evaluation, and this gets back to
13 understanding the causal pathway of knowledge to
14 behavior change. Is there evidence that if
15 knowledge in a particular area is improved by a
16 certain amount, then positive changes in prescriber
17 behavior will result?

18 The next example is whether we could
19 identify specific prescribing for monitoring
20 practices that could be measured, and these might
21 be similar to the metrics that Dr. McAninch
22 described in a study she summarized earlier.

1 Evaluate changes in these metrics over time, for
2 example, the use of urine drug screens; opioid
3 prescribing by dentists and oral surgeons; opioid
4 dispensing from emergency departments;
5 co-prescribing with benzodiazepines; and increased
6 prescribing of opioids with naloxone. These are
7 just a few examples.

8 Could we then assume that improvements in
9 these were in part driven by the Opioid Analgesic
10 REMS program and focus our future educational
11 efforts on the areas that have not improved?

12 Another potential area to explore is to
13 further examine the impact of state or healthcare
14 system mandated CE through any evaluations that
15 have been conducted by those organizations. We
16 might also learn whether the 2012 approval of the
17 ER/LA Opioid Analgesic REMS had any influence on
18 these requirements.

19 The example on this slide somewhat tees up
20 our next presentation by Dr. Cervero, and that is
21 what do we know about the activities that have
22 positively impacted prescriber behavior and patient

1 outcomes? Can we look at the overall saturation of
2 pain or opioid CE currently or the characteristics
3 of those programs, and determine the likelihood
4 that they have contributed to positive behavior or
5 outcomes?

6 Finally, we are all aware that there are a
7 lot of concurrent efforts to address the opioid
8 crisis. Some of the interventions on this slide
9 were described earlier and include the use of
10 PDMPs; state or health system mandated CE;
11 prescriber limits; academic detailing; or other
12 prescriber tools such as dashboards and reminders.

13 If we had a better understanding of the
14 drivers of prescriber behavior in the pain opioid
15 space, could that help us in our educational
16 efforts?

17 We know that there are challenges, however,
18 to identify which interventions directed at the
19 opioid crisis have been most impactful as
20 illustrated by a recent publication from colleagues
21 at the CDC. The systematic review of over 200
22 studies evaluated the evidence for 11 different

1 systems level interventions, including provider
2 education, and found that the quality of evidence
3 supporting these interventions was low to moderate.

4 The authors identified the intervention with
5 the strongest evidence and also called for the need
6 for further high-quality research on the evidence
7 in order to facilitate the adoptions of programs
8 that are most likely to produce positive health
9 outcomes. The authors also called for research in
10 identifying the best strategy for addressing
11 prescription as compared to illicit opioid misuse
12 and abuse, as well as evaluating the synergistic
13 effect of these approaches and their potential
14 unintended consequences.

15 We'd like to hear the panel's thoughts about
16 these and other potential indicators of opioid REMS
17 analgesic success and consider, given the multiple
18 interventions targeted at the opioid crisis, again,
19 whether completion of a one-time pain management CE
20 can be the sole driver of prescriber behavior
21 change and ultimately impact patient outcomes, and
22 whether we can assume that the Opioid Analgesic

1 REMS has contributed to any improvements in
2 prescriber behavior and patient outcomes. Thank
3 you.

4 DR. STAFFA: Thank you so much, Dr. Auth.

5 For our final presentation this morning, we
6 are going to hear from Dr. Ron Cervero, who's going
7 to talk more about some of the themes that Doris
8 raised about what we know about CME programs.

9 Dr. Cervero?

10 **Presentation - Ronald Cervero**

11 DR. CERVERO: Thank you very much,
12 Dr. Staffa. I think I'll end up picking up a
13 number of themes Doris mentioned, as well as
14 several of the other presenters.

15 I'm going to hope, by the end of my time
16 with you, to answer this question of can we improve
17 physician performance and health outcomes through
18 CME or CPD? The evidence has been accumulating
19 over about 40 years, and none of this is specific
20 to opioid management and so on. But I hope in our
21 discussion this afternoon, we can begin to draw
22 some of the connections.

1 My disclosures, these views are my own. Of
2 course, I work for the Department of Defense and
3 Uniformed Services University. Specifically, I
4 don't have any financial relationships that will
5 affect my presentation.

6 I thought it would be helpful -- we have
7 quite a wide range of expertise in the audience, so
8 I thought I would spend a little bit of time at the
9 beginning to talk about the evolution of CME to a
10 more practice-based model, and then speak to the
11 evidence that we have about does CME
12 improve performance and health outcomes. And
13 finally, really, I think the most important
14 question is how can we design CME to make a
15 difference in these outcomes?

16 You are all very familiar with this picture,
17 no doubt. CE has historically been focused on what
18 many of us call the "update model," which is
19 basically a knowledge delivery didactic model.
20 What we know, and probably your own experience
21 would confirm, is that this is not really optimal
22 education to improving physician performance and

1 health outcomes.

2 So there's been quite a bit of
3 dissatisfaction with the dominance of this approach
4 among leaders of all the professions, really, and
5 policymakers that this is just not good enough. We
6 can and we really must do better. In 2010, the
7 Institute of Medicine had a workshop and produced
8 this monograph, *Redesigning Continuing Education in*
9 *the Health Professions*. This is one of many,
10 actually, that were struck around in the 2000s and
11 beyond, but I'm going to focus a little bit on this
12 one today.

13 What the report really said is what's the
14 problem with the way CME is currently organized,
15 was currently organized then, and that is that it's
16 the process by which health professionals keep up
17 to date. I mentioned this in my original slide.
18 It's an up-to-date model focusing on the latest
19 knowledge and advances in health care.

20 However, it's so deeply flawed that it
21 cannot really properly support the development of
22 health professionals in that it's become structured

1 around participation instead of performance
2 improvement. Those of you who are clinicians know
3 this well because you have to accumulate your
4 credits for relicensure and recertification.

5 I think this report, and many others, with a
6 lot of interest among policymakers, as said, we
7 really need to move to a different way of thinking
8 about continuing education that's really much more
9 inclusive of the variety of ways that physicians
10 and really other health professionals actually
11 learn. The concept we now have that I think is
12 deeply rooted in continuing education is moving
13 from the concept of continuing medical education to
14 continuing professional development.

15 Dr. McMahon, who's going to be on one of the
16 panels this afternoon, wrote a terrific piece in
17 Academic Medicine three years ago, and he said
18 that, really, CME has evolved to become a
19 multidisciplinary approach for engaging clinicians
20 where they live and work and learn, and that it's
21 about creating teams, putting a mentor at the
22 clinician's elbow, giving clinicians feedback at

1 the bedside; employing simulation and other
2 technology to support learning; and building
3 longitudinal relationships.

4 I think a lot of what Graham talked about
5 here, we'll probably be talking about this
6 afternoon, which is the value of multicomponent,
7 multistrategy continuing education that's rooted in
8 practice settings. You really even see this in
9 regulatory systems of accreditation and
10 credentialing where, for example, point-of-care
11 learning is now valued and used to develop CME
12 credit.

13 What do we know about designing CME to
14 improve performance and health outcomes? I think
15 the thing I'd like you to take away is that this is
16 absolutely not a knowledge problem, that we have
17 hundreds of studies, including many
18 randomized-controlled trials and 39 comprehensive
19 reviews dating back to '77, that inform principles
20 for designing CME that can improve physician
21 performance and patient health outcomes.

22 What I'd like to do now is just move to the

1 second part of my presentation to talk about what
2 we know and what the evidence supports, and again,
3 frankly, probably is consistent with what you have
4 found successful in your own learning as
5 clinicians. To do that, I'd like to talk about
6 syntheses that I and my collaborators have done
7 since '96, where we have looked at comprehensive
8 reviews, systematic reviews, literature reviews and
9 so on, that have asked the question, what's the
10 impact of CME? And I'm happy to provide these if
11 anyone is interested.

12 I'd also note I have an update coming
13 out -- myself and collaborators have an update
14 coming out -- in *Academic Medicine*, I think later
15 this month, that addresses the additional five
16 years of data. The other is I'd like to reinforce
17 some of what we have found over the past couple
18 decades with the Institute of Medicine report that
19 came out in 2010, that looked at the scientific
20 foundations of the impact of CME.

21 The research questions really have revolved
22 around these two, which is the one that's in my

1 title, does CME improve physician performance and
2 patient outcomes? But really, as I mentioned, I
3 think the much more interesting and important
4 question is what are the mechanisms of action that
5 lead to these positive changes in the outcomes?

6 To the question, we've had 39 comprehensive
7 reviews from '77 to 2014 that I've published across
8 these three syntheses, and what we know is that CME
9 does improve physician performance and patient
10 health outcomes. Of course, as for all the reasons
11 I'm sure we're going to talk about this afternoon
12 and have already been noted, it has a much more
13 reliably positive impact on performance than
14 patient health outcomes because of all the
15 contextual factors that do affect the patient
16 outcomes.

17 Just to the title slide, can we improve
18 physician performance and outcomes through CME, I
19 think of course the answer is yes, we can. Not
20 every CME program, however, makes a difference, but
21 we know we can improve it through this mechanism,
22 which I think is really critically important as we

1 talk this afternoon about how this might apply to
2 the REMS program.

3 I want to move now to the third part of the
4 presentation, the final part, what are the
5 mechanisms of action that we can be focused on,
6 particularly, as Dr. Alexander said, if we're going
7 to look at the impact in health systems and so on?
8 So again, 39 comprehensive reviews, and summarizing
9 that over these three sets of reviews I have done,
10 you'll see we'll have 5 mechanisms of action; first
11 of all, that there has been a needs assessment for
12 practice change, and Julie White mentioned this.

13 What are the practice gaps for a specific
14 audience, not a generic audience but the audience
15 you hope to serve for your program? Secondly,
16 program intensity, which means more exposures and
17 longer periods of time, leads to these better
18 outcomes, certainly -- and Julie mentioned this
19 also -- using principles of adult learning. What
20 that effectively means is it's more interactive.
21 The learners are engaged in case-based discussions,
22 as she mentioned. Vitally important is that they

1 were focused on outcomes that are considered
2 important by the learners.

3 Finally -- and I know we're going to talk a
4 lot about this, and I think several of the previous
5 speakers mentioned this -- CE doesn't exist in a
6 vacuum, that there needs to be administrative
7 support; policy incentives; and, really, in some
8 cases, financial incentives for practice changes.
9 This speaks to the point that several presenters
10 have already made of the notion of multicomponent
11 intervention of which continuing education is a
12 part. These can be considered planning strategies
13 if you're putting together a CE program and they
14 will all increase the likelihood that the program
15 is likely to make a change.

16 This tracks with the findings in chapter 3
17 of the IOM report, which is the scientific
18 foundation for CE. Again, what that review found
19 was it incorporates needs assessments; interactive;
20 ongoing feedback to learners; multiple methods of
21 learning; and simulates the clinical setting. To
22 the question of do we know how to do this and do we

1 know how to design CME, the answer is, of course we
2 do.

3 I just want to cycle back to the comment I
4 made at the beginning. We don't have a knowledge
5 problem here. We do know how to design continuing
6 education to make a difference in prescriber
7 practices and patient outcomes. My view is it's a
8 matter of political will, organizational design,
9 and where continuing ed fits into the
10 organizational system. There's really no magic
11 bullets here, but CME can really make a difference.

12 My final slide is, if we really want CE to
13 impact practice and patient outcomes, let's stay
14 focused on who we are teaching. We're teaching
15 physicians in a social and organizational context;
16 we're not teaching subjects. Of course we have
17 subject matter, but we really have to focus on our
18 learners. And I do believe CME can make a
19 difference in addressing the very serious opioid
20 crisis that we are experiencing. Thank you very
21 much.

22 DR. STAFFA: Thank you so much. We really

1 appreciate your perspective and years of experience
2 on this topic.

3 Before I adjourn us for lunch, I just want
4 to give you a preview of where we're going this
5 afternoon. What we've tried to do is break this
6 down into three sessions, but we're hoping that
7 everyone will be able to participate in all three.
8 They will all be done as a larger group. We're not
9 going to be breaking down into subgroups.

10 We're going to start with a session talking
11 about the measurable outcomes that folks think are
12 most important to focus the evaluation on for the
13 REMS programs; then move into a discussion about
14 feasibility and study design; and then finally end
15 up with a session talking about some of these
16 complementary and alternative approaches beyond
17 direct evaluations to see where they fit in.

18 We're going to be working through a
19 hand-raising system for folks to let us know when
20 they would like to speak and try to facilitate the
21 conversation that way. But of course, also, if
22 folks raise questions or comments that are relative

1 to an earlier comment, we're going to try to make
2 sure we keep that conversation going, so Paul Tran
3 will be helping us with that.

4 Hopefully, you have learned a lot from both
5 the background and history of this topic, as well
6 as caught some of the enthusiasm and energy from
7 some of our presenters this morning about the
8 possibility of paths forward. We are very
9 appreciative to all of our speakers for taking the
10 time to actually share the information that they
11 have shared with us.

12 With that, I'm going to adjourn us for
13 lunch, and we will start back promptly at 12:30
14 with our first session. Thank you very much.

15 (Whereupon, at 11:47 a.m., a lunch recess
16 was taken.)

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AFTERNOONSESSION

(12:30 p.m.)

Panel Discussion - Topic 1

DR. STAFFA: Good afternoon. Welcome back. I hope everyone enjoyed the break and the beautiful buffet lunch we've provided to all of you. I hope you enjoyed all of that.

This afternoon we're going to start with Session 1, so you should all see the specific questions on the screen. Again, we understand that these topics are all interrelated, so we understand that this is a bit of an artificial separation. However, we're going to do our best to try to divide things up the best we can.

Session 1, what we're going to try to discuss for about the next hour or so is talking about the measurable outcomes and, again, thoughts about what those outcomes might be: considerations that we should be thinking about, both scientific

1 and clinical and research oriented. Again,
2 considering you've heard information about the OA
3 REMS and the goals, as well as the contents of the
4 blueprint, to discuss the meaningful measures of
5 good pain management practice and appropriate use
6 of opioid analgesics.

7 Again, remembering that the original REMS
8 and the current REMS both focus on prescribers, but
9 the current REMS also broadens to focus on other
10 members of the healthcare team. So if those
11 outcomes might be different or somehow changed to
12 accommodate that, we would welcome discussion about
13 that; then secondly, looking at patient outcomes
14 and discussing those. Again, in the talks this
15 morning, we've tried to invite others who have been
16 doing this work to share what they've been looking
17 at in their work.

18 The way we're going to do this is if you
19 could raise your hand when you want to offer a
20 comment. I'll ask, since we have limited time for
21 discussion, that folks be as concise as they can
22 with their comments or questions. Again,

1 remembering if there are specific questions that
2 are very important to the discussion, we welcome
3 you to bring those up now as you make your
4 comments. So raise your hand when you have
5 something, and then after you speak, if you could
6 lower your hand, that will help Paul keep track
7 because we're going to try to go in order the best
8 we can.

9 I would also welcome my FDA colleagues who
10 are on the line that if you hear something and
11 would like to hear more or expand, if you could
12 just jump in, but just state your name first, and
13 I'll ask all the panelists as well. That will help
14 our transcriptionists make sure they capture the
15 comments correctly. So if you could state just
16 your name, last name, or whatever is most easy to
17 do before you speak so that we can make sure we get
18 that down.

19 Again, I'm going to let folks know, as
20 Claudia mentioned in her remarks this morning, we
21 have a docket open with this meeting as we do with
22 all public meetings, and we do pay a lot of

1 attention and spend a lot of time going through
2 transcripts and dockets when we have public
3 discussions. So if by the end of the day, there
4 are other thoughts you think of, or you think of
5 them tomorrow, the docket will be open until
6 mid-February. So we would welcome additional
7 comments, thoughts, and anything you'd like to send
8 us that you think would be helpful to us. We would
9 be very appreciative.

10 With that, does anybody want to get started?
11 Let's see. Any brave souls who would like to start
12 the discussion?

13 DR. GOLDMANN: This is Don Goldman. I put
14 my hand up, so I don't know. Is somebody going to
15 probably call on us when we have our hand up?

16 DR. STAFFA: Yes. Paul's going to let me
17 know. Yes, Paul will let me know, and then we'll
18 go ahead and let you know to speak.

19 For those of you who haven't used Adobe
20 Connect before, in the upper-left corner you'll see
21 a little person with their hand raised. If you
22 click on the arrow next to them, it gives you an

1 option to raise your hand and then to lower your
2 hand. So that's how that works.

3 Dr. Goldmann, since you're trying to raise
4 your hand, why don't you go ahead and get us
5 started on this discussion, please.

6 DR. GOLDMANN: One more quick question. I
7 haven't seen anybody's face, so if I turn on my
8 webcam, does anybody see it?

9 (No response.)

10 DR. GOLDMANN: I'm happy to turn it on so
11 you can see my backdrop here with beautiful
12 outdoors in Lexington.

13 (No response.)

14 DR. GOLDMANN: Anyway, I'm going to make a
15 quick comment about measurement, which is I think
16 our focus here. I'm going to say it in the context
17 of quality improvement, which I'll comment on when
18 we get to that part of this discussion.

19 I've heard several different types of
20 measures mentioned by the speakers. One
21 presentation talked about measures for quality
22 improvement. Other speakers talked about

1 measurement for evaluation. There was measurement
2 for getting CME credits, and of course there's
3 measurement for judgment and accountability that
4 might be passed by National Quality Forum, and then
5 incorporated into payment mechanisms.

6 I just want to be sure we understand that
7 those are all different. My experience with the
8 measures that are intended for quality improvement,
9 such as some of those that the CDC discussed,
10 aren't generally used for that. I was the head of
11 a working group for an evaluation of AHRQ quality
12 and safety measures, and when we did a pretty
13 extensive investigation of whether those measures
14 that were meant for quality improvement were
15 actually used for quality improvement, we found
16 very little evidence that they were, and even less
17 evidence that using them resulted in improvement.

18 So when we talk about that, the assumption
19 is that people are actually going to use them, have
20 the time to use them, know how to use them, and
21 know how to improve. I think that's probably
22 something that we need to be clear about because in

1 my experience, that's not what happens. So just a
2 comment, let's be clear. I think today we should
3 be talking mainly about measures for evaluation if
4 I'm not mistaken.

5 DR. STAFFA: That's correct. That's what
6 we're focusing on, are measures for evaluation.
7 Thank you, Dr. Goldmann.

8 Dr. McMahon, did you want to make a comment?

9 DR. McMAHON: Yes, I'm happy too. Hi,
10 everybody. It's really nice to have a chance to
11 chat with you. A couple of quick thoughts based on
12 some of the presentations this morning, and I look
13 forward to the rest of the conversation.

14 I think it's very clear these are
15 potentially highly dangerous drugs, and training in
16 managing them is absolutely essential. It's
17 particularly so that there's a lot of competence
18 gaps in that more clinicians think they know how to
19 do this safely, and easily, and manage pain, but
20 it's very clear that in many cases they clearly do
21 not.

22 Secondly, it's worth noting that pain is

1 obviously complex as well as the entire range of
2 addiction and dependence. Patients are variable.
3 Specialty practices in which this is deployed are
4 highly variable. The practice environments are
5 highly variable. Access to medicines, to
6 treatments, and to care provisions are highly
7 variable.

8 Compliance with medicines are up and down.
9 And of course you have the intervening variable of
10 time between education, its components, the
11 behavior you're looking for, and its impact on
12 patient health outcomes; so a huge number of
13 variabilities that really constrain the ability to
14 do comprehensive studies, linking cause and effect.

15 I think thirdly, it's worth noting that we
16 know educational interventions can and do drive
17 learning and performance change. The time when we
18 need to study before and after as to whether
19 clinicians can learn or does change are behind us.
20 We know those things are true. Humans can learn,
21 and they do learn, and they do benefit from
22 education and training.

1 My specific recommendations for us to think
2 about are first that we should ensure industry and
3 the RPC continue to fund accredited continuing
4 education training because at its outset, it's
5 valuable for the entire community.

6 Number two, we should probably not require
7 national, broad-scale discussion or studies trying
8 to link health outcomes for large groups of
9 patients, and link those to the educational
10 interventions that we're describing. There's just
11 too many intervening variables. It's ultimately
12 impossible to make a cause-and-effect linkage.

13 Number three, I think that the RPC should
14 fund, and the FDA should require the RPC fund,
15 educational outcome studies that demonstrate the
16 impact of education on performance in specific
17 environments and with specific educational
18 interventional deployments to look at their
19 effectiveness. And number four, I'd like to see an
20 organization, perhaps the FDA, perhaps another,
21 creating a summary on a periodic basis of those
22 interventional studies to look at the overall

1 impact and what it means for the entire community.

2 DR. STAFFA: Thank you for your comments.

3 Dr. Becker?

4 DR. BECKER: Great. Hi, everyone. I liked
5 Dr. Alexander's framing of the issues. I'm a
6 believer that the content of the REMS needs to be
7 more potent. I know that's a little out of scope
8 perhaps for right now, but I just want to say that
9 I'm going to try to focus on the measurement
10 issues, but I think, ultimately, where we need to
11 make some improvements are with the potency of the
12 intervention.

13 That said, the guidance that I think is
14 most -- I'm an internist, I'm a primary care
15 provider, and I've done most of my clinical work in
16 the setting of a busy primary care practice. The
17 CDC guideline to me is the best set of guidelines
18 and the most rigorous and helpful set that are out
19 there. Our speaker from the CDC who was
20 highlighting ways to track metrics that capture
21 adherence to the CDC guideline I think are worth a
22 second and third look.

1 In that vein, I'm wondering what folks would
2 think about -- or I throw it out there for further
3 comment -- the issue of high-dose prescribing. On
4 an individual patient level, I see the tension of
5 not wanting to say thou shalt not prescribe above a
6 certain threshold because of course you want to
7 design your treatment plan to the individual
8 patient level. But if across one's entire panel
9 there's a high proportion of patients on high-dose
10 therapy, I think that starts to become problematic.

11 I believe, and I think the data would
12 support this, it doesn't matter your expertise and
13 how much monitoring you're doing; the risk of these
14 therapies become exponentially higher with higher
15 dose therapy. And if that's happening broadly
16 across [indiscernible], there's going to be higher
17 rates of [indiscernible]. So with that, I will
18 lower my hand. Thank you.

19 DR. STAFFA: Thank you, Dr. Becker.

20 Could I remind folks to mute your phones
21 because we're getting some echo.

22 Dr. Becker, could I just ask you, before you

1 go away, to comment further? You mentioned
2 increasing the potency of the program. Were there
3 specific things you had in mind that, again, might
4 relate to measuring outcomes?

5 DR. BECKER: Yes. Well, I would like to
6 see -- this is sort of a pie in the sky, and we'd
7 have to get there incrementally. I was really
8 heartened -- the REMS that are out there now are
9 including more guidance related to management of
10 opioid-use disorder. I know that the scope of the
11 pain program -- for example, which I will disclose
12 I'm a faculty member -- has incorporated more OUD
13 management into its materials.

14 But really, I think anyone who's prescribing
15 long-term opioid therapy needs to also be facile
16 with the use of buprenorphine. And if you're doing
17 this work without facility in that medication,
18 you're hamstringing yourself and you're
19 hamstringing your patients, and I think those two
20 things need to be bundled together more than they
21 currently are.

22 DR. STAFFA: Thank you very much for

1 clarifying that.

2 Dr. Katzman?

3 DR. KATZMAN: Thank you. Can you hear me?

4 DR. STAFFA: Yes, we can.

5 DR. KATZMAN: Okay. Great. I'm a
6 neurologist who practices primarily pain
7 management, but most of my clinical and educational
8 role comes from Project ECHO, and I do a lot of
9 teaching in that realm. I'll just make a comment,
10 if I can, about the topic number 1, about what
11 meaningful measures you might consider as good pain
12 management practice.

13 I really love the idea thinking about
14 decreasing opioid prescribing, and looking at
15 patient outcomes, and how you might look at
16 educational content let's say from the new and
17 improved FDA REMS, and decreasing opioid
18 prescribing, and decreasing co-prescribing. But I
19 also think it's important to look at things like
20 our prescribers increasing their use of non-opioid
21 pharmacotherapy. Are prescribers referring more to
22 physical therapy, more to behavioral health, more

1 to integrative pain management? Are they
2 co-prescribing naloxone with their opioids if
3 they're not just for acute pain? Things like that.
4 I have a laundry list of ideas, but those are some
5 things that I'm currently working on with some
6 continuing education studies.

7 Then I just might mention very briefly a
8 study that I published with a team that I worked on
9 with the DoD, an ECHO pain study where we did a
10 prospective observational cohort study published in
11 2018 in the Journal of General Internal Medicine,
12 where we looked at Army and Navy clinicians who
13 learned about effective chronic pain management and
14 safe opioid prescribing, coming on to their Army
15 and Navy respective pain ECHOs over the course of
16 many years.

17 What we found is that those Army and Navy
18 clinicians that participated in ECHO Pain versus
19 Army and Navy clinicians that did not participate
20 in ECHO pain, the patients of the clinicians who
21 participated in ECHO pain had significantly
22 decreased annual opioid prescribing, very

1 significantly decreased annual doses of opioid
2 morphine milligram equivalents, as well as the most
3 significant thing was decreased co-prescribing of
4 opioids and benzodiazepines. We also
5 found -- which Dr. McMahon reiterated and so did
6 Dr. Cervero -- that it correlated with the
7 increased dose.

8 So we really believe that continuing
9 education is iterative, as we know adult learning
10 is, and that it's not just one-time, one-stop
11 shopping, but it's interactive, it's
12 bi-directional, and it's not just a one-time thing.
13 But these clinicians were coming onto the ECHO
14 network on average of 4 or more times, and about
15 20 percent of them came on to 20 or more sessions.

16 So I think that's what I'll end with, and
17 thank you.

18 DR. STAFFA: Thank you so much.

19 Dr. Winterstein?

20 (No response.)

21 DR. STAFFA: Are you muted?

22 (No response.)

1 DR. STAFFA: Rich, I'm not sure whether we
2 need to unmute Dr. Winterstein's line.

3 MR. BARNES: Alright, one second.

4 DR. WINTERSTEIN: Hello? Can you hear me
5 now?

6 DR. STAFFA: Yes, we can. Go ahead.

7 DR. WINTERSTEIN: Excellent. Good.

8 Rather than going into specific measures, I
9 was thinking about a few principles. One is I
10 really appreciated the review of the impact of CME
11 and the effectiveness. There were a few pieces
12 there that I think are really important when we are
13 thinking about evaluating the effectiveness of CME
14 with specific measures, and that is related to how
15 clear the behavior is and how implementable the
16 behavior is that is targeted by a particular CME
17 activity.

18 It can be something very simple where it's a
19 matter of you should not prescribe drug A but
20 drug B. If that action is very simple and very
21 easy to implement, I have no doubt that this can be
22 reinforced just by providing that specific

1 knowledge. The problem comes in when the
2 implementation becomes really complicated, and
3 unfortunately in the opioid world, that
4 implementation is incredibly complicated.

5 I appreciated very much the patient case
6 that was shown by Dr. White very early on, which
7 was the classic chronic pain patient, where it is
8 extremely difficult to wean these patients off
9 opioids as we all know. So those behaviors, then,
10 that would need to be targeted and measured and
11 that are so incredibly difficult to implement for
12 providers are really the ones that are hard to do.

13 There are issues like follow-up, how do I
14 make sure that I see those patients regularly;
15 issues like tapering and de-prescribing approaches,
16 as was mentioned before; referral for treatment of
17 patients who are suspected to have an opioid-use
18 disorder; and all these cool prescribing
19 alternative therapy options with physical therapy
20 and so on.

21 None of this is easy to implement as a
22 single provider alone. This has to happen in a

1 system, and that's where it becomes so extremely
2 complicated, but I think these are the practices
3 and behaviors that need to be targeted. The simple
4 behaviors have already been taken care of. We all
5 know that. The initiation of opioids with very
6 long duration, post-surgery, and things like that,
7 that has been taken care of by state policy in most
8 states as far as I understand. High-dose
9 prescribing has been shown to be now a very poor
10 predictor of outcomes.

11 So the low-hanging fruit essentially has
12 been taken, so it really becomes the measures and
13 the behaviors that are really complicated that
14 would need to be targeted in measurement
15 approaches. That's one thing to think about.

16 I think the second thing that really relates
17 to this is that these measures are therefore very
18 dynamic because the world of trying to deal with
19 the opioid epidemic is changing so rapidly. So I
20 don't think that there will be one set of measures
21 that can really do the trick and that will be
22 possible in the next 10 years. There will probably

1 be re-evaluations of which measures are really
2 needed and which behaviors will need to be the
3 predominant target of the CME programs.

4 Then the third principle that I was thinking
5 are patient-reported outcomes. We see a lot of
6 discussion and reports of unintended consequences
7 of policies that aim to reduce opioid prescribing.
8 So it seems to me that it is extremely important to
9 monitor not only pain scores, but also other
10 patient-reported outcomes that are directly related
11 to pain, such as depression, when we are trying to
12 change provider behavior.

13 DR. STAFFA: Thank you so much.

14 Dr. Thomas?

15 DR. THOMAS: Yes. Hi. Thanks. I'm really
16 enjoying what I'm hearing here, and I keep changing
17 my response based on what I'm hearing everybody
18 else say, but it is a point.

19 First of all, with Project ECHO, I heard
20 there were 20-plus sessions. This is one 2-hour
21 session. So I think you have to have realistic
22 expectations about what you can get out of a 2-hour

1 training session. It's also not -- as was
2 discussed before -- how CMEs can be refreshers, but
3 a lot of these clinicians have very little training
4 in this to begin with. So it's not like reminding
5 them of their years of training and just update
6 them on the most recent information; you're talking
7 to a lot of clinicians that aren't trained.

8 So if we're looking at metrics from this CME
9 that's like global, change-the-world sort of
10 metrics, I think that's a bit unrealistic. There
11 are so many other things going on at the same time.
12 I go back to Dr. Becker's comment about some potent
13 questions. I think if you can put in this training
14 just some key questions, some key things that we
15 think could make a difference, and a clinician
16 without a huge amount of experience in pain and
17 opioids, if they knew that, it could make a
18 difference, and then I think that would make both
19 the REMS better and also the evaluation.

20 I like the idea, potentially, of tying it to
21 the CDC guideline because there are some very good
22 things in the CDC guidelines, plus there are some

1 misconceptions. There was a New England Journal of
2 Medicine paper put out about some of the
3 misconceptions of the CDC guideline. So if we
4 could just focus on some key things that clinicians
5 should know, given that they probably don't know
6 that much to begin with on this topic, and some key
7 misconceptions, then if we can just change those, I
8 think in those people you would be making a
9 difference on a local level.

10 Just to give you one example, we have a
11 program at the NIH where we created online modules,
12 and our first module was just trying to overcome a
13 misconception about back pain. I won't get into
14 the module, but the people gave the module to
15 medical students, and then six months later they
16 tested people that got the module versus don't on
17 that specific misconception, and the people that
18 took it no longer had that misconception or had
19 that misconception less.

20 So in that way, that was a real tangible way
21 of at least showing that there was a lasting
22 impact. And I think a similar thing could be done

1 with a REMS, where if we can just show some key
2 changes in what is believed and not believed, I
3 think you could say you did make a difference.

4 DR. STAFFA: Thank you, Dr. Thomas.

5 Dr. Alexander?

6 DR. ALEXANDER: Yes. Can you hear me?

7 DR. STAFFA: Yes, we can.

8 DR. ALEXANDER: Great.

9 Great questions. There's so much morbidity
10 and mortality from prescription opioids, still,
11 that I think anything is on the table. I'm not
12 sure that I would agree that any potentially
13 problematic prescribing behavior has,
14 quote/unquote, "been taken care of." Whether high
15 dose, or chronic use, or concomitant benzo and
16 opioid use, or otherwise, I do think it's a
17 reasonable point that a lot of opioid volume goes
18 to people for one-time prescriptions, and I think
19 that's a reasonable point. But if those are
20 unnecessary prescriptions, then that's a problem.

21 With respect to these questions, I'm going
22 to just focus on question 1 for a second, and then

1 question 2. So question 1, I think many meaningful
2 measures of good pain management can't be captured
3 but some can, and I would focus on the
4 prescriber-centric ones. I think these are a great
5 place to start, and given the role of opioid supply
6 driving a lot of the epidemic, other members of the
7 healthcare team are much more difficult.

8 So my suggestion would be walk before you
9 run, and pick off the easier stuff first, which is
10 by no means the slam-dunk, which is to look
11 directly at prescribers where the data is very
12 rich. These are directly related to the second
13 question; that is, the outcomes that I think are
14 most meaningful are patient-level measures that are
15 clustered within prescribers.

16 There are a large number of patient outcomes
17 that can be assessed using measures such as those
18 developed by the CDC, so I would agree with many
19 former speakers about that one. These measures
20 have several strengths. One, they're automated;
21 two, they allow for approximations of
22 appropriateness. They're not perfect, but they

1 allow for some approximations of appropriateness.
2 Three, they can be licensed, and they're routinely
3 used by healthcare technology companies; four, they
4 can be clustered into providers; and five, they can
5 be analyzed in almost real-time fashion.

6 So I'm thinking here both in terms of a
7 national view of prescription claims alone, so
8 measures that -- I think Dr. Walker had a nice
9 depiction of measures, some of which only require
10 pharmacy claims and others which would require
11 additional information. I would just dichotomize,
12 as you think about this, those measures that can be
13 examined only using pharmacy claims that are
14 available from just about everybody in the country,
15 including you and me. So I'm talking here about
16 things like high dose; high-dose chronic use;
17 redundant therapies; concomitant opioids with other
18 controlled substances; initial days supply; and so
19 on and so forth.

20 Then the second type of measures are those
21 that would require more additional patient
22 information. So these might be limited to specific

1 systems of care, EHR records, and they would allow
2 for analysis of things like incorporation of
3 nonpharmacologic interventions, integration of
4 care, adequacy of follow-up, and so on.

5 The last point I'll make is just about
6 smaller randomized trials -- and again, Dr. Walker,
7 I think your comments were spot-on -- and the
8 potential value of these within specific systems of
9 care. Here, if you're doing pragmatic trials,
10 which is an interesting design, what you're
11 collecting would be limited to measures that are
12 typically captured in clinical records. So we're
13 back to having more than pharmacy claims, but less
14 than what you can ask if you're designing your own
15 instruments.

16 But to get at some of these outcomes that
17 people have spoken to, where there's also an appeal
18 to gathering them but it requires primary data
19 collection, you could do randomized trials or, like
20 Dr. Walker said, a randomized consent trial where
21 you can collect lots of stuff because it's up to
22 you what you're gathering from participants.

1 So I think that, as a general framework, may
2 be helpful in thinking about these measures of the
3 REMS that are going to allow for direct assessments
4 of the impact of the REMS on the outcomes that we
5 all should care about the most, which is prescriber
6 behavior/patient outcomes. Thank you.

7 DR. STAFFA: Thank you.

8 Dr. Morrato?

9 DR. MORRATO: Yes. I'm going to try my
10 webcam as well. Maybe that will work. There I am.
11 Okay. Very good.

12 First, I want to say thank you very much to
13 the FDA and everyone on the presentations. It was
14 wonderful to see everything integrated in a very
15 cogent and easy-to-follow way. The comments I want
16 to add to everything others are saying is maybe to
17 use the logic model framing that was mentioned
18 earlier.

19 I think it's important to tie our outcome
20 measures as to what might be logical,
21 proximal things you might expect immediately in
22 terms of having the CE, and then what might become

1 more distal and therefore more complex or more
2 difficult because you're now operating within a
3 real-world setting that gets more complex based on
4 multilevel factors, as many speakers have talked
5 about.

6 So it's well-established in implementation
7 science that as you go from those proximal to
8 distal, you'll get what's called often a voltage
9 drop. And I think it's very important to be
10 understanding where along that pathway towards
11 effectiveness and health outcomes we're losing the
12 voltage drop most greatly; and if we think of this
13 as the continuous process improvement and learning
14 system, where further focus should be.

15 So in terms of proximal, I was really
16 impressed with colleagues that presented on the
17 work being done in Boston on the CE, and that makes
18 me wonder to what degree are all of the
19 REMS-producing CE providers following such a
20 rigorous and thoughtful approach in how they're
21 linking from the blueprint to the outcomes measure.

22 So a first assessment would be are we

1 getting the dose delivered consistently across all
2 of these? And I would go back to what colleagues
3 are talking about are standard outcome measures
4 around quality in this kind of CE, and in that
5 context, not just knowledge, but I really
6 appreciated the measure related to commitment to
7 change, which is very analogous to behavioral
8 intention.

9 At least as they're walking away from this
10 one CE intervention, has there been a change in
11 attitudes, and therefore a commitment to the
12 change? Because frankly, if that's not occurring,
13 it's hard to believe that the CE is having much of
14 an effect on the more distal outcomes.

15 Then with regard to the distal outcomes, I
16 would echo also Dr. Walker and Dr. Alexander in
17 arguing could we be doing targeted RCTs that are
18 now trying to -- in the context of that CE being
19 delivered, we know that this is a complex problem
20 that requires multilevel, multimodal interventions,
21 and we saw evidence from some of the published work
22 that was shared that it's possible to do these

1 kinds of pragmatic trials in partnership with
2 community health systems. And putting now the CE
3 embedded in that, can we now start to look at, as
4 was mentioned, that behavioral intention being
5 linked to actual individual prescribing behavior,
6 or clustered, as Dr. Alexander was talking.

7 I think that now helps us understand are we
8 translating from intention to behaviors, and we can
9 get the data that's needed to know in that context
10 and setting. When I think of outcomes there, I
11 would draw on many of the speakers in saying we're
12 not trying to do a national representative. Where
13 are the specific use cases, scenarios, either high
14 risk or populations, where they were concerned most
15 about the care gap, in which we think that the
16 CE -- just like when we do a trial design, you're
17 wanting to test an intervention where you think
18 there's sensitivity to detect a difference.

19 We know now, more recently, the CE is being
20 directed more broadly in pain, immediate release.
21 So are there particular healthcare settings that
22 are still not tracking as well? And therefore in

1 terms of quality that we're hoping for, the RCT is
2 directed there. Then the outcome measures or
3 behaviors are very much like what we heard from the
4 CE providers; it's case-scenario based and what
5 makes sense in that care setting, and those become
6 the drivers of the behaviors, or outcome measures,
7 that we want to be tracking.

8 So there's, in other words, good logic
9 linkage between what the CE is evaluating as
10 behavioral intention, and then how is that being
11 translated to outcome measures that we're looking
12 at in prescribing. And I would stop there,
13 frankly, as outcomes, and really do, as the FDA is
14 doing, just broad CDC surveillance around what's
15 going on nationally as opposed to trying to link a
16 specific, one-time CE to everything going on
17 nationally in terms of outcomes; important for
18 surveillance for FDA and CDC, but not necessarily
19 an outcome measure tied to the CE delivery. Thank
20 you.

21 DR. STAFFA: Thank you, Dr. Morrato.

22 Dr. McMahon, did you have a comment to make

1 directly relating to Dr. Morrato's comments?

2 DR. McMAHON: Sure. Thanks.

3 Just briefly, we at ACCME have been
4 conducting audits on the REMS compliant educational
5 programs that are funded by the RPC for several
6 years and have found clean audits in terms of the
7 ability of these organizations that are funded to
8 demonstrate that their provider groups are
9 attesting to change and committing to change
10 exactly like she described.

11 I think her point is very well made, that
12 our sense is that the research efforts and the
13 outcome evaluation efforts should be activity- and
14 program-based, rather than trying to take on a
15 national question that has so many intervening
16 variables, that makes the feasibility of such an
17 approach very challenging indeed.

18 But we do have lots of evidence that
19 educational interventions are being effective, but
20 the effect of teaching a pain management specialist
21 about recognizing patients with potentially
22 addictive behaviors versus teaching a primary care

1 clinician how to avoid using narcotics in patients
2 with low back pain are such different outcomes, you
3 can't generate unifying outcome variables for such
4 broadly and different issues.

5 DR. STAFFA: Thank you.

6 Dr. Morrato, did you want to respond to
7 that?

8 DR. MORRATO: Yes, just briefly. I know
9 there are other speakers. I think that's
10 outstanding. I'd like to see it public. I'd like
11 to see that audit public so that we can all be
12 understanding that. I think your point around
13 there's very different variability in what an
14 outcome measure is, depending on the case scenario
15 or a clinical setting, is really underscoring what
16 I was saying, to understand where the gap is most
17 critical, and then an effectiveness study be
18 designed for that specific setting, recognizing
19 it's hard to have one unifying global indicator.
20 Thank you.

21 DR. STAFFA: Thank you. Good discussion.
22 Let's move on.

1 Dr. Floyd?

2 DR. FLOYD: Hi. I have some brief comments
3 on the measurements, but also some more general
4 ones on the role of voluntary CE that may not fit
5 in the other section, so I might just mention them
6 now.

7 Most of my relevant experience in this area
8 has come from serving on a credentialing panel,
9 actually, for L&I in Washington State. The big
10 focus for our group over the last five or six years
11 has been identifying the most problematic opiate
12 prescribers and prescribing that has caused harm,
13 or deaths, or evidenced by really high dose or
14 prolonged opiate prescribing.

15 I would just echo what others have said,
16 that the process measures, especially in the CDC
17 guideline, look excellent. The things we've relied
18 on such as duration of use, MED equivalence, and
19 co-prescription of benzodiazepines, I think the CDC
20 goes much further than that, and we found those to
21 be quite helpful.

22 I agree, I think, with Dr. Alexander making

1 the point that the patient-specific outcomes are
2 more important; things like deaths, overdoses,
3 misuse, and abuse. Those are very hard to identify
4 with structured data, and I know the FDA is doing
5 some ongoing work on trying to improve
6 surveillance, but there are ways to do some of this
7 with EHR.

8 The more general comments about the role of
9 the CE, I have a little bit of skepticism about the
10 impact of a voluntary CE activity on perhaps some
11 of the most problematic opiate prescribing, and
12 part of it is because I think we found that the
13 prescribers who cause the most harm and cause
14 deaths, that were prescribing lots of high-dose
15 opiates for long periods of time without
16 justification, probably weren't the ones who were
17 going to be affected by a voluntary CE. They often
18 trained very long ago. They were isolated. They
19 weren't in a group practice or an academic center.

20 I think others have made the point that
21 perhaps trying to target the providers or areas
22 that are having the most problems might be more

1 useful. This also has to do with evaluating the
2 effectiveness of a CE or any public health
3 intervention. If you simply study the people who
4 are signing up, I don't think that's necessarily
5 where the most harm is being done.

6 DR. STAFFA: Thank you so much.

7 I'm going to just remind folks when you're
8 done with your remarks, if you don't have anything
9 else that you wanted to say in this session, please
10 remember to go back and put your hand down. That's
11 going to help Paul identify who still wants to
12 speak. But again, if you've spoken once and you
13 would like to speak again, you can put your hand up
14 again.

15 Dr. Larochelle?

16 DR. LAROCHELLE: Hi. Thanks. I just wanted
17 to make a couple quick comments. One is, like the
18 CDC measures do, I think it's important to stratify
19 these measures, and I'll suggest three categories
20 where we have increasing evidence about
21 appropriateness.

22 I would start with incident opioid

1 prescribing for acute pain conditions, and then
2 starting opioids for patients with chronic pain.
3 Then the last one that I think is the stickiest
4 that others speakers have alluded to is approaching
5 patients on prevalent long-term opioid therapy for
6 chronic pain. I think that's an area where the
7 evidence is much weaker and really hard, much
8 harder, to develop appropriate guidance around, and
9 an area where we're still collecting data on what
10 the best practices should be.

11 The second thing I just want to advocate
12 for, we've heard a little bit of this, but really
13 make sure we're thinking about potential
14 externalities from these practices. The first I'll
15 mention is making sure we're not widening existing
16 recognized disparities in the treatment of pain,
17 especially by race ethnicity. The second is that
18 we're not discouraging providers from continuing to
19 manage these medications for patients who have been
20 on them and that we're not leading more providers
21 to exit actually doing this, which could be leading
22 to orphaning of patients, for lack of a better

1 term, who have been on these medications for some
2 time. I think epidemiologically we still have work
3 to do to really identify how prevalent that is.

4 Then lastly, some of the evaluations I've
5 done have identified less harm due to opioid
6 analgesics themselves but without recognition of
7 the transition to illicit opioids, first heroin and
8 later fentanyl, of which much scientific debate has
9 existed around the influence of efforts to reduce
10 opioid prescribing may have contributed. So I
11 think those are some externalities that need to be
12 considered.

13 DR. STAFFA: Thank you so much.

14 Dr. Losby?

15 DR. LOSBY: Thanks so much, Judy. I really
16 appreciate this rich discussion. Some of my
17 comments may not be most relevant to the later
18 speakers, but I was jotting down some notes and
19 just really appreciate the earlier comment about
20 the difference between outcome measures that are
21 intended for evaluation or outcome measures that
22 are intended for quality improvement, and

1 absolutely agree.

2 The intent of sharing the quality
3 improvement measures that are aligned with the
4 guideline, just to say that these are available and
5 certainly support all of the previous speakers who
6 stressed the importance of tying any outcomes that
7 are selected by the FDA and that they closely match
8 the content, and the intent, and the intention of
9 the intervention dose; and being very explicit in
10 what could be expected with a 2-hour exposure to
11 content, and then being able to clearly identify
12 what are those short-term intermediate and
13 long-term outcomes.

14 I certainly appreciate and support the
15 comment that Dr. Morrato mentioned about logic
16 models. In and of themselves, logic models can
17 just be very clear about teasing out the exact
18 expectation of what is the content, and then how
19 can we closely tie those to the particular expected
20 outcomes.

21 The last comment, I think someone made the
22 note about the misapplication of CDC's guideline,

1 and I think it was perhaps someone from New York
2 who mentioned that even in the training scenarios
3 and then with some of the feedback, it was
4 important to include misapplication as a potential
5 question so that people are prompted to recognize
6 what are those misapplication times that may
7 happen, either misapplication to a patient
8 population or misapplication in terms of what the
9 guideline recommendation was itself. So those are
10 my comments. Thanks.

11 DR. STAFFA: Thank you so much.

12 Dr. Anderson?

13 DR. ANDERSON: Hi. Sorry. This is
14 Dr. Anderson. This is Daren. Can you hear me?

15 DR. STAFFA: Yes, we can.

16 DR. ANDERSON: Great. I had actually taken
17 my hand down because some of the previous comments
18 pretty much covered what I had to say, so I'm good.
19 Thanks.

20 DR. STAFFA: Alright. Thank you.

21 Dr. Garcia-Bunuel?

22 DR. GARCIA-BUNUEL: Once again, like the

1 group, this is very a mind-expanding time, and I
2 will try not to repeat what's been said, though I'm
3 very impressed and appreciative of all the input.

4 I was trying to step back. I know we're
5 trying to discuss measures, but actually where that
6 took me to -- and I apologize if I tend to deviate
7 a little bit, but when we were talking about REMS
8 in the years past, and I had the opportunity to be
9 involved with this group, the picture that I drew
10 for myself is a funnel in that what we've been
11 discussing, whether it be through the CDC
12 guidelines or the blueprint, I think at that point
13 we had such a national crisis going on, and I think
14 we felt we were coming in late already. But I
15 think we cast a pretty wide net with especially the
16 changes that were made to the REMS when we went
17 from the extended-release to the short-acting and
18 how we broadened the REMS.

19 And now I wonder is it time that we use the
20 evaluation tools that we're discussing, and the
21 science, again, to help narrow the funnel of the
22 REMS, so to speak, and really identify what are the

1 risks, and maybe prioritize what we're defining as
2 risk in terms of prescribing opioids, and is the
3 RPC model and continuing medical education one of
4 the tools that could be used to foster the
5 innovation in terms of the science around this; so
6 allowing, one, for the FDA to consider is this
7 another moment to look at REMS and, once again,
8 focus it, scope it, because we're more informed
9 about risks already.

10 I really like the comments about looking at
11 prescribers and systems and patients. I'm a
12 primary care physician. I have the luxury of
13 working for the VA, where we are a system and we
14 actually have a lot of these signals and feedback
15 loops already available to us. But I think we can
16 further define what we're really talking about in
17 terms of what are the risks that we need to
18 associate, to consider, and then start looking at
19 the dose of education maybe in a more discrete
20 content, frequency, and once again, who is the
21 provider we're talking about, the primary care
22 provider versus the specialist, and the geography

1 of it. I think the comment about risk of
2 discontinuation and the risk of lack of access to
3 good pain management is a potential risk that we
4 know could be an unintended consequence of the
5 large net that we cast.

6 So with that being said, I would close with
7 saying, yes, consider leveraging the RPC to foster
8 more innovation around education, targeted
9 education, and then the measures that are already
10 being discussed, that I agree with, whether they be
11 the transactional measures of prescribing frequency
12 amounts, doses, and using data to inform you on
13 that, could be a step forward to narrow the funnel
14 of assessing risk and trying to impact risk. Thank
15 you.

16 DR. STAFFA: Thank you so much.

17 Dr. Goldmann, did you have another comment?

18 DR. GOLDMANN: I did, actually. Let me see.
19 I like to go on camera just because it seems more
20 personable.

21 First, I'm really happy that, Marc, you
22 brought up stratification and equity. I've been to

1 whole-day meetings where the issue of equity is not
2 brought up, so we've really got to be sure that the
3 data is adequately stratified. Sometimes the data
4 we have available does not include the necessary
5 level of granularity, but stratification around
6 neighborhood, social determinants, people of color,
7 Latinx, ethnicity, these are all really, really
8 important to understand where we're making progress
9 and who's being left behind. We may improve and
10 actually widen the gap of disparity between those
11 who are having improved care and those who aren't.

12 I also like this discussion of dose. But
13 remember; it's not just the dose we administer, its
14 documenting that the dose was received. RAND did a
15 study with us that really emphasized this. We were
16 so sure we were delivering multifactorial dose in
17 repeated segments and all that, just like Julie
18 White nicely described, but we didn't know, really,
19 whether the dose was being received.

20 One thing that I haven't heard mentioned is
21 we talk about bias, and who's taking up the CME
22 activity, and who's improving because of it, and so

1 forth, but what about the people who have said no
2 and have not taken it up? How do we measure who
3 they are so that we know who's being left behind,
4 or who's not interested, or who we're reaching in
5 the wrong way? There's got to be some measurement
6 strategy to really elucidate the characteristics of
7 the people who are saying no to these programs.

8 Finally, there are a number of
9 epidemiologists on the phone, and sampling is
10 really powerful. So if we need more granular
11 information about the various programs, sampling
12 can be efficient and relatively economical to do.
13 There are lots of national sampling efforts to look
14 at the health and well-being and practice in
15 American health care, so we ought to be using it
16 here if we're not already. Thank you.

17 DR. STAFFA: Thank you, Dr. Goldmann.

18 Dr. McMahon, did you have another comment?

19 DR. McMAHON: Yes, sure. Thanks very much;
20 a few quick things. First of all, outcome
21 assessment can actually interfere with the quality
22 of the learning and the behavior change that you're

1 looking for. Educators always are very thoughtful
2 about engagement, like you heard Julie and Ron
3 mention earlier on in their remarks, and outcome
4 assessment by itself can create a new burden on the
5 learner that will actually disincentivize their
6 engagement in the behavior or in the learning
7 materials themselves.

8 The same is true for the dose that Don just
9 mentioned. Higher dose educational activities may
10 be much more effective, but they're not going to be
11 effective if people don't participate. So in a
12 voluntary program, you've got to be thoughtful
13 about the balance between outcome burden and dose
14 burden on the individual learner. That's one of
15 the challenges here. We're not talking about
16 pharmaceuticals where you can just dose adjust
17 within the same size pill and the burden on the
18 patient is no different. That's very different in
19 these circumstances of human behavior.

20 Two last things just to mention are, first
21 of all, I'd love to see the FDA, the RPC, and the
22 CE community work together to define levels of

1 outcomes that could be assigned to educational
2 activities that get to higher levels of performance
3 outcomes. I think we can certainly continue to
4 obligate organizations that do education to at
5 least generate commitment to change and generate
6 from that what people are planning to change
7 qualitatively. That's very interesting from a
8 human performance issue and often anticipates what
9 their actual behavior change will be.

10 The fourth suggestion is the joint
11 accreditors put together the independent grant
12 review committee for all the RPC grants this last
13 year. They could be an ideal group under Ron's
14 leadership -- Dr. Cervero -- to select educational
15 activities that are associated with research
16 outcomes that could be very usefully summarized as
17 an aggregate via leadership groups like the CDC and
18 the FDA.

19 DR. STAFFA: Thank you so much.

20 We're coming down to the end of the hour,
21 but there are a few more people who would like to
22 comment. So I'll just ask you to be as concise as

1 you can so that we can fit all the remaining
2 comments in.

3 Dr. Katzman, did you have another comment?

4 DR. KATZMAN: Yes, and I'll be very brief to
5 end here. I just wanted to make an observation
6 that there's just been many, many studies over the
7 last 5-10 years looking at CME outcomes related to
8 best practices, pain management, safe opioid
9 prescribing all across the country, showing,
10 really, benefit, showing kind of Moore's level
11 outcomes 3, 4, and 5 with improved knowledge,
12 self-efficacy, and even intent to change practice.
13 But it's really the patient-level outcomes that I
14 think would really benefit us all with regard to
15 looking at how the FDA blueprint is going.

16 So that's just an observation that I had,
17 that I think we should really be focusing on
18 patient-level outcomes, and I think that's it.

19 Thank you.

20 DR. STAFFA: Well, thank you for making sure
21 we don't lose sight of that.

22 Dr. Morrato, did you have another comment?

1 DR. MORRATO: Yes, I do. I'll keep it -- I
2 can't do two buttons at once. Hold on.

3 I really appreciated what Dr. McMahon was
4 just talking about and what can be done within the
5 companies. But the question I wanted to say is I
6 wanted to note that it is quite impressive -- it
7 looks like in just a year that there was a hundred
8 thousand that did do -- the completers, as you say;
9 60,000 that directly have a license to prescribe a
10 controlled substance.

11 So I would like to see measures that can
12 help us better understand -- I know it's voluntary,
13 but is there anything we can be collecting to help
14 us better understand the selection bias and/or type
15 of clinical setting or care setting? Not just like
16 prescriber's specialty, but a setting that will
17 help us understand where this is being delivered
18 and where there might be other areas that we need
19 to incentivize in, quote, "a voluntary way."

20 Then related to that is I think it's a
21 missed opportunity for trying to understand context
22 better and understanding what policies or levers

1 are in their system that are influencing how
2 they're delivering care. What do I mean by that?
3 State requirements around the use of a prescription
4 drug monitoring program, or local system, this is a
5 priority or not. These kinds of indicators have
6 been shown as being very influential in whether or
7 not people actually engage and adopt.

8 So I recognize that there's balance between
9 outcome burden and dose and assessing that, but I'd
10 like to see more emphasis in trying to understand
11 who are the people that we are training, and how
12 representative, and where are there gaps in which
13 CE needs to be spread. Thank you.

14 DR. STAFFA: Thank you.

15 Our final commenter in this first session,
16 which again I know the sessions are going to kind
17 of blur together a little bit, but Dr. Alexander.

18 DR. ALEXANDER: Yes. I just want to say
19 when we're talking about whether or not educational
20 interventions are effective, I think we have to
21 specify with respect to what outcome. At five
22 years, again, the FDA and ER/LA manufacturers, the

1 FDA determined that they could not conclude whether
2 or not the ER/LA REMS had reduced inappropriate
3 prescribing or improved patient outcomes.

4 So I think commitment to change is important
5 and I understand that there is data to support its
6 value, but I would argue it may be necessary, but
7 it's surely not sufficient. I don't think that a
8 national evaluation is summarily too complex. A
9 national evaluation could mean a lot of different
10 things, so I wouldn't be so quick to write off the
11 potential for doing something that's not that deep
12 a dive but that's broad in scope using automated
13 methods.

14 This addresses the last point I want to
15 make, which was a follow-up to a comment about the
16 burden on learners. It's a very important comment
17 and is exactly the reason why the sorts of measures
18 that have been suggested and that I've suggested
19 are so valuable, because they're automated and they
20 don't require the collection of data from
21 individual participants, so it would be invisible
22 to the participant.

1 So again, I don't think that that sort of
2 linked design approach is the only assessment that
3 should take place, but it seems to me a really low
4 hanging fruit in terms of using automated methods,
5 near real time, low burden or no burden on the
6 participating learner, and a means to examine
7 patient behaviors that matter and to see them
8 clustered within prescribers.

9 **Panel Discussion - Topic 2**

10 DR. STAFFA: Thank you.

11 That's a nice way to wrap up that portion
12 where we focused on the outcomes to measure, and I
13 think you've given us a lot to think about. But I
14 want to move now into Session 2, where we talk more
15 about -- and again, as we're thinking about these
16 outcomes, I think this will influence what we're
17 thinking about in terms of the feasibility of
18 studying these outcomes: what kinds of data
19 systems; what kinds of environments; what are the
20 key issues to try to figure out; and what are
21 feasible ways to do this: observational versus
22 interventional, traditional methods versus more

1 innovative methods, and different kinds of designs
2 and data.

3 As we heard in the presentations this
4 morning, we have so much electronic healthcare
5 data, it seems crazy to not try to use it in some
6 meaningful way with many of the questions we try to
7 study, but on the other hand, to acknowledge some
8 of the key limitations and to realize that we're
9 not going to be able to get everything we want, and
10 figure out whether there are creative ways to make
11 the best use of what we have, and yet add to it as
12 we need.

13 So I'll ask if folks could go ahead -- I
14 think folks have largely lowered their hands, so
15 that's good. So we'll start with a clean slate,
16 and it looks like -- who are we going to start with
17 at this point? Who would like to start the
18 discussion going in this area? Again, broader than
19 the outcomes, but thinking more about the design
20 and data, as well as, I think, in this session also
21 thinking about some of these other issues going on.

22 I know some of our speakers spoke to the

1 other issues and all the other things going on, and
2 trying to separate out effects due to any one
3 intervention as opposed to the entire environment
4 changing, and changing in different ways and
5 different places, and in different healthcare
6 environments.

7 Any initial thoughts to get us started? It
8 looks like Dr. McMahon is going to be brave and get
9 us off the ground, so go ahead, Dr. McMahon.

10 DR. McMAHON: Just to get the conversation
11 going, I think you're probably, really, more
12 looking at rather than a system-wide intervention
13 to track all of the learners and accredited
14 education around pain management education to try
15 and separate out the efficacy and dose effect of
16 the intervention, you're probably looking at a
17 summation of more modest studies at the program
18 level. That can be large programs like we heard
19 from BU earlier on, or other national-level
20 programs of which there are many different models,
21 some of which are many hours long and the full
22 curricula.

1 But I think if you try and differentiate the
2 elements of each of those program level effects and
3 create more of a narrative review of the
4 effectiveness of this education at achieving a
5 variety of endpoints, that's not going to satisfy
6 those who are very quantitative. But in fact a lot
7 of the value of educational interventions,
8 particularly on an open framework where there
9 aren't placebo interventions, and the only
10 comparison you can make is either non-engagement or
11 a time-based crossover study, you're really limited
12 in what you can do from an epidemiological
13 perspective with these types of issues,
14 particularly when the secular trend is towards
15 improved knowledge and changes in performance over
16 time.

17 So I think that you're better off looking at
18 a narrative and a summative meta-analysis view of
19 program-level outcome variables to differentiate
20 the overall effect of the intervention over time.

21 DR. STAFFA: Thank you, and thanks for
22 starting the conversation and laying out some of

1 the challenges here.

2 Dr. Winterstein?

3 DR. WINTERSTEIN: I actually have a
4 question, and no answer yet, that relates to the
5 landscape of the -- can you hear me?

6 DR. STAFFA: Yes, we can, but no fair.
7 You're supposed to have the answers, right?

8 (Laughter.)

9 DR. STAFFA: Sorry. Go ahead.

10 DR. WINTERSTEIN: Yes, that comes later.

11 Related to the landscape of CE -- I think
12 that's extremely relevant when we're talking about
13 use of observational designs -- do you know what is
14 the proportion of states that have mandatory CE
15 versus involuntary CE? And then among those who
16 take CE, what is the proportion of people or CE
17 programs that follow the blueprint versus not?

18 DR. STAFFA: That's actually a very good
19 question. I'm going to ask, Dr. Auth, do you have
20 any information on that? I think some of that was
21 in the landscape analysis that I think was in our
22 issues paper, but I'm wondering if you have that at

1 your fingertips.

2 DR. AUTH: Hi. This is Doris. I actually
3 don't, but if you give me a minute, I could
4 probably pull it up and let you know when I have
5 it. I think nearly all of the states have some
6 sort of required education for different types of
7 their providers, but I'll get you that exact
8 number. And I also think we do have some
9 information on how many of those programs were
10 blueprint compliant, but I'm not sure that we have
11 a full understanding of that.

12 DR. STAFFA: Dr. McMahon, did you have
13 anything relevant to add?

14 DR. McMAHON: Yes. Forty-two states require
15 some sort of education about pain management,
16 addiction, or opiate prescribing, but those
17 requirements, as has been referred to earlier on,
18 are not the same as the REMS blueprint whatsoever
19 and are often subcomponents of it. The elements of
20 the education that are deployed nationally
21 obviously are not all registered for REMS or funded
22 by the RPC.

1 There's a huge range of educational programs
2 happening at the local level and at the national
3 level around pain management, OUD recognition and
4 management, all across the country, with every
5 member of the healthcare team all the time. This
6 is a hot topic, and continues to be, and
7 appropriately should be. But those educational
8 programs that are registered for the OA REMS are
9 audited for compliance with the blueprint, and
10 those activities are required to be and are
11 compliant universally with the blueprint. We audit
12 as a regulator that compliance and have found a
13 hundred percent compliance with those who are
14 participating in the program with the FDA and the
15 RPC.

16 DR. WINTERSTEIN: Okay. Thank you. That is
17 very helpful. Given that description, if you're
18 thinking about use of existing databases, if it is
19 essentially impossible to define what kind of
20 exposure a control group would have, it appears
21 that there would be at least one component of
22 prospective data collection that could potentially

1 be in some sort of case control design, right? But
2 it would essentially have to ascertain what kind of
3 exposure to a CE program a given provider has had
4 in the past, and when that happened, and whether
5 this was a blueprint CME program or whatever else
6 was there; just as the first start for the answer.

7 DR. STAFFA: Right, right. Thank you.
8 Thank you both.

9 DR. WINTERSTEIN: The big problem there is,
10 really, if there was no effect found, is that
11 caused -- the CME is not effective or the
12 comparator essentially had the same exposure, and
13 we don't know. We saw one of those earlier studies
14 this morning, and this was mentioned where there
15 was some sort of matched control group, but this is
16 the same problem. If the CME program shows
17 effectiveness in some sort, then the control might
18 be adequate, but if it doesn't, we don't know
19 whether the control really was adequate or not.

20 DR. STAFFA: That's actually an excellent
21 point.

22 Dr. Howley?

1 DR. HOWLEY: Yes. Hi. Can you hear me?

2 DR. STAFFA: Yes, we can.

3 DR. HOWLEY: Hello? Wonderful. Thank you.
4 Hi. This is Lisa Howley from the Association of
5 American Medical Colleges and thank you for
6 including me today. I really enjoyed the
7 presentations and then this conversation.

8 I wanted to follow up and just share a few
9 comments. I'm an educational psychologist in
10 medicine and I work across the continuum. So I
11 have a bit of a broader lens, if you will, looking
12 at this issue and this challenge to better prepare
13 and train our physicians, whether they're medical
14 students, residents, or practicing as clinicians
15 and faculty out in practice.

16 I'm delighted that we're talking today so
17 much about outcomes. As most of us on the call
18 today are aware, we've been shifting to an outcomes
19 approach or competency-based approach education
20 model for decades, again, across the continuum of
21 education; and just actually some comments that
22 Graham, Dr. McMahon, you made much earlier today,

1 and it was about the fact that, yes, education does
2 work.

3 We know, yes, we can and do change practice
4 via education. We should keep in mind, though, as
5 many have said, that education itself is an
6 incredibly complex endeavor. It's a social science
7 and involves educational research, and a variety of
8 methods should be taken to study and really
9 understand the effectiveness of our approaches that
10 are different from those that we take in the
11 natural sciences. I agree with those who said that
12 we should be taking a more targeted approach and
13 not a national broad look at this because
14 educational interventions really need and take a
15 targeted approach because of the complex
16 environment that our physicians are working in.

17 I wanted to comment, as our colleagues at
18 Brown Medical School show with their scope of
19 practice model, that we should be matching our
20 measured outcomes with specific learning modality
21 and objectives that it's intended to measure, but
22 also not expect higher level outcomes from a single

1 education module or activity, and also not to
2 underplay or undervalue the importance of improving
3 or increasing knowledge.

4 I feel that we have demonstrated, and we do
5 demonstrate, that these shorter, smaller
6 interventions do affect knowledge, gains, and
7 growth in knowledge, which is really important.
8 It's certainly not sufficient for necessarily
9 changing behavior and practice, kind of those
10 higher level outcomes that we also want to expect,
11 but I think we need to take a broader perspective
12 and take more from a logic model, which has been
13 mentioned already, about when we evaluate our
14 program, our broader educational programs,
15 differentiate that from the specific educational
16 targeted intervention. Thank you again.

17 DR. STAFFA: Thank you.

18 Dr. Morrato?

19 DR. MORRATO: Yes. Thank you. I'm going to
20 comment on two things. One is I think it's not a
21 single study design but, as many are saying, I
22 think we need to approach it as a comprehensive. I

1 know there are multiple study designs answering
2 different questions, and I know FDA's evaluation
3 assessment plan with the company's approaches is
4 that way.

5 Then the second one, I want to build off of
6 what Dr. Alexander has been really underscoring, is
7 this sense of urgency. And here we are how many
8 years into it? So when I see words like "can we do
9 a pilot study," that doesn't speak to a sense of
10 urgency in the sense that we have a lot of
11 information, and things have been published
12 already, and that we should be able to move forward
13 more quickly. I think I've been informed a bit.
14 We are in a COVID environment in which things are
15 moving very rapidly, and I think we can bring a lot
16 of that same kind of can-do urgency for this crisis
17 as well, which has not gone away.

18 So in that context, I think a study design
19 that is feasible, which we haven't really talked
20 about, is just really clarity on the knowledge
21 transfer, and that it's feasible, it's ongoing, and
22 it needs to be a part of the evaluation, that

1 pre/post. We're not talking in depth about that
2 today, but that is feasible and is happening.

3 We've talked about this idea of comparative
4 effectiveness, is the CE making a
5 difference, ongoing, from intention to actual
6 behavior? I hear Dr. Alexander in which we need to
7 be looking at outcomes such as mortality, drug
8 abuse, and addiction metrics as well, but I'm also
9 thinking pragmatically on what can really be
10 accomplished and targeted, a short-term kind of
11 study that we can actually say that the outcome is
12 related to taking a CE event.

13 I'm thinking of feasibility related to how
14 do you power a study or size it, and I think in
15 that kind of sense we could be doing a comparative
16 effectiveness pragmatic trial or comparative
17 effectiveness embedded observational study using
18 secondary data in partnership with the health
19 system; that that can be feasibly done, and as
20 we've seen by some of the published work, it has
21 been done.

22 So I expect the companies to be able to do

1 what any academic can do as well, and even faster
2 and better, with the resources that are available
3 for this very important problem. I might say a
4 primary endpoint needs to be something feasible
5 that can be collected in the short term, and that
6 maybe the secondary endpoint -- just like we have
7 an RCT for drug development, a secondary endpoint
8 might be related to these larger safety profiles or
9 other kinds of metrics. So that can be feasibly
10 done versus trying to size the study, say, on a
11 very difficult-to-measure outcome.

12 Third, as I've been listening and reflecting
13 on what others are saying, I really like the idea
14 of this national surveillance. I guess the
15 question is whether or not that's something that is
16 FDA, the company, or CDC. I'm not sure who's
17 really responsible for it, but I do love the
18 notion. And what comes to mind, if we think about
19 COVID, is the utility, for example, some of these
20 large data sets have played and understanding the
21 rollout of the pandemic and also a sense of what's
22 happening on state policies.

1 So I look towards the IHME and its
2 dashboard. They are tracking at state level things
3 like mass policy, social distance, et cetera.
4 That's very analogous and akin to what we're
5 talking about in terms of prescription drug
6 monitoring programs or mandated CE, et cetera. And
7 it just seems to me that we should have a similar
8 kind of dashboard, at minimum, that is really
9 trying to help us understand those metrics in
10 semi real time, and just have national reporting of
11 that in some surveillance way.

12 I know a lot of the data we're dealing with
13 is lagged, but if we've put the same energy we have
14 towards COVID reporting that we have for this,
15 there are ways to get this accomplished. We're
16 seeing it happen right now, and I think we should
17 be demanding the same amount of urgency and
18 investment in opioid-related indicators as well.
19 Thank you.

20 DR. STAFFA: Thank you, Dr. Morrato, and
21 thank you for pointing out some of the similarities
22 for urgency between the two crises, actually.

1 I just want to circle back. I think
2 Dr. Doris Auth has some more information about the
3 question that Almut raised earlier.

4 Doris, did you want to share information
5 that you have?

6 DR. AUTH: Sure. I believe Almut's question
7 was, do we know the proportion of mandatory CE from
8 state, for example, and the proportion of those
9 that follow the FDA blueprint? Actually, what the
10 RPC included in their landscape analysis is a
11 little different, I think, than your question, but
12 they did summarize whether the REMS CE would
13 fulfill the state requirements. So they looked at
14 the state requirements individually, and then they
15 looked back at whether the REMS blueprint would
16 cover that.

17 Sorry. Can you all still hear me?

18 DR. STAFFA: Yes, we can hear you.

19 DR. AUTH: Sorry. Unfortunately, I was
20 getting another call at the same time. It's very
21 strange.

22 What they found is in the landscape

1 analysis, so I would just direct you all to that.
2 That is included in the background attached to the
3 appendix to the issue paper. However, I will just
4 share that of the 40 states with physician CE
5 requirements, specifically Doctor of Medicine and
6 Doctor of Osteopathy, the standard REMS CE would
7 totally fulfill those state requirements for
8 26 states; partially fulfill the requirement in
9 10 states, and fail to fulfill the requirement in
10 4 states.

11 Again, I would have to take a closer look at
12 this to find out exactly what those failures were
13 and what was not covered, so I apologize for that.
14 But in the landscape analysis, this is included for
15 all of the different professions, so physician
16 assistant, pharmacist, nurse, et cetera.

17 DR. STAFFA: Thank you very much, Doris.

18 Julie White, did you also have information
19 that you thought was responsive to that question?

20 MS. WHITE: Yes. I just want to respond,
21 though, to what Dr. Winterstein said because she
22 was pointing out that individuals could say whether

1 or not they participated in a REMS-compliant
2 program, and I want to say that most people have no
3 idea. They don't know what REMS -- I'm talking
4 about the clinicians that are accessing education.
5 They don't understand what REMS is, so I don't
6 think that you could get a great amount of data
7 looking backwards.

8 I also wanted to point out that clinicians
9 really access education because they have a
10 clinical problem that they need to solve. That's
11 what motivates them. That's really what's behind
12 it, and mandatory requirements may not be the best
13 way to go.

14 Also, one other thing I wanted to comment,
15 and a couple people brought this up, is I want to
16 echo what Dr. McMahon said. If you put too many
17 barriers in the front of the education, we already
18 have to ask them a lot of questions just to
19 ascertain whether or not they're a prescriber,
20 et cetera. If we add a whole lot of upfront
21 questions about pre/post, et cetera, that will be a
22 barrier. Lastly, people will not want to

1 participate if they think they're being tracked.
2 If they had to give us their NPI number, for
3 example, and I know we can look it up, that would
4 scare people away. So I just want to put that kind
5 of reality check out there.

6 DR. STAFFA: Thank you.

7 Dr. Floyd?

8 DR. WINTERSTEIN: May I respond to that
9 briefly? That's ok.

10 DR. STAFFA: Almut, why don't we have
11 Dr. Floyd, and then you can get back.

12 DR. WINTERSTEIN: Sure.

13 DR. STAFFA: Thanks.

14 Dr. Floyd?

15 DR. FLOYD: On the topic of evaluating
16 feasibility, I do think for reasons that were
17 really nicely described in the briefing materials
18 and in the reports, it would be very hard to
19 interpret a study that tried to estimate some
20 causal effect of the CE on either the process
21 measures or on patient outcomes, both in terms of
22 looking at secular trends just because of all the

1 other public health interventions over the last 5-6
2 years of which the CE is just one part of.

3 Also, in an active comparator design, back
4 in 2016, I think I advocated for some type of
5 mandatory CE, but the report and the briefing
6 material suggest that, actually, we kind of have
7 de facto mandatory CE. Most states have some
8 regulation requiring some type of opiate CE, so I'm
9 not sure that's really useful, and other panelists
10 have made the comment that that presents barriers
11 or breeds resentment, potentially.

12 I do think that having the CE available, the
13 high-quality CE, is valuable just as a resource in
14 and of itself without having to demonstrate that it
15 has some kind of efficacy or effectiveness in terms
16 of question 2. I really like the idea of
17 surveillance. There's been a lot of talk about
18 process measures, what patient outcomes are
19 important, and can they be studied. I think
20 they're most valuable in the context of a national
21 surveillance activity rather than a conventional
22 pharmacoepi study that tries to link these outcomes

1 to a specific CE activity, which I think you'd have
2 problems making any kind of inference about.

3 I think there's a lot of value in the
4 discussion and talking about which outcomes to look
5 at, but it may be different than what was
6 envisioned in the these questions.

7 DR. STAFFA: Thank you for that perspective.

8 Dr. Goldman?

9 DR. GOLDMANN: Yes. Thank you.

10 This is really an interesting discussion,
11 and I really appreciate the comment about showing
12 causality. Let me frame it a different way, as one
13 of association versus causation and attribution. I
14 don't want to get too radical here and say that we
15 shouldn't look for attributable effect of this
16 program, but I take us back to the concept on a
17 logic model.

18 A logic model assumes there's a program
19 theory, and so far I have not heard articulated
20 what the program theory is, let alone the natural
21 outgrowth of a program theory, which is a
22 prediction of the attributable effect of the

1 intervention. The more I listen to this, the more
2 I realize just how difficult it is to imagine a
3 program like this with its limitations and all the
4 barriers that people practice and face, let alone
5 the patients.

6 I can't come to an attributable fraction or
7 attributable effect of this program that's going to
8 be large enough to be appreciated in an
9 observational study. I'm thinking about pragmatic
10 trials, and large simple trials, and leveraging the
11 data sets using latent class or propensity
12 analyses. I'm trying to think of all of the
13 statistical tools that would allow me to get beyond
14 a crude association with a large confidence
15 interval and true attribution or causation.

16 I love the example that was shown early on
17 of a time-ordered data analysis. I don't know if
18 it was a statistical process control or whether it
19 was an interrupted time series. I'm not sure of
20 the method used, but that's what we need to see.
21 We need to see that, overall, as a country, or
22 region, or health system, that we're making

1 progress and be happy that we may have contributed
2 to that. But without a real prediction, I don't
3 know what I think about the effort of evaluation.

4 That said, where I think we need to go,
5 whether we can attribute or not, is to make sure
6 that we have a learning health system. I don't
7 want to use a buzz word that's being overused, but
8 there's an enormous opportunity for a learning
9 health system. It was mentioned this morning that
10 Julie White's program at BU incorporates all kinds
11 of pedagogically sound behavioral science-based
12 approaches to better learning through scenarios,
13 vignettes, and iterative testing the way we now
14 know reinforces learning.

15 How widely used is that? Do we understand
16 where the best practices are and how can we spread
17 them so we can say with confidence, we're using the
18 very best techniques that we know about for
19 education to move behavior? I gather we're nowhere
20 near that. Then people like Julie can do
21 evaluation in their own milieu to see whether or
22 not using best practice actually changes behavior,

1 and we'll be able to learn from that. But at a
2 larger scale, I don't think we're going to be able
3 to do that, but we definitely should be using the
4 best possible behavioral science and the best
5 possible education science to try and accomplish
6 what we think we should.

7 DR. STAFFA: Thank you.

8 Dr. Goldmann?

9 DR. GOLDMANN: That was me. I already --

10 DR. STAFFA: Oh, I'm sorry.

11 DR. GOLDMANN: -- just gave you -- I gave
12 you a whole lecture on my feelings about
13 attributable fraction.

14 DR. STAFFA: And hopefully I'm not going to
15 attribute it to someone else. Thank you.

16 Dr. Alexander, I believe you're next.

17 DR. ALEXANDER: Yes. I practice and I
18 prescribe opioids sometimes, and I think it's easy
19 to overstate the concerns about the potential
20 impact of other training that individuals may or
21 may not have received. I don't think that people
22 that have received training are essentially done

1 with and can't be, quote/unquote, "used or studied
2 or something." But I do think that it's really
3 important that there's careful selection of
4 controls in any comparative cohort studies that are
5 done, and I think looking at a similar group of
6 prescribers within a state, within a time window,
7 or maybe within a payer, that those sorts of
8 factors would be important to consider in thinking
9 about what a comparable group might be.

10 I think we're using the term "national"
11 pretty loosely, me included, so I just want to try
12 to see if I can sharpen this. Sometimes when we're
13 talking about national, I think we're referring to
14 surveillance studies or population-level studies,
15 and I'm not enthusiastic about those.

16 I think the FDA has very astutely pointed
17 out the limits in the use of surveillance, or,
18 quote/unquote, "national data" to evaluate the REMS
19 in information that's in the public domain, and
20 that national can also sometimes mean -- when I've
21 used it, I've been using it partly just to refer to
22 analyses of programmatic impacts that are beyond a

1 single system. I'm simply referring to using
2 individual prescriber data, individual patient
3 data, but in more than just, for example, the state
4 of Massachusetts.

5 Some of the concerns that I hear seem to
6 lead people to be enthusiastic about things like
7 surveillance, or national mass, or other things.
8 If the direct impact of the REMS is tough to
9 assess, I don't see how the solution is measuring
10 something else. And if the concern is that we'll
11 never show the REMS impact -- one recent speaker
12 said I'm not sure we'll ever show that it's
13 impactful. This is my words, not yours, but what I
14 was hearing was it's a one-time intervention. But
15 I don't think the answer, then, is to study
16 something else; it's to revisit the REMS program.

17 Don't you want a REMS program where people
18 that participate in it look different than those
19 that don't? I don't mean their race or gender, but
20 I mean, don't you want providers that after the
21 program are somehow different fundamentally from
22 before the program? If you don't, then what's the

1 point of the REMS program? I thought we're talking
2 about a program to approve the safe use of opioids.

3 So I don't know why we're so discouraged
4 that we're looking to measure something else. It's
5 like wondering if someone with diabetes can be
6 treated with lifestyle modification alone,
7 concluding that they can't be. But instead of
8 starting insulin, deciding to monitor their lung
9 function instead of glycemic control.

10 The measures that you're talking about for
11 surveillance nationally, they're vital, they're
12 important, they're useful, and they're interesting.
13 I'm all for them, but it's not the FDA's regulatory
14 mandate. That doesn't have to do with the REMS;
15 there are a thousand different levers. We've all
16 said that there's a ton going on in this space.

17 So I just don't understand why we would want
18 the FDA, with their limited resources, to take
19 their eye off the ball and focus on something
20 that's just going to propagate the status quo,
21 because it's not going to provide direct feedback
22 of whether the REMS program is working or not. I

1 think this bleeds over into question 3 or Session
2 3, but I just don't see why looking at whether
3 there are hot spots around the country where more
4 people are dying from overdoses helps the FDA in
5 regulating manufacturers' conduct of this important
6 post-approval safety program.

7 DR. STAFFA: Thank you, Dr. Alexander.

8 Dr. Katzman?

9 DR. KATZMAN: I just realize -- sorry about
10 that. I kind of agree with this last speaker
11 that -- I'll just say my comment in the chat. I
12 just wondered if there was any evidence that a
13 one-time CE for pain education really changes
14 practice or patient outcomes, and I agree with the
15 last speaker that it's really not your role to
16 change the process you're doing. But maybe we
17 ought to look for some other way to kind of study
18 effective best practices using more iterative
19 training and interactive training. I'll just leave
20 it there. Thank you.

21 DR. STAFFA: Okay. Thank you.

22 Dr. Winterstein, did you want to get back in

1 the discussion? I know you wanted to respond
2 directly to the answer to your question, but if you
3 have other thoughts to add, that's fine.

4 DR. WINTERSTEIN: Yes. I have some thoughts
5 to add. I'm still chewing on the whole notion of
6 other CME programs, and I would like to throw some
7 thought out that might be, at least in my opinion,
8 fairly important. And it also resonates back to
9 some of the DSaRM meetings that we have had around
10 exactly that topic.

11 The REMS typically adds specifically a layer
12 of safety on top of existing practice and policy
13 and whatever else is in place. So the existing
14 practice and policy that is in place is that there
15 are 42 states that have a requirement for CE. And
16 I acknowledge that that requirement may be
17 different from the blueprint, but there is some
18 educational and some duration that providers have
19 to do pretty much nationally, close to nationally,
20 of various quality.

21 And now we are talking about a REMS program
22 that is a voluntary component, which obviously is

1 somewhat redundant given the fact that there's
2 already mandatory requirements in place. Then we
3 infer that because that blueprint -- and I'm very
4 impressed by the blueprint and the
5 comprehensiveness of detail that has been
6 prescribed in there. But we're assuming that this
7 blueprint is extraordinarily better than other
8 programs that may not follow that blueprint, so
9 we're comparing this really not against nothing
10 anymore; we are comparing it against something.
11 And now we are thinking that that additional
12 blueprint, essentially, or that additional
13 information that is provided in a 1-hour or 2-hour
14 CE, whatever is required, really moves the needle.

15 I have started to think about this from an
16 evaluative perspective because that's my training,
17 but now I'm also starting to think about it as
18 what's the value of the program given where we are
19 now. In 2012, things were quite different than
20 where we are now, so how do we really extract it
21 out of the current landscape and infrastructure
22 that is in place and that has been put in place by

1 state policy?

2 My direct comment back to Dr. White, when we
3 were thinking about how can we actually capture
4 what kind of exposure -- and still it's basically
5 an exposure comparing different exposures to
6 different educational interventions, or even these
7 CME programs -- I imagine that all states that have
8 a mandatory CME in place require certification that
9 the CME was completed, which probably would be
10 issued by the CME provider. Technically, working
11 with the boards might be able to produce that
12 information, but then again, I'm wondering to what
13 extent we really would be able to distill the
14 difference out of non-blueprint CME programs and
15 blueprint CME programs, given the acknowledged
16 weakness of an isolated educational intervention in
17 itself.

18 DR. STAFFA: Thank you. Those are really I
19 think key points in this.

20 DR. WINTERSTEIN: Yes, and I hate to be
21 destructive, but --

22 DR. STAFFA: Right. As I've told folks

1 who've been on our advisory committees before, we
2 don't bring you the easy questions. We try to
3 figure those out ourselves. We only bring
4 externally the hard questions, so that's OK.

5 Dr. McMahon?

6 DR. McMAHON: Thanks very much. It's just a
7 terrific conversation and great to be part of it.
8 How wonderful that we all feel so passionately
9 about something that's so important for the public
10 health.

11 I come down to a couple of observations in
12 my mind. First is that these drugs are indeed
13 dangerous, and the manufacturers have to
14 participate with the community and have an
15 obligation to facilitate their deployment
16 effectively and safely in the community.

17 I think secondly, we know CE works. Whether
18 it's for the team or for the individual,
19 educational interventions do have the capacity to
20 meaningfully change performance and patient
21 outcomes. The best strategy for how to do that and
22 generate the best possible outcomes is entirely

1 activity-dependent on who you're trying to change
2 the behavior, what behavior trying to change,
3 et cetera.

4 I think where we're having difficulty is not
5 agreeing on the importance of measuring outcomes.
6 All of the educators on this conference are
7 passionate about measuring outcomes and being
8 evidence-based in the educational interventions
9 that we deploy. That's what we have developed our
10 careers on, that's what we think about every day,
11 that's what we care about. We care about the
12 performance of learners who give us their time and
13 their minds for a while, and we want to make a
14 change that's going to be most helpful for them,
15 and their patients, and their communities.

16 I think the difficulty that we're trying to
17 navigate is at what level of analysis can we
18 perform the outcome assessments, and my
19 encouragement to us is to recognize the complexity
20 of trying to do outcome assessments on anything
21 other than the program or activity level.

22 That doesn't mean to say you can't include a

1 whole region, or you shouldn't include just a
2 single institution like Julie's program that she
3 described earlier on. But you can't amalgamate all
4 of these variety of educational interventions
5 because they address such variable learners across
6 so many different disciplines, and across so many
7 different learning outcomes, who are on so many
8 different types of institutions that have access to
9 a whole different range of actual abilities to
10 change the performance and compliance of their
11 community with these pain management and OUD
12 avoidance efforts.

13 So I think that's where the issue is, at
14 what level is the assessment made, not should we be
15 accountable for and demonstrate the results of the
16 interventions that we do make.

17 DR. STAFFA: Thank you for your comments.

18 Dr. Floyd?

19 DR. FLOYD: Just to follow up on some of the
20 comments I made earlier, if the scope of the
21 discussion is narrow just on the existing REMS, how
22 can we best evaluate it? I do think it's hard with

1 observational designs, and in the list of questions
2 is do we need randomized-controlled trials? And if
3 that's the objective and the priority, that
4 probably is the best way to do it.

5 I think my argument is that given limited
6 resources, what is going to be most useful in terms
7 of public health interventions and evaluating them?
8 The kind of surveillance systems that have just
9 been discussed by several others on the discussion
10 I think have some utility in terms of REMS but also
11 have more broader applicability as well. And from
12 a regulatory perspective, it may be that that's a
13 non-starter; that you simply can't mandate that
14 companies do that. That's acceptable, but if the
15 goal is to talk more broadly about what would be
16 useful given the limited resources, I think it's
17 worth discussing.

18 Another point to bring up is the REMS
19 itself. This current REMS is considered a
20 non-restrictive one. It's voluntary continuing
21 education. There are other aspects of REMS that
22 could be considered an implemented. We had some

1 discussion about this back in 2016, and I think
2 that was unpopular; things like provider registries
3 and restricting prescribing at certain high doses
4 or for certain products, but that's also something
5 that could be discussed as well.

6 DR. STAFFA: Thank you for your comment.

7 Dr. Larochele?

8 DR. LAROCHELLE: I think I'd echo what
9 Dr. Alexander was saying during his presentation,
10 that if we really want to study whether or not the
11 REMS is having an effect, I agree we need a design
12 with causal inference. We just talked about RCTs.
13 I don't think it's impossible to do a cluster RCT
14 here for some of the reasons that were discussed.

15 I think the observational design that gets
16 at causal inference is much trickier.

17 Dr. Alexander mentioned emulated trials, and this
18 is really just a thoughtful systematic way of
19 approaching your observational study to mimic or
20 emulate a trial, where you clearly delineate the
21 inclusion/exclusion criteria for your population,
22 the intervention, and the study question you're

1 trying to ask and answer, rather than just do a
2 cohort study where you look at myriad exposures and
3 outcomes without giving thought to those
4 considerations you by definition need to. I also
5 think an important aspect of that is
6 pre-registration of whatever this observational
7 protocol would be prior to delving into the data.

8 The other thing from a design perspective
9 that I wanted to mention is that we've talked a lot
10 about potential confounders, but I want to make a
11 plug that some of the things we're talking about as
12 confounders could also be effect modifiers. So I
13 think your practice environment really will
14 influence whether or not this educational
15 intervention could be effective.

16 I'll make a likening to some of the
17 DATA 2000 trainings. You get an 8-hour training,
18 and then whether or not you're effective or
19 actually choose to prescribe buprenorphine I think
20 has a lot to do with the practice setting you're
21 in. I'm in a large academic practice that happens
22 to have a really robust nurse management program to

1 help support us with buprenorphine. When I started
2 doing buprenorphine prescribing, that really helped
3 my ability to take off, whereas had I been in a
4 different setting and gotten the same exact
5 training, I probably would not have been doing it
6 near as much.

7 Finally, if this is too much to chew for
8 FDA, given the limited resources, I think there's
9 an opportunity to think creatively about working
10 across agencies. CDC is very interested in this.
11 I know Dr. Losby may have had to step off for a
12 little bit. There are examples of people doing
13 this. I'm involved in the HEALing Communities
14 Study right now, which is joint funded by NIDA and
15 SAMHSA. So if people are looking to study
16 different interventions in this space, there could
17 be an opportunity to bring this in as a component
18 of what's being studied.

19 I agree with Dr. Alexander. I don't think
20 we need to throw out the potential that this could
21 be directly evaluated with some robust design.

22 DR. STAFFA: Thank you.

1 Dr. Thomas?

2 DR. THOMAS: Yes. Hi. Thanks. I was going
3 to echo Dr. Alexander also, but then I started
4 listening to everybody else, and I really like this
5 discussion. I agree that if we set our sights too
6 high and look nationally, and expect a broad impact
7 of this one educational effort, first, you can't
8 tease it out very well at all; and second, it's
9 probably not going to be that much of a difference
10 compared to all the other things.

11 But I agree that we want somebody who takes
12 this education to look different afterwards, and I
13 think that we can detect. We're not going to turn
14 them into pain experts or opioid experts, but
15 education works. I learned that in school. They
16 should be different in some ways, and we have to be
17 thinking about what those critical ways are. Some
18 of them could be not starting at high doses and
19 we're not just cutting people off opioids. I've
20 heard horror stories. If we can just get some
21 people in the clinical field thinking that way, I
22 think it will make a difference, whether we can

1 detect it on national data or not.

2 The other point I wanted to make is that
3 it's just one 2-hour module, but most clinicians,
4 the average MD gets about 6 or 9 hours of pain
5 education in medical school. So 2 hours on top of
6 that, that's 25 percent more or so, so that might
7 make a difference. We did one pain module, which
8 was 45 minutes long, that made a difference on a
9 very specific belief that clinicians had. I think
10 it was the first pain module where success was ever
11 published in a journal.

12 So I do think that you can make a difference
13 with a 2-hour module. It's not going to be a
14 global difference that we'll be able to detect, but
15 I think if we're strategic in terms of what changes
16 you're looking to make and have those changes that
17 actually could make an impact, I think these
18 2 hours can be impactful. Especially since so many
19 people are taking these modules, this 2 hours can
20 add up; but, again, strategic in terms of what
21 changes in those individuals we would like to see
22 that could potentially have an impact.

1 DR. STAFFA: Thank you.

2 I want to thank you guys. This is exactly
3 the kind of discussions that we've had internally,
4 and I'm really happy to see the differing
5 viewpoints. It's really helping us a lot.

6 One point that I'd like you all to think
7 about -- and I'm going to keep going down the list,
8 but if you have thoughts on this, please raise your
9 hand, and we'll get to you -- is this idea that
10 evaluating specific programs really does require
11 the ability to link the NPI information to
12 prescriber practice, behavior, or whether it's
13 prescribing EHR. It does require that step, and we
14 understand that there are some challenges there.

15 So if folks have insights into what those
16 challenges are and ways that could possibly
17 surmount those challenges, we would love to hear
18 that. So with that in mind, I'm going to keep
19 going down the list and keep the discussion going.

20 Dr. Morrato?

21 DR. MORRATO: Yes. Thank you. I can't
22 answer your question on the linking, but I wanted

1 to come back to this question of we're trying to
2 evaluate whether the REMS is effective. Right? I
3 think that's what FDA is asking, what measures and
4 what's the study design?

5 It makes me come back to we haven't really
6 talked about the goals of this particular REMS and,
7 really, what is the intervention, which is a single
8 CE. Really then, based on that, what is the
9 expected effectiveness out of that when you think
10 of that as a weaker intervention in and of itself
11 and you think of that in the perspective of all of
12 the complex health systems that we have, which
13 includes federal and state regulation, as well as
14 difficulties in mental health and addiction
15 services more broadly in the U.S.

16 I think it would be useful for the FDA -- is
17 it reasonable to expect not just this intervention,
18 but any action that FDA takes that's going to solve
19 this larger societal problem, other than to be
20 contributing to be part of the solution. I think
21 that informs what we set as our expectations for
22 what level of evidence is needed to say has the

1 REMS been effective.

2 I might argue that the REMS has been
3 effective and that the CE, although voluntary, has
4 helped to prime the pump and help contribute to CE
5 more broadly. Probably when FDA takes action, it
6 has indirect influence on state actions and the
7 fact that more states are having CE, if that's the
8 case, and it could all be seen that this policy
9 action has had some effect.

10 If in fact we feel, really, the goal of the
11 REMS is to mitigate the problem of misuse, abuse,
12 death, et cetera, from prescription opioids, then
13 it would make us say, well, one CE is not going to
14 do that. So do we have the right REMS program or
15 should other interventions be added? And that's a
16 different question than saying are we getting the
17 most out of what we could expect from the single
18 CE?

19 To that regard, there's probably evidence
20 that it's shown to be effective, and what we're
21 arguing with is, is that intervention enough in
22 light of the magnitude and complexity of the

1 problem, and then is that really in the purview of
2 FDA's authority to be able to control all of those
3 elements?

4 So I think that's what makes this a real
5 thorny problem to try to say what is that magical
6 study design or outcome measure because I think of
7 it in the context of, really, what's reasonably
8 expected in FDA's authority in this regard, given
9 the complexity of addiction and the misuse of this
10 type of prescription medicine? So it's more of a
11 philosophical comment maybe than an answer, but I
12 just wanted to share. Thank you.

13 DR. STAFFA: Thanks for sharing. Philosophy
14 is welcomed.

15 Dr. Cervero?

16 DR. CERVERO: Yes. Thanks. I agree. This
17 has been a really productive discussion and I've
18 learned a lot. I have several points to make, but
19 I wanted to pick up on -- I forget the speaker just
20 before this last one, about can a 2-hour program
21 make a difference in prescribing. I would use that
22 to say, of the five characteristics that I talked

1 about, one was that there was a needs assessment
2 for practice change and that the physician believed
3 these were important.

4 So I think it illustrates that, yes, a
5 2-hour program can make a difference if it's done
6 with some of the key strategies in mind, however,
7 we know there's many other CE programs that are
8 2 hours, or even 20 hours, that won't make a
9 difference at all because of the design.

10 So I want to come down on the side of I
11 think that this can be done. We could evaluate the
12 effectiveness of the REMS, but we have to do it at
13 the activity level, not at a national level. And
14 the reason for that, as I just illustrated, is
15 continuing ed is not a generic thing. One of the
16 downsides of the metaphor of a dose is that you can
17 dose drugs because you can send out the same pill
18 to all over the country, but you can't do that for
19 continuing ed because it's multifaceted, it's done
20 well, and it's done poorly.

21 So I think we have to do this at the
22 activity level, and I know there's a lot of really

1 expert people on the line of how you can link a
2 variety of study to look at the overall impact, so
3 I would leave it to those folks.

4 I want to make three points. First of all,
5 from an educational point of view -- and this is
6 why it has to be done at the activity level -- you
7 have to link the outcome measures to what was
8 actually taught and what the learning objectives
9 were. As one of our speakers said earlier in the
10 first discussion, not just what was taught but what
11 was received, and what did the learners take away.
12 So that's my first point, why I think it needs to
13 be at the activity level.

14 The second is, as I said, I think continuing
15 ed is not generic. There are some that are better
16 and some that are worse, and some that incorporate
17 needs assessment and some that don't. So we need
18 to be able to disaggregate the kind of features of
19 what effective CE might be.

20 My third point -- and we've talked about
21 this a lot today -- is that continuing ed exists
22 within a larger system so that you can think about

1 designing interventions that are not just the
2 education and training but other components such as
3 quality, QI process, academic detailing, and there
4 are a variety of things you could put together as a
5 package.

6 The final thing I would say is I don't think
7 this is just about proving or disproving whether
8 this program works, but how can we create a process
9 by which we learn how to do it better? I think if
10 we can have the pharma companies be part of the
11 design of the studies that look at the impact of
12 the interventions they are funding, we can learn a
13 lot if those kinds of evaluation studies are done
14 well. So, over. That's my last comment.

15 DR. STAFFA: Thank you very much.

16 Dr. McMahon?

17 DR. McMAHON: I really appreciate those
18 comments from Ron, and it's obviously important to
19 think about the pragmatic nature of how CE works,
20 and in what audience, and in what time, and the
21 importance of educational design. I think all of
22 us here could spend a lot of time thinking about

1 educational design, but it's not necessarily the
2 function of this particular conference today.

3 Just to go back to the key question that you
4 had about linking prescriber behavior with NPI and
5 trackable information for a population or patient
6 health outcomes, I would just say there are a
7 couple of factors that you have to think about.

8 The first is that behavior and performance
9 of a clinic or practice really depends not just on
10 the behavior of the individual physician or
11 clinician who's a prescriber, but on the
12 performance of the team that wraps themselves
13 around that patient, and many of our communities
14 are of course working in teams. So thinking about
15 team-based outcomes ends up being very important.

16 But then you need to also establish a
17 relationship of trust with that person and their
18 team if you're going to track and manage them over
19 the long term because only in a relationship of
20 trust are people going to allow themselves to be
21 tracked and develop a relationship with you and get
22 feedback from you that they'll actually leverage,

1 believe, and implement into their practice.

2 That means that in many cases, those who
3 have access to data on which patient outcomes can
4 be monitored and those who are also in a position
5 to establish trust and trust with the team are
6 often local educational units based inside clinics,
7 and hospitals, and other health centers. Those CE
8 providers in that local circumstance can serve
9 these roles and be the nexus around which a lot of
10 these studies and the outcome assessments are made,
11 and they're there willing and able to help in many
12 cases.

13 DR. STAFFA: Thank you for providing your
14 thoughts on that.

15 Julie White, I know you had raised this
16 issue, too, in your previous comment. Can you
17 speak to that?

18 MS. WHITE: Yes. I just wanted to
19 say -- back to your question, Dr. Staffa -- about
20 the NPI number, I think the problem with that is
21 that looking at prescribing patterns doesn't
22 necessarily give you what you're looking for.

1 For example, our course director,
2 Dr. Alford, he ends up inheriting patients that
3 other clinicians have abandoned because prescribing
4 opioids or dealing with complex patients is
5 difficult, and they don't want to deal with it
6 anymore, so his prescribing numbers have probably
7 gone up. So I wanted to say that would be the
8 concern in our minds about looking at prescribing
9 behavior.

10 The other thing I wanted to mention -- I
11 think it was Marc who mentioned this, Marc
12 Larochelle -- is that the system really needs to
13 support positive change. This is kind of what
14 we've seen in the transitions during the time that
15 we've been offering this education, that I don't
16 think it's a question -- I think it's gone way past
17 knowledge and competence, and more to do clinicians
18 work in systems that support positive pack practice
19 behavior? So if you're in a system that gives you
20 all kinds of support, that can make a difference.
21 So you kind of need that coupling of ability and
22 skills of a practitioner, but also the support of

1 your team and your system.

2 Then the last thing I wanted to say is I
3 think that the challenges that clinicians are
4 dealing with today is different than what it was
5 back in 2012-2013. One of the things we're
6 hearing, for example, is that safe tapering is a
7 real challenge for people. I also want to support
8 what Dr. McMahon and Dr. Cervero were saying, that
9 I think there are reams of data that we could be
10 looking at, and there's probably a way to tease
11 that out and get it up to the higher level of what
12 this whole enterprise is accomplishing. Thank you.

13 DR. STAFFA: Thank you for those comments.

14 Dr. Roach, you had a comment in the chat
15 room about tying outcomes to payment from the CMS
16 perspective. I'm wondering if you could talk about
17 that a little bit for the group.

18 DR. ROACH: Can you hear me?

19 DR. STAFFA: Yes, we can.

20 DR. ROACH: Okay. This may be a case of
21 just -- I'm the CMS person, so if all I have is a
22 hammer, everything looks like a nail. But there

1 are mechanisms for which to put improvement
2 activities into our quality payment program and to
3 have some degree of it tied to payment. Since this
4 is such an important thing as how much should we be
5 pushing this, what do people think the limitations
6 are of that?

7 One of the limitations of our programs are
8 stopping people from using this as an improvement
9 activity because I do feel if we tie some of these
10 behaviors to payment, we would get some to stick.
11 So it doesn't help necessarily in determining I
12 guess the impact of the CME and how effective they
13 are, but I do think that we can get some of the
14 outcomes that we want easier if we work through the
15 payment program.

16 But that being said, I realize there are
17 limitations and some of it's voluntary. So any
18 ideas on what we could do, because this is
19 something that we looked at a lot at CMS. We're
20 trying to develop measures about opioid use in
21 various settings, about concurrent opioid, and
22 benzodiazepine use, and just other aspects of this.

1 So what would you say to increasing the uptake of
2 it? That's what I was just wondering. And
3 Dr. McMahon just put a note that there is a CE
4 already approved, so I guess how would we get more
5 uptake of that and what do people perceive as
6 problems with what we have currently?

7 DR. STAFFA: Thank you.

8 Do other folks have comments on that
9 specific topic?

10 DR. ALEXANDER: I would just say it's a
11 clear example where the administrative
12 support -- this is Caleb Alexander. We've heard
13 from speakers about these factors that can promote
14 the value or the impact of CME, and one of them was
15 administrative support or policy incentives.

16 So I would just say in selecting locations,
17 for example, that might be good ones for
18 single-system studies or trying to find settings
19 where you could both identify REMS recipients and
20 comparable non-recipients, that looking at things
21 like payment incentives or other incentives that
22 promote practice change sounds very smart.

1 DR. STAFFA: Thank you.

2 Dr. Katzman, did you have a comment on this
3 or something else?

4 DR. KATZMAN: Sure. That's a really
5 interesting idea about the REMS CE already being
6 approved, the MIPS. I would just feel a little
7 worried if there was any kind of underlying payment
8 incentive and if that might bias any provider
9 behavior in terms of their practices. I don't know
10 if that would at all or not, but that would be my
11 unconscious worry I guess.

12 I would just like to comment about how
13 difficult it is to link clinician education -- we
14 were talking about a couple minutes ago -- to NPI
15 number or in big systems like the VA or the DoD, to
16 expose them to take their training, and then to
17 expose them down the road to see how they're doing
18 in terms of prescribing behavior. When I was
19 working at ECHO with the DoD, we couldn't do that,
20 even after getting very secure and high-level data
21 sharing agreements. I think it's just fraught with
22 a lot of -- providers really shy away from that,

1 and I think that's very reasonable.

2 I agree with Dr. McMahon about the fact that
3 what needs to happen is trust in smaller systems,
4 getting to know the clinicians, getting to know the
5 leadership and the clinic, and working with them;
6 then studying smaller systems, then working with
7 educating them, and then maybe perhaps getting
8 medical records after developing trust in smaller
9 settings. Over.

10 DR. STAFFA: Thank you.

11 Other comments or things that folks would
12 like to add to this particular discussion? I'm
13 also checking in with my FDA colleagues. Anything
14 you want to hear more about or things you would
15 like to clarify that you've heard? Be thinking
16 about that. And I see that Dr. Cervero has raised
17 his hand.

18 Please go ahead.

19 DR. CERVERO: I just want to reinforce what
20 Dr. Alexander said, is that these evaluation
21 studies are quite plausibly done within closed
22 systems. It's much more difficult to do when you

1 have learners coming in from multiple systems.
2 It's very, very difficult to track them because
3 they're going back to many other types of effects
4 on their practice. But if you're in a closed
5 system, it's much more doable to do the kind of
6 evaluation I think the FDA is thinking about here.
7 Over.

8 DR. STAFFA: Thank you. I think that's
9 consistent with some of the comments we've heard,
10 that it's more important to get the detailed
11 information we need, rather than to worry about the
12 generalizability or the national-level nature of
13 this.

14 Let's see. I believe, Julie White, you
15 raised your hand again.

16 MS. WHITE: Sorry. No, I actually took it
17 down.

18 DR. STAFFA: Okay. No problem.

19 Dr. Alexander?

20 DR. ALEXANDER: Yes, Judy. I was going to
21 ask you or your colleagues, given that this has
22 come up several times, can any of you speak to the

1 degree to which enrollment and privacy concerns
2 limiting participation was a really important or
3 formidable barrier in the study that the RPC did
4 provide at 72 months, based on the concept brief
5 that was provided at 48 months?

6 DR. STAFFA: Dr. McAninch, I don't know that
7 we have any insights into that, but what I really
8 was hoping folks to speak to is exactly what you
9 heard from Julie White and Dr. McMahon, that there
10 are concerns and issues with trust. And I think
11 that there is some hesitance on the part of
12 prescribers or healthcare professionals to be
13 providing information where perhaps they're not
14 entirely clear where that information may end up.

15 It looks like, Dr. Auth, did you want to
16 speak to that?

17 DR. AUTH: Judy, are you recognizing me?
18 This is Doris Auth.

19 DR. STAFFA: Yes.

20 DR. AUTH: Sorry. I didn't hear what you
21 said.

22 Yes. I just have one point that I would

1 like to make, and that is since beginning of the
2 ER/LA Opioid Analgesic REMS program, where we
3 started having the companies fund the CE, there has
4 really only ever been one CE provider that captures
5 routinely NPI numbers, and that was a company who
6 did the study that Dr. McAninch described.

7 We have heard some concerns from CE
8 providers and the accreditors, and I think those
9 folks are on this meeting. I will let them speak
10 to those. There are potential issues with
11 providing this information to CE providers. I
12 think there are some concerns that it's going to be
13 used for marketing purposes; that if it's provided,
14 they know that there might be studies.

15 So we haven't required that these grantees
16 be required to capture this information. We've
17 been trying to work within the system that's
18 already set up for accredited CE, for the
19 accreditors and providers. But I'm just wondering
20 if Julie or Graham have any comments on that issue
21 of capturing NPI numbers.

22 DR. McMAHON: This is Graham here.

1 Remember, much of the funding here is coming from
2 the REMS program companies, which are pharma
3 companies and their data nexus. Sending
4 information about the prescribing patterns, or just
5 the identities of participating clinicians to
6 pharma companies, is kind of antithetical to the
7 promise of accredited CE, which guarantees
8 separation between clinician behavior, education,
9 and those companies. So that's been the obstacle
10 so far.

11 On a theoretical basis, there's no
12 limitation to providing consented data through
13 educators for data analysis and linking with
14 prescriber information. The issue is just sharing
15 that with pharma companies would be considerably
16 unpopular and probably problematic.

17 DR. STAFFA: Thank you for that comment.

18 Dr. Garcia-Bunuel?

19 DR. GARCIA-BUNUEL: Yes, just a couple
20 somewhat random comments. I do want to make sure,
21 yes, that I reiterate the importance of, yes,
22 education not being a stick to change behavior, and

1 obviously the sensitivity, too. And I appreciate
2 all of the comments related to how do you design
3 and deliver education so that it is positive;
4 obviously influential, ideally; and affecting
5 patient outcomes. So that has got to be a key
6 factor.

7 With that being said, I don't know if there
8 are mechanisms for being able to benefit from
9 linking information. We're talking about the NPI
10 number, and once again, I appreciate the comments,
11 too, about how sensitive that is. Obviously, NPI
12 numbers are public access numbers. You plug in a
13 name on your Google, and there's an NPI number. So
14 it's not that they are private inaccessible
15 numbers.

16 I think where we are getting into the issue
17 of how do we utilize that and, obviously, how would
18 that data be identified, I'm wondering are there
19 mechanisms to still take advantage of that linkage
20 but at some level of analysis or data sharing that
21 we're not necessarily always, in terms of reporting
22 findings and informing ourselves, linking that data

1 to individual providers.

2 Then lastly, another thought once again;
3 one, that we have obviously a medical record system
4 that we have access to all the information, much of
5 the information that we've been discussing here.
6 For good or for worse, there are really some major
7 players nationally, Epic, Cerner, and others to
8 name a few, including Cerner that will become the
9 EMR for the VHA, and are there ways to using the
10 same idea, identifying practice patterns and
11 potential outcomes using the electronic health
12 record but, once again, de-identifying it, but
13 informing ourselves by looking at systems of care.
14 Thank you.

15 DR. STAFFA: Thank you.

16 Dr. Larochele?

17 DR. LAROCHELLE: Yes. I just want to say
18 that I think it's possible to actually get informed
19 consent from the providers here. These are
20 prospective training programs if your evaluation is
21 going to be prospective, and at the time of that
22 evaluation, I think it would be reasonable to have

1 an informed consent where someone is able to
2 provide that. I think that would be the concern
3 about provider privacy, and I know those rules vary
4 by state.

5 We have a lot of experience in Massachusetts
6 with our state Department of Public Health linking
7 a whole slew. It's now nearly 20 data sets that
8 are across state agencies that have been linked at
9 the individual level, which was accomplished
10 through legislation and a really strong commitment
11 to privacy.

12 Despite that, I would recommend if people
13 want to look, after this, at an article by Liz
14 Evans from UMass, who interviewed a bunch of
15 stakeholders with concerns about using big data in
16 this way to study this issue and had some really
17 thoughtful outputs in ways that there may be a
18 conversation that could be had to address some of
19 the ethical concerns upfront and engender more
20 trust. So I think there are some paths forward
21 there, and consent is not completely out of the
22 question.

1 DR. STAFFA: Thank you. That's very
2 helpful.

3 Julie White, did you have another comment
4 you wanted to make?

5 MS. WHITE: Nope. Sorry if my hand's up.
6 Somebody responded.

7 DR. STAFFA: Okay. Great.

8 Are there any other comments that anyone
9 would like to make? This has been a fantastic
10 discussion, and I think you've hit on a lot of the
11 topics that have come up in our internal
12 discussions.

13 DR. MORRATO: Judy, this is Elaine Morrato.
14 May I just add on to the last comment?

15 DR. STAFFA: Yes, sure. Go ahead.

16 DR. MORRATO: This really highlights -- we
17 haven't really talked about it in the context of
18 who runs the studies and conducts them directly. I
19 think the last point, in general, around the trust
20 and privacy underscores maybe a different model of
21 how the RPC is going about doing some of its work
22 as well, and that I would request that they reach

1 out to the academic kinds of communities that are
2 already doing this kind of research; whether it be
3 in partnership with state public health agencies as
4 we've heard, or embedded within healthcare systems,
5 there are folks that are tackling the challenge of
6 linking and integration of data, and doing it in a
7 trusted way.

8 I think in that context, informed consent
9 and understanding why we're doing this and why
10 there's value, and perhaps in a pragmatic trial
11 approach or in an observational one, would go a
12 long way in the feasibility of doing this difficult
13 work. So I would encourage the companies to be
14 thinking in other ways of approaching doing this
15 kind of evaluation. Thank you.

16 DR. STAFFA: Thank you.

17 Dr. McMahon?

18 DR. McMAHON: Just briefly, I think it would
19 be most appropriate for the pharma companies, the
20 RPCs, not to do these studies themselves. I think
21 these studies should be in the hands of the CE
22 providers and the academic providers that are out

1 there doing education and doing research work in
2 this area. A mechanism that I'd encourage the RPC
3 to use is, again, the independent committee set up
4 by the joint accreditors, the nonprofit regulators
5 in this space, that was chaired by Ron and has
6 agreed to convene again next year, to look over
7 these grant applications.

8 We can make stipulations about the research
9 outcomes that might be expected from some of these
10 projects or create a separate category for the
11 grant allocations to encourage those that have a
12 research outcome for some of them. But I would
13 encourage the REMS program companies to use that
14 vehicle and recognize that independent selection of
15 who receives these funds is in everyone's interest.

16 DR. STAFFA: Thank you.

17 Dr. Floyd?

18 (No response.)

19 DR. STAFFA: Dr. Floyd, did you have another
20 comment?

21 DR. FLOYD: I was on mute. Just to follow
22 up on the questions about who's doing the studies,

1 isn't it the case that the RPCs put out RFAs, and
2 the work to date has mostly been done by academic
3 institutions? For example, I just recall some of
4 the work on ER/LA opiates that I was involved with
5 through one of the Kaisers, where they had some
6 oversight and were involved but mostly were the
7 funders.

8 DR. STAFFA: Right. I'm going to ask Doris
9 Auth to address that question. I think she has
10 some more information to share.

11 DR. AUTH: Yes. I would like to clarify
12 that the majority of the studies evaluating the
13 effectiveness of this REMS has not been done by the
14 RPC for the extended-release and long-acting opioid
15 REMS. Industry was involved in determining which
16 programs got funded, however, it has been mentioned
17 several times today that for the OA REMS, they did
18 use an independent grant review committee, which
19 was great.

20 But yes, all of these studies have been
21 contracted out, some by, I think as Dr. Floyd
22 mentioned, Kaiser that he was involved in and

1 others through the CE providers. So they are
2 actually doing some of this work, and I would have
3 to go back and look at who else has been doing
4 this, but it's not the RPC.

5 DR. MORRATO: May I ask a clarifying
6 question, Dr. Auth? This is Elaine Morrato. Maybe
7 there's a differentiation between all of the work
8 that's going on. If we look at the comparative
9 effectiveness study, whether it's an
10 outcomes-based, or a trial, or what-have-you, that
11 has not been asked of the independent CE providers.
12 Right?

13 I guess what I'm trying to encourage is what
14 we heard from Dr. McMahon, is if we are to expand
15 evaluation, that that go back through the mechanism
16 that's been established and funding goes there.
17 The landscape analysis was not performed using what
18 I might call basic academic standards if someone
19 did a landscape policy analysis, and it appears
20 that their responsiveness, based on the study
21 outline to do the comparative effectiveness, did
22 not necessarily consider all study designs for that

1 or they did not reach out and present information
2 in partnership with the healthcare system. It was
3 looking very narrowly at just observational large
4 data sets.

5 So I think in that regard, if there is a
6 mechanism now with the RPC CE providers to be doing
7 more than just delivering CE and evaluating that,
8 that could be something to further expand upon.

9 My question is, do you know if they are
10 reaching out more broadly to other sites to talk
11 about your question around comparing the
12 effectiveness or to answer the question of has the
13 REMS been effective other than the CE evaluation?

14 DR. AUTH: That is a question that we would
15 have to take back to the RPC. I'm not aware of
16 that.

17 DR. STAFFA: Dr. Floyd, did you want to get
18 back into this conversation or did you have another
19 comment?

20 DR. FLOYD: Yes, related to some previous
21 comment. I think several people made the really
22 great suggestion that some of this work should

1 perhaps be carried out in integrated healthcare
2 systems, where you have really rich EHR data and
3 the ability to implement changes based on what you
4 see.

5 But one limitation, potential limitation, is
6 that many of these candidate healthcare systems
7 have already implemented really robust systems for
8 reducing some of the most inappropriate opiate
9 prescribing behavior such as -- I think when some
10 of the early ER/LA work was going on, it was very
11 hard to find, in the Kaisers, physicians
12 prescribing ER/LAs to opioid-native patients, which
13 was kind of one of the questions.

14 So it might be a little bit hard to find the
15 ideal systems that don't have some of the bad
16 behavior that you actually want to look for.

17 DR. STAFFA: Thank you.

18 Again, we are approaching the end of the
19 time frame for Session 2. I know we haven't gone
20 through the questions specifically, but if there
21 are any remaining comments on value, and
22 feasibility, and study design, populations -- I

1 think we've hit on many of the issues. I guess the
2 one that we haven't talked about that much is the
3 heterogeneity in the CE programs. Again, I think
4 we've hit on that a bit indirectly, but if anybody
5 has any remaining comments before we go to break,
6 this would be a good time.

7 Anything anybody didn't get to say before
8 they get their afternoon coffee? Dr. McMahon?

9 DR. McMAHON: Just very briefly, I would
10 certainly welcome lots of other input, but as Ron,
11 and Julie, and several of my colleagues in the
12 world of CE have mentioned earlier on, program
13 activity format largely reflects on the needs
14 assessment for the learner community and the
15 educational outcome that you're looking for. So
16 there is broad variability in educational design
17 and format for exactly that reason. In some cases,
18 you'll want to do a simulation with patient actors
19 for example, and other experiences you want to
20 focus on getting people to learn a particular
21 adverse effect profile.

22 So there's a huge variety in educational

1 format and delivery depending on the need of the
2 activity itself, and increasingly what you see is
3 mixed model formats of education, some of which
4 uses video, some of which uses participatory active
5 groups and involves peer and mentorship, and others
6 which involves reading and consumption of other
7 informational activity.

8 So that's why there's such broad
9 variability, but also you want to be very cautious
10 about fixing educational format because that might
11 constrain the innovation and the flexibility that
12 the accreditation system currently allows in
13 educational format to allow that diversity of
14 approaches for maximal efficacy.

15 DR. STAFFA: Thank you. Yes, there's that
16 tie, that tailoring, to what we determine the most
17 important outcomes would be. It's very much
18 related to that.

19 So with that, I am going to suggest that we
20 take a break, and we will reconvene at 3:10. We'll
21 have a 15-minute break and start maybe just a few
22 minutes early for our last session, during which

1 we'll be talking about some of these complementary
2 or alternative approaches beyond a direct
3 evaluation and get your thoughts on that. Then
4 we'll also hear from a couple of folks who have
5 signed up to speak from the public to share their
6 thoughts. So have a good break, and we'll be back
7 online at 3:10. Thanks.

8 (Whereupon, at 2:56 p.m., a recess was
9 taken.)

10 **Panel Discussion - Topic 3**

11 DR. MANZO: This is Claudia Manzo. I will
12 be moderating the third session with Doris Auth, so
13 I'm going to go ahead and get us started. During
14 this session, we'll be discussing alternate study
15 approaches to broadly evaluate the impact of
16 continuing education on prescriber behaviors and
17 patient outcomes.

18 We did pose a couple of questions here that
19 can maybe begin that discussion, so if the panel
20 would consider whether inferences can be made out
21 of the effectiveness of Opioid Analgesic REMS to be
22 programs based upon evidence of the effectiveness

1 of CE programs more generally, and whether there
2 are approaches that could inform our understanding
3 of the contribution of continuing education, in
4 general, to improving pain management practice and
5 patient outcomes.

6 I guess I will just wait and see if we have
7 anyone that wants to start. It looks like Alec
8 Walker has his hand up.

9 Dr. Walker?

10 DR. WALKER: Sorry. I didn't have my hand
11 up intentionally, so I'm taking it down.

12 DR. MANZO: Okay. Thank you.

13 Elaine Morrato?

14 DR. MORRATO: I had a clarifying question as
15 we start this. Do you want us to discuss broadly
16 just thinking of this as a REMS strategy broadly or
17 just very focused around the OA REMS CE program, or
18 would you like both?

19 DR. MANZO: Well, I think the intent,
20 really, was to discuss whether we could look more
21 broadly at various outcomes and whether or not
22 there needed to be an attribution to the REMS CE or

1 could information or evaluation of CE generally be
2 applied to the REMS CE. I hope that clarifies it.

3 DR. MORRATO: Yes. I think there might be,
4 also at the end, maybe some reflection on what have
5 we learned from this that could have been built in;
6 if we were to start the ER/LA REMS today, some of
7 these things that many years down the road we're
8 building in the next time you do one of these. But
9 we'll focus on the immediate, so thank you.

10 DR. MANZO: Okay. Thank you, Dr. Morrato.

11 Dr. Katzman?

12 DR. KATZMAN: I don't have any comments
13 right now. Thank you.

14 DR. MANZO: Okay.

15 Dr. White?

16 MS. WHITE: Hi. Thank you. I know the
17 answer to number 1 is yes because just linking back
18 to what we've been saying earlier, I suspect many
19 of us, not just BU, Boston University, has data
20 about intended practice change or maybe even actual
21 practice change towards more guideline-based
22 practice. So I think there's potentially a lot of

1 data out there that could be analyzed.

2 DR. MANZO: Okay. Thank you, Dr. White.

3 Dr. Winterstein?

4 DR. WINTERSTEIN: I think this is a really
5 difficult question, and we had a really good talk
6 earlier on this topic, but I would like to offer
7 two thoughts to this concept. One is that the
8 evaluation of any kind of quality improvement
9 intervention has been reviewed for decades, at
10 least three of those, and there are some common
11 themes that have been summarized by IOM, or NAM,
12 and ARC, and many others that have been very active
13 in quality improvement, which is that quality
14 improvement initiatives often don't come isolated,
15 so they are in this record of all kinds of things
16 that are happening.

17 That was presented in this talk this morning
18 as well that a good CE program requires the
19 institutional support and incentive, which is a
20 separate intervention product, CE program.
21 Obviously, there are all kinds of interventions
22 going on related to the opioid crisis, but right now

1 we are talking about an isolated CME program and
2 what this can accomplish.

3 The second thing, based on what I have seen
4 with respect to educational interventions, I don't
5 think that there is any systematic review out there
6 that has convincingly concluded that a CE program
7 can improve patient outcomes. I think that there
8 are intermediate process measures such as knowledge
9 or certain behaviors that have shown positive
10 effects. I think that's the second part to think
11 about.

12 Then the third that might be really
13 important in this context is that -- now I lost my
14 train of thought. It will come back, but right now
15 it's gone. So I'll stop here. Sorry.

16 DR. MANZO: No problem. Thank you,
17 Dr. Winterstein. Yes, if you think of it,
18 definitely feel free to raise your hand again.

19 DR. WINTERSTEIN: I will for sure.

20 DR. MANZO: Dr. Alexander?

21 DR. ALEXANDER: Thanks. Can you hear me?

22 DR. MANZO: Yes.

1 DR. ALEXANDER: Great. These are great
2 questions and very interesting ones. I also would
3 probably say yes or perhaps to the first question
4 that's posed, but I don't really understand the
5 intention of the question. In other words, I don't
6 think that the fact may be, perhaps or yes obviates
7 the need for the opioid REMS to be directly
8 evaluated. So I guess I'm not really clear on how
9 this gets the FDA where it needs to go because
10 we're back to you can't manage what you don't
11 measure.

12 I think you could use the analogy of risk
13 communications that the FDA conducts. We've done a
14 systematic review of these that's been published,
15 and the bottom line is -- so you could ask can you
16 infer something about the effect of the next risk
17 communication based on the dozens of risk
18 communications that have already been performed by
19 the FDA and the very good studies that have
20 evaluated these, and I'd say yes and no, again,
21 because context matters, and all of the factors
22 that Dr. Cervero identified matter.

1 So I don't see that just because we know
2 that CE programs can work -- I guess I'd like to
3 hear more from you, Doris, or Jana, or your
4 colleagues, as to what you're trying to get from
5 the panelists today with respect to this first
6 question.

7 Regarding the second, we have enough here
8 for an IOM report and three systematic reviews. So
9 again, we're back to the fact that there is an
10 enormous evidence base and that we know that CME
11 can work. So I just would like to hear more. I
12 guess maybe the smartest thing I should have begun
13 with is just asking for more clarification, again,
14 from the FDA regarding what are you hoping that we
15 can help you with or where are you headed with
16 these questions?

17 DR. MANZO: This is Claudia. I'm going to
18 try to answer the question, but I'll ask other
19 folks from FDA to chime in. The second panel,
20 there was a question, of course, of the value and
21 the feasibility of conducting a study that would
22 isolate the impact of REMS CE. In this third

1 session, it would be, well, should it not be
2 feasible or considered feasible, are there
3 alternative approaches? In any case, even if it is
4 feasible for us to conduct this study and isolate
5 the REMS CE, we're still interested in
6 understanding if there are any complementary
7 approaches that could help us to evaluate more
8 broadly the impact of CE on prescriber behaviors
9 and patient outcomes.

10 Does that help to clarify?

11 DR. ALEXANDER: It does, but it does feel a
12 little afar from evaluating the opioid REMS. I
13 mean, there's lots of good work that I could see
14 the FDA getting behind, and frankly there were some
15 interesting ideas, creative ideas, I thought from
16 multiagency collaboration that I think would
17 improve the science and ultimately the clinical
18 delivery of care for people with pain, but a lot of
19 those I think are beyond the purview of the REMS.
20 And, again, as I said before, I think there's a
21 very serious concern and risk that you might move
22 to measuring things that are measurable but not

1 necessarily focused on evaluating the REMS.

2 We had a long discussion about surveillance
3 data and national data that would be at a
4 population level, and all of these outcomes that
5 one could imagine examining. But as soon as you
6 give up on trying to understand whether the REMS is
7 responsible, I don't see how you're doing REMS
8 evaluations anymore. So it might be good for the
9 FDA to do it, and maybe it should come out of the
10 commissioner's office, or OSE, or some other agency
11 or office, some other office or center, but I don't
12 think it should be part of the opioid REMS program.
13 I just don't see how it's evaluating the impact of
14 the REMS.

15 DR. MANZO: Okay. Thank you.

16 I am going to ask Doris -- I think, Doris,
17 you had a follow-up question for Dr. Winterstein;
18 is that correct?

19 DR. AUTH: Well, yes. This is Doris Auth.
20 Actually, it was really a question directed toward
21 Dr. Cervero because Almut made the statement that
22 she doesn't know that there has been any systematic

1 review that can show an impact of continuing
2 education on patient outcomes. So I would just
3 like to toss that back to Dr. Cervero because this
4 is primarily a lot of the literature that he has
5 reviewed and studied over the years, and if he
6 could just comment a little bit on whether it does
7 indeed exist and what types of education was that
8 impact on patient outcomes; what sort of areas was
9 that shown in.

10 DR. CERVERO: Yes. Thank you, Doris. The
11 reviews that we did incorporated syntheses or
12 systematic reviews that looked at both outcomes,
13 that is physician performance as well as patient
14 outcomes. What we found, I think I mentioned in
15 the presentation, was that there was a less
16 reliable impact on patient outcome. It happen less
17 frequently simply because of all the factors we've
18 talked about, the contextual factors that go on in
19 patients making decisions about whether to follow
20 the advice given by their clinician.

21 So yes, there's plenty of evidence in those
22 reviews, individual studies, as well as the

1 comprehensive reviews. I think we know it can make
2 a difference. It's harder to make a difference in
3 patient outcomes but it does happen. So I would
4 leave it at that. I think you'd have to go deep
5 into the individual studies to find those that
6 included the prescribing behavior, but I know there
7 were some. I think the presentation this morning,
8 I think by Dr. McAninch, included some of those
9 studies. I could be mistaken, but I'm pretty sure
10 I saw some individual studies there that did talk
11 about patient outcomes. Over.

12 DR. AUTH: Thank you for clarifying that.

13 DR. McANINCH: Yes. Hi. This is Jana
14 McAninch. Some of those studies, yes, did look at
15 certain patient outcomes such as pain scores,
16 depression symptoms, and that sort of thing, and
17 for the most part did not detect really much of an
18 impact.

19 DR. MANZO: Thank you, Dr. McAninch.

20 I think Dr. McMahan, you had your hand
21 raised next.

22 DR. McMAHON: Sure. Thanks for all those

1 comments. I appreciate them. I'd take us back a
2 little bit to Dr. Alexander's question, which is
3 what's the actual intent of the question, and I
4 think it leads to an important one, which is what's
5 the intent of the evaluation itself? Is the intent
6 to inform the development of better educational
7 interventions for the future or is the intent to
8 try and answer definitively is the education
9 effective or not?

10 I would say if you take the former approach
11 of saying the intent of the evaluation is to get
12 information and evidence that informs the
13 continuous quality improvement of the overall
14 educational program, that is very achievable and
15 actionable and valuable. I would say an effort to
16 obtain a definitive answer to the question is does
17 the entire program work is likely to be unfeasible
18 and broadly spoken.

19 I say that because if you think about very
20 specific short-term intervention, you teach a
21 surgeon how to use a trocar in her laparoscopic
22 surgical approach more effectively to reduce

1 insufflation errors in abdominal surgery, you can
2 demonstrably show that effective training like that
3 meaningfully affects a patient's outcome very
4 quickly and easily.

5 There's none of us on the phone here that
6 would think that education like that is ineffective
7 or inappropriate; of course it is. The challenge
8 is making an extrapolation to patients with complex
9 comorbidities who are getting cared for by a team
10 in clinics that are complex in their array and
11 their access to a variety of therapeutic
12 approaches. All of those confounders and other
13 factors make it very difficult to show an
14 expectation of aCE program on a patient outcome
15 when there are so many intervening variables.

16 I think the third point I would just make is
17 that I would encourage the FDA not to think of this
18 as one study. I think you've got to think of this
19 as a program evaluation that funds and incorporates
20 multiple smaller studies that inform the overall
21 question. To emphasize my first point, that
22 question to be answered is what advice can we give

1 to future CE programs in the following year that a
2 grant program can allocate accordingly and leverage
3 to improve the quality and impact of those
4 educational interventions?

5 DR. MANZO: Thank you, Dr. McMahon.

6 I think next was Dr. Winterstein.

7 DR. WINTERSTEIN: Yes, I found my train of
8 thought back, and it might also be relevant to this
9 discussion whether CE works or not. I think that
10 is a really complex discussion to have, that the
11 most important part is, really, whether whatever
12 evidence we have about other CE programs really is
13 applicable to the problem of the opioid epidemic
14 and opioid prescribing, and that's what I was
15 trying to talk about.

16 If changing behavior with respect to opioid
17 prescribing were easy, we all wouldn't be here. So
18 it's very clearly a very complicated matter, and
19 all the interventions that have been thrown at it
20 obviously haven't really had the desire or
21 magnitude of effect they we all would have hoped to
22 see. So what that means is that we are talking

1 about behavioral changes that are complex.

2 If we are looking at the CE literature as a
3 whole, we would need to find similarly complex
4 behavioral changes that are targeted to a CME
5 program, and there is probably not that much
6 analogy there where we really have something
7 similar.

8 Oftentimes, the evaluations that I'm
9 thinking about are specific prescribing guidelines
10 where people are supposed to follow a certain
11 evidence-based approach or have implemented certain
12 monitoring behavior or something like that. But
13 there are distinct pieces, which is very different
14 from what we're trying to focus on here, where the
15 magnitude of behavioral change and the various
16 processes that have to be put in place and that a
17 provider has to think about are much more complex.

18 A good example is perhaps thinking about
19 antibiotic prescribing in children, where there's
20 lots of pressure from parents that an antibiotic is
21 given, and there are a lot of guidelines that say
22 you shouldn't do this for otitis media or

1 what-have-you, or they're prescribed all the time.
2 And there are guidelines out there for this, and
3 there are CME programs out there for this, and it's
4 still extremely difficult to change this behavior
5 and this practice in the environment where we are.

6 This is by far not the appropriate
7 comparison for opioid prescribing, but I think
8 that's just what we need to think about when we're
9 trying to make inferences from the general evidence
10 on general CME programs to the problem that we're
11 dealing with here.

12 DR. MANZO: Thank you, Dr. Winterstein.

13 DR. WINTERSTEIN: The other piece that I --

14 DR. MANZO: I'm sorry. Go ahead.

15 DR. WINTERSTEIN: I have one more piece
16 that's just important as in this discussion, and
17 the FDA knows way more about this than I do. The
18 purpose of a REMS is to prevent a specific adverse
19 outcome, and I think the adverse outcomes that
20 we're talking about here is opioid-use disorder,
21 and overdoses, and so on. I don't contest that
22 offering appropriate CME to prescribers to improve

1 pain management practices is a very important tool;
2 the question is whether it really does justice to a
3 REMS program with the focus on reducing OUD and OD.

4 DR. MANZO: Thank you.

5 Dr. Alexander, did you have your hand up?

6 DR. ALEXANDER: I did. I'll just briefly
7 say I think there's a bit of a false dichotomy if
8 the choices are either we do evaluations that help
9 us improve the process and learner experience or we
10 definitively quantify the impact of the
11 intervention on the outcomes that really matter,
12 which is the outcomes that affect our patients.

13 I think if you're looking for a reason not
14 to do evaluations, direct evaluations, of REMS
15 impact, you'll find them; whether privacy concerns,
16 or potential confounders, or the difficulty of
17 finding a good comparison group, or concerns that a
18 single intervention, such as the REMS is currently
19 designed, is simply not going to have an effect.

20 I do think that there's general consensus
21 here. I certainly haven't heard a lot of
22 disagreement that considering the unique features

1 of different programs is important; that you need
2 multiple approaches; and that we're not talking
3 about a single study. And insofar that there's
4 value in looking at specific systems of care and
5 that insofar as you do attempt to compare
6 recipients with non-recipients, that you have to
7 think carefully about the characteristics of the
8 comparison group.

9 Over, as one of our panelists would say.

10 DR. MANZO: Thanks, Dr. Alexander. I did
11 actually have a question. What about the thought
12 of even understanding the impact generally of CE
13 versus some of the other policies that have been
14 put into place to impact prescribing behavior? Any
15 thoughts on how or whether it's even valuable to
16 try to understand that?

17 DR. ALEXANDER: I'll just say very quickly
18 that any -- this is Caleb again -- CE, whether this
19 CE or otherwise, you're still going to do better
20 with all of the considerations that have been
21 identified today. So if you're going to try to
22 disentangle CE from all of the other potential

1 drivers of prescriber behavior and patient
2 outcomes, I think all of the considerations today
3 are still relevant. I may not have understood the
4 question, but that's my first take.

5 DR. MANZO: Thank you.

6 Dr. Morrato?

7 DR. MORRATO: I didn't have my hand up. I
8 have nothing to add with what others are saying,
9 other than to maybe underscore I think it may have
10 been what Dr. McMahon was saying. To what degree
11 is what we're learning here. Gathering it so we're
12 informing not just this program but future programs
13 and lessons learned. That would be the ideal
14 learning. I don't know if regulatorily you can
15 require that, if a company, or set of companies in
16 this case, is required to focus on their own
17 evaluation, but that would be the only thing to
18 add.

19 I think you may be wanting -- I'll just add
20 one more thing -- to -- we haven't talked about
21 other mixed methods. We've talked very
22 quantitatively, whether that be survey, trial,

1 observational. We haven't talked about qualitative
2 really. I know you touched on it briefly,
3 Dr. Alexander, in terms of focus groups, I think,
4 with patients.

5 If we were to really have a robust
6 evaluation, it would include qualitative, not just
7 with prescribers and patients but to really
8 understand health systems so that you're trying to
9 evaluate the CE in the context of the healthcare
10 setting and policies that are occurring. That
11 helps us understand how the delivery of this
12 intervention fits in more contextually.

13 Typically, in robust program evaluations,
14 state of the art is to do mixed methods. That does
15 not replace what we've been talking about, so I
16 would agree with everything that Dr. Alexander has
17 said. It's not an either/or, nor to replace. It
18 would be an augment, and leave it at that.

19 DR. MANZO: Thanks, Dr. Morrato.

20 Dr. Garcia-Bunuel?

21 DR. GARCIA-BUNUEL: Yes. Thanks. I feel
22 like it's Friday afternoon now, and the discussion

1 is just fantastic, and I think my mind's exploding
2 a bit. But I wanted to just contextualize a couple
3 things.

4 I'll go back to the framing, the context of
5 where at some level we've started earlier on years
6 ago with the REMS and the discussions around it. I
7 will just share with the group, one, I was trying
8 to recapture that in my brain. From a primary care
9 perspective, I think an important perspective for
10 me, when we were discussing this and recommended
11 expanding the REMS, there was a lot of frustration,
12 obviously, in the country.

13 Many of us who are looking at health
14 systems, and most of all the crisis in the country,
15 I recollect that we saw the REMS as a must. And it
16 was a must, I think, also based on some
17 frustration, which was based on different
18 interpretations of how our partners in pharma were
19 supporting or not necessarily supporting changes
20 that many of us felt were very important. I think
21 we felt somewhat helpless.

22 I recall that there was even discussion of

1 could we linked the REMS to -- and I can't remember
2 if Jana or others brought it up to the DEA numbers
3 and sort of connecting the dots between different
4 regulatory components of the delivery of health
5 care, in this case around prescribing opioids.

6 With that context and listening and
7 reflecting on today, and I think my previous
8 comments may parallel this, I think we're at
9 another place. I don't think we are where we were,
10 and I think we're trying to figure out what the
11 impact of this REMS was that we came up with or
12 that we supported years ago. Then I think
13 Dr. McMahon, some of his comments and other
14 wonderful experts on this panel, someone brought up
15 the whole concept of, obviously, in education, the
16 importance of needs assessment.

17 That makes me just want to add the comment
18 that from an FDA perspective and from this REMS
19 perspective, is there a role for a needs
20 assessment, either looking at what we already know
21 is going on here and now around risk and harm
22 related to opioid prescribing and the management of

1 pain, and could a needs assessment also help make
2 this a more focused effort on behalf of FDA because
3 there's so many angles to it.

4 So it's an arm of this I'm very supportive
5 of and always excited about the big data
6 approaches. I think Dr. Alexander talked about
7 those invisible looks at data that don't impact the
8 providers and the teams, and in some ways may not
9 bias certain things because we can just look at big
10 data, once again, invisibly so to speak. So I
11 think that continues to be an innovation that I
12 would be very supportive of.

13 Then I'm also intrigued and supported by,
14 once again, the potential for partnering through the
15 RPC with the examples we've seen of more refined
16 research on education, clinical education, and the
17 potential impacts, and doing that, once again,
18 maybe in more targeted ways around health systems
19 or particular identified risks that we have a
20 little bit more sophisticated knowledge of.

21 Lastly, I think the challenge with looking
22 at opioid-use disorders and overdose, one thing I

1 think we may be able to agree on, too, is that
2 there has been a decrease in prescribing, but we
3 know there's been an ongoing increase in terms of
4 looking at overdose and the impact of opioids. In
5 this case, many people are just not utilizing the
6 organized healthcare system, so that's another area
7 that I'm not so sure the REMS is as relevant, and
8 I'll stop there.

9 DR. MANZO: Thank you.

10 I'm going to see if anyone from FDA wanted
11 to respond to that. Dr. McMahon, I see you put a
12 comment in the chatbox, and if anyone wanted to
13 respond to the last comment?

14 DR. AUTH: Hi. This is Doris Auth. The
15 discussion of the first couple of sessions was a
16 bit overwhelming; lots and lots of good discussion
17 there. I think what's falling out for me is maybe
18 this idea that several have touched upon today.
19 When you look at the goals of the REMS, in
20 particular the ER/LA REMS, they were very broad
21 goals.

22 We thought we were going to impact all of

1 these different prescribing practices and patient
2 outcomes. But I think what I'm hearing now is the
3 need to look at potentially -- and, Dr. Alexander,
4 you mentioned these sort of hot spots or problem
5 prescribers, looking at the needs in particular
6 areas and trying to understand better the behaviors
7 that are leading to the outcomes, and then design a
8 program which may include education but certainly
9 other supportive activities to address those.

10 I think that's probably getting a little bit
11 beyond the direct evaluation of the REMS and CE,
12 but I think that's what I'm hearing. So I just
13 wanted to put that out there and see if anyone else
14 has any comments on that.

15 DR. ALEXANDER: I do. I just want to
16 clarify for the record -- this is Caleb
17 Alexander -- I do not think doing broad
18 surveillance looking at hot spots is a good use of
19 the FDA's resources evaluating the opioid REMS. I
20 just want to be clear. I do not think that broad
21 surveillance approaches allow for one to understand
22 if and how this program is working.

1 The other point that I'd make is that the
2 opioid epidemic writ large has not been driven by
3 problem prescribers. They play a role, they're
4 important to identify, they certainly have
5 contributed, but the thrust of the opioid epidemic
6 is not problem prescribers. I did suggest,
7 however, considering some focus of one component of
8 the REMS evaluation considering looking at
9 high-risk prescribers and high-risk patients.

10 So I'm not necessarily referring to rogue
11 prescribers here or prescribers that are openly
12 bucking decent standards of care, but I am
13 highlighting the epidemiology of opioid prescribing
14 is not evenly dispersed across patients and
15 clinicians. So I think as you're thinking about
16 where to potentially target the REMS, I think it's
17 worth considering whether or not there are
18 subpopulations of prescribers and patients that
19 would be most likely to benefit from this sort of
20 educational outreach that the REMS provides. Thank
21 you.

22 DR. AUTH: Hi, Dr. Alexander. This is Doris

1 again. I do just want to clarify I think I was
2 speaking mostly about getting back to the needs
3 assessment. The needs assessment can include, I
4 think, a lot of the things that we were talking
5 about: are there high-risk prescribers; are there
6 areas of the country where there's a particular
7 issue that we need to address?

8 So I wasn't necessarily talking about using
9 large surveillance databases as I think we've done
10 in the past to look at prescriber behavior and make
11 some sort of determination as to whether we think
12 it's improving or not. I was just basically, I
13 think, agreeing with a lot of what I heard about
14 the importance of the needs assessment and how that
15 can drive some of the educational activities.

16 DR. ALEXANDER: Okay. Well, that makes good
17 sense, and I think Dr. Cervero and others
18 highlighted that was both from the Institute of
19 Medicine and from his own work, kind of where it
20 all starts. And if you look at scope of pain, of
21 course, the speaker nicely highlighted how the
22 practice gaps are really what motivates the design

1 of the program. So I totally agree with you on
2 that one.

3 DR. MANZO: Okay. Thank you.

4 Dr. White? Julie White?

5 MS. WHITE: Hi. Thanks. I'm sorry, because
6 I feel like we're kind of ping-ponging back and
7 forth, but I wanted to just pick up on something
8 that Dr. Morrato was saying. In getting prepared
9 for this day, I was trying to find more information
10 about the impact of CME in the literature, and that
11 article that I mentioned by Kurt Olson does offer a
12 potential way to evaluate CE that is qualitative.

13 He basically says that rather than looking
14 at continuing education and whether it's effective
15 at changing performance or improving patient
16 outcomes, he says when change in clinical practice
17 is observed, what role, if any, did continuing
18 education play? He uses a retrospective case study
19 approach, and then the theoretical
20 framework -- which I'm not familiar with and maybe
21 some of you are -- is the soft knowledge systems.
22 His study actually looked at changing the use of

1 antibiotics, actually, trying to get at overuse.

2 Again, just going back to what Elaine was
3 saying, maybe there's some qualitative approaches
4 we could use to back into where there are successes
5 of the REMS program.

6 DR. MANZO: Thank you.

7 Well, I just want to see if anyone else who
8 hasn't spoken up has any thoughts or anything they
9 want to share with regard to this particular topic.

10 (No response.)

11 DR. MANZO: Then I guess, since we have a
12 little bit of time, any more general comments
13 regarding any of the three topics that we discussed
14 over this afternoon?

15 (No response.)

16 **Pre-Registered Public Participation**

17 DR. MANZO: Okay. Hearing none, I think we
18 can go ahead and conclude this particular panel
19 session, and we will start with our open public
20 portion of this meeting, so I'm going to turn this
21 over to Michael Harned.

22 Are you on, Dr. Harned?

1 DR. HARNED: Yes.

2 DR. MANZO: Okay. Go ahead.

3 DR. HARNED: Great.

4 Good afternoon. My name is Michael Harned.

5 I'm here on behalf of the American Society of
6 Anesthesiologists. I'm the vice chair of the ASA's
7 Committee on Pain Medicine. I'm also the past
8 president of the Kentucky Society of
9 Anesthesiologists. I'm a board-certified
10 anesthesiologist and pain physician, and I
11 currently serve as the medical director for the
12 University of Kentucky Health Care Interventional
13 Pain Management Clinic, and I'm also the fellowship
14 director for the Multidisciplinary Pain Fellowship.
15 I've also spent some time in private practice. I
16 appreciate the opportunity to come speak with you
17 today.

18 The ASA has a long history of weighing in on
19 the FDA REMS program, and we've monitored its
20 growth and change over the past several years.
21 Prior to its expansion in 2016, the ASA actually
22 recommended that the REMS education be required for

1 all classes of opioids. The society also asked
2 that the FDA update its educational blueprint to
3 include the complexities of care for chronic pain
4 patients.

5 We were pleased with the FDA's announcement
6 in 2016, which then became effective in 2018,
7 first, that REMS education would be expanded to
8 include the immediate-release opioid analgesics;
9 that information on pain management would be
10 incorporated more broadly into that FDA blueprint;
11 and the inclusion of other healthcare professionals
12 that are involved in the management of patients
13 with pain. The blueprint focused on fundamental
14 pain management concepts, acknowledgement of
15 principles of the CDC guideline, and when to refer
16 patients to pain management specialists where
17 necessary.

18 As I am sure you've seen, over 76,000 people
19 have died from drug overdose from April 2019 to
20 April 2020. This is unfortunately the most ever
21 recorded in a 12-month period. So given the
22 ongoing opioid crisis, as well as new challenges

1 that are now present with the COVID-19 pandemic,
2 the ASA does support the continuation of the REMS
3 program.

4 While it's difficult to evaluate any one
5 program's efficacy, access to free continuing
6 education is important. As the FDA acknowledges in
7 its own issues paper, it is difficult to evaluate a
8 single educational activity with expectations that
9 completion of a single activity will result in
10 immediate effects in practice change; yet, we know
11 that CME can improve physician performance and
12 patient health outcomes.

13 The ASA understands that the FDA is
14 interested in specific measurable outcomes that
15 might demonstrate that the REMS training is
16 effective in educating prescribers and other
17 healthcare providers involved in the treatment and
18 monitoring of patients in pain. The ASA recommends
19 that the REMS education follow traditional ACGME
20 standards for accredited CME providers.

21 The goal should be to measure change,
22 competence, performance or inpatient outcome. We

1 suggest analyzing these changes by providing pre-
2 and post-tests, as well as a 90-day follow-up to
3 ensure the changes the physician committed to are
4 reinforced. If barriers to change are encountered
5 in making that change, it should be acknowledged,
6 documented, and subsequently, educational
7 interventions can be developed to minimize those
8 barriers.

9 In 2019, the ASA was fortunate to receive a
10 REMS grant from the FDA, and we administered
11 education through four on-demand interactive
12 modules and four live meetings. There were
13 3,257 participants, and 3,101 of those completed
14 the training. Our data relies on pre-and
15 post-tests, as well as self-reporting after
16 follow-up, but we did find most learners
17 experienced positive changes.

18 We found a more than 90 percent relative
19 average increase in knowledge gained across all
20 learning objectives. The program documented a
21 51 percent increase in both incorporating
22 nonpharmacologic treatment options and

1 incorporating an individualized approach to pain
2 relief. However, we still identified persistent
3 learning gaps and needs.

4 Thirty-five percent of the responders
5 reported continued low confidence in knowledge of
6 and competence in safe and effective opioid pain
7 management, as well as prevention and management of
8 opioid-use disorder. Less than half indicated
9 specific practice to change they would make
10 regarding opioid pain management and preventing or
11 managing opioid-use disorder. Therefore, we feel
12 these results demonstrate a role for both continued
13 education and reinforcement.

14 Another challenge that the FDA is
15 highlighting is with the changing landscape of the
16 opioid crisis. We were already seeing a decline in
17 the opioid prescribing, so it has been difficult to
18 measure whether the REMS program has had a direct
19 impact on the decline of opioid prescribing.

20 Because it has not been possible to link
21 prescriber participation in the REMS training to
22 changes in practice or patient outcome, the FDA

1 advisory committees have recommended that the
2 agency explore feasibility of a study that examines
3 the association between trainings and desired
4 changes in practice, and some of these proposed
5 concepts have already been studied and recognized
6 that challenges remain.

7 The FDA has again posed the question in
8 light of today's workshop. The AC believes it
9 would be challenging to specifically evaluate the
10 effect of a REMS CE activity on prescriber behavior
11 and patient outcomes. There are many concomitant
12 strategies, state-mandated training, state laws on
13 prescribing, and local policies to try and address
14 the opioid crisis that it seems difficult to
15 disentangle the effects of a REMS CE activity.

16 One possibility for a pilot study would be
17 to partner with a specific health system or
18 institution to assess prescribing practices and
19 patient outcomes between a group targeted with the
20 REMS CE education versus a non-education group. A
21 one-year post-intervention time period seems
22 reasonable to assess for these changes.

1 Prescribing practices could be assessed by
2 well-defined metrics such as MMEs per day,
3 co-prescribing of naloxone, and rates of
4 co-prescriptions with benzodiazepines and opioids,
5 et cetera. Patient outcomes could be rates of
6 overdose, opioid-use disorder, and long-term opioid
7 prescription. Pain-related outcomes might be more
8 challenging to assess and may not even be directly
9 impacted by a REMS program.

10 The ASA would also recommend efforts to try
11 and mesh REMS with state requirements. There would
12 likely be a further uptake in the training if state
13 or other licensing board requirements were met with
14 REMS participation. One challenge the ASA
15 experienced when trying to engage our own members
16 in REMS education was this competition for time of
17 the provider and other CE requirements that were
18 urged or required by their own health system
19 instead of our training. Greater alignment in
20 education across multiple credentialing bodies
21 would increase uptake.

22 Last, the ASA encourages the FDA to revisit

1 some of the studies discussed in its issues paper.
2 As the climate around prescribing has changed, some
3 of the studies could now more feasibly be done.
4 The past 5 to 10 years saw a dramatic shift in
5 opioid-prescribing behavior that could be
6 attributed to a multitude of educational
7 opportunities, as well as federal CDC guidelines
8 and individual state recommendation.

9 The rapidly changing environment made
10 assessment of the efficacy of a specific REMS
11 intervention difficult to calculate. Most of these
12 education programs and adoption of guidelines has
13 occurred, and there's now a more, quote, "steady
14 state," if you will, "of opioid prescribing," so
15 revisiting these REMS studies as they pertain to a
16 single REMS program may in fact yield more accurate
17 information than in times past.

18 In conclusion, the ASA concurs with many of
19 the sentiments expressed in the FDA issues paper
20 and understands the challenges in evaluating an
21 effective REMS training. However, we still believe
22 there is value in the program even when you can't

1 conclude that any one improvement in provider
2 practice or behavior is the result of that
3 education. The benefits of widely accessible and
4 free education outweighs the barriers to measuring
5 how effective the program is specifically. In
6 addition, we know that constant reinforcement
7 increases learning, so ensuring the availability of
8 education through REMS training is preferable.

9 Again, thank you for the opportunity to
10 provide feedback for you today.

11 DR. MANZO: Thank you. Dr. Harned.

12 Our next speaker is Robin Heyden.

13 Robin, are you on?

14 MS. HEYDEN: Yes, I am. Can you hear me ok?

15 DR. MANZO: Yes, we can hear you. Go ahead.

16 MS. HEYDEN: Okay. Terrific.

17 Good afternoon, everyone, and thanks for
18 hanging in here until the bitter end to hear these
19 last comments. My name is Robin Heyden, and I'm
20 here representing CO*RE. CO*RE, The Collaborative
21 for REMS Education, has been an OA REMS grantee
22 from 2013 through 2019. I'd really like to thank

1 the FDA and all the panelists for the thoughtful
2 discussion here today. It's been a very rich day.
3 I'd also like to thank the RPC for the important
4 work that they do in the background to make this
5 possible.

6 This is the organization of our CO*RE
7 collaboration. As you can see, we are made up of
8 nine association partners. Their logos are
9 represented here at the top. These nine
10 association partners work exclusively with CO*RE,
11 and the lower boxes show our executive team and our
12 operations project management team of which I am a
13 part.

14 While CO*RE has educated more than 435,000
15 clinicians and 881 activities since 2013, today
16 we'll focus on our 2019 results summarized here.
17 As you can see, we educated over 72,000 learners in
18 2019.

19 For the purposes of our conversation, I'll
20 focus on the learners who took our new online
21 adaptive learning course, which we refer to as REAL
22 CORE, because those 18,000 learners provide us with

1 some learner data insights that are quite relevant
2 to the purpose of this forum today.

3 We started this work in 2018, developing a
4 common outcomes framework in order to align our
5 clinical education to the FDA's desired objectives
6 as expressed in the blueprint. We very carefully
7 designed this framework in consultation with an
8 education consultant with a PhD in educational
9 design, a psychometrician, and our own
10 interdisciplinary expert clinical faculty to
11 identify practice gaps.

12 Let me explain this diagram you're seeing
13 here. Starting from the top with the FDA
14 blueprint, we created measurable learning
15 objectives; then we built the assessment items to
16 evaluate learner understanding; and then once we
17 knew exactly what we were measuring, we built the
18 content that served our 115 live and other online
19 courses around those objectives. This made for
20 consistency across courses and our own ability to
21 compare apples to apples and draw more compelling
22 data conclusions.

1 I want to concur here with Dr. Morrato about
2 the importance of careful and rigorous approach to
3 design with good logic linkages. In fact, I could
4 see quite a few similarities between our outcomes
5 framework and the logic model that Dr. Morrato
6 showed.

7 So now let's move into the outcomes data and
8 what we learned from our 2019 experience. This
9 graph shows our post-test scores; that is the
10 learner scores on our standardized
11 14-question post-test from three different types of
12 CO*RE education: live at the top; the REAL CORE,
13 the adaptive learning in the middle; and in the
14 bottom bar a more traditional online course
15 consisting mostly of reading and videos.

16 As you can see, the live learners outscored
17 the online learners, but note that the REAL CORE
18 adaptive learning results are very close to the
19 success of the live learners. It's the more
20 traditional online course that suffers from lower
21 outcome results.

22 So why is this? We have some preliminary

1 understanding on this. One has to do with the
2 audience mix who takes the various courses, which
3 I'll get to on the next slide, and the other
4 contributing element that we've gathered into our
5 follow-up qualitative interviews and focus groups
6 is that the adaptive learning environment adheres
7 more closely to the established principles of
8 effective adult learning that we've been talking
9 about here today; that is repetition; formative
10 assessments' chance to practice; feedback to the
11 learner; and the opportunity to test out of content
12 that you already know.

13 Now let's talk about the audience mix,
14 taking the various forms of the course that I
15 mentioned on the last slide, but first I want to
16 draw your attention to the fact that all
17 prescribers, regardless of clinician type -- NP,
18 physicians, or PAs -- have post-test scores that
19 are within an acceptable range. RNs, however,
20 shown in the dark purple bar, deserve a closer
21 look.

22 RNs are the profession that have the

1 greatest representation in all our online courses,
2 both the traditional online and the adaptive
3 learning. Across our CO*RE courses in 2019, the
4 average RN post-test score was 10 percent below the
5 average prescriber test score, which in part
6 explains the pattern you saw on the previous slide.
7 Since there are more RNs in the online courses and
8 since their post-test scores are low, they are in
9 effect pulling down the average of the online
10 courses. But it's important to note that the RNs
11 post-test scores were not as low in the adaptive
12 learning course compared to the traditional online
13 course.

14 We along with all of the other stakeholders
15 here are glad that RNs are now included as target
16 learners in the REMS since they're key members of
17 the pain management team and often have the most
18 contact with patients who are prescribed opioids.
19 But these results indicate that the blueprint's
20 current version is not wellmatched to their scope
21 of practice; hence, the lower scores. In other
22 words, the current course includes content for

1 which they're not trained or do not regularly
2 perform. A good example of this would be opioid
3 rotation calculations.

4 In our follow-up work, we've interviewed a
5 number of RNs and RN educators, and they suggest
6 re-examining the blueprint in light of RN needs and
7 consider course adjustments to support them.

8 Another CO*RE finding is that learners with
9 individual DEA registration score higher than both
10 learners with no DEA authorization or those who are
11 prescribing under an institutional license.

12 We wanted to give you a peek at the REAL
13 CORE, the adaptive learning project's data
14 dashboard. We've been talking a lot about data and
15 dashboards today. I know there's a lot going on
16 with this slide, but if you could just bear with
17 me.

18 This is the user interface of the Tableau
19 data warehouse that we built along with our
20 adaptive learning course. Since adaptive learning
21 delivers a veritable mountain of interesting
22 learner data, you really need a sophisticated

1 platform like Tableau to slice and dice the data in
2 order to make meaning of it and provide some deep
3 reliable insight into learner behavior.

4 I'll draw your attention to the top gray bar
5 here. We are currently on the high level chapters
6 metric page, but you can navigate from here to
7 other pages to see participants by state, to
8 examine shifts in confidence ratings, to take a
9 deep dive into post-test scores, or to analyze
10 intended behavior change.

11 Moving down to the middle blue bar row, you
12 can look at completion by chapter. You can look at
13 who tested out by chapter and the average time
14 spent by chapter. And on the far right, you can
15 see a series of slicers by clinician type; time in
16 practice; region of the country; DEA registration;
17 et cetera, which allow us to cut the data on any of
18 the pages in a number of helpful ways.

19 For instance, we could take a look at outcomes
20 data for, say, physicians in West Virginia versus
21 physicians in Utah, or we could also use this to
22 take a much more nuanced look at exactly what

1 content areas, what concepts, learners had the most
2 trouble with.

3 I was very taken by Alec Walker's analogy
4 for a weather map that he made earlier today, and I
5 think this sort of data dashboard is a good way to
6 think about it; and, Dr. Morrato, we could easily
7 add other factors into these slicers that appear
8 over here on the right, such as the clinical
9 setting that the provider is in to understand
10 better who it is we are educating and where the
11 scores are represented.

12 We can also think of this adaptive learning
13 project as a preliminary proof of concept to the
14 possibility of a clinician testing out of the
15 information. This test-out concept has been
16 discussed among REMS, grantees, and stakeholders
17 since 2012. This of course is just a static screen
18 shot of our data dashboard. If anyone would like a
19 live tour of the actual data, we're happy to
20 provide that.

21 One of the most exciting aspects for us as
22 content developers is that we can take a deep dive

1 into precisely what our learners know and what they
2 do not know and why. Here on this slide, I've just
3 plucked out two particularly challenging topics for
4 our learners, opioid rotation calculations and
5 using the ORT OUD screening tool. These concepts
6 are good examples of the kind of knowledge that
7 drives prescribing behavior, the kinds of changes
8 mentioned by Dr. Auth earlier.

9 We are able to follow the learner path
10 through this content and evaluate their progress:
11 which wrong answers they select, how much time they
12 spend, and what help they avail themselves of. For
13 this slide, I've just pulled out the number of
14 attempts at completing the activity, the percent
15 correct, and the shifting competence on the topic
16 from pre-exposure to post.

17 You can see that these two topics require
18 multiple attempts that eventually the learners
19 arrive at a reasonable score and their confidence
20 delta increases from before exposure to the
21 learning module, to after. In future iterations of
22 the CO*RE course, we will be able to use our data

1 to further hone the activities in order to better
2 address misconceptions and conceptual problems.

3 Now we'll turn to some higher levels of
4 outcomes. The data in the top row of this slide
5 show the percent of respondents who selected the
6 change associated with each chapter. For example,
7 although learners intended to make changes related
8 to all chapters, slightly more chose changes
9 associated with patient assessments. Here we're
10 looking at changes that the learners thought they
11 would make.

12 Moving down to the second row, we emailed
13 the follow-up survey to online activity completers
14 4 to 8 weeks after the activity. This is
15 self-report data on changes made. We see that the
16 same change related to patient assessment was the
17 highest at 44 percent.

18 The third row, while a low sample size, is
19 interesting because it reveals documented changes
20 in practice. Here we conducted chart-stimulated
21 recall interviews by phone and asked clinicians
22 who'd taken our course to look back at what was

1 documented in their patient charts. You can see
2 that more changes were documented under creating
3 the treatment plan here.

4 As any CE CME provider will tell you,
5 getting practice change data is challenging. It's
6 difficult to get clinicians to respond, and the
7 realities on the ground -- for instance, what all
8 is tracked in the EHR -- influence the shape of the
9 results. We would like to point, however, to the
10 fact that the CME providers consistently do this
11 work as part of their accreditation process. We are
12 accustomed to the work and we enjoy trusted
13 relationships with our learners.

14 From the learners' perspective, such an
15 interview feels like an extension of the learning
16 that they already started, and thus they're more
17 likely to participate. It's important to also
18 understand that gathering this level of data is
19 complex as we've discussed today. The higher
20 level, 5 and 6, are more expensive and the process
21 is much more complicated.

22 Here's what we see as the implications going

1 forward from our experience. A common outcomes
2 framework is critical to measuring effectiveness of
3 any CE CME program. We suggest that there be some
4 commonality among future REMS grantees in outcome
5 design and assessment questions. This could allow
6 for collective evaluation of the OA REMS. Online
7 adaptive learning certainly works, and that's good
8 news since online learning will continue to be the
9 method of choice in our pandemic world.

10 We believe that the RNs need additional
11 support, and perhaps the FDA could consider
12 adapting the blueprint to their scope of practice.
13 We'd like to make the final point, that has been
14 made many times here today, of the absolute
15 critical importance of data to inform educational
16 development decision making. And with that I'll
17 end, and thank you very much.

18 DR. MANZO: Thank you.

19 I'm just going to open it up to the
20 panelists if they have any questions or comments
21 for the public speakers.

22 (No response.)

1 DR. MANZO: Okay. Then I think we can move
2 into the final portion of this meeting, which Judy
3 Staffa and I are going to make an attempt to
4 provide a high-level summary of what we heard
5 during this three-panel discussion. I'll turn it
6 over to you, Judy, if you'd like to get started.

7 DR. STAFFA: Sure. But I do notice Elaine
8 had her hand up, Elaine Morrato.

9 Do you want to ask a question or make a
10 comment about what you heard from either speaker?

11 DR. MORRATO: I just wanted to say thank you
12 to both speakers. That was really outstanding, and
13 it was really nice to hear your synthesized
14 comments resonate with a lot of the discussion for
15 the day, so thank you very much.

16 DR. STAFFA: Yes, totally agree.

17 DR. HARNED: Thank you.

18 **High Level Summary**

19 DR. STAFFA: Thank you for taking the time
20 to talk to us and to share your thoughts. This has
21 been a really fantastic day, and I want to, again,
22 thank all of our panelists, as well as our two

1 public speakers, for taking the time to discuss
2 this challenging issue with us and to share your
3 thoughts and opinions.

4 We didn't get a specific plug-and-play
5 recipe, but I don't think we thought we would. But
6 we got a lot to think about, and as we pore through
7 the transcript comments -- again, the docket will
8 be open until February 11th -- we'll be able to
9 flesh out the comments and what we heard even
10 further.

11 But what I heard was that there was some
12 difference of opinion that rather mirrored some of
13 the discussions we've had ourselves of
14 understanding the need and the importance of
15 evaluating the REMS program, but at the same time
16 recognizing the challenges with doing that
17 pragmatically.

18 But overall, personally I heard that even
19 though it's not simple, it may be doable, but
20 perhaps not in the way that we originally had
21 envisioned it. And that may be where some of the
22 challenges lie for us: to broaden our thinking and

1 to think about these from the point of view of a
2 suite of studies rather than a single study, taking
3 into account things like needs assessment to use
4 those to carefully pick apart some of the elements
5 of the blueprint and the training and to tailor and
6 pick the outcomes that seem to be most important.

7 Again, these will be judgment calls to
8 prioritize what are the outcomes we really want to
9 see and perhaps do them separately or sequentially;
10 to be actually picking some of the lowest hanging
11 fruit and of course leaning heavily on some of the
12 work that our colleagues at CDC have already been
13 doing, and that there may be a lot for us to borrow
14 from there; to follow the pathway according to the
15 logic model of looking at what is in the training,
16 what are we trying to teach, what behaviors are we
17 trying to influence, and then model those outcomes
18 on that, and to do that up front.

19 I also heard the desire to share
20 prespecified protocols in a public way, and again,
21 we can take that back. I heard that we can
22 possibly be able to use big data as possible, in

1 that some of these elements that we're looking at
2 may be readily captured. But for some of these
3 outcomes, we will need to go beyond that.

4 We should be thinking more along the lines
5 that a prescriber's behavior is part of a team, and
6 I think that's reflected in the broadening of the
7 education to the other healthcare professionals on
8 the team. But that team resides in a specific
9 environment, and we need to think broadly about
10 looking at prescriber behavior in the context of
11 that team and that setting, or health plan, or
12 environment in which that prescriber practices.

13 I heard strongly against any kind of a pilot
14 study; that, really, we probably know enough to be
15 able to proceed with this at this point. I didn't
16 hear a lot of enthusiasm for that idea. I did hear
17 that another challenge we've heard about, which I
18 think is a substantial challenge, is the NPI, and
19 the availability of it, and the linkage. I heard
20 it acknowledged as a problem, but I also heard that
21 it's probably a surmountable problem if we proceed
22 in a careful way; that this is probably a problem

1 that can be overcome.

2 I also heard that using mixed methods, using
3 some pragmatic trials, again, not looking at this
4 evaluation as a single study. I didn't hear that
5 there should be a single study. Again, I heard
6 this idea to focus locally, that the national data
7 can be very helpful. But to be looking at this, we
8 should probably be mounting, again, multiple
9 efforts, looking and bringing in the different
10 dimensions to look at some of the proximal outcomes
11 here, but to be able to stratify and look at some
12 of the dimensions of prescribers, such as their
13 specialty; their geography; their specific level of
14 experience; their setting of care, but also
15 characteristics of patients such as race and
16 ethnicity and geography; and also the elements of
17 the programs, what kind of programs are we looking
18 at in relation to the outcome of focus, and really
19 tailor these knowing that not all of these elements
20 and these different domains will be available in
21 big data. That's where we need to be thinking more
22 granularly into other data or linking data in.

1 Then finally I heard that continuing to do
2 surveillance at a national level and looking at
3 this big picture is important, to continue doing
4 that. Again, as a federal agency, that's always
5 part of our purview, and this kind of high-level
6 weather map type of approach could be useful to
7 identify perhaps populations in which we may really
8 want to dig in and evaluate the outreach, the
9 penetration, and the impact of a REMS program if we
10 see that some of the outcomes seem to be trending
11 upward.

12 So that's kind of my high-level take. I
13 know I didn't hit on everything, so I'm going to
14 turn it over to Claudia to see if you had other
15 elements to add and some of your take-aways.

16 DR. MANZO: Thanks, Judy. I think that you
17 summarized it very well. I guess I would say that
18 what we heard is there is definitely a need to
19 isolate the impact of the REMS CE. But as you
20 mentioned, we would use multiple approaches and
21 maybe mixed methods to do that and some qualitative
22 types of evaluations as well.

1 be able to draw on information that hasn't been
2 synthesized in a way that's useful to us but that
3 perhaps we could draw on.

4 I don't see any other comments from the FDA
5 folks, so at this point, I would like to thank
6 everyone, and remind you if you have other comments
7 that you didn't get to share for whatever reason,
8 please consider submitting them to the docket. We
9 really do look at these dockets and pore over them,
10 and we gain a lot of useful insights. There's
11 really not a lot of things more valuable to us at
12 FDA than hearing from folks outside the agency to
13 help us with our thinking through difficult
14 problems.

15 Thank you for taking the time to do that.
16 And again, it will be open until February 11th, so
17 if it occurs to you in the middle of the night at
18 some point, by all means jump up and put it in the
19 docket; we would love to hear it.

20 So thank you all so much for your time.
21 Thank you to all of our presenters for taking the
22 time to organize and share your thoughts, and thank

1 you to Rich and Paul and Wendy, our folks in the
2 background making all of this happen. We very much
3 appreciate it. I hope you all have a wonderful
4 weekend and a very peaceful holiday season. Thank
5 you.

6 (Whereupon, at 4:20 p.m., the workshop was
7 adjourned.)

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