

VITA

David B. Andrews
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Professor of Psychology – 1970 - Retired Jan. 2002
Director of Elliot Center 1999-2002 (Academic Advising,
Career Services, Student Special Services, Registrar)
Grants Administrator – 1999-2002
Director of Faculty Development – 1999-2002
Keene State College
Keene, NH 03435-2602

Born: July 30, 1943 - Indianapolis, Indiana USA

Married: Delina R. Hickey - Professor of Education and
Vice President for Student Affairs
Keene State College – retired 8/1/00

EDUCATION

University School - The Ohio State University - Graduated 1961
Oberlin College - A.B. 1965, with High Honors in Psychology
Stanford University - 1965-1970 abd – Physiological Psychology
The Ohio State University - PhD, 1986 – Educational Theory and Practice
Dissertation Title: The Half-Silvered Mirror:
Brain Assessment of Learning and Learning Skills
Instruction - A Demonstration Project with 8th Graders

TEACHING EXPERIENCE

Stanford University 1968-1970, Teaching Assistant 7 Quarters
(Introductory Psychology and Statistics), taught
10 additional undergraduate courses, directed
undergraduate readings and research in 10
additional areas

Keene State College 1970-2002, Instructor 1970-1974, Asst.
Professor 1974-1987, Associate Professor 1987-
Present, Professor 1992- ,teaching primarily General
Psychology, Learning, Physiological Psychology, Cognitive
Psychology and approximately 27 other courses,

Keene State College 1972-74, Director of the Alternative One
Experimental General Education Program

Massachusetts Institute of Technology 1973, One Semester as visiting
associate at the Educational Research Center

Stanford University Summers 1972 & 1973 - Visiting Lecturer in
Psychology

Campus-Free College - 1972-1978 - Program Advisor

Goddard College 1972-78 - Field Faculty in the Master's Program

University of Massachusetts - University Without Walls - 1972-74- Field Faculty in Psychology

Stanford University - 1977-1978 - Visiting Lecturer
of Psychology
Franklin Pierce College - 1980 - Adjunct Faculty - Physiological
Psychology
University System of New Hampshire - 1981-2002 - School for
Lifelong Learning - Adjunct Faculty
The Ohio State University- 1985-1986 - Teaching Assistant,
Learning Styles, Learning Skills for the Learning
Disabled, Applications of Brain Research to
Education
Skidmore College - University Without Walls - 1986-1988
Adjunct Instructor
Norwich University 1993- 2002 - Field Faculty in Master's Program

HONORS

National Science Foundation Undergraduate Research Fellow
A.B. with High Honors in Psychology - Elected to Sigma Xi
Stanford University Fellow
National Institutes of Mental Health Pre-Doctoral Fellow
Listed in Outstanding Educators of America
Listed in Who's Who in the East
Listed in Who's Who in Education
Listed in Who's Who in Science and Technology
Listed in Outstanding Young Men of America
Listed in Community Leaders and Noteworthy Americans -
Bicentennial Edition
Danforth Associate of New England
Psi Chi - Psychology Honorary
Distinguished Alumni Teacher Award - Keene State College - 1992
Finalist - CASE National Teacher of the Year - 1993

CONTINUING EDUCATION

Regular Attendance of Conventions of:
American Psychological Association
Eastern Psychological Association
American Educational Research Association
American Association for Higher Education
Assessment Conference
National Science Foundation Short Courses:
Rhythms and Behavior - 1978-1979
Frontiers of Neuroscience - 1979-1980
Nutrition and Behavior - 1980-1981
History of the Idea of Unfit People - 1993
Advanced Training Institutes and Workshops
Biofeedback - 1980

Psychosomatic Illnesses - 1979
Hypnosis - 1979
Consciousness and the Brain - 1979
The Healing Brain - 1982
fMRI - 1997
Sabbatical - 1977-1978, Stanford University - Working on
Metacognition and Learning
Sabbatical and Leave of Absence - 1984-1986 - The Ohio State
University - In-Resident - The National Center for Research
in Vocational Education - working on programs for
improving college student learning skills through meta-
cognitive instruction.
Coordinator, Brain Behavior Laboratory
Developing techniques for the application of brain electrical
activity mapping to the study of human cognition and
educational applications
Sabbatical - 1994 - Completing work related to FIPSE-funded project:
Transforming Teaching: Multiple Perspective Teaching

COMMUNITY SERVICES AND ACTIVITIES

Board Member (Vice-President - President) - Rise - Early Infant Intervention Program
Consultant - EXCEL - Project for high school gifted students
Member - Keene School Board Panel - Planning the Curriculum
for the Year 2000
Collaborating on Research on Learning under Anesthesia at
Cheshire Medical Center
Approximately 5 talks or workshops per year for local
schools, social service agencies, churches, and radio
stations, etc.
Member, Martin Luther King Jr. Day Committee - City of Keene
Member/Vice Chair - Keene Board of Education 1990 - 1993
Chair - Personnel Committee
Chair - Health Study Sub-Committee
Co-Chair - Planning Process Committee
Member - Education Committee
Member - Several Collective Bargaining Teams
Member - Supervisory Union Advisory Committee
Chair, Mutual Gains Negotiation Team

OTHER PROFESSIONAL EXPERIENCES/ACTIVITIES

Consultant - Psychology and Physiological Psychology - McGraw-Hill Book Company - 29
Years
Written a number of drafts and chapters for general psychology
and physiological psychology texts
Wrote Workbook and Instructor's Manual for - Davidoff,

Introduction to Psychology
Written software and book reviews for Popular Computing Magazine
Developed and conducted the psychology laboratory at Keene State Learning, Psychological Psychology and Testing
Developer and frequent consultant on numerous educational innovations and techniques, including - self-paced curricula, mastery learning, individualized instructional programs
Taught numerous courses for teachers (college and pre-college) students and administrators on teaching learning skills
Consultant at The National Center for Research in Vocational Education:
Revised and Updated - Legislation Guide for Career Guidance
Drafted Module - Vocational Special Needs - Math in Occupations
Drafted "Funding Research for Career Guidance" for Bell and Howell
Prepared "Specifications for System Development" for Volunteer Internships in Public Service - Washington DC
Prepared "Funding Resources for Career Guidance: Handbook for Effective Use" published by Bell and Howell
Co-Drafted Grant Proposal for Three-Year field test for Volunteer Internships in Public Service Program
Performed evaluation of Respiratory Therapy Program Muskingham Area Joint Vocational School - Ohio
Co-drafter of grant proposal for National Institutes of Education National Center for the Study of Learning - Ohio State
Founder, Chair and Program Chair, American Educational Research Association, Special Interest Group - Psychophysiology and Education (name changed to Brain and Education)
Visiting Evaluator, Division of Behavioral Sciences, Greenfield Community College
Consultant to local school districts - conducting learning style evaluations and developing program recommendations for coded students
Committee Member, Winchendon School Accreditation Self-Study
Drafted Questions for New York State Regents Exam - Educational Psychology
Alumni Admissions Representative - Oberlin College
Reviewer - American Educational Research Journal
Program Reviewer - AERA - Division D - Educational Measurement and Evaluation
External Thesis Reviewer - McGill University
Reviewer - FIPSE Comprehensive Program Proposals
Developed organized and taught "The Human Experience" course for all first year students - including editing custom textbook
Consultant - National College of Ireland - teaching methodology, student learning styles, orientation program, assessment
Consultant - National University of Ireland - Maynooth - individual differences in learners, and development of appropriate learning strategies

Consultant - University of Rhode Island - Interest-Based Labor Negotiations

Patient Engagement Experience

(in addition to a colorful and varied personal medical history)

Patient Advisor - Medical College of Georgia (now Georgia Regents University – now Augusta University) 2005-2016

Involved in all facets of hospital planning and committees

Standing Advisory Committees (some for a brief time, a couple now in hiatus)

PFCC Executive Committee

Health Partners (advisory for adult hospital) – Chair 2015-

Neuroscience Patient Advisory

Healthy Perspectives (a cultural competency training program)

Cultural Competency

Diversity Committee

Physician's Practice Group (in hiatus)

Root Cause Analysis Team

Peri-Operative Quality Team

Admissions, Discharge and Transfer Quality Team (dissolved)

Endoscopy (in hiatus)

Shock Trauma/Surgical Intensive Care

Family Faculty (teach in Medical Student classes)

Quality and Safety Steering Committee

Nurse Education Group

Patient Experience Operations Committee

Short-Term Projects

Numerous Design and Renovation Projects

Several Wayfinding projects

Selection of new hospital beds

Nurse Communication project

Evaluator for PFCC Awards

PFCC Conference Planning Committee

Regular Presentations at New Employee Orientations

Redesign of patient advisory organization

Numerous interview committees for employee hires

Regular participation in learning labs (internal for local employees) and
National/international for people from other hospitals coming to
learn about patient and family centered care

Presentation at ACHE Workshop on Patient and Family Centered Care

Design and participation in Patient and Family Centered Care Conference
for Georgia Regents' employees

– and many others much too numerous to list or perhaps even to remember

Frequent Informal consulting on a wide variety of issues

Presentation – Aiken Tech Nurses

PCORI Research Grant Merit Reviewer

PCORI Ambassador

Patient Representative on the Executive Quality Action Team for the Georgia Hospital

Association Research and Education Foundation Hospital Engagement Network

Patient Advisor Georgia Hospital Association HEN 2012 - Present

Presenter at Georgia Hospital Association Conference on Patient Engagement, Savannah, GA
2013

Presenter at Georgia Hospital Association Safety Summit – Lake Oconee – 2014

Member IOM Panel on Patient Advisor Leadership

Member IOM Patient & Family Council Leadership Network

Member AHRQ/Abt Associates group to design an improved Informed Consent Process

Member of Moore Foundation/AIR Group to design a Roadmap for Patient Engagement

Member of Moore Foundation/AIR Group Panel on measurement of patient engagement

Member IOM panel on Patients as Healthcare Team Members

Co-Author of final paper – IOM, 2014

Presenter at several national and international conferences/training sessions on patient and
family-centered care

Presentation – IHI/ABIM – Improving Office Practice - Vancouver

Presentation - IPFCC – Vancouver -2014 – Patient Advisor 3.0

Presentation - Beryl Institute - Chicago – 2014 – Toolkit for Patient Engagement

PFCC Training - GRU – Bakersfield – Mercy Hospital - 2013

PFCC Training - GRU - Kingston, Ontario – Kingston General Hospital - 2012

PFCC Training - GRU - Toronto, Ontario – North York Hospital – 2013

GHA – Savannah, GA Presentation at Patient Engagement Summit - 2013

GHA – Atlanta (GHA HEN Kick-Off and LEAPT) - 2014

GHA Learning Labs: Tifton, Dalton and Snellville.GA - 2014

Webinar Presenter – Maine Quality Council – Making PFACs Work – 2014

Webinar Presenter - Partnership for Patients - 2014

Consultant – PCORI proposal – University of New England

Consultant – St. Mary’s Memorial Hospital, Lewiston, ME

Consultant – Family Practice – Newcastle, ME

Consultant - Reddington Fairview General Hospital, Skowhegan, ME

Presentation – Maine Hospital Association – Establishing and Operating PFACs

Presentation – MQC – Patient Provider Partnership Pilot

Member, Maine Health Data Organization – Consumer Advisory Group

AIR – “ON THE GROUND” article – “Patient Engagement: From Ignorance to Influence”

IOM – Meeting on Optimal Scheduling – presentation – Patient Perspective - 2014

Attend – QualityNet – Baltimore 2014 – Organize and Lead Patient Leader Meeting

Attend GHA Safety Summit – Ritz Carlton, Lake Oconee, Jan. 2015 – Presentation – Patient
Engagement: achievements and future directions

Presentation – Leadership Augusta

Presentation – Beryl Institute – Dallas, April 2015 – Diversity and Cultural Competence

GHA – HEN 2.0 – PFE Support Letter

Consultation – Diversity – Mayo Clinic

SLHQ – Webinar – Patient Engagement – Presenter

AHRQ IX – FHA Learning Collaborative Workshop on Patient Engagement – Presenter

GHA Webinar – Care Continuity – May 2015

IOM – meeting of Care Culture and Decision-making Innovation Collaborative – June 2015

Maine Quality Counts – Patient Participant Team STEPPS Training – July 2015

Maine Health Access Foundation – Collective Governance – Presentation – Sept. 2015

Presentation – Planetree Conference – Boston, Oct. 2015

Presentation – PFCC Partners Conference – Lost Angeles, Oct. 2015

Harry Orme Partnership Award – PFCC Partners – Oct. 2015

Patient Advisor TAG – LPHI – Medical Students training in PCOR
Member Beneficiary and Patient Advisor Council for QIN/QIO NCC – for Medicare
Member GRU Radiology PFAC
Member American College of Radiology PFCC Outreach Committee – Part of ACR PFCC
Commission
Member PFCC Month Planning Committee – GRU
Member National Quality Forum Neurology Standing Committee
Nominated for Patient Engagement Standing Committee
Nominated for Continuity of Care Standing Committee
Westat – Storytelling Webinar
Mass. Health Care for All Webinar presenter – virtual PFACs
Partnership for Patients – Patient Engagement Affinity Group – Webinar Presenter
Uses of Data for Quality Improvement
Membership with two groups at The Lown Institute
Working on two projects in Maine to create a state wide PFAC and creation of a state Patient
Association
Member Beryl Institute Global PFAC (Co-Chair beginning 2017)
& PFA Community Leadership Team
Reviewer of Proposals for Beryl Institute Conference
Reviewer of GHA Safety Improvement Award Proposals
Participant at AIR Patient Centered Care Measurement Convening
Participant at Beryl Institute Policy Convening
Attendance at PCORI Annual Meeting and Ambassadors Meeting
Member of Panel Presentation at IHI – Has PFCC improved the Patient Experience
Member of Panel at CMS Mini-Plenary QIN/QIOs – CMS Quality Conference
Member of Plenary Panel – Beryl Institute Conference
Member PCORI Translation Center TEP
Member AHRQ TEP – Out-Patient Transitions of Care
Member Maine QCHIP – Maine Quality Counts
Member Maine Consumer Advisory Group to evaluate PCMH Pilot – A4Q
Guest Editor of Radiology Issue of S4PM Feb. 2014 Newsletter
Member Patient Experience Policy Forum
CMS Webinar – Always Events Toolkit – March 2017
Member – American College of Radiology (ACR) Appropriateness Criteria Committee
Member Patient Friendly Summaries Committee
Member of ACR Commission on Publications and Lifelong Learning
Member of Wellness Committee
Member of Leadership Committee
ACR Incidental Findings Measurement Committee
NQF – Neurology Standing Committee
NQF Patient Engagement Committee
NQF – Co-Chair Diagnostic Error Project
Patient and Family Engagement Network
Patient Advocates Transforming Healthcare (PATH)
FDA Medical Imaging Drug Advisory Committee
IPRO – patient engagement advisory team
Healthcentric PFAC

There are many shorter term projects and consultations, and probably lots of other things, but I'm not prone to resume building or all that good at keeping track of the work that I have done in health care.