

FOOD AND DRUG ADMINISTRATION

Good Manufacturing Practices for Cosmetic Products

Listening Session

DATE TAKEN: June 1st, 2023  
TIME: 10:00 a.m. - 2:45 p.m.  
PLACE: Via Zoom videoconference  
NOTARY PUBLIC: Julianna Buser, Notary Public  
State of Connecticut

A P P E A R A N C E S

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Food and Drug Administration (FDA)  
Dayle Lewis Cristinzio,  
Director, Stakeholder Engagement, Office of  
External Affairs, FDA  
Namandjé N. Bumpus,  
Ph.D., Chief Scientist, FDA  
DIRECTOR OFFICE OF COSMETICS AND COLORS, FDA  
Linda M. Katz, M.D., M.P.H.  
Open Public Comments:  
Selina N Medina, Association of Food and Drug  
Officials (AFDO), SC  
Veronica Ibarra, Cyan Labs S.A. de C.V., Mexico  
Roger Larrauri Mora, Cosmetic Colors Schwan  
Cosmetics, Mexico  
Nelson Webb, Procter & Gamble, OH  
Steve Colwell, Empack Spraytech Inc., Canada  
Lisa Wiseman, Port Jervis Laboratories, Inc., NY  
Timothy King, Henkel, AZ  
Sean Brown, Eternal Ink, LLC, CA  
Don Frey, Independent Beauty Association, CA

## A P P E A R A N C E S (CONT)

1  
2 Shahn Anderson, Alliance of Professional Tattooists,  
3 MN  
4 Allyn Shultis, Global Retailer & Manufacturer  
5 Alliance, Inc. (GRMA), PA  
6 Gerald Renner, Cosmetics Europe - The Personal  
7 Care Association, Belgium  
8 Leigh O'Donnell, The Handcrafted Soap & Cosmetic  
9 Guild, Inc., NY  
10 Vivian Valenty, VB Cosmetics, Inc., AZ  
11 Cynthia Johnson, Cindy J Cosmetic Labs, MD  
12 Darlene Story, Lasting Impression, NJ  
13 Anne-Marie Faiola, Bramble Berry, WA  
14 Jamshaid Akbar Bhatti, SK JAMAL Private Limited,  
15 Pakistan  
16 Todd MacLaughlan, Profounda Inc, FL  
17 Jen Lee, Beautycounter, CA  
18 Lillian Zhou, EWG, Washington, DC  
19 Amira Adawe, The Beautywell Project, MN  
20 Sudhir Sawarkar, Freyrs Solutions General Trading  
21 LLC, Dubai, United Arab Emirates  
22 David Schmidt, AOAC International, MD  
23 Linda Reinstein, Asbestos Disease Awareness  
24 Organization (ADAO), CA  
25 Phoebe Fu, Reach24h Consulting Group China, China

## A P P E A R A N C E S (CONT)

1  
2 Dee Mashiah, The University of the District of  
3 Columbia, Washington DC  
4 Craig Weiss, CPT Labs, NJ  
5 Doug Farquhar, National Environmental Health  
6 Association (NEHA), CO  
7 Danielle Palermo, Humane Society Legislative Fund,  
8 Washington DC  
9 Donna Johnson, Indie Business Network, SC  
10 Michael Pfeiffer, Pfeiffer Consulting GmbH + LLC,  
11 Germany  
12 John Bailey, EAS Consulting Group, VA  
13 Christopher Ho, Loreal, NJ  
14 Don Ye, Estee Lauder Companies, NY  
15 Tim Parrent, Mary Kay Inc., TX  
16 Geoff Waby, Obelis USA LLC, OH  
17 Caroline Bassoni, Cosmed Association, France  
18 Alexandra Kowcz, Personal Care Products Council  
19 (PCPC), Washington, DC  
20 Iain Moore, European Federation for Cosmetic  
21 Ingredients, Belgium  
22 Brandi Reinbold, NSF International, MI  
23 Matteo Zanotti Russo, Angel Consulting, PA  
24 Megan Cox, Genie Supply, IN  
25 Barbara Gant, Beauty of Holiness International, GA

A P P E A R A N C E S (CONT)

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Katherine Montgomery, Forma Brands, NJ  
Jodi Zimmerman, Smith & Nephew, TX  
Robbie Walters, SoapEquipment.com, IN

## P R O C E E D I N G S

1  
2 MS. CRISTINZIO: Good morning. I see we've got  
3 a large group of people joining the webinar.

4 I'm Dayle Cristinzio, and I'm from the office  
5 of external affairs at FDA, and I will be moderating  
6 today's meeting.

7 Welcome to FDA's Good Manufacturing Practices  
8 for Cosmetic Products Listening Session.

9 Before we begin today's program, I want to go  
10 over a few housekeeping items. After opening  
11 remarks from FDA, we will proceed to several  
12 public comment segments. Presenters should follow  
13 slides to determine where we are in the speaking  
14 program.

15 This is a large public meeting, and we have  
16 made every effort to make sure it runs smoothly.  
17 However, unexpected issues do happen electronically,  
18 and so if they do, please bear with us as we will  
19 correct them as quickly as possible.

20 It is important to note that we made every  
21 effort to accommodate as many --

22 UNIDENTIFIED SPEAKER: He's trying to connect  
23 the conference room, but I'll take over.

24 MS. CRISTINZIO: Okay.

25 UNIDENTIFIED SPEAKER: My apologies. Okay, you can go

1 on. My apologies.

2 MS. CRISTINZIO: No problem.

3 It is important to note that we made every  
4 effort to accommodate as many attendees and public  
5 comments as possible. We have over 2,300 attendees  
6 on this webinar and have nearly 90 public speakers.

7 The transcript will be made available in the  
8 next few weeks in the docket and also this -- this  
9 is being recorded.

10 During this webinar all microphones, except for  
11 the presenters and my microphone, will be disabled,  
12 and the chat function will also be disabled.

13 At the appropriate time I'll introduce each  
14 speaker so that they can begin their presentations.

15 For the presenters, I remind you to please  
16 state your name and affiliation at the beginning of  
17 your presentation. I will not begin the  
18 three-minute timer until you have given your  
19 personal introduction, and then I ask you to honor  
20 your time limit to three minutes.

21 Slide presentations have been pre-loaded into  
22 this meeting slide deck. Please speak clearly and  
23 succinctly. You will let me know when to forward  
24 your slides as FDA will control the slides.

25 I also remind you to speak clearly and

1           succinctly -- sorry about that -- not only so you  
2           can be heard by others, but this also helps us in  
3           our ability to capture the appropriate transcript in  
4           an accurate manner. It also allows others to hear  
5           your presentation clearly.

6           I would also ask that each presenter submit  
7           their slides to the docket on your behalf rather  
8           than FDA's behalf. This completes the docket and  
9           allows you to have the input for the public comment.

10          I'd now like to turn today's program over to  
11          Dr. Namandje Bumpus, FDA's chief scientist for  
12          opening remarks.

13          DR. BUMPUS: Thank you Dayle for the  
14          overview, and thank you to all of you for joining us  
15          today on the Good Manufacturing Practices for  
16          Cosmetics Products listening session.

17          With the passage of the Modernization of  
18          Cosmetics Regulation Act of 2022, the FDA now has  
19          expanded authorities regarding cosmetics products.  
20          As part of this, we are to develop regulations to  
21          establish good manufacturing practices, or GMPs, for  
22          facilities that manufacture or process cosmetics.

23          Our GMP requirements will be intended to  
24          protect the public health and ensure cosmetic  
25          products are not adulterated.

1           It is imperative for us to hear from a broad  
2 group of experts including manufacturers, consumer  
3 organizations, and small cosmetics businesses to  
4 help inform our development of GMPs. So, we are  
5 thrilled to have you with us today.

6           In addition to our speakers from the United States,  
7 we have speakers from over ten countries joining us  
8 to provide insight on their relevant practices. By  
9 participating in today's listening session, you're  
10 helping us to continue our global dialog on FDA  
11 regulatory missions. Engagements with subject  
12 matter experts like yourselves help the FDA further  
13 our public health mission.

14           In a moment my colleague, Dr. Linda Katz, will  
15 give you more in-depth information on cosmetics  
16 GMPs.

17           We look forward to hearing your comments and  
18 thank you sincerely for being here today.

19           DR. KATZ: Welcome, and good morning again.

20           Today's listening session is regarding the  
21 Cosmetic good Manufacturing Practices. My next few  
22 sides will highlight the purpose of today's meeting  
23 and focus on the issues that will be addressed.

24           Next slide. As everyone knows, FDA's mission  
25 is to protect and promote the public health. The

1 purpose of today's meeting is a listening session to  
2 consult cosmetic manufacturers including smaller  
3 businesses, and contract manufacturers, consumer  
4 organizations, and other experts to inform the  
5 agency efforts to develop regulations to establish  
6 good manufacturing practices for facilities that  
7 manufacturer or process cosmetic products  
8 distributed in the United States.

9 Next slide. The Modernization of Cosmetics  
10 Regulation Act of 2022, or MoCRA, requires FDA to  
11 establish regulations on good manufacturing  
12 practices that are consistent to the extent  
13 practicable and appropriate with national and  
14 international standards. It also is to take into  
15 account the size and scope of a business, as well as  
16 the public health risks of cosmetics and to provide  
17 flexibility.

18 The deadlines that are listed as statutory  
19 dates for the proposed rule are by December 29th,  
20 2024, and for the final rule by December 29, 2025.

21 Next slide. There are certain exemptions, and  
22 MoCRA does exempt certain small businesses; that is,  
23 a business with an average gross annual sales for  
24 the previous three-year period of less than \$1 Million dollars from  
25 GMPs. Such exemptions, however, do not apply to the

1 manufacturers or facilities that manufacture the  
2 following cosmetic products: Products that  
3 regularly come into contact with the mucus membrane  
4 of the eye under customary or usual conditions of  
5 use. Products that are injected. Products that are  
6 intended for internal use, and products that are  
7 intended to alter the appearance for more than 24  
8 hours under customary or usual conditions of use,  
9 and removal by the consumer is not part of such use.

10 Exemptions also exist for certain products and  
11 facilities that are subject to requirements for  
12 drugs and devices.

13 Next slide. In the next several slides I will  
14 talk about the topics for comment, and these are  
15 topics specifically that we're interested in related  
16 to good manufacturing practices.

17 First, identify any national or  
18 international standard; for example, International  
19 Organization for Standardization,  
20 ISO standard 22716:2007 and to the extent to which  
21 it would be practical for good manufacturing  
22 practice regulations for cosmetic products to be  
23 consistent with such standard.

24 Please include whether there are specific items  
25 in the standard, which are perceived to be

1           burdensome, or for which a less burdensome  
2           alternative exists that would protect the public  
3           health and ensure that cosmetic products are not  
4           adulterated.

5           Next slide. In addition, we're interested in  
6           hearing you describe what constitutes  
7           sufficient flexibility within good manufacturing  
8           practices for cosmetic products to ensure  
9           regulations are practical for all sizes and types of  
10          facilities. Again, taking into account the size and  
11          scope of the businesses engaged in the manufacture  
12          of cosmetic products and the risks to public health  
13          posed by cosmetic products.

14          Next slide. In addition, we are interested in  
15          having described what constitutes simplified good  
16          manufacturing practices requirements for cosmetic  
17          products for smaller businesses to ensure  
18          regulations do not impose undue economic hardship.

19          Also, describe appropriate compliance times for  
20          good manufacturing practice regulations.

21          Next slide. An additional topic is to what  
22          extent manufacturers of cosmetic products are  
23          already following a national or international  
24          standard for good manufacturing practices.

25          For manufacturers of cosmetic products that are

1 not currently following such a national or  
2 international standard, what would it cost to  
3 implement good manufacturing practices consistent  
4 with such a standard.

5 Next slide. In addition, provide reports or  
6 examples of adverse events or recalls associated  
7 with a cosmetic product that were linked to  
8 manufacturing practices. How would implementing  
9 good manufacturing practices impact the likelihood  
10 of a recall of cosmetic products? How would  
11 implementing good manufacturing practices impact the  
12 likelihood of consumers experiencing events from the  
13 use of cosmetic products, and how would these  
14 impacts differ by type of cosmetic products.

15 And now I will turn it over to our moderator to  
16 begin today's session.

17 MS. CRISTINZIO: Thank you so much, Dr. Katz,  
18 and Dr. Bumpus.

19 We are now going to move into our public  
20 comments segment. If a speaker is not present at  
21 the time that I call on them, I will try again to  
22 call on them at the end of each segment. And as a  
23 reminder, we encourage all presenters to submit your  
24 comments to the docket and to please be mindful of  
25 your three minute time limit.

1           Now, I'd like to introduce our first speaker  
2 who is Selina Medina from the Association of Food &  
3 Drug officials. Selina.

4           MS. MEDINA: Good morning. My name is Selina.  
5 Unfortunately, there was an error on my behalf when  
6 I signed up, and it was not for AFDO, but this is  
7 for speaking on behalf of my industry as an informed  
8 expert and a practitioner of tattooing for the last  
9 22 years.

10           In the last eight years I've been involved with  
11 efforts of compliance, and we appreciate the efforts  
12 that the administration has done in order to unify  
13 and harmonize global standards.

14           There have been multiple nonprofit groups,  
15 foreign and domestic that have been putting a  
16 lot of effort into organizing and harmonizing  
17 standards for global safety efforts and human health  
18 impact.

19           We're excited from the tattoo industry to see  
20 that our industry is now being recognized as a  
21 prospective trade, but also as a profession.

22           We look forward to seeing cooperation with FDA  
23 in further industry efforts as we step forward into  
24 the future with the legitimization of the craft of  
25 tattooing. This concludes my statement.

1 MS. CRISTINZIO: Thank you so much, Selina.

2 Our next speaker is Sean Santiago from

3 Developlus. Sean, are you -- are you with us?

4 Okay, it doesn't appear that Sean is ready to  
5 speak.

6 I'm going to move on to our next speaker and  
7 come back to him at the end.

8 Our next speaker is Chandelle Hermes and/or  
9 Victor Alonso from Bausch Health.

10 Not hearing anything from Chandelle or  
11 Victor -- it is early in the morning.

12 I'm going to move on to our next presenter.  
13 Sonu Panwar from Dabur India Limited.

14 Sonu.

15 Okay. Sonu, I believe you've been unmuted.  
16 Let's give Sonu another minute or so to try and  
17 figure this out.

18 Sonu, are you available to speak?

19 Okay. I'm going to move on and come back to  
20 Sonu at the end of the segment.

21 Next, we have on the docket for presentation is  
22 Veronica Ibarra from Cyan Labs.

23 MS. IBARRA: Good morning.

24 MS. CRISTINZIO: Good morning.

25 MS. IBARRA: Good morning, everyone. My name

1 is Veronica Ibarra I'm from Cyan Labs. Cyan Labs is  
2 a chemistry industry company based in Mexico --  
3 Montara, Mexico and we are now a private label  
4 manufacture of skin care products. Some of those  
5 are cosmetics, some of those are holistic products.  
6 Should I do my question now?

7 MS. CRISTINZIO: Yes.

8 MS. IBARRA: Okay. Well, we are interested  
9 first to know when it will be ready -- the platform published to  
10 register for cosmetics.  
11 We -- right now we have this publishment number for  
12 us, OTC products for those services, manufactures.  
13 And when will the information -- well, we  
14 know that the day is December 19, this year, to  
15 register, but we do not know when the  
16 platform will be available.

17 The second question that I have is: When will  
18 it be published this year -- 21. With the difference  
19 now between cosmetics and OTC products. I mean, we  
20 have the CFR 21 with the actual one, the last one  
21 published, but will you let us know when it will be  
22 published; with the new information making  
23 this difference.

24 And, finally, we have read the MoCRA  
25 information that is available up to right now. And

1 if we are not manufacturing some products for some  
2 of the customers in U.S., but we are going to  
3 manufacture them six or eight months later, shall  
4 we also register right now for those ones or  
5 not?

6 Those will be our three questions.

7 MS. CRISTINZIO: Great, thank you so much,  
8 Veronica.

9 MS. IBARRA: Thank you.

10 MS. CRISTINZIO: Before we move on to our next  
11 speaker, I think we're having some technical issues  
12 recognizing names. I'm using the list of people who  
13 registered officially to call on people. If your  
14 Zoom name is not the same name as you registered  
15 with, our AV staff is not going to be able to  
16 recognize you and unmute you. So please take a  
17 minute to check to see that your name is correct.  
18 And you can do that by clicking on the participants  
19 button at the bottom of your window and clicking on  
20 your -- your icon or you're -- the double dot next  
21 to your name to change your name.

22 I'd now like to move to our next speaker. We  
23 have Roger Mora. Roger is from Cosmetic Colors.  
24 Roger, are you there?

25 MR. LARRAURI MORA: Can you hear me?

1 MS. CRISTINZIO: Yes. Thank you. Please  
2 proceed, Roger.

3 MR. LARRAURI MORA: Can you hear me?

4 MS. CRISTINZIO: Yes. We can hear you.

5 MR. LARRAURI MORA: Okay, thank you. My name  
6 is Ray Larrauri, I work in Cosmetic Colors. So  
7 the question is that -- for example, the  
8 company has been working with the ISO 22716, and we  
9 also have a registered VCRP for the FDA,  
10 voluntary register. And as well in Mexico, we have  
11 a couple of prices that were -- main health  
12 administering here in Mexico that they follow us,  
13 the GMP sold it.

14 So my comment is that all the companies  
15 have this certification for many years.  
16 This company has to be registered without problems.  
17 So MoCRA, I think, is a very good process to do it,  
18 but I think this will not -- let's say the problems  
19 to register. So the point is they have to  
20 to see if the company has all these registers, the  
21 company has to be very easy to registers. So --

22 MS. CRISTINZIO: We appear to be having some  
23 audio difficulties.

24 Roger, are you still there?

25 Roger, you are -- we are not able to hear you.

1           Okay, I'm going to --

2           MR. LARRAURI MORA: Yeah, can you hear me?

3           MS. CRISTINZIO: Yes, we can hear you now.

4           Please proceed.

5           Roger, are you there?

6           Okay, I'm going to move on. Please be sure to  
7           submit your full comments to the docket. And I'm --  
8           I really apologize for the technological problems.

9           I'd like to move on to our next speaker who is  
10          Diana Goana from BIOETICOS SAS.

11          Diana, are you present?

12          Okay, I'm going to move on to the next person.

13          Speaker number eight, Edwin Rios Arango from  
14          Laboratorio Naturex. Edwin.

15          Again, I'd like to make sure all of you have  
16          the correct name on the participant list so that our  
17          tech team can unmute you for your presentation.

18          Okay, I'm going to move on to our next speaker  
19          Nelson Webb from Proctor & Gamble. Nelson.

20          MR. WEBB: Hello, can you hear me?

21          MS. CRISTINZIO: Yes, thank you.

22          MR. WEBB: All right. Good morning. My name  
23          is Nelson Webb. I've been with Proctor & Gamble for  
24          36 years, and today I'll be sharing my personal  
25          experiences working with FDA and industry.

1           As Procter & Gamble's QA external engagement  
2 leader, my job is collaboration. Everyday I have  
3 the opportunity to work with industry QA peers via  
4 associations such as the personal care products  
5 counsel and others. Whether commenting on draft  
6 guidance, or hosting conferences and webinars these  
7 interactions are critical to get industry and  
8 regulators on the same page.

9           Over the past few years I've had the  
10 opportunity to work with FDA officer -- office of  
11 surveillance on the quality metrics and quality  
12 management maturity programs.

13           Yes, those programs are for drugs, however, I  
14 believe we can learn from a couple of great examples  
15 of FDA and industry collaboration with those  
16 programs.

17           For quality metrics, my company participated in  
18 the FDA site visit program. This full day onsite  
19 experience at one of our manufacturing plants was a  
20 great vehicle to understand program objectives and  
21 for the office of surveillance to see our current  
22 oversight programs.

23           During the visit, we were able to roll up our  
24 sleeves and discuss which measures would be most  
25 valuable or least valuable, as well as understand

1 potential burden to industry.

2 We spent time discussing challenges with the  
3 data input portal and a path to improve the  
4 practical use of that tool.

5 I believe these numerous site visits also help  
6 to clear the industry to the office surveillance,  
7 the breadth of product types and manufacturing  
8 scenarios in the industry.

9 Moving on to quality management maturity. My  
10 company was one of seven firms participating in the  
11 finished dosage form QMM pilot program.

12 Once again, the office of surveillance engaged  
13 firms early in the planning of the pilot program and  
14 the assessments. Participating firms were  
15 encouraged to work together to interpret and provide  
16 feedback on the assessment tool and the process.

17 FDA, hosted a review after the pilot to gather  
18 feedback and a very open discussion and has  
19 continued to invite industry feedback via programs  
20 such as SBI workshops and targeted listening  
21 sessions with industry to understand the program  
22 benefits and objectives.

23 In fact, I have another one of those listening  
24 sessions this afternoon after the MoCRA Session.

25 The office of surveillance has also made

1 themselves available at numerable conferences and  
2 public forums to speak and answer questions on both  
3 quality metrics and quality management maturity.

4 I appreciate the efforts of the FDA MoCRA team  
5 to date and the office of chief scientist to openly  
6 communicate with industry.

7 I believe this continued collaboration will  
8 result in a GMP end product which delivers on  
9 consumer safety and confidence in a meaningful and  
10 systemic way.

11 In closing, I encourage you to consider further  
12 collaboration as I've discussed: Site visits, pilot  
13 programs, working sessions, engagement at industry  
14 conferences and more excellent events such as  
15 today's program are critical as we work together to  
16 shape the future of cosmetic good manufacturing  
17 practices. Thank you.

18 MS. CRISTINZIO: Thank you so much, Nelson.

19 Our next speaker is Steve Colwell from Empack  
20 Spraytech. Steve.

21 MR. COLWELL: Good morning. Can you hear me?

22 MS. CRISTINZIO: Yes.

23 MR. COLWELL: Thank you. Welcome.

24 First off, I'd like to thank the FDA for the  
25 opportunity to speak on behalf of my company. We

1 are a Canadian private label/contract manufacturer  
2 of cosmetics, consumer goods, and OTC topical  
3 products.

4 I would like to again build on questions that  
5 Veronica had submitted earlier from -- I'm sorry, I  
6 do not have her last name. But building upon her  
7 questions earlier.

8 I'm specifically today wanting to log questions  
9 regarding the information collection and how the  
10 registration process will go for a contract  
11 manufacturer, especially a foreign one, who is a  
12 contract manufacturer for multiple U.S. clients.  
13 i.e, we have one facility and we manufacture for  
14 many different U.S. cosmetic clients. The program  
15 so far we have seen is a registration of the  
16 products back to one facility; however, we are one  
17 facility manufacturing for multiple parties. And  
18 how that cost-linking can be done has not been  
19 demonstrated to us yet at this point.

20 As well Veronica had noted that we are also  
21 similarly, as a Canadian manufacturer, an FEI  
22 registered facility, for OTC products.

23 Again, so we are already in the FDA system as  
24 an OTC manufacturer. And furthermore, whether the  
25 cross-linking back in the cosmetic program and touch

1 base with the OTC program to have one registration  
2 number system, you know, facilitate that. Again,  
3 looking for the expanded language and logistics to  
4 do this process of the registration.

5 Again, I'd like to thank the FDA for the  
6 opportunity for presenting, and can -- just like to  
7 commend Nelson for the message he had as well.

8 Thank you, and good morning.

9 MS. CRISTINZIO: Thank you so much, Steve.

10 I'd like to turn to our next presenter Lisa  
11 Wiseman from Port Jervis Laboratories. Lisa.

12 MS. WISEMAN: Can you hear me?

13 MS. CRISTINZIO: Yes.

14 MS. WISEMAN: Hello, my name is Lisa Wiseman.  
15 I'm the senior manager of product integrity at Port  
16 Jervis Laboratories.

17 We are a New York facility that is a registered  
18 drug establishment and a contract manufacturer of  
19 both OTC and cosmetic products.

20 In general, our firm is highly supportive of  
21 actions which protect consumer safety through an  
22 established set of standards, which product owners  
23 and manufacturers would be expected to meet.

24 I would like to provide my view of how FDA  
25 could efficiently and effectively confirm the

1 ability for an international cosmetic manufacturer  
2 such as ourselves to meet acceptable standards of  
3 GMP performance.

4 Our site is audited to the ISO 22716:2007  
5 standard through an accredited body. In this, I am  
6 familiar with the rigor of this certification  
7 process.

8 I would, therefore, suggest that this is an  
9 existing external assessment that FDA could leverage  
10 as a conditional requirement for a manufacturer of  
11 cosmetic products rather than the FDA having to  
12 perform their own audits, which would be a significant  
13 resource drain on the agency.

14 Also, since the ISO 22716:2007 standard is  
15 internationally recognized, this would be logical  
16 for the evaluation of sites like mine, which  
17 manufacture for both domestic and overseas markets.

18 I want to thank the FDA for providing the venue  
19 for soliciting input into this important matter.

20 Thank you.

21 MS. CRISTINZIO: Thank you so much, Lisa.

22 Our next speaker is Paola Fantappie Dall'Orto.  
23 Sorry for the bad pronunciation.

24 Paola, are you here?

25 Paola, I believe our tech team unmuted you.

1           Okay. All right, well, I'll turn back to Paola  
2 as well as the other speakers who weren't available  
3 at the end of this session.

4           I'd now like to move on to Timothy King from  
5 Henkel, Arizona.

6           MR. KING: Can you hear me? Good morning.

7           MS. CRISTINZIO: Good morning, yes.

8           MR. KING: Thank you.

9           I have close to 40 years of experience in the  
10 industry, so I will be giving an industry  
11 perspective. I will not be representing a company  
12 or an association.

13           I request that the FDA utilizes cosmetic draft  
14 GMP guidance from 2013 to build upon as the national  
15 standard for cosmetic GMP regulations, as this  
16 standard has been in circulation for ten years. It  
17 represented the current thinking of the FDA at that  
18 time and has incorporated certain elements of  
19 ISO 22716, as appropriate, and is consistent with  
20 other established FDA regulations.

21           The FDA draft cosmetic guidance as viewed by  
22 some quality professionals, as more detailed and  
23 defined to prevent contamination mix-ups and errors  
24 than ISO 22716.

25           The verbiage in ISO 22716 has led to wider

1 tolerances of acceptable GMP standards in countries  
2 based on manufacturing sites and auditors  
3 interpretation of this certification.

4 Two examples of FDA cosmetic guidance that are  
5 more defined than ISO 22716 are water quality and  
6 raw materials, which emphasize verification of  
7 chemical, physical, and microbiological  
8 specifications to prevent cross contamination.

9 Further, the 2013 FDA draft guidance as a  
10 standard should be strengthened to add elements to  
11 improve GMP.

12 Hygienic design of manufacturing and packaging  
13 equipment to reduce the risk of cross contamination  
14 is one example. Verify chemical suppliers  
15 manufacturing quality systems that they are also of  
16 hygienic design appropriate to prevent contamination  
17 with microorganisms, chemicals, filth, or other  
18 extraneous materials.

19 Utilize principals of validation at a reduced  
20 documentation level to qualify manufacturing and  
21 packaging processes and expand upon documentation,  
22 data integrity, whether it be hard copy or  
23 electronic that it be truthful, reliable, and  
24 trustworthy.

25 As a point of reference, Health Canada has

1 recognized the personal care product counsel GMP QA  
2 cosmetic guidelines that could be utilized by the  
3 FDA to bolster the 2013 cosmetic guidance.

4 If the FDA developed more robust and defined  
5 cosmetic GMP regulations, this could be considered  
6 more burdensome to some companies who have not  
7 stayed current. However, the overall goal of  
8 ensuring the safety, purity, and quality of  
9 cosmetics is paramount to U.S. consumers and  
10 consumers around the world.

11 The average consumer who makes cosmetic  
12 purchases on the web, or views products at the  
13 retail level expects the cosmetic manufacturers,  
14 whether they are small, medium, or large global  
15 entities, meet an established standard to safely  
16 provide the intended benefits.

17 Overall, the FDA has historically set standards  
18 to protect consumers that were out in front of other  
19 countries standards and as such, encourage the FDA  
20 to use a strengthened version of the 2013 draft  
21 cosmetic guidance as the national standard. Thank  
22 you.

23 MS. CRISTINZIO: Thank you so much. That was  
24 exactly three minutes.

25 I'd now like to move to our next speaker, Sean

1 Brown from Eternal Ink.

2 MR. BROWN: Good morning. Can you hear me?

3 MS. CRISTINZIO: Yes.

4 MR. BROWN: Great, thank you.

5 Good morning. My name is Sean Brown, and I'm  
6 here representing Eternal Inc., a Tattoo pigment  
7 manufacturer.

8 I've been tattooing for the last 24 years, and  
9 I've been involved in manufacturing and tattoo  
10 regulations worldwide for over the last 15 years.  
11 And thanks again for allowing me to speak today.

12 While tattoo pigments share some similarities  
13 with other cosmetics, they are unique in their mode  
14 of application and their intended use; therefore, it  
15 is important to regulate tattoo pigments in a manner  
16 that reflects these differences and ensures their  
17 safety and effectiveness for consumers and  
18 professionals alike.

19 I urge the administration to consider these  
20 differences and continue to work with the tattoo  
21 industry experts while developing roles around  
22 MoCRA.

23 Furthermore, I ask the administration to  
24 fully consider the socioeconomic impact such rules  
25 may have.

1           Regardless of standards proposed by the FDA  
2           please draft clear guidelines. This makes it easier  
3           to understand and easier to comply with, thus,  
4           ensuring public safety. On top of clear guidelines,  
5           I ask that you give the industry adequate time to  
6           come into compliance.

7           Working together we have a chance to learn from  
8           worldwide successful regulations, and we have a  
9           chance to learn from those regulations with severe  
10          shortcomings such as the European REACH regulations.

11          Tattoo pigment manufacturers aren't running  
12          from regulation, in fact, we welcome it. While  
13          doing so, we ask that regulations are reasonable;  
14          that they're based on historical and scientific  
15          evidence, and that they are industry specific.

16          Furthermore, safety substantiation of good  
17          manufacturing processes are closely interconnected.  
18          Safety substantiation relies on reliable and  
19          consistent product manufacturing, which in turn  
20          depends on robust good manufacturing processes.  
21          Without sound GMPs, safety substantiation  
22          might not be accurate, and the safety of the product  
23          cannot be fully insured.

24          I would like to thank Dr. Katz and her team for  
25          her efforts in working with -- and to better

1 understand our industry and her willingness to work  
2 with industry experts.

3 We look forward to continue to work with the  
4 FDA on these regulations and more. Thank you.

5 MS. CRISTINZIO: Thank you so much, Sean.

6 Next, we have Don Frey from Independent Beauty  
7 Association. Don.

8 MR. FREY: Good morning, Dr. Katz. Can you  
9 hear me?

10 MS. CRISTINZIO: Yes.

11 MR. FREY: Good morning, everyone. My name is  
12 Don Frey. I'm president and CEO of the Independent  
13 Beauty Association.

14 Independent Beauty Association is a trade  
15 association that represents over 600 members of the  
16 beauty industry, primarily small to midsized  
17 companies.

18 Fundamentally, IBA is in support of  
19 incorporating most of the components of ISO 22716 as  
20 part of the FDA/GMP guidance. ISO 22716 is widely  
21 used as a benchmark standard for basic GMP  
22 compliance throughout the cosmetic industry.

23 It is recognized worldwide and was developed to  
24 promote a standard for documenting safety and  
25 ethical manufacturing practices among both small and

1 large companies.

2 The technical working group that developed  
3 ISO 22716 incorporated a broad panel of expert  
4 industry quality control and regulatory personnel,  
5 as well as select FDA representatives in the  
6 drafting of the ISO 22716 culminating in the 2007  
7 version. It was officially recognized and endorsed  
8 by ICCR in 2007 soon after its publication.

9 Currently the ISO 22716 guidelines are accepted  
10 by all ICCR regulatory jurisdictions, including the  
11 U.S., Canada, Europe, Japan, Brazil, Israel, Korea  
12 and Chinese Taipei.

13 ISO 22716 provides clear and concise  
14 educational definitions for GMP control. Many,  
15 many, many, small and midsized, as well as startup  
16 companies, are looking for clear and concise  
17 guidance for their GMP compliance requirements, and  
18 ISO 22716 established these across 17 key elements  
19 of basic GMP.

20 Many GMP auditors are already trained and  
21 available to provide guidance for the service for  
22 the industry, and the draft GMP compliance was  
23 designed to incorporate nearly all the ISO 22716  
24 elements. It addresses raw material controls  
25 already covered by color and other ingredient

1 safety requirements.

2 Fundamentally, it's most important that  
3 whatever FDA comply -- develops as GMP guidelines is  
4 not in conflict with ISO 22716, as it provides a  
5 balance guide for cosmetic GMPs without bracing more  
6 cumbersome language in 21 CFR guidance designed for  
7 dosage form and pharmaceutical drug products.

8 In summary, IBA supports the recommendation to  
9 incorporate the guidelines of ISO 22716 as basic  
10 requirements for the FDA's MoCRA GMP compliance  
11 requirement. This document is already published and  
12 could be easily adopted by both the FDA and the  
13 cosmetics industry. I also believe that small  
14 companies could benefit from extended compliance  
15 dates due to staffing and documentation issues with  
16 less burdensome -- which are less burdensome with  
17 regard to larger organizations.

18 Also, there should be some accommodation for raw  
19 material sampling so the certificates of analysis  
20 and color order appears -- standards could be used  
21 for establishing that rather requiring analysis of  
22 each raw material.

23 Thank you very much for this opportunity to  
24 provide comment.

25 MS. CRISTINZIO: Thank you so much, Don.

1           Next we have Shahn Anderson from the Alliance  
2 of Professional Tattooists.

3           MR. ANDERSON: Hello, can you hear me?

4           MS. CRISTINZIO: Yes.

5           MR. ANDERSON: My name is Shahn Anderson. I'm  
6 president of the Alliance of Professional  
7 Tattooists. The United States oldest and largest  
8 trade association nonprofit. I've been tattooing  
9 for 36 years, and I'm in my 16th year on the board  
10 of directors of that organization.

11           Thank you for the FDA for allowing us time to  
12 speak here.

13           I'd like to draw your attention to the impact  
14 that the modernization of Cosmetic Regulation Act  
15 could have on the tattoo industry. As you know, the  
16 act aims to improve the safety and efficacy of  
17 cosmetics including tattoo inks and products. While  
18 this is a noble goal, it could have serious  
19 implications for the tattoo industry, its artists and  
20 customers. The biggest concern for tattooers should  
21 be the socioeconomic impact and ensuring that these  
22 regulations do not impose undue economic hardship.

23           Inevitably, there will be price increases due  
24 to the amount of new testing required, upgrades to  
25 facilities to meet GMP requirements, and the

1 implementation of systems for recordkeeping and  
2 investigating adverse events.

3 The industry is already facing challenges with  
4 supply costs and those negative effects on small  
5 business owners. Moreover, these regulations could  
6 potentially hurt people who need medical tattoos for  
7 psychological benefits, areola restoration, and skin  
8 re-pigmentation to name a few. Additionally, the  
9 impact on marginalized minorities could be  
10 significant. These communities often rely on small  
11 businesses and may have limited access to safe  
12 tattooing options.

13 It is crucial, that any regulations put in  
14 place do not have a disproportionate impact on these  
15 communities and their ability to access quality  
16 products and procedures they trust.

17 Tattooing is an ancient craft being practiced  
18 by our species since before written history. There  
19 has been no major health crisis surrounding tattoos.

20 According to The American Cancer Society  
21 website, there is no direct evidence linking tattoos  
22 to an increased risk of cancer. Even the FDA  
23 website states it has received reports of adverse  
24 reactions associated with certain shades of ink  
25 marketed by a particular manufacturer, but reports

1 of allergic reactions to tattoo pigments have been  
2 rare.

3 Until more case studies and long-term studies  
4 can be collected there is simply insufficient data  
5 to list tattoo pigment as a potential risk. But  
6 instead, it has been a source of healing and  
7 expression for millions.

8 It is vital that we consider what impact this  
9 will have on the economy, on small businesses, on  
10 minorities and on people's recovery from terrible  
11 diseases like cancer and the pain of loss and grief.

12 I hope that this brings attention to the  
13 factors potentially unseen by this new law and to  
14 take them into account as we proceed.

15 Thank you for attention to this matter, and we  
16 look forward to working together to create  
17 regulations that promote safety while also  
18 considering the unique aspects of the tattoo  
19 industry, its practitioners, and customers.

20 Thank you very much for your time.

21 MS. CRISTINZIO: Thank you so much, Shahn.

22 Our next speaker is Allyn Shultis from the  
23 Global Retailer and Manufacturer Alliance.

24 MR. SHULTIS: Good morning, Dr. Katz.

25 MS. CRISTINZIO: Good morning.

1           MR. SHULTIS: I am Allyn Shultis, the executive  
2 director of the Global Retailer and Manufacturer  
3 Alliance, GRMA.

4           We are a member driven not-for-profit  
5 organization that as an independent certification  
6 program owner, focuses on the health and wellness  
7 categories including cosmetics, dietary supplements,  
8 and over-the-counter drugs.

9           GRMA is committed to promoting safety, quality,  
10 and trust throughout supply chains by designing  
11 solutions that satisfy manufacturer, regulator,  
12 retailer, quality requirements, and is accepted as  
13 an industry leader across those categories by a vast  
14 majority of industry stakeholders.

15           We believe that ISO 22716 provides a valuable  
16 foundation for cosmetics, it has wide acceptance  
17 internationally, as well as within use of the U.S.  
18 public standard NSF 455-3. However, while ISO 22716  
19 forms a significant majority of the 4553 standard as  
20 identified as a normative reference, there are a few  
21 shortcomings that have already been identified --  
22 that are related to the U.S. FDA cosmetic GMP  
23 guidance that has been included in the 4553. As an  
24 example, some of these elements that -- that are  
25 included cover finished product samples related to

1 retain samples that have the ability to be tested  
2 for adequacy for preservation and microbial  
3 contamination.

4 There has been a system for complaints,  
5 procedures, ability to investigate, report and  
6 follow-up on complaints alleging adverse events, as  
7 well as theoretical yield, versus actual yield  
8 comparison for production batches.

9 Additionally, with the ANSI joint committee  
10 process there's consistent review and oversight  
11 and -- I guess in a nonpartisan way. And the  
12 creation of the audit requirement guidelines to  
13 accompany the 4553 standards will be very helpful to  
14 manufacturers as it provides a richer understanding  
15 in detail around the clause-related requirements  
16 within the 4553, as well as ISO 22716.

17 Additionally, with the integrity of GRMA and  
18 the work and success of the NSF 4553 process  
19 through the joint committees, we believe a public  
20 private relationship with GRMA will provide the FDA  
21 valuable information for its public safety mission,  
22 and would appreciate an opportunity to discuss this  
23 at greater length in the future. Thank you.

24 MS. CRISTINZIO: Thank you so much, Allyn.

25 Next, we have Maxime Jacques from Cosmetics

1 Europe, the Personal Care Association.

2 Okay, I see that we -- we don't think we have  
3 Maxime here. We have a substitute speaker who is  
4 Dr. Renner. Dr. Renner, if you are online, please  
5 raise your hand so we can unmute you.

6 DR. RENNER: Okay, can -- can you hear me now?

7 MS. CRISTINZIO: Yes, thank you.

8 DR. RENNER: Okay, super, thank you very much.  
9 And apologies, Maxime Jacques is stranded at  
10 Istanbul airport coming back from a business trip.  
11 He asked me to step in for him.

12 Thank you very much for giving the opportunity  
13 to share our Cosmetic Europe and international  
14 experience.

15 MS. CRISTINZIO: It looks like we lost  
16 Dr. Renner.

17 DR. RENNER: Can you hear me again?

18 MS. CRISTINZIO: Yes.

19 DR. RENNER: Somehow I got muted again, sorry.

20 MS. CRISTINZIO: Okay, proceed.

21 MR. RENNER: I'll try again.

22 Thank you very much for the opportunity. Happy  
23 to share on behalf of Cosmetic Europe.

24 The experience that we have with GMPs in a  
25 regulatory context, in particularly, ISO 22716.

1           For those who don't know, Cosmetic Europe -- we  
2           are the EU trade association representing the  
3           interest of the European cosmetic and personal care  
4           industry. We represent about 8 percent of the  
5           European market, which is valued about 88B euros a  
6           year.

7           The first point that we would like to make is  
8           that ISO 22716, from a European perspective, has  
9           really proven suitable for cosmetics for over  
10          15 years. ISO has gone through various periodic  
11          review cycles and the standard has lived up to the  
12          test of time. It's never been specifically  
13          challenged or fundamentally changed. So this is  
14          still a very good standard.

15          Most regions in the world, the biggest --  
16          certainly, the biggest cosmetic markets have GMP  
17          standards, which are either directly linked or very  
18          much, if totally equivalent, to ISO 22716. The case  
19          for Japan, Brazil, South Korea, Asian, Middle East,  
20          Canada, most of the Latin American countries.

21          More recently, China also developed its own GMP  
22          standard, which is, nevertheless, very, very close  
23          to ISO 22716. So for this reason, we believe, and  
24          we support, that the statement of the International  
25          Cooperation on Cosmetic Regulation, ICCR, which

1 already -- I think in 2008 or 2009 -- recognized and  
2 recommended ISO 22716 as a key standard for the  
3 manufacturing of cosmetic products.

4 We would say from a U.S. perspective -- we'd  
5 like to emphasize that adoption of this standard  
6 would mean that U.S. companies will be able to in  
7 one -- prove compliance with GMP for the U.S.  
8 market but at the same time for all major markets in  
9 the world. And on the country going for a divergent  
10 different standard in the U.S., it would mean that  
11 U.S. manufacturers would have to duplicate their GMP  
12 efforts in terms of compliance demonstration to do  
13 something for the U.S. market and demonstrate  
14 something even if only slightly different for other  
15 markets. And that's not just an administrative  
16 burden, but it would mean real additional costs and  
17 real barriers to business growth.

18 One of the good features that the success of  
19 ISO 22716 is linked to the fact that it's developed  
20 in a way that it can be easily implemented, easily  
21 translated to all sizes of companies and a whole  
22 range of cosmetic products, it is a very  
23 flexible standard. I mean, it describes the  
24 principles, it describes the objectives that must be  
25 followed and also the general approaches by which

1           they can be met, but it doesn't go into an undue  
2           detail, which is then one size fits all, this is  
3           only one specific way by which GMPs can be achieved  
4           regards of the size of your company just take as an  
5           example a young start --

6           MS. CRISTINZIO: You are at your three-minute  
7           mark.

8           DR. RENNER: Okay, so then I will stop and just  
9           say -- to emphasize again that it is a transferable  
10          standard that works for big and small companies  
11          alike and it can be applied to all cosmetic product  
12          types.

13          Thank you for your attention.

14          MS. CRISTINZIO: Thank you so much.

15          I'd like to now move to our next speaker.

16          Leigh O'Donnell from The Handcrafted Soap & Cosmetic  
17          Guild.

18          MS. O'DONNELL: Yes, can you hear me?

19          MS. CRISTINZIO: Yes.

20          MS. O'DONNELL: Okay, thank you.

21          Good morning. My name is Leigh O'Donnell, and  
22          I'm the executive director of the nonprofit trade  
23          Association, the Handcrafted Soap & Cosmetic Guild  
24          or HSCG.

25

1           We represent over 400,000 businesses making and  
2           selling handcrafted soap and cosmetics in the United  
3           States. Many of the small businesses we represent  
4           fall within the 1M annual gross revenue exemption to  
5           GMP regulations and are unlikely by intent or  
6           circumstance to surpass the exemption cap in the  
7           future. However, there's still an appreciable  
8           percentage of small businesses with unique needs  
9           making and selling handcrafted soap and cosmetics  
10          that have grown their businesses to the point where  
11          they will be subject to GMP regulations promulgated  
12          under MoCRA.

13          Here are a few of the potentially burdensome or  
14          impossible regulations that could adversely affect  
15          the small business as we represent. The Good  
16          Manufacturing Practice Guidelines inspection  
17          checklist for cosmetics; number five production, Part D  
18          states that weighing and measuring of raw materials  
19          is checked by a second person. Many small  
20          businesses in the cosmetic industry are one person  
21          owned entity or have limited staff. Having a  
22          requirement that mandates a second person must check  
23          and verify any weights or measures would be overly  
24          burdensome and devastating to the industry.

25          The ISO 22716 standard Section 4.2, types of

1 area states separate or defined areas should be  
2 provided for storage production, quality control,  
3 washing and toilets.

4 In many small businesses space is at a premium  
5 and is used for various activities as needed.  
6 Creating and maintaining separate spaces for each  
7 type of activity, except, of course, washing and  
8 toilets could be difficult or impossible for a small  
9 business.

10 Providing an option to protect against  
11 confusion or cross contamination in multi-used  
12 spaces might be an effective alternative. Small  
13 business generally do not have on-premises testing  
14 facilities. The FDA draft GMP guidelines require  
15 that raw materials are sampled and tested for  
16 conformance with specifications.

17 Small businesses rely on certificates of  
18 analysis from their suppliers and visual inspection.  
19 To mandate in-house testing of all incoming  
20 materials would be a virtually impossible requirement  
21 to meet. Some suitable accommodation for small  
22 businesses would be needed.

23 Retaining samples of finished products are  
24 required by all existing GMP guidelines. Retaining  
25 a sample is a simple task for a large company

1 producing large batches of a single product. This  
2 requirement would be difficult to impossible for  
3 small businesses that make very small batches due to  
4 cost and space constraints.

5 In creating new GMP regulations for the  
6 cosmetic industry in the United States, careful  
7 consideration must be given to the smallest  
8 producers in the industry. The HSCG hopes to see FDA  
9 create simple, easy to understand GMP guidelines for  
10 small businesses to ensure this industry can grow  
11 and thrive.

12 We are willing to assist the agency in whatever  
13 way they can in creating GMPs for small businesses.

14 Thank you for allowing me to present this  
15 statement on behalf of the handcrafted industry, and  
16 thank you to the FDA for seeking this feedback.

17 MS. CRISTINZIO: Thank you so much Leigh.

18 Our next speaker, Sharonda Newsome from Happy  
19 Farm Botanicals. Sharonda, could you please raise  
20 your hand so our AV support can find you. It  
21 doesn't look like you're present.

22 Okay, I'm going to move on to our next speaker.  
23 I have Nina Khizani from GS Beauty. Nina, Nina,  
24 you've been unmuted. Nina, are you there?

25 I -- I also want to let you know you can email

1 us at, MoCRAGMP@fda.hhs.gov if you have questions or  
2 technical issues.

3 I believe Nina, you need to unmute on your end,  
4 we've unmuted you here. Nina, I will come back to  
5 you and hopefully we can work out the technical  
6 issues before then.

7 In the interest of time, I'm going move on.

8 Our next speaker is Vivian Valenty from  
9 VB Cosmetics, Vivian.

10 MS. VALENTY: Good morning. My name is  
11 Vivian Valenty. I've been a chemist for 59 years  
12 and a president of VB Cosmetics who manufactured  
13 Nail Polish and manicure and pedicure products for  
14 over 30 years.

15 As a cosmetics manufacturer, our company  
16 strongly believes in providing safe products to our  
17 customers and is -- patient about compliance with  
18 FDA regulations.

19 Our biggest challenge with the regulations is  
20 not their existence, but the lack of specificity.  
21 The terminology used in the regulations need to  
22 be fully defined for everyone to understand. The  
23 lack of clarity could lead to multiple  
24 interpretations, which then requires the need for  
25 legal resolution. This situation could lead to an

1           unequal justice of the outcome that depends on the  
2           proficiency of the legal team and the company's  
3           available resources to defend itself. For instance,  
4           companies demonstrate the safety of their products  
5           by showing the absence of known toxic compounds  
6           through chemical analysis. The regulations need to  
7           state the analytical methodology to be employed and  
8           the maximum allowed concentration value for the  
9           compound based on toxicology studies.

10           If there are uncertainties, then they need to  
11           be stated in the regulations. In good faith a  
12           cosmetics company will claim that the product is  
13           free of the toxic compound based on the results from  
14           a laboratory conducting its analysis using a method  
15           with a detection limit of parts per million.

16           A second laboratory using highly sophisticated  
17           instrumentation capable of detecting substances to  
18           parts per trillion might detect the toxic compound.  
19           The key question is, what is the allowable  
20           concentration of this toxic compound which does no  
21           harm to the human body?

22           The cost of sophisticated analysis is  
23           expensive. Each cosmetic product consists of  
24           multiple raw materials and its raw material may have  
25           5, 10, 20 or more discrete chemical compounds. Its

1 batch of every raw material must be analyzed to  
2 avoid using it if contaminated since the source and  
3 timing of the contamination may be unknown.

4 The analysis for specific toxic compounds or  
5 family of similar compounds in a mixture of  
6 chemically diverse other compounds requires  
7 definition of the sample preparation method and  
8 analytical methodology to be employed.

9 With increasing activity of law firms engaging  
10 in class action lawsuits, the cosmetic company could  
11 inadvertently be the victim of a costly legal  
12 challenge because of the failure of the lawmakers to  
13 provide specific terminologies that will not be  
14 subject to interpretations when they craft the Bill  
15 before sending it to Congress and passing it as law.

16 In closing, please think through the details of  
17 each requirement and how small, medium, and large  
18 manufacturing companies may fulfill its compliance  
19 obligation without incurring undue hardship.

20 When the manufacturer of cosmetic products does  
21 its due diligence to comply, the lawsuit shields it  
22 from costly losses.

23 Thank you so much for giving me this  
24 opportunity to present my thoughts.

25 MS. CRISTINZIO: Thank you so much

1 Vivian.

2 Our next speaker is Cynthia Johnson from  
3 Cindy J Cosmetic Labs.

4 MS. JOHNSON: Hello. Can you hear me?

5 MS. CRISTINZIO: Yes.

6 MS. JOHNSON: Perfect. Hi, everyone. My name  
7 is Cynthia Johnson. I am the founder and CEO of  
8 Cindy J Cosmetic Labs here in Baltimore, Maryland.  
9 I have a contract laboratory to help small  
10 businesses like myself create their own custom  
11 formulation in the hair care and skin care industry.

12 My comments are very similar to Sean Brown,  
13 Don Frey and also Leigh O'Donnell.

14 Some of our core values here in Cindy J is  
15 community and accessibility. And it seems like from  
16 the information that was given, a lot of the bigger  
17 companies, bigger manufacturers and also bigger  
18 laboratories seem to benefit more than our smaller  
19 businesses. Smaller businesses in particular  
20 already have limited resources. And it seems like  
21 with these new changes there are even more resources  
22 that small businesses have to acquire. And I do ask  
23 that the FDA work with small businesses on these  
24 certifications guidelines and grace periods.

25 I know we talked a little bit from

1 Leigh O'Donnell as far as a material handling,  
2 hiring more personnel, maybe even getting into more  
3 robust technology to help minimize that human error.

4 But all and all I do ask that FDA work with our  
5 small businesses. Especially our small contract  
6 laboratories and manufacturers with these guidelines  
7 and also grace periods.

8 Thank you very much for giving me the  
9 opportunity to speak. And everyone, please enjoy  
10 the rest of your day.

11 MS. CRISTINZIO: Thank you so much, Cynthia.

12 Now, I'd like to return to the beginning of the  
13 segment as promised. I want to go back through the  
14 names of the people who registered to speak who were  
15 not available when I called on them earlier.

16 Thank you so much for pulling the slide up.  
17 I'd like to try and recognize speaker number two.  
18 Sean Santiago, from Developplus. And again, if  
19 you're present, please raise your hand.

20 Okay, I'm going to move on to the next one,  
21 number three, Chandelle Hermes or/and Victor Alonso  
22 from Bausch Health.

23 Okay moving on to the next speaker, number four  
24 Sonu Panwar, who's from Dabur India Limited.

25 Our AV team is telling me we don't have you on

1 the line or don't believe you're there.

2 Moving on to speaker Number 7, Diana Goana from  
3 BIOETICOS SAS. Diana, are you with us? If you are,  
4 please raise your hand.

5 Okay, going to move on. Number 8,  
6 Edwin Rios Arango from Laboratorio Naturex, and  
7 again, apologize for the bad pronunciation. Edwin,  
8 are you with us?

9 Okay onto the next slide, we have speaker  
10 Number 12 that wasn't with us earlier.  
11 Paola Patricia from Unique SA. Paola, are you with  
12 us? Please raise your hand.

13 Okay it doesn't seem she is here. Paola, you  
14 were asked to unmute if you'd like to speak, please  
15 unmute yourself.

16 I apologize for any of these tech -- technical  
17 difficulties. Paola, are you able to unmute  
18 yourself?

19 Okay. I'm going to move on to our next  
20 speaker. Number 20 was Sharonda Newsome. Sharonda,  
21 are you on with us? Please raise your hand, and it  
22 looks like we don't see you on.

23 Moving on to the next slide, our last speaker  
24 from the segment that wasn't able to speak earlier  
25 was Nina Khizani from GS Beauty. Nina, are you

1           there?

2           Okay. It looks like none of these speakers who  
3 registered are able to present today.

4           I just like to remind everyone that everyone is  
5 welcome to submit comments to the docket. So if you  
6 were unable to unmute or had technical problems, we  
7 apologize. But know that your comments will  
8 definitely be viewed.

9           I see that Nina is online but needs to unmute  
10 herself if she would like to present, Nina.

11          Okay. Well, it looks like that is the end of  
12 our first segment of public comment.

13          We're going to take a few minute break and come  
14 back in five minutes to resume the presentation.  
15 Thank you so much.

16                   (Off the record at 11:14 a.m.)

17                   (On the record at 11:17 a.m.).

18          MS. CRISTINZIO: Good morning again. My name  
19 is Dayle Cristinzio, I'm from FDA, and I'm the  
20 moderator for today's session.

21          Welcome if you're just joining us for the Good  
22 Manufacturing Practices for Cosmetic Products  
23 Listening Session. We just completed segment one,  
24 and we're now going to begin segment two for the  
25 open public comment.

1           Next slide, please, great. And as a reminder,  
2 I'm going to ask everyone to be mindful of the three  
3 minute time limit. I will jump in and I also  
4 apologize for any names I mispronounce.

5           The first person we have up, in segment two.  
6 I'm just waiting for this slide to advance again,  
7 thank you, is Darlene Story. Darlene is from  
8 Lasting Impression. Darlene if you are present, can  
9 you please raise your hand so that we can unmute  
10 you. And it looks like she just dropped off of the  
11 meeting, oh, there she is, I see her.

12           MS. STORY: Okay. Can you hear me?

13           MS. CRISTINZIO: Yes.

14           MS. STORY: Hi, my name is Darlene Story  
15 representing Lasting Impression in Englewood,  
16 New Jersey, and we manufacture products under our  
17 name, and we also act as contract manufacturers.

18           Most of our comments were already addressed as  
19 a contract manufacturer.

20           We already implement most international GMPs,  
21 and we encourage others to do the same. That is why  
22 we think the MoCRA Act is so beneficial.

23           But, we do have concerns for the little guy.  
24 Much of our contract manufacturing is for small  
25 companies under private label, and some do refilling

1 of our bulk packaging.

2 So, to reiterate what Cynthia Johnson just said,  
3 we ask that you please take into account, specific  
4 regulations for different levels of production so it  
5 is easy to understand for these smaller companies  
6 with adequate time for them to implement this.

7 I thank you and I thank you for your time, and  
8 I greatly appreciate it.

9 MS. CRISTINZIO: Thank you so much, Darlene.

10 I'd like to move to our next speaker,  
11 Steven Rosenfeld from the F.C. Sturtevant Company.

12 Steven. Steven, if you're present, please  
13 raise your hand. Doesn't look like we're seeing you  
14 on the list of participants currently. I'll come  
15 back to you at the end of this segment.

16 Our next speaker is Karen Marquez from the Soap  
17 Products Cosmetics Company. It doesn't appear that  
18 Karen is present with us just yet.

19 Our next speaker is Stephanie Porter from About  
20 Face by Stephanie Face, and I believe we did hear  
21 from her that she may not be able to present. So  
22 we'll just give her a second in case she's here with  
23 us.

24 Okay, onto our next speaker, number 28. I'm  
25 going to wait for the slide to advance. There we

1 go.

2 Jamilah Rasheed by Shea by 'J' Jamilah, are you  
3 present? Please raise your hand for recognition.

4 Okay, moving on to the next speaker. Speaker  
5 Number 29, Khathu Phungo from The University Of  
6 Northwest South Africa.

7 Khathu are you here? Kathu, if you're with us,  
8 please raise your hand. And I apologize if I'm  
9 mispronouncing your name.

10 Okay. We're moving on to our next speaker.  
11 And again, I'll come back to these at the end of  
12 this segment.

13 Our next speaker number 30, is Desiree Saputo  
14 from Golden Lab, LLC.

15 Desiree are you with us?

16 Okay, at number 31, our next speaker is  
17 Anne-Marie Faiola from Bramble Berry Washington.  
18 Anne-Marie, are you with us to give public comment?

19 MS. FAIOLA: I am. Can you hear me?

20 MS. CRISTINZIO: Yes. Thank you.

21 MS. FAIOLA: Thank you for allowing me the  
22 opportunity to speak.

23 My name is Anne-Marie Faiola. I'm the CEO of  
24 Bramble Berry of Washington State based personal  
25 care product supply company serving the small

1 businesses of the hand-crafted industry. Product  
2 safety, consumer choice, and ingredient quality are  
3 what drive many into the hand-crafted industry.

4 Like other colleagues in the hand-crafted  
5 industry, we promote adherence to existing good  
6 manufacturing practices and educate and train  
7 members of our community in ensuring safe production  
8 environment and processes.

9 We utilize the existing FDA draft guideline  
10 informed by ISO 22716 standards to advise our  
11 members and customers on how to adhere to good  
12 manufacturing processes. But, not all of the  
13 existing draft guidance practices apply to the home  
14 based small manufacturer environment and those  
15 differences should be identified and accommodated as  
16 the FDA seeks to update GMPs in compliance with the  
17 passage of the modernization of Cosmetics Regulation  
18 Act of 2022.

19 Standards identified in the draft guidance  
20 regarding documentation, records keeping, buildings  
21 and facilities, equipment, personnel, materials, and  
22 production are the ones that small businesses can  
23 generally apply with modifications for scale.

24 GMP standards need to provide flexibility and  
25 exempt small businesses from requirements associated

1 with laboratory controls, internal audit procedures,  
2 including weight and measurement controls, and  
3 staffing requirements that are not applicable to  
4 small business.

5 Our approach to educating and training places  
6 an emphasis on safe handling and treatment of  
7 ingredients and ensuring products are safe and free  
8 from adulterations. As the FDA develops new  
9 approaches to GMPs, we encourage the agency to be outcome  
10 focused in applying any new standards rather than  
11 strictly process focused. Adding multiple  
12 additional steps or costs associated with the  
13 adoption of new GMP standards will harm small  
14 business without producing better results.

15 Documentation and record keeping requirements  
16 for small business should consist of procedures that  
17 a sole practitioner can adhere to. Many small  
18 businesses are manufacturing in a home environment,  
19 so accommodations for size and scale need to be  
20 acknowledged when developing and applying GMP  
21 practices. This is particularly relevant when  
22 considering GMPs related to facilities, equipment,  
23 materials, handling and production.

24 One person filling a soap mold by hand  
25 represents a fundamentally different scale of risk

1 than an industrial filling station. These  
2 differences need to be taken into account in  
3 creating GMP standards going forward.

4 Regarding adverse events, I've been in the hand  
5 craft business for nearly 25 years. I'm not aware  
6 of any adverse events or recalls associated with  
7 manufacturing processes utilized in the home or  
8 small business environment.

9 Our research indicates the FDA has taken  
10 enforcement action regarding small businesses,  
11 including for manufacturing practices, misleading  
12 claims, adulterated cosmetics, and unsanitary  
13 conditions. So this isn't to say that adverse  
14 events or recalls associated with manufacturing have  
15 occurred in the hand-crafted sector, but that I  
16 haven't encountered them.

17 Promotion of GMPs and adherence to safe  
18 standards is appropriate. It promotes safe work  
19 environment, safe products, and provides competence  
20 to consumers. But in developing and applying GMP  
21 standards going forward, the FDA should acknowledge  
22 and apply these standards in a way that works for  
23 small business.

24 Thank you for allowing me to speak today and  
25 the work you're doing.

1 MS. CRISTINZIO: Thank you so much more,  
2 Ann-Marie.

3 Our next speaker is speaker number 32.  
4 Jamshaid Akbar Bhatti from SK JAMAL Private Limited.  
5 Jamshaid, are you with us? And if you are with us,  
6 please raise your hand so our AV support team can  
7 unmute you.

8 Okay, I'm going to move on to our next speaker.  
9 Speaker number 33, Todd MacLaughlan from Profounda  
10 Incorporated. There you are, great thank you, Todd.

11 MR. MACLAUGHLAN: Hi, thanks so much for having  
12 this meeting. We appreciate that. A lot of the  
13 points that I wanted to raise have been raised  
14 already so I won't go over them. I just wanted to  
15 raise -- maybe three different things.

16 First of all, Profounda is a company that we  
17 have a drug business. We make our own products in  
18 the cosmetic industry. We also act as a contract  
19 manufacturer as well, and we also manufacture  
20 supplement products for others and ourselves.

21 I guess in terms of the -- the clarity I'd like  
22 from the FDA with regard GMP and cosmetics as it  
23 relates to process controls for manufacturing. So  
24 since we sort of do both drugs and cosmetics,  
25 there's different GMP standards. When you say GMP

1 means different things.

2 So as much clarity as that the FDA can  
3 provide in terms of how we can stay compliant on the  
4 cosmetic side, especially as it relates to  
5 formulation control. There's a lot of times we get  
6 people coming in with the formulation as an idea and  
7 not necessarily as vetted it might be for other  
8 products that I'm familiar with.

9 The second thing is the activity that the FDA  
10 takes with regard to developing regulations also  
11 affects the state level as well. We're one of the  
12 few states that actually regulate or inspect for  
13 cosmetics manufacturing as well in the state of  
14 Florida, and I think we need to make sure that  
15 there's not an undue burden on small companies by  
16 having different standards between what the state  
17 does and what the federal government does with  
18 regard to inspection and licensing. Right now,  
19 we're required to have licensing for multiple -- for  
20 drugs, for supplements, for -- for cosmetics as well as  
21 for contract manufacturing. There's a lot of  
22 different things that have multiple layers to our  
23 complex --

24 The third point I'd like to make is just the  
25 FDA obviously should -- should do enforcement. I

1 think it's good for all of us as U.S. citizens, but  
2 the same time, looking to the FDA to give as much  
3 support to help companies like ourselves get better  
4 in terms of what we're doing and others.

5 So -- that ends my comments, and thank  
6 you for your time.

7 MS. CRISTINZIO: Thank you so much, Todd.

8 Our next speaker, number 34, is Nan Qin. And  
9 again, I apologize for the bad pronunciation, from  
10 Natural Immunogenics. Nan are you present? Doesn't  
11 appear that the speaker is with us. Oh, actually,  
12 our AV team is saying you are unmuted. I think you  
13 need to unmute yourself on your end Nan, in order to  
14 speak. Nan, give you one more minute or second here  
15 to see if you can unmute yourself. It appears that  
16 you look fully unmuted. You might be having some  
17 problems with your audio. And I apologize in  
18 advance for any of our technical issues we may be  
19 having.

20 Again. I'll -- I'll return to you after we  
21 finish the list of speakers to see if you're able to  
22 get your audio to work.

23 I'm going to move on to our next speaker,  
24 number 35, Melissa Gomez from Laboratorios Rety De  
25 Colombia. And again, sorry for the bad

1 pronunciation.

2 Can you move the slide ahead, thank you.

3 Melissa are you here? It doesn't appear that we  
4 have Melissa on the line.

5 I'm going to move on to our next speaker,  
6 number 36, Jen Lee from Beautycounter.

7 MS. LEE: Hello. Thank you for having me here.  
8 My name is Jen Lee, and I'm the chief impact officer  
9 at Beautycounter, a clean beauty brand.  
10 Beautycounter is pleased to be here today, and we  
11 thank you for this opportunity to speak.

12 Our company's mission is to get safer products  
13 in the hands of everyone, and we believe that  
14 advocating for more health protective regulations is  
15 an important part of delivering on that mission.

16 With various third-party certification and  
17 awards for a comprehensive approach to safety we've  
18 prohibited around over 2800 ingredients from our  
19 products.

20 We diligently screen each ingredient used in  
21 our formulas against 23 health and environmental end  
22 points using the best available science to help us  
23 formulate products using safer alternatives to  
24 convention. Our hope is that the FDA will  
25 encourage and incentivize contract manufacturers of

1 all sizes to obtain ISO 22716 certification as it  
2 currently represents the gold standard for the  
3 industry.

4 At Beautycounter, we work with many contract  
5 manufacturers, and while some of our CM's already  
6 are ISO 22716 certified, it remains a voluntary  
7 standard. We spend a significant number of  
8 resources to conduct audits of our manufacturers to  
9 ensure that they adhere to GMPs, however they should  
10 not fall on brands to do so, regardless of whether  
11 specific items in the standard require more efforts  
12 than others, we believe that to protect public  
13 health, all manufacturers should adhere to the ISO 22716  
14 standard.

15 Our estimate is that it would take between 12  
16 to 18 months for manufacturers to become compliant  
17 and we believe remediation efforts when brands find  
18 gaps or issues during an audit can be more timely  
19 and costly.

20 To ensure smaller businesses are able to become  
21 ISO 22716 compliant, we encourage the FDA to provide  
22 educational sessions on GMP requirements, best  
23 practices and access to technical experts with  
24 experience and compliance.

25 In addition, we believe that the GMP rule should

1 include an emphasis on water quality. Manufactures  
2 should be encouraged to install effective validated  
3 water filtration systems as defined in the rule and  
4 be provided with access to experts on water  
5 management. Since water is the highest level  
6 ingredient in most cosmetic products, we believe  
7 that emphasizing the importance of water quality  
8 would significantly enhance product quality and  
9 safety and reduce the likelihood of adverse events.  
10 A water system that is properly qualified and  
11 validated enhances the microbiological quality of  
12 products and controls against trace contaminants and  
13 environmental toxins.

14 Although it's currently not the case, consumers  
15 should be able to go into a store and trust that the  
16 cosmetics that they purchase are held to high  
17 quality standards.

18 Our hope is that incorporating these changes to  
19 GMP guidelines will provide protection and guarantee  
20 to consumers that the products they purchase are  
21 held to high quality standards.

22 Thank you for your time.

23 MS. CRISTINZIO: Thank you so much, Jen.

24 We're now going to move on to speaker  
25 number 37, Lillian Zhou from the Environmental

1 Working Group.

2 MS. ZHOU: Hi, good morning everyone. My name  
3 is Lillian Zhou and I'm the law fellow for the  
4 environmental working group, which is a National  
5 Environmental Health Organization.

6 EWG supports quick implementation of mandatory  
7 GMPs, and we're grateful that Congress directed the  
8 FDA to finalize GMPs by December 2025.

9 We recently found that the number of cosmetics  
10 related adverse events reported to the FDA has  
11 significantly increased over the last 2 decades.  
12 Specifically, we found that in 2000 consumers  
13 reported fewer than 500 cosmetics related adverse  
14 events to the FDA. Over the next 2 decades, that  
15 yearly rate grew over six fold, with over 3200  
16 cosmetics related adverse events reported in 2019.  
17 Over 30,000 cosmetics related adverse events have  
18 been reported since 2010.

19 One explanation for the rising number of  
20 adverse events could be the increase in cosmetics  
21 imports in recent years and the high rate of  
22 adulteration and mis branding among imported  
23 products. In 2016, 20 percent of imported products  
24 that the FDA tested had adverse findings primarily  
25 due to illegal color additives and microbial

1 contamination.

2 Stronger production and laboratory controls can  
3 make manufacturers ensure their products are safe  
4 before they hit U.S. shelves.

5 There's also a rising number of high profile  
6 consumer concerns related to cosmetics, such as  
7 asbestos and cosmetics made with Talc --

8 Asbestos contamination points to the need for  
9 stronger testing of raw materials and mandatory  
10 testing methods based on the latest science. And in  
11 addition to raw material testing, we think it's  
12 critical that GMPs require final product testing to  
13 address toxic chemicals that are inadvertently  
14 introduced throughout production.

15 Consumers can be better protected from  
16 contaminants such as 1,4-Dioxane and PFAS if  
17 manufacturers are required to test for these toxics,  
18 not only during source material checks and  
19 processing, but in finished products.

20 In the case of PFAS, PFAS can come in through  
21 contaminated water and some PFAS are intentionally  
22 added are known to break down into other PFAS in the  
23 final product.

24 To ensure the safety of products and that  
25 consumers are getting exactly what they see on the

1 product label, final product testing should be a  
2 critical component of any strategy to address toxic  
3 contaminants.

4 And finally, GMPs should address the need for  
5 manufacturers to maintain thorough control records.

6 Thorough record keeping is necessary to ensure  
7 integrity and provide necessary documentation to FDA  
8 where the need for records inspection arises, such  
9 as in the case of adverse events and recalls.

10 And to conclude, consumers are using multiple  
11 products every day and should be able to trust that  
12 their products contain exactly what is stated on the  
13 label.

14 Strengthening production controls, raw material  
15 and final product testing and record keeping is  
16 necessary to keep people safe.

17 Thanks for your time.

18 MS. CRISTINZIO: Thank you so much, Lillian.

19 Our next speaker, number 38 is Amira Adawe from  
20 The Beautywell Project.

21 MS. ADAWE: Hi everyone, can you hear me?

22 MS. CRISTINZIO: Yes.

23 MS. ADAWE: Yes, hi. Good morning. My name is  
24 Amira Adawe. I'm the executive director of the  
25 Beautywell Project, a nonprofit organization that's

1 based in Minnesota, but we work all over the United  
2 States, and my work focuses on addressing chemical  
3 exposures from cosmetics and OTC products like skin  
4 lighting products, which are also classified as  
5 cosmetics and some of them can be addressed.

6 So over the years we have been, you know,  
7 working with communities that are disproportionately  
8 impacted by toxic chemicals in cosmetics, predominantly  
9 communities of color. And so I am really glad to  
10 see that FDA is hosting this important listening  
11 session. And so I just want to highlight a couple of  
12 things.

13 One of the things is that throughout our work in  
14 communities that we have seen is the false and  
15 mislabeled cosmetics when they're imported into  
16 the United States. So what happens a lot of times is  
17 repackaging. Larger industries of cosmetics contract with smaller  
18 retailers, smaller business owners, and then what they do is that they  
19 repackage products, and then they relabel. And so  
20 some of these labels do not indicate the actual  
21 ingredients of the cosmetic,  
22 especially if they contain toxic chemicals. And so  
23 we have tested many products -- many cosmetic  
24 products that contain heavy metals which are very

1 toxic that yet are never indicated in the label.

2 And so it's very important for FDA to  
3 create standards and regulations that equally apply  
4 to larger industries as well as smaller business  
5 owners who are manufacturing cosmetics, whether in  
6 their homes or a small manufacturer because  
7 that will help to eliminate some of these issues.

8 The other thing that I want to highlight is  
9 that language, simplifying all of these regulatory  
10 languages that FDA will come up with, all of these  
11 standards, language that FDA will come up  
12 with to actually simplify so it makes people to  
13 understand and comply with regulations  
14 and that applies to everybody, whether it's a --  
15 large industry or a -- smaller owned business  
16 industry. Especially those that English is not  
17 their first language and are in the cosmetic  
18 industry. So simplifying language is very  
19 important for one safety, but also overall to  
20 comply with the standards that FDA  
21 and regulations that FDA will come up with.

22 So I want again to stress that it's very  
23 important we have come a very long way in the United  
24 States to this stage that we're at today to regulate  
25 cosmetics and come up with important -- and

1 so I want to emphasize that the FDA thinking about  
2 centering this around health and safety and  
3 environmental protection instead of just the  
4 economic well-being. Yes, the economic is  
5 important, but the health and safety is so important  
6 because we have been dealing with communities that  
7 just disproportionately impacted by toxic chemicals  
8 from cosmetics, and so thank you so much for  
9 giving me this space and listening to my voice.  
10 Thank you.

11 MS. CRISTINZIO: Thank you so much Amira.

12 Our next speaker, number 39 is Sudhir Sawarkar  
13 from Freyrs Solutions General Trading.

14 DR. SAWARKAR: Yeah, hi. Can you hear me?

15 MS. CRISTINZIO: Yes, we can hear you.

16 DR. SAWARKAR: So good morning to all. This is  
17 Dr. Sudhir, I am a global player in regulatory  
18 consultancy and healthcare.

19 I would like to express my sincere  
20 appreciation for the practice state taken towards  
21 the implementation of the modernization of cosmetics  
22 that MoCRA, with the  
23 robust global Good Manufacturing Practices.

24 The commendable approach reflects the strong  
25 commitment to ensuring consumer safety and product

1 quality while aligning practices with the global  
2 cosmetic standards.

3 The implementation of GMP in the cosmetic  
4 industry represents a significant positive  
5 development as it aligns with the global standards  
6 and best practices. By harmonizing regulation with  
7 other countries it becomes easier to facilitate  
8 international trade and promote the consistent  
9 product quality across the border.

10 Given the interconnected world, the nature of  
11 the world where the cosmetic products are  
12 manufactured and distributed and consumed worldwide  
13 this harmonization is very vital, is of vital  
14 importance.

15 GMP compliance plays the crucial role in  
16 fostering innovation within the industry by  
17 establishing high standards and emphasizing the  
18 quality control. Major manufacturers are motivated  
19 to continuously improve their processes and develop  
20 a safe and more effective cosmetic product.

21 This communicates the notion that not only benefits  
22 the consumer by providing them with the superior  
23 options, but also prepares the industry towards as a  
24 whole.

25 Moreover, the implementation of GMPs in the cosmetic

1 industry will announce the transparency and  
2 accountability. Clear guidelines for production  
3 labeling, and testing, enables consumers to make more  
4 informed decision about the product they purchase  
5 and use regular audits. Inspection will ensure  
6 ongoing compliance. Thereby maintaining the  
7 consumer trust and confidence in the marketplace.

8 I have some queries regarding the inspection  
9 and the audit of the cosmetic product outside the  
10 U.S.A., which are going to be challenging.

11 How would be the inspection conducted going  
12 forward for the manufacturer or private label  
13 manufacturer outside the U.S.A.? Will that be risk-  
14 based or will that be a prerequisite to get the  
15 market authorization in the U.S.?

16 Once again, I expressed my gratitude to the  
17 US FDA for taking these important steps toward  
18 implementing MoCRA with the strong GMP practices.

19 Your efforts will contribute to a safer more  
20 transparent and globally harmonized cosmetic -- fix  
21 industry.

22 I eagerly anticipate witnessing the positive  
23 impact this will have on the quality of products and  
24 the wellbeing of the consumer. Thank you very much.

25 MS. CRISTINZIO: Thank you so much.

1 Moving on to our next speaker, number 40.

2 David Schmidt from AOAC International. David,  
3 if you're with us, please raise your hand so we can  
4 unmute you.

5 Just recognizing we are running ahead of  
6 schedule, and I will definitely come back to those  
7 who were not available when I called on them at the  
8 end of this segment.

9 Okay. I'll move on to number 41,  
10 Linda Reinstein from Asbestos Disease Awareness  
11 Organization.

12 MS. REINSTEIN: Great. Can you hear me?

13 MS. CRISTINZIO: Yes.

14 MS. REINSTEIN: Perfect.

15 Thank you for the opportunity to address this  
16 esteemed panel today. My name is Linda Reinstein, and  
17 I am the co-founder of the Asbestos Disease  
18 Awareness Organization, ADAO an independent  
19 nonprofit.

20 Asbestos has become my life because of the life  
21 it has taken. Asbestos made me a widow and took my  
22 daughter's father and I proudly represent tens of  
23 thousands of families like mine harmed by  
24 preventable illness that is caused by toxic products.

25 Now for 20 years ADAO been dedicated to

1 preventing asbestos exposure to eliminate all  
2 Asbestos-caused disease. And I'm honored to join  
3 nearly a 100 people today from 20 countries all  
4 seeing and raising concerns about cosmetic safety.

5 Let's be clear the FDA cosmetic act that was passed  
6 in 1938 has only banned 11 ingredients and asbestos is  
7 not one of them. I spoke at the 2020 FDA meeting on  
8 testing methods for asbestos in talcum cosmetic  
9 containing products, and it was clear, there is a  
10 great divide between industry and public health  
11 organizations.

12 We want to make certain that people on this  
13 call understand the jurisdictional differences that  
14 FDA does have, the jurisdiction over personal care  
15 products and cosmetics, and of course EPA has it over  
16 chemicals, but both are focused -- should be focused on  
17 risk management.

18 Well, today we're directing our comments on  
19 GMPs. I want to use asbestos as an example of toxic  
20 cosmetic contamination and the risk management  
21 failures with four facts.

22 Asbestos is a known human carcinogen. There is  
23 no safe level of exposure, each year nearly 40,000  
24 Americans die from preventable asbestos-caused  
25 Diseases, and without a ban, imports and use will

1 continue.

2 Now highlighting the importance of standardized  
3 testing and transparency enforcement is key.  
4 Fifteen years ago ADAO did product testing in 2007.  
5 Our testing confirmed five consumer products were  
6 contaminated with asbestos, one was even a child's  
7 toy.

8 In response, the industry attempted to mount a  
9 defense based on low level testing protocols in  
10 hopes of negating results, sadly this response is  
11 not uncommon.

12 Now while testing is -- is necessary and  
13 prudent, it won't eliminate toxic exposure, so  
14 preventing materials first-hand is important.

15 Looking at the FDA's proactive approach we  
16 applaud you for the testing you have done and how  
17 transparent you have been.

18 We're also, as a group, calling on Congress to  
19 pass the Alan Reinstein Ban Asbestos Now Act.

20 Regulatory failures have shown the risks of  
21 asbestos cannot be managed and testing is nearly  
22 impossible.

23 That concludes my three minutes, and I'll put  
24 longer comments into the docket. Thank you.

25 MS. CRISTINZIO: Thank you so much Linda, and

1 that's a great reminder. We do have the docket open  
2 for anyone to insert their public comments.

3 I'm going to move on now to our next speaker,  
4 number 42.

5 Phoebe Fu from Reach24H Consulting Group in  
6 China.

7 MS. FU: Hello.

8 MS. CRISTINZIO: Hi.

9 MS. FU: I well, this is Phoebe Fu. I'm a  
10 regulatory consultant from Reach24H Consulting  
11 Group, China.

12 Basically, we are a company that based in China  
13 and have branches in the U.S.A., South Korea, and Japan,  
14 and also we have cooperation with companies around  
15 the world. I would like to look at the GMPs from two  
16 angles.

17 First. We have a lot of U.S. companies who  
18 want to enter the Chinese market. As we all know,  
19 the Chinese market has a very strict GMP standard, and  
20 that is a lot of American companies, they find it  
21 very difficult because a few states like New Jersey  
22 and California have the state GMPs, so they can help  
23 their companies in this state to enter Chinese  
24 market very quickly without the animal tests. Before  
25 other companies -- if they don't have the large

1        associations like PCPC, GMPs, they couldn't enter the  
2        Chinese market or they have to do the animal tests,  
3        which is very unacceptable for them. So I think if  
4        the FDA could ask whether it's the federal  
5        government or state government that can do the GMP, it  
6        would definitely help the U.S. companies enter the  
7        Chinese market, which has a very strict GMP standard.

8            And on the other hand, a lot of Chinese  
9        enterprises want to enter the U.S. market and so  
10       we -- every Chinese cosmetic enterprises has the  
11       certificate from the government directly, which is  
12       very good but we also need to notice that the  
13       category of, or a definition of cosmetics is very  
14       different because in China some soap or toothpaste  
15       or like a mouthwash, they are not considered as the  
16       cosmetic. So it would be difficult for the FDA to  
17       define the GMP from many other countries as well.

18           So this is my opinion, I hope FDA can take  
19       these two things into consideration and help both  
20       American companies and the Chinese companies to get  
21       through -- go to each other's country most smoothly.  
22       That can definitely help. Thank you for your attention.

23           MS. CRISTINZIO: Thank you so much, Phoebe.

24           Moving on to our next speaker number 43.

25           Dee Mashiah from the University of The District

1 Of Columbia, Washington, DC.

2 MS. MASHIAH: Yes hello, can you hear me?

3 MS. CRISTINZIO: Yes.

4 MS. MASHIAH: Yes. Thank you good morning,  
5 everyone.

6 My name is Dee -- Mashiah, and I'm here today  
7 as an advocate for small businesses as a scientist,  
8 as a Doctor of Public Health and as a supporter of  
9 the UDC Pass Program at The University of the  
10 District Of Columbia.

11 I am committed to making a positive impact in  
12 my community. I'm also an entrepreneur and the  
13 owner of D-Spot, Inc. It's a DC and Maryland company, and  
14 I specialize in manufacturing high quality hair care  
15 and cosmetics.

16 My brands Jane Bulan and -- Organicky have  
17 customers in the U.S. and around the world.

18 But, however today I want to address a critical  
19 issue affecting many small business owners,  
20 including myself. As a scientist, I understand the  
21 importance of regulations and quality control within  
22 industries but I respectfully urge the FDA, our  
23 supervisor authority to consider the challenges  
24 faced by local businesses when it comes to product  
25 registration. When it comes to certification

1 fees, I think it's essential that these procedures  
2 and these fees are, you know, all the process of  
3 approval, that they're going to be reasonable and  
4 affordable for small entrepreneurs. For instance  
5 if a person starting a home base lotion  
6 business, I don't think it should be an overwhelming  
7 experience because of, you know, excessive fees that  
8 they can't afford or complex requirements that the  
9 average person cannot handle.

10 So I think we need a system that fosters and  
11 supports the dreams and inspiration of individuals,  
12 you know, people that are locally and they wish to  
13 pursue their entrepreneur spirits, well while  
14 ensuring, of course, consumer safety and quality  
15 control. So I'm taking an example, the UDC Pass  
16 Program. It's a resource for individuals to  
17 overcome economic challenges and build a brighter  
18 future through education. This is a part of the  
19 TENA Program and the university, and it gives  
20 guidance and resources to aspiring  
21 entrepreneurs from the DC area.

22 So I think basically recognizing the hardship  
23 that people face, minority owned enterprises, women  
24 own enterprises.

25 We want to ask the FDA to implement

1 measures to address challenges for those specific  
2 individuals and promote a more inclusive  
3 environment.

4 We can help people, you know, make their dreams  
5 come true and support the community, thank you.  
6 Thank you all for your time and attention.

7 MS. CRISTINZIO: Thank you so much Dee.

8 Our next speaker, number 44 is Craig Weiss from  
9 CPT Labs.

10 MR. WEISS: Can you hear me?

11 MS. CRISTINZIO: Yes.

12 MR. WEISS: Good. I'd like to  
13 thank the FDA for hosting this listening session on this  
14 very important topic.

15 I am Craig Weiss, President of the Consumer Product  
16 Testing Company. We are a third-party quality  
17 laboratory that's been in business since 1975.  
18 We've been primarily in FDA-regulated areas,  
19 including cosmetics, medical devices and  
20 pharmaceuticals. So, I've had to become well versed  
21 in many GMPs.

22 I would urge the agency to, oh, and I'm also -- I  
23 am an independent beauty association board member  
24 and I share the technical regulatory committee. So  
25 I'd like to endorse the comments of Don Frey and I

1           also would hope that the agency would accept the ISO  
2           22716 document as a starting point for this GMP.  
3           It's an international document and has world-wide  
4           acceptance and therefore would make export much,  
5           much easier.

6           I would also request that when GMPs have issued,  
7           that guidance for both inspectors and businesses  
8           would be issued because much of even the ISO  
9           document has language in it that is very drug like  
10          and can be easily misinterpreted by both business  
11          and inspectors and I thank you for your time.

12          MS. CRISTINZIO: Thank you so much.

13          Our next speaker, number 45 is Doug Farquhar  
14          from the National Environmental Health Association.

15          MR. FARQUHAR: Thank you very much.

16          Again. I'm Doug Farquhar with the National  
17          Environmental Health Assoc.

18          We represent over 7000 governmental private  
19          academic and uniform service sector environmental  
20          health professionals in the U.S., its territory and  
21          as internationally as well.

22          NEHA first released its body art model code in  
23          1998 to assist the development of standardized  
24          regulations and inspection practices for body art  
25          facilities. We have continued to update that code

1 and, in fact, we anticipate an update this year.

2 NEHA body art committee who oversees the update  
3 of the code is comprised of both industry and  
4 regulators to ensure that the code reflects the  
5 current science and protects the health and safety  
6 of both consumers and practitioners.

7 We are very interested in the activities that  
8 FDA is seeking today, and we want to make sure that  
9 this effort to address inks and pigments will  
10 reflect the latest science and will provide an  
11 excellent guidance for all members of the body art  
12 community to engage in.

13 Body art's primarily regulated by the state,  
14 local tribal and territorial public agencies,  
15 primarily the local public health agencies.

16 With so many people, one in five adults in the  
17 U.S. having a tattoo, this necessitates the need for  
18 a public health oversight by these agencies over the  
19 industry. Body art standards and regulations  
20 advanced by these agencies continue to struggle to  
21 keep up with the evolving trends within the  
22 art of tattooing.

23 The requirements to ensure safe tattooing vary  
24 greatly among each one of the agencies as to his  
25 training and guidance. The lack of a national

1 public health guidance to promote safe tattooing,  
2 including safe ink's, places this burden of safe  
3 tattooing on the local agencies.

4 NEHA supports FDA research into safe inks and  
5 to ensure body -- our practitioners are using the  
6 safest, most effective practices involving the art  
7 of tattooing, both the regulators and the profession  
8 operating body art facilities must be aware and must  
9 be knowledgeable about these changes to the industry  
10 and regulations to the industry must reflect those  
11 changes.

12 Body art is a rapidly growing industry. Research  
13 and guidance on inks and pigments, as well as on the  
14 various tattooing practices enables the body art  
15 practitioners to perform these activities safely and  
16 the environmental health professionals to relate  
17 them effectively.

18 NEHA supports the development of cosmetic good  
19 manufacturing practices, both the guidance and  
20 regulations. We support FDA on this initiative and  
21 look forward to working with the agency in making  
22 sure that the best and most common, most effective  
23 regulations are put into place to make sure that the  
24 industry arrives and thrives.

25 With that I'm going to say thank you.

1 MS. CRISTINZIO: Thank you so much Doug.

2 Our next speaker, number 46 is Danielle Palermo  
3 from the Humane Society Legislative Fund.

4 MS. PALERMO: Hello. Can you hear me?

5 MS. CRISTINZIO: Yes. wonderful.

6 MS. PALERMO: Wonderful, thank you so much for  
7 the opportunity to comment today.

8 My name is Danielle Palermo, and I'm commenting  
9 on behalf of The Humane Society of the United States  
10 and The Humane Society Legislative Fund.

11 Modernization of Cosmetics Regulation Act of  
12 2022 or MoCRA requires the FDA to issue new rules on  
13 Good Manufacturing Practices or GMPs. MoCRA also  
14 included a sense of Congress, which states that  
15 animal testing should be phased out, with the  
16 exception of appropriate allowances.

17 We believe that the humane cosmetic act serves  
18 as a model for those allowances, which includes  
19 limited exceptions to the prohibition on animal  
20 testing done for the following purposes:

21 1. To address a specific human health concern,  
22 as determined by the secretary of health and human  
23 services.

24 2. To satisfy for in testing requirements.

25 3. For testing required on ingredients for

1 non-cosmetic purposes.

2 And 4. For products regulated as drugs by the  
3 FDA.

4 To attain the sense of Congress, it should be  
5 established as part of the GMP regulations under  
6 development that cosmetics must be manufactured or  
7 produced without the use of new animal testing,  
8 unless a manufacturer can show that the limited  
9 exceptions such as those in the after mentioned  
10 provisions from the humane cosmetic act are  
11 applicable.

12 MoCRA amends the food drug and cosmetic act to  
13 state that if a product has been manufactured or  
14 processed under conditions that do not meet good  
15 manufacturing requirements, then a product is  
16 considered as an adulterated product.

17 Cosmetic products produced or manufactured  
18 using animal testing should not be considered to  
19 meet GMP requirements and should be deemed as  
20 adulterated products. The GMP regulations limiting  
21 the use of new animal testing should be applicable  
22 to all businesses as the FDCA or Food Drug and  
23 Cosmetic Act does not require animal testing for  
24 cosmetics.

25 Currently, ten states and 42 countries have

1 passed laws to end or limit cosmetic animal testing,  
2 there's also strong industry support for this. The  
3 personal care products council, the trade  
4 association representing 90% of the U.S. cosmetic  
5 industry has endorsed the Humane Cosmetic Act, as  
6 well as nearly 400 companies who have individually  
7 endorsed the Humane Cosmetic Act.

8 We urge the FDA to take this opportunity to  
9 address the sense of Congress that animal testing  
10 for cosmetics should be phased out, by requiring companies who  
11 manufacture or sell  
12 their products within the United States to not use  
13 new animal tests.

14 The FDA will provide the regulatory alignment  
15 that company's desire while ensuring cosmetic safety  
16 assessments are utilizing modern non-animal  
17 approaches that provide more human relevant  
18 information.

19 Thank you very much for your time today.

20 MS. CRISTINZIO: Thank you so much, Danielle.

21 Next speaker, number 47 is, Rafael De Oliveira  
22 from Trinny, London. Raphael if you're with us,  
23 please raise your hand so our AV team can unmute  
24 you. It doesn't appear that Rafael is with us.  
25 I'll return to you when I go back through the list,

1 in case you're on.

2 I'd like to move to speaker, number 48,  
3 Hossam Mohammad from Vision Perfumes and Incense  
4 Manufacturing. Can you move to the next slide,  
5 please. Thank you. Hossam, are you with us today?

6 And we're running very far ahead of schedule.  
7 So, some of these folks might not have anticipated  
8 me calling on them so early. And I apologize for  
9 that. It doesn't look like Hossam is logged on.

10 And it also doesn't appear that our next  
11 speaker number 49, Robbie Walters, is logged on.

12 But I'll call on him just the same just in case  
13 they're logged in under a different name. While  
14 Robbie Walters from SoapEquipment.Com are you with  
15 us?

16 Okay. Moving on to number 50, Donna Johnson  
17 from Indie Business Network.

18 MS. JOHNSON: Yes hi, good afternoon. Thank  
19 you so much.

20 My name is Donna Maria Coles Johnson. I'm the  
21 founder of the Indie Business Network an  
22 entrepreneur training company, founded in 2000 to  
23 represent and assist artisan makers of consumer  
24 products such as soaps, cosmetics, perfumes, and so  
25 forth.

1           In our quarter century of serving we have  
2           observed the robust and tremendous growth of our  
3           thousands of members nationwide who now serve  
4           consumers who are overall thrilled with the fact  
5           that they now have so many choices when it comes to  
6           their personal care products.

7           Our members are committed to making and selling  
8           safe cosmetics, and they pride themselves on doing  
9           so. Our constituents and members are very small  
10          businesses. Some may call them micro-businesses and  
11          the vast majority of them are women owned. Many of  
12          them are minority owned businesses, and many of them  
13          are also family-owned businesses using their vendors  
14          to even train their children in the ways of business  
15          and entrepreneurship.

16          They support their local communities by selling  
17          their products at pop-up shops, small retail stores  
18          and spas, farmers markets and more. Many of them  
19          run their businesses from their homes until they're  
20          grown enough to lease a space in their local areas.

21          I have several examples that I'd like to share  
22          just briefly. Many of these companies have been  
23          members of the Indie Business Network for over 10  
24          years. One, for example, started a small business  
25          in her home, grew to sell her products on Etsy.com,

1           then to her own website, and now owns four retail  
2           stores in the state of New Jersey.

3           Another one, also is in New Jersey, started her  
4           small business in her home and is now training other  
5           people to own and manage their own businesses and  
6           also sells her products, private label, to a  
7           nationwide hotel chain.

8           A minority own business in Baltimore whose  
9           spouse has recently joined her business also sells  
10          her products on a website and also private label to  
11          a hospital chain, she sells her shampoos and her  
12          conditioner products.

13          So this is just a small sampling of what some  
14          of our members are doing. So to get to some of the  
15          points that you raise for comment requests, I'd like  
16          to address flexibility, simplicity, and economics.

17          In order to thrive, small and microbusinesses  
18          require flexibility. It is so critical that the FDA  
19          consider an actual need for regulation before  
20          implementation of any rule that embrace actual  
21          accommodations due to manpower, cost, paperwork, and  
22          space constraints, that are unique to small and home  
23          based businesses.

24          Simplicity is also important in the sense that  
25          there be ample time for small companies to

1 understand and implement new requirements.

2 In addition, economic considerations must be  
3 consistently and adequately and practically  
4 considered as any new regulations are considered for  
5 implementation.

6 Thank you so much for the opportunity to share  
7 with you today. I look forward to continuing to  
8 work together to craft regulations that promote and  
9 support both safe products and the continued robust  
10 growth of the small businesses that are the very  
11 engine of the U.S. economy.

12 MS. CRISTINZIO: Thank you so much, Donna.

13 Our next speaker is speaker number 51, Michael  
14 Pfeiffer from Pfeiffer Consulting, GmbH.

15 MR. PFEIFFER: Yeah, hello. Can you hear me.

16 MS. CRISTINZIO: Yes.

17 MR. PFEIFFER: Okay. Yes hello. Good day,  
18 ladies and gentlemen. Thank you to FDA for the  
19 organization of this very informative event and for  
20 the opportunity to speak on the important topic of  
21 GMP for cosmetics, and ISO 22716.

22 My name is Michael Pfeiffer and I'm the  
23 founder, owner, and managing director of five  
24 consulting in Germany and prior consulting LLC in  
25 the United States.

1           Since 1994 we have been supporting the customer  
2 industry in different areas, including GMPs for  
3 cosmetics, and we have been supporting U.S.  
4 companies in the implementation of the EU  
5 requirements for now 13 years, with ISO 22716  
6 playing a central role. Now the focus on the  
7 implementation of the GMP ISO 22716. Back in 1994 I  
8 had the privilege of being one of the pioneers among  
9 cosmetic's GMP auditors in Europe.

10           Today, based on our extensive experience of now  
11 29 years of cosmetic GMPs, which includes more than  
12 8000 GMP audits and hundreds of implementation of  
13 standards worldwide. I can recommend the ISO 22716  
14 as valuable, proven and relevant tool with a clear  
15 conscience. Whether you're a small company or  
16 global player, this standard provides a flexibility  
17 and interpretation range for successful  
18 implementation in the companies.

19           Adopting this standard will make it easier for  
20 companies, especially small and mid to medium size  
21 companies, to operate on a global scale of applying  
22 a uniform standard.

23           Therefore, I propose daily implementation of  
24 ISO 22716 be included in the requirements of MoCRA.

25           I'm happy to be available for further

1 discussion on the topic of cosmetic GMPs.

2 Let's work together to -- harmonize and  
3 efficient regulatory landscape for the cosmetic  
4 industry.

5 Thank you very much. And have a nice and  
6 successful afternoon. Bye, bye from Germany.

7 MS. CRISTINZIO: Thank you so much, Michael.

8 Next is speaker number 52, Nozomi Brown Uqora,  
9 Inc., Nozomi. If you are with us, please raise your  
10 hand so we can unmute you.

11 Okay looks like Nozomi dropped off the list at  
12 the last minute. So I'm going to move on to our  
13 last speaker of the segment, Scarlett Perez Olea.  
14 Thank you. Scarlett, are you on the line with us?  
15 Can you please raise your hand.

16 Also, recognizing that we are running about 45  
17 minutes ahead of schedule, so I'm hoping that some  
18 of the people we missed earlier in the segment have  
19 joined.

20 Okay. Doesn't look like Scarlett is with us.  
21 So, as promised, I'm going to go back to the  
22 beginning of segment two, to speakers number 25  
23 and who were not present when I called on them the  
24 first time.

25 Just waiting for our AV team to move the slides

1 back. Perfect. Thank you so much.

2 First speaker I'm going to call on that was not  
3 present earlier is Steven Rosenfeld. Steven, are you on  
4 the line?

5 Okay, the next one I'm going to call on is  
6 Karen Marquez from Soap Products, Cosmetics. Not  
7 hearing anything from Karen.

8 Moving on to our next speaker, number 27,  
9 Stephanie Porter, from About Face by Stephanie Face.  
10 Not hearing anything from Stephanie.

11 Moving on to speaker number 28,  
12 Jamilah Rasheed. Shea by J. Are you on the line  
13 with us?

14 And given that we have a lot of time if you  
15 were in segment one and missed your chance to speak,  
16 you may also raise your hand and I will recognize  
17 you to speak at this time.

18 I'm going to move on to speaker, number 29,  
19 Khathu Phungo from the University of Northwest South  
20 Africa. Please raise your hand if you're up on the  
21 line.

22 Not hearing anything from Khathu.

23 I'm going to move on to number 30,  
24 Desiree Saputo. Desiree, are you on the line with  
25 us?

1           Okay. Moving on to speaker number 32,  
2           Jamshaid Bhatti. Many of these people calling from  
3           very far away. It might be just missing the time  
4           zone change.

5           All right. I'm going to move on to our next  
6           speaker who we missed out on earlier in the session.  
7           Number 34, Nan Qin from Natural Immunogenics and I  
8           believe Nan was on earlier. Nan, please raise your  
9           hand if you are on.

10          Okay. And I'm also hearing that Jamshaid  
11          number 32, might be on, great.

12          MR. BHATTI: Yes, yes. I'm here. Good morning  
13          to you all, how are you, hello --

14          MS. CRISTINZIO: Great. Please proceed. Thank  
15          you.

16          MR. BHATTI: Hello.

17          MS. CRISTINZIO: We can hear you, please  
18          proceed.

19          MR. BHATTI: Hello, the U.S. Food & Drug  
20          Administration experts and professionals from  
21          different characters of life saying to you good  
22          morning in the U.S., and goodnight here in Pakistan.

23          Thank you, Dayle, for giving me the opportunity  
24          to express my views here. You're handling this  
25          webinar as a moderator very smartly, and I much

1 appreciate it.

2 Well, I am Jamshaid Akbar Bhatti, CEO SK JAMAL  
3 Private Limited, Pakistan, feeling tremendous honors  
4 to be in the public meeting Good Manufacturing Practices  
5 for cosmetic products listening session Zoom webinar.

6 As we are all industry stakeholders already  
7 concerned to follow fully all good manufacturing  
8 practices for cosmetic products, but now we're  
9 facing new challenges like COVID, climate change,  
10 and other related issues, which really -- effect  
11 directly and more closely to our industry, people,  
12 environment, and areas. They are, of course,  
13 sensitive by nature and are great important. . .

14 MS. CRISTINZIO: Jamshaid, I think we lost you.

15 Are you still there?

16 I think we might have bad connection.

17 Just a reminder, our docket is open until  
18 July 3rd. So anyone who wishes to submit comments  
19 to the docket or missed their chance to speak as a  
20 speaker, we will definitely be accepting and  
21 considering your comments then.

22 Moving on to the next speaker who we missed out  
23 on in the second segment, number 35, Melissa Gomez.  
24 Melissa, are you on the line with us?

25 Okay. It doesn't appear she's with us.

1 I'm going to move on to our next speaker,  
2 number 30, sorry -- number 40. David Schmidt, who I  
3 know has a different screen name; listed as Robin.  
4 David, please raise your hand so we can recall you.

5 MR. SCHMIDT: Yes, can you hear me?

6 MS. CRISTINZIO: Yes, thank you.

7 MR. SCHMIDT: Okay, thank you.

8 My name is Dave Schmidt, and I'm executive  
9 director of AOAC International. AOAC promotes  
10 methods development, validation, and quality  
11 measurement in the analytical sciences. Established  
12 in 1884, AOAC today is renowned for its compendium  
13 of methods, official methods of analysis of AOAC,  
14 international.

15 AOAC reviews and approves methods that have  
16 undergone rigorous systematic scientific scrutiny to  
17 ensure that they are highly credible and defensible.

18 AOAC methods are referenced and used by  
19 industry, research organizations, testing  
20 laboratories, academic institutions and regulatory  
21 agencies, including the FDA.

22 Adherence to GMPs minimizes the risk of  
23 adulteration or misbranding of cosmetics. Good  
24 manufacturing practices must include following  
25 established methods for cosmetic products as they

1 are sampled and tested.

2 AOAC methods help ensure conformance with  
3 laboratory quality processes that prevent  
4 contamination, whether from hazardous microorganisms  
5 or chemical toxins. For decades AOAC has offered  
6 cosmetic methods as part of its official methods of  
7 analysis of AOAC international for use by cosmetic  
8 manufacturers and laboratories. For example, AOAC  
9 methods on the efficacy of preservation of non-eye  
10 area water missile cosmetic and toiletry  
11 formulations and gas chromatography for water and  
12 ethanol alcohol and cosmetics.

13 Other AOAC methods such as those related to  
14 heavy metals and PFAS may also impact cosmetics.

15 As FDA considers regulations to establish GMPs  
16 for facilities that manufacture or process cosmetic  
17 products, AOAC urges the agency to reference the  
18 usage of methods and technically equivalent  
19 standards in rule making and guidance documents.

20 Thank you for your time and consideration of  
21 these remarks.

22 MS. CRISTINZIO: Thank you so much, David and  
23 thanks for hanging with us through these technical  
24 issues. We're really glad we are able to recognize  
25 you to speak.

1           Our next speaker is number 47,  
2           Rafael De Oliveira. Rafael, are you with us?

3           Okay. I think I'm going to move on to number  
4           48, Hossam Mohammad, from Vision Perfumes and Incense  
5           Manufacturing. Hossam, if you're on the line,  
6           please raise your hand, so we can recognize you.

7           Okay. Moving on to speaker number 49,  
8           Robbie Walters from SoapEquipment.com. Doesn't  
9           appear Robbie is with us either.

10          Okay. We are going to keep moving on.

11          We have Nozomi Brown, number 52.

12          And the last speaker in this segment that we  
13          are going to try and recognize is  
14          Scarlett Perez Olea number 53. Scarlett, if you're  
15          with us, please raise your hand.

16          It looks like Nozomi is on. We have given you,  
17          we have unmuted your mike. Maybe you need to unmute  
18          yourself. Just giving Nozomi another few seconds to  
19          see if we can get their mike unmuted.

20          MS. BROWN: Hello.

21          MS. CRISTINZIO: Hi, we can hear you.

22          MS. BROWN: Hi, yeah. Sorry about that. I've  
23          actually canceled my comment, I'm sorry -- like it  
24          was only a couple of days before this meeting but,  
25          yeah, no comment from me at this time, I just wanted

1 to listening to everybody's input.

2 MS. CRISTINZIO: Okay. Thank you so much  
3 Nozomi for turning in today.

4 We are definitely running ahead schedule of  
5 schedule. We are 30 minutes ahead. I know there  
6 were a number of people who were not able to present  
7 during the first segment. I'm just going to give  
8 those who missed their opportunity to provide live  
9 public comments in the first and/or second segment  
10 to please raise your hand, so our AV team can  
11 recognize you and unmute your line.

12 We definitely want to give everyone opportunity  
13 to be recognized who signed up to speak.

14 I see you Jamshaid, do you want to complete  
15 your comments? You were only about halfway through.

16 MR. BHATTI: Yeah, of course. Thank you for  
17 giving me the opportunity again. I'm Jamshaid Akbar  
18 Bhatti from Pakistan. I was just extending the  
19 situation especially between the change -- COVID  
20 issues and climate change that we must be very  
21 specific and scientific -- clotting products is and  
22 the quality of the product, especially in the  
23 developing countries and in them and in all the  
24 specialist parties like FDA or other scientific  
25 research, recognize and certain avoided parties

1 linked together, so that we have regular sessions  
2 for offering counseling for good manufacturing  
3 practices for the industry and attacking them to  
4 follow strictly all these good practice  
5 manufacturing.

6 Thank you so much for your all and giving the  
7 opportunity there. Okay.

8 MS. CRISTINZIO: Thank you so much for your  
9 persevering through technical issues. We really  
10 appreciate you joining us today.

11 MR. BHATTI: It was really honor one for me --  
12 and team and all the respected colleagues from the  
13 world here. Thank you from Pakistan and we hope you  
14 have some regular sessions for our region here  
15 because you see that many complaints from Pakistan  
16 like to having some certification or constant or  
17 some sorry type of expert views, but they're facing  
18 some problems here, approaching the search mission  
19 and the FDA is providing wonderful forum for  
20 such inspections, guidelines and stations there and  
21 we were happy for being your active team industry  
22 member here for such type of regular adamant thank  
23 you so much, and I wish all the members here, all  
24 the speakers here a good time, good learning and  
25 goods session. Thank you so much.

1 MS. CRISTINZIO: Thank you so much Jamshaid.

2 It's really important part of our regulatory  
3 process to hear from our stakeholders and receive  
4 public comment.

5 I'm just going to pause one more moment just to  
6 see if there's anyone else who was in segment one or  
7 two that was not available to speak when I called on  
8 them.

9 Please raise your hand our AV team can  
10 recognize you. And while we wait for that to  
11 happen, I just want to remind everyone our docket is  
12 open for comments until July 3rd. The docket can be  
13 found at [www.regulations.gov](http://www.regulations.gov) and the docket number  
14 is FDA-2023-N as in Nancy -1466. And again, the  
15 docket is open until July 3rd for comment.

16 Not seeing anyone with their hand raised from  
17 segment one or two that signed up to speak. I think  
18 I'm going to conclude the first half of this  
19 listening session. Since we are so far ahead and I  
20 don't want to miss out on people who know that  
21 they're supposed to speak after our lunch break. I  
22 am going to take an extended break so that we stay  
23 on our projected schedule.

24 We're going to break until 1:15 p.m., and we  
25 will begin our next open public comment segment with

1 presentations that have slide decks.

2 Again, we'll begin again for the third segment  
3 at 1:15.

4 Hope everyone gets a little break and see you  
5 after lunch. Thank you.

6 (Off the record at 12:31 p.m.)

7 (On the record at 1:14 p.m.)

8 MS. CRISTINZIO: I want to remind everyone who  
9 has signed up to speak that I will show the slides  
10 so you can see where you are in order and if you are  
11 a speaker who is presenting a PowerPoint  
12 presentation we are the ones that control your slide  
13 deck, so you will need to prompt us to move the  
14 slide forward. And as I did in the beginning  
15 session and the first half of the session, if you  
16 miss your slot, I will come back to you at the end  
17 of the segment to see if I can recognize you to  
18 speak. We want to make sure that we get as many  
19 public speakers on the record as possible today.

20 So with that, I'm going to go to our third  
21 segment. This is open public comment presentations  
22 with slides. I'm going to ask you to, if you are on  
23 this list, to raise your hand when we are nearing  
24 you on the list so that our AV team can recognize  
25 you and unmute you.

1           First on deck, we have John Bailey from EAS  
2 Consulting Group.

3           MR. BAILEY: Can you hear me?

4           MS. CRISTINZIO: Yes.

5           MR. BAILEY: Thank you very much. Okay thank  
6 you. My name is John Bailey, and I'm currently  
7 consulting with EAS Consulting Group.

8           Next slide, please. Just my background, I've --  
9 had spent more than 30 years at The Food and Drug  
10 Administration, serving as the first director of The  
11 Office of Cosmetics and Colors when it was initially  
12 conformed. And then after that, the director of the  
13 Office of Applied Research and Safety Assessment.

14           After retiring from FDA I spent ten years at  
15 the Personal Care Products Council, first as  
16 director of Cosmetic Chemistry and then after that  
17 as senior vice president for science. And after  
18 retiring from PCPC, I've been working as an  
19 independent consultant, mostly helping small  
20 companies understand cosmetic regulations.

21           Next slide, please. Just to show a little bit  
22 about MoCRA this is a list of the elements, most of  
23 them and GMPs by regulation are going to be a big  
24 part of it. So, I'm very happy that you're having  
25 this listing session. It's important to understand

1 fully what that entails for the industry.

2 Next slide, please. And this, just for time  
3 orientation. The GMPs don't really kick in until  
4 about the beginning of 2026, but there has to be --  
5 there's a lot that has to happen between now and  
6 then for FDA to issue the regulations. So it's  
7 important to know where you are on the scheme of  
8 things as MoCRA continues to roll out.

9 Next slide, please. And I think it's really  
10 important to understand what exactly GMPs mean from  
11 the perspective of FDA and FDA is instructed by the  
12 law to establish a regulation that sets up the  
13 standards for good manufacturing practice. And it's  
14 really important to understand that this is intended  
15 to protect the public health and make sure cosmetics  
16 are not adulterated. This allows FDA to inspect  
17 records, there is a guidance or instruction to  
18 provide simplified GMPs and to hold this listening  
19 session. So I think that's a very good thing.

20 I'll just add here that GMP regulations are  
21 just that, they're regulations. Their  
22 interpretation of the law, and a GMP violation  
23 during inspection could cause your products to be  
24 adulterated. So it's really important to understand  
25 that.

1           Next slide, please. So what are the key  
2 characteristics of cosmetic GMPs. I think we've  
3 heard a lot of that in the presentations this  
4 morning. One size does not fit all products and  
5 companies. There are larger companies, some  
6 sophisticated, some not. Flexibility in this  
7 situation is really important. As we heard earlier,  
8 this is opportunity to achieve international  
9 alignment while advancing safety, product safety.

10           I think one thing that we haven't heard much  
11 about is the adoption or acceptance of third party  
12 auditing for cosmetics, I think that will help FDA  
13 and the industry a lot.

14           A reasonable ruler must be applied, in other  
15 words, cosmetics are not drugs or foods. They are  
16 in fact the safest products that are regulated by  
17 FDA, and that should be kept in mind. There are  
18 existing models that can be considered, there's no  
19 need to reinvent the wheel.

20           Next slide, please.

21           MS. CRISTINZIO: And just reminding you. You  
22 reached your three-minute limit, John. Wrap up --

23           MR. BAILEY: I'm sorry, there are three  
24 guidances that ISO 22716 that you've heard about.

25           Next slide -- and I'll go very quickly here.

1 We do -- okay, I -- I highly recommend that ISO  
2 22716 be adopted. FDA inspectors will have to be  
3 trained to understand cosmetic GMPs. I don't think  
4 there are very many in the field. And FDA should  
5 accept third party inspection certified auditors and  
6 implementation will be a learning experience for  
7 everyone. So sorry, I went over. Thank you very  
8 much for the opportunity speak.

9 MS. CRISTINZIO: Thank you so much John. Not a  
10 problem. Please make sure to submit your written  
11 comments to the docket.

12 MR. BAILEY: Yes, thank you.

13 MS. CRISTINZIO: Thank you.

14 Next speaker, number 55, we have Christopher  
15 Ho, from Loreal. Christopher, if you're on the  
16 line, can you please raise your hand so or AV team  
17 can prompt you to unmute?

18 MR. HO: Hello. Can you hear me?

19 MS. CRISTINZIO: Yes, we can.

20 MR. HO: Excellent. Thank you, so good  
21 afternoon. And thank you for the opportunity to  
22 speak and to give input on this very important  
23 topic.

24 My name is Christopher Ho. I work for Loreal  
25 and I'm a member of PCPC quality assurance committee.

1           However, today I'll be speaking on behalf of PCPC  
2           quality assurance committee, the GMP working group,  
3           and specifically, regarding sufficient, flexibility  
4           within the upcoming GMP regulations.

5           To frame the talking points, I'll be taking  
6           into consideration that consumers are indifferent  
7           about the facility type, size or scope of the  
8           business. Consumers really expect and demand safe  
9           cosmetic products at all times. So from the GMP  
10          working groups point of view, the recommendation is  
11          that consumer and product safety should be  
12          paramount, and therefore GMP rules should be the  
13          same regardless of the facility type, size or scope  
14          of the business.

15          Should there be any consideration for  
16          flexibility, it should be based on a holistic risk  
17          based approach with appropriate mitigation plans,  
18          taken into account that the inherent risk of the  
19          product types. So, for example, whether it's a  
20          micro sensitive product or not and the intended use  
21          of the product?

22          Possible areas for consideration could be the  
23          usage. Next slide, please. Possible areas of  
24          consideration could be the usage of digital and  
25          paper records as long as it can be demonstrated that

1           they are equivalent.

2           Second consideration could be for sampling and  
3           testing frequency so it could be based on historical  
4           data or possibly capability studies to help  
5           determine the frequency and having control measures  
6           in place to avoid adulteration, which is key.

7           A third consideration could be for water  
8           quality. So, for example, the use of drinkable  
9           water source has determined by a regulatory  
10          authority that meets minimum world health  
11          organization requirements.

12          The fourth and final consideration is the  
13          possibility of using existing infrastructure and  
14          equipment. So, for example, not having to have  
15          separate areas for all the activities or having to  
16          completely redesigned infrastructure, but instead  
17          focus on mitigation of the risk itself.

18          In summary, GMP rules should be the same for  
19          all regardless of the facility type, size or scope  
20          of the business. However, should flexibility be  
21          considered, it should be based on the inherent risk  
22          of the product type and the final intended use of  
23          the product. Thank you.

24          MS. CRISTINZIO: Thank you so much.

25          Our next speaker, number 56 is, Don Ye from

1 Estee Lauder.

2 MR. YE: Hi, Dayle, can you hear me?

3 MS. CRISTINZIO: Yes.

4 MR. YE: Okay. Can we go to the next slide,  
5 please. I just have one slide for talking point.

6 Okay, thank you.

7 I greatly appreciate the opportunity to comment  
8 on the future state of the U.S. cosmetics GMP.

9 My name is Don Ye from Estee Lauder Companies,  
10 and I'm speaking today as an industry representative  
11 from the GMP working group.

12 In the absence of the regulated U.S. cosmetic  
13 GMP standard, the cosmetic industry has been utilizing  
14 A variety of GMP tools, available both domestically  
15 and internationally.

16 Based on an industry member survey the  
17 ISO 22716:2007, good manufacturing practices and  
18 ANSI 4553 good manufacturing practices for cosmetics  
19 U.S. are most utilized. Both standards have the  
20 same core quality systems and they vary in part due  
21 to the updates to keep current.

22 What existing standards, ISO and ANSI provide  
23 an opportunity for faster and more efficient  
24 adoption -- by companies, experience, education and  
25 expertise is readily available due to the maturity

1 of the standards, that's facilitating implementation  
2 and compliance. As demonstrated through an industry  
3 survey, many companies already have systems in place  
4 and are certified for ISO or ANSI. With ISO and ANSI  
5 certificates, the companies are able to sustain  
6 business continuity, both internationally and  
7 domestically.

8 Both ISO and ANSI are accredited and  
9 recognized. ISO 22716 is accepted internationally  
10 by both regulatory bodies and industry, and ISO does  
11 provide an opportunity for harmonization. With an  
12 existing standard, FDA may consider a regulatory  
13 scheme similar to that implemented for food with the  
14 Voluntary Qualified Importer Program, VQIP. For  
15 cosmetics, the food model would need revision to  
16 reflect the lower inherent public health risk level  
17 of cosmetics. As in VQIP, the model of FDA  
18 accredited third party certification program could  
19 be utilized for the cosmetics program.

20 The third-party certification could also  
21 provide an opportunity for an enforcement scheme  
22 that is flexible to support both the forecast  
23 inspection and risk based schedule.

24 With FDA accreditation, there's also an  
25 opportunity for FDA cosmetic certificate which the

1 industry has been requesting for the purpose of  
2 global registration opportunities.

3 An alternative to the existing standard is a GMP  
4 model consisting of high-level principal based GMP  
5 regulations, utilizing public forms and guidance  
6 documents to propagate more specific requirements  
7 and involving expectations, similar to in line with  
8 CGMPs, however the potential uniqueness of this  
9 model is likely to implicate additional layers of  
10 education, training, implementation to what most  
11 companies already have.

12 With all new regulations there are intended and  
13 unintended consequences. The use of GMP standard  
14 will be the least burdensome in most cases, however,  
15 even with existing cosmetic standard, there are  
16 unintended impacts due to enforcement activities and  
17 cost, such a certification.

18 Recognizing the new paragon for cosmetic  
19 regulation, industry has a preference for balance  
20 and challenges and opportunities with foremost  
21 intention for consumer safety and quality. Thank  
22 you.

23 MS. CRISTINZIO: Thank you so much. Don.

24 Our next presenter is Tim Parrent from Mary Kay.

25 MR. PARRENT: Thank you, and hello. My name is

1 Tom Parrent, I lead the corporate quality function  
2 at Mary Kay. We're responsible for global governance  
3 and compliance, supplier quality management and  
4 culture quality. I also serve as an industry SME on  
5 the NSF joint committee on GMPs for cosmetics, which  
6 developed ANSI 455-3 and I'm a member of the  
7 ISO 22716 technical advisory group. I also serve as  
8 a vice chair of personal care products council  
9 quality assurance committee.

10 On behalf of Mary Kay and the cosmetic and  
11 personal care industry, I'm pleased to provide the  
12 following comments.

13 Next slide. Mary Kay is committed to providing  
14 safe quality products for independent consultants  
15 and their customers. Every year we spend millions  
16 of dollars and conduct hundreds of thousands of  
17 tests including clinical studies with independent  
18 dermatologists, ophthalmologists, and other medical  
19 experts, to ensure product safety, quality and  
20 performance.

21 However, having a safe and effective form is only  
22 part of the equation. Mary Kay supports good  
23 manufacturing practices for cosmetics. We believe  
24 all cosmetic manufacturers should follow GMPs to  
25 assist in manufacturing high quality products

1 expected by consumers and minimize any risk to  
2 public health based on manufacturing.

3 We also recognize the benefits of engagement  
4 and collaboration, offer assistance to work with FDA  
5 to develop GMPs for cosmetics. Using a current standard  
6 as a framework for FDA GMP regulations would provide  
7 a faster and more efficient approach for adoption of  
8 cosmetic GMPs. These standards themselves are  
9 published resources, such as training and consulting  
10 that are accessible to help with implementation, but  
11 maybe the biggest benefit of using a recognized  
12 standard, it would allow cosmetic GMPs to evolve  
13 and remain current without having to update through  
14 rulemaking as these standards are open at regular  
15 intervals for review and updates.

16 Using ANSI 455-3, or ISO 22716 would be a  
17 practical approach to consider for implementing  
18 cosmetic GMPs. Neither standard is perfect, but  
19 both provide a solid framework for cosmetic GMPs.

20 Educate and collaborate before you regulate is  
21 a preferred way to implement cosmetic GMPs. In the  
22 educate before you regulate approach similar FDA  
23 tactical implementing FSMA is a good example to how to  
24 engage industry with educational tools before  
25 regulating. A collaborate before you initiate

1 approach like FDA is doing as they're  
2 developing standard quality metrics, and quality  
3 management training programs are good examples of  
4 collaboration between the agency and the industry  
5 and have been beneficial to both parties.

6 PCPC members have also benefited from the  
7 collaboration with FDA during PCPC annual GMP  
8 workshops which are tailored specifically for  
9 industry covering topics such as data integrity,  
10 method verification to investigations and inspection  
11 readiness.

12 Speaking of inspections, inspections should be  
13 based on risk, including inspection history and  
14 inspection outcomes. Inspection products should be  
15 given to sites never audited or sites with  
16 unfavorable inspection outcomes.

17 In closing, we welcome updates -- to engage with  
18 FDA and cosmetic GMPs and provide feedback on any  
19 standards or approaches under consideration.

20 Once a decision is made we request FDA  
21 identify the standard or alternative approach to  
22 stakeholders as soon as possible.

23 Thank you for the opportunity to speak and  
24 listening to this comment.

25 MS. CRISTINZIO: Thank you so much, Tim.

1           Next we have Geoff Waby from Obelis.

2           MR. WABY: Hello.

3           MS. CRISTINZIO: Hi Geoff.

4           MR. WABY: Hello -- can I start from the next  
5 slide, please. Yeah, oh, sorry. Go on back one  
6 slide, please. I'm sorry. That's it, that's the  
7 one.

8           Hello. So, good afternoon, Dayle. So my name  
9 is Geoff Waby, and thank you to Dr. Bumpus and  
10 Dr. Katz for this opportunity.

11          Could you go onto the next slide now please.

12          So Obelis is 35--years old, it's based in  
13 Brussels, Belgium and focuses on enabling companies  
14 around the world to comply with cosmetics  
15 regulations in key markets, including the European  
16 Union, the UK, Switzerland and now the U.S.

17          Obelis co-founded the European responsible  
18 person association and is an active participant on  
19 European commission working groups on cosmetic  
20 regulations.

21          Next slide, please. The FDA asked for comments  
22 on existing practical international standards, as  
23 we've heard ISO 22716 is the most widely accepted  
24 standard. It was created by an international  
25 working group. To maintain their ISO certification,

1 manufacturers are inspected regularly. A third of  
2 cosmetics on sale in the U.S. are imported. GMP  
3 compliance needs to be actively inspected across the  
4 world for comprehensive U.S. consumer protection.

5 As for flexibility to cover companies of  
6 different size and scope, the existing FDA drug  
7 model is good. Consumers deserve the same level of  
8 protection for all products regardless of the size  
9 or location of the company that made them.

10 Drug GMP regulations are the same for all  
11 companies. To differentiate between small and large  
12 facilities, more detail is provided either by  
13 guidance or by applying simple practical factors.  
14 One very basic example, records have to be complete,  
15 accurate, traceable to specific batches of product.  
16 How you do that depends on whether you used paper or  
17 computers.

18 The FDA will need to build a cosmetics  
19 inspection arm. To avoid imposing undue economic  
20 hardship, if the GMP regulations are unique to the  
21 U.S., inspections may be focused more heavily on  
22 domestic manufacturers, putting them at competitive  
23 disadvantage as they spend to get compliant, while  
24 importers are left relatively uninspected.

25 Next slide, please. The time to comply depends

1 on the choice of GMP regulations. If the FDA aligns  
2 with ISO 22716, many companies are certified today.  
3 The FDA may want to review the inspection reports by  
4 the relevant accreditation body for those sites and  
5 we'll have to decide how to address certification  
6 inspections after the FDA regulations are finalized.

7 So adoption of ISO does raise many questions,  
8 but it may be a more economically and practical way to  
9 protect U.S. consumers versus deploying FDA  
10 inspectors globally to inspect against the U.S.  
11 only GMP regulation.

12 Next slide, please. The Food Safety  
13 Modernization Act was a good example of FDA  
14 combining with industry academia to create training  
15 on the new regulations. And I note that the  
16 training will be for newly created FDA inspectors as  
17 well as cosmetics manufacturers across the world.

18 The first compliance cycle should concentrate  
19 on understanding the requirements and having a plan.  
20 Using a risk assessment process, both product  
21 category and the site history. For example, in OTC  
22 drug inspections should be used to set compliance  
23 priorities between the sites.

24 Thank you once again for this opportunity to  
25 speak. Thank you.

1 MS. CRISTINZIO: Thank you so much, Geoff. You  
2 were right at three minutes.

3 MR. WABY: Thank you.

4 MS. CRISTINZIO: Next presenter is Caroline  
5 Bassoni from Cosmed Association.

6 MS. BASSONI: Yeah. Can you hear me?

7 MS. CRISTINZIO: Yes.

8 MS. BASSONI: So good afternoon everyone. My  
9 name is Caroline Bassoni. I'm the regulatory affairs  
10 director of Cosmed.

11 Okay, move to the next one.

12 Cosmed is a French trade association created in  
13 Tutislama [phonetic] with more than one thousand  
14 members mainly small, and medium size cosmetic  
15 companies.

16 Cosmed is deeply engaged in the European  
17 development of the regulatory framework, especially  
18 through our representation as SME United acting as a  
19 direct tech headquarter in the cosmetic working  
20 groups of the European Commission.

21 Okay, move to the next one. So as we got to  
22 GMP for cosmetics, which we advocate as best in class  
23 model for ISO 22716.

24 So first we standout is already recognized and  
25 implemented as the official one under a number of

1 regulations including in Europe and the cosmetic  
2 product regulation. But also in many international  
3 countries such as Canada, Brazil, Japan, Israel  
4 and -- and much more. And as well as that is  
5 officially endorsed by ICCR. So here such -- among  
6 international standard -- on top would also  
7 facilitate international trade with a common  
8 framework.

9 And, finally, it would simplify the magnus of  
10 quality in companies with only one standard to  
11 apply.

12 Can move to the next one.

13 So in Europe this ISO standard has a longer  
14 history of practice for cosmetics, has existed since  
15 2007 and included in the cosmetic product regulation  
16 since 2009. This system has proven to be effective  
17 and to end in every step of production and at all  
18 levels of supply chain and leading to better quality  
19 products. It also supports the management of  
20 in-market quality issues such as deviation,  
21 complaints, and recalls. Those are key benefits  
22 that fits to all product types and all company  
23 sizes and complexities.

24 And finally, it is important to note that ISO 22716  
25 is not only super quality principles, but also

1 contributes to company's competitiveness.

2 Next one please.

3 So finally, we want to share our European  
4 experience with cosmetic SMEs. So, yes, clearly  
5 ISO 22716 implementation is possible and it can be  
6 successful for SMEs. However, specific consideration  
7 and support needs to be provided to them. Key  
8 element has needs for more transition time to allow  
9 them to put in place proper GMP processes. They  
10 would need, as well, education with -- another  
11 essential aspect is support. To note as well that  
12 most SMEs are not used to inspection, and would need  
13 to dedicate its support to get prepared to phase  
14 them in.

15 So in conclusion, cosmetic support ISO 22716  
16 has relevant model for GMP for cosmetic products.

17 And we want to thank again FDA for their  
18 opportunity to contribute to this public  
19 observation today.

20 MS. CRISTINZIO: Great, thank you so much,  
21 Caroline.

22 Our next speaker, number 60 Alexandra Kowcz  
23 from the Personal Care Products Council.

24 MS. KOWCZ: Thanks, Dayle.

25 And I'd like to start with the next slide

1 please. Next one.

2 Good afternoon. My name is Alex Kowcz, and I'm  
3 currently the chief scientist of the Personal Care  
4 Products Council. PCPC is one of the most  
5 well-established trade organizations in Washington,  
6 D.C. founded in 1894. Our member companies consist  
7 of small, medium, and large size entities that  
8 manufacture, distribute, and supply the vast  
9 majority of cosmetics and personal care products in  
10 the United States.

11 Our companies are global and are committed to  
12 providing safe, innovative products that enhance the  
13 quality of life for all of us. PCPC and our member  
14 companies are pleased to offer our support to work  
15 with the FDA to develop good manufacturing practices  
16 for cosmetic products.

17 Through the work of the association's quality  
18 committee over the past 40 years we have published  
19 industry best practices for GMPs, called the quality  
20 assurance guidelines, and stand ready to assist the  
21 FDA with the development of cosmetic, GMP  
22 regulations.

23 For the successful implementation of cosmetic  
24 GMPs, one of our key messages is to recommend that  
25 the agency consider a collaborate, educate,

1 regulated approach, before enforcing cosmetic GMPs.  
2 To that end, we offer the following remarks in  
3 response to the topics.

4 Next. As you've heard from previous speakers,  
5 two cosmetic GMP standards to consider are ISO 22716  
6 and ANSI 4553.

7 It is noteworthy that the ISO standard has  
8 broad international acceptance, as you've heard  
9 today, and has been adopted by numerous countries,  
10 which in effect, promotes the global marketing of  
11 cosmetic products.

12 Incorporating a recognized standard into FDA GMP  
13 regulations would be less burdensome and offer the  
14 following key benefits. Adoption of an existing  
15 standard will allow caused GMPs to evolve without  
16 having to update GMPs through rulemaking. Training  
17 is already available. Many companies have systems  
18 in place to adhere to this. An alternative to the  
19 adoption of an existing standard would be to have  
20 high level principal based GMP regulations, more  
21 specific requirements and involving expectations  
22 could be propagated through public forms and  
23 guidance documents to reflect current GMPs.

24 Next. Regarding the topic of flexibility  
25 within GMPs. The requirement for consumer safety

1 and product quality should be the same irrespective  
2 of facility type and size. Consumers don't care  
3 where a product is made. They do care about the  
4 quality of the product.

5 In our opinion, size does not matter. All  
6 cosmetic manufacturer should follow GMPs to assist  
7 in manufacturing high quality products expected by  
8 the consumers and to minimize any risk to public  
9 health.

10 Consumer safety and product quality should be  
11 the goal for all sites. However, GMPs should also be  
12 flexible and allow for the consideration of risk  
13 based on the product type and manufacturing process  
14 and controls.

15 The assessment of risk should be holistic and  
16 consider the production facility, the equipment, the  
17 processes, specifications, the testing, product  
18 formulation and intended use.

19 To allow for flexibility with implementing  
20 GMPs, consideration should be given to the usage of  
21 existing infrastructure and equipment, the usage of  
22 digital and paper records, where they are  
23 equivalent. Appropriate sampling and testing  
24 frequency, appropriate water source quality.

25 Next. Regarding the topic of simplified GMP

1 requirements. GMP should be the same for all  
2 businesses since final cosmetic products to  
3 consumers should meet the same safety and quality  
4 requirements.

5 All businesses making cosmetic products should  
6 have established procedures for ensuring GMPs are  
7 followed, including appropriate water quality with  
8 regard to the type of product.

9 Simplified approaches can be implied to assure  
10 GMPs. For example, allowances should be built in  
11 for size and various organizational structure to  
12 cover the quality responsibilities where the number  
13 of employees is limited. Sufficient time should  
14 also be given for businesses to develop systems and  
15 comply with requirements.

16 Next.

17 MS. CRISTINZIO: Actually, Alex overtime can  
18 you please wrap up.

19 MS. KOWCZ: Sure. In response to the topic of  
20 appropriate as I stated before, the collaborate,  
21 educate, regulated approach is the best framework.  
22 We encourage collaboration with industry to better  
23 understand the range of capabilities within our  
24 sector. And then proposed that there should be an  
25 educational year while the regulations are rolled

1 out industry wide.

2 Thank you very much for this opportunity and  
3 for listening to our important feedback.

4 MS. CRISTINZIO: Thank you so much Alex.

5 MS.KOWCZ: Thanks, Dayle.

6 MR. CRISTINZIO: And our next speaker is  
7 Iain Moore from the European Federation for Cosmetic  
8 Ingredients.

9 MR. MOORE: Good afternoon. I hope you can  
10 hear me.

11 MS. CRISTINZIO: Yes, we can.

12 MR. MOORE: Yes. Thank you very much, indeed  
13 for the opportunity to speak. I did send in some  
14 slides, and I'm not seeing those, but yes they're  
15 there now, thank you.

16 Next slide, please. My name is Iain Moore and  
17 I'm the chair of the GMP committee working group for  
18 EFfCI the Europe Federation for Cosmetic  
19 Ingredients, and we represent over 140 industry  
20 members across Europe with six national associations  
21 and 17 organizations indirect membership. And  
22 we've -- engaged globally with cosmetic trade  
23 associations around the world, including colleagues  
24 from PCPC and cosmetics Europe who've spoken  
25 previously today and also - CAFCI in China. And we

1 also host and deliver the EFfCI GMP certification  
2 program for cosmetic ingredients, which has got more  
3 than 250 suppliers of cosmetic ingredient suppliers  
4 registered with that certification process,  
5 including 38 in the United States.

6 Our job here is very much to ensure the safety  
7 of cosmetic ingredients and thereby the safety of  
8 cosmetics to ensure consumer safety.

9 Next slide, please. In terms of our requests  
10 to the FDA, it's really to ensure that the cosmetic  
11 ingredients are not included within the scope of the  
12 GMP. The fundamental here that we've learned is the  
13 cosmetic ingredients are made by chemical synthesis,  
14 and so they have different threats to consumer  
15 safety than those in cosmetic manufacture and the  
16 detailed rules of GMP for cosmetics are not  
17 suitable to control those threats posed by cosmetic  
18 ingredients.

19 There's one reason why we developed the EFfCI GMP  
20 certification scheme for cosmetic ingredients.  
21 Because in Europe, as we've heard, they wanted a GMP  
22 for cosmetics some time ago, and cosmetic ingredients  
23 were previously included in scope, and that was  
24 going to cause a lot of complications for cosmetic  
25 ingredient manufacturers. So that's why I -- I request

1 is to keep the GMP for cosmetics just to cosmetics  
2 and not to cosmetic ingredients.

3 Next slide, please. The other factor is,  
4 again, this kind of crossover with drug product  
5 manufacturing. There's a lot of discussion about  
6 this, at what point does it a cosmetic become a  
7 cosmetic? At what point does a cosmetic ingredient  
8 stop being a cosmetic ingredient, and we would  
9 advocate that there's allowance that if a material  
10 is made and supplied as a cosmetic ingredient, even  
11 if itself is a mixture of cosmetic ingredients, that  
12 it's still a cosmetic ingredient. It's not some  
13 sort of intermediate cosmetic and therefore subject  
14 to FDA rules on cosmetic and cosmetic GMPs.

15 The key thing here is to try and keep things  
16 simple and to do a risk-based approach that others  
17 have advocated to ensure consumer safety. So this,  
18 again, is -- is covered in scope with the EFfCI GMP  
19 certification program and that we can make blends or  
20 mixtures of cosmetic ingredients which we can supply  
21 to cosmetic manufacturers to facilitate the  
22 manufacture and provide that with a high degree of  
23 assurance and quality.

24 So thank you very much indeed, for the  
25 opportunity to speak with you today and hope the

1 rest of the day goes well. Thank you.

2 MS. CRISTINZIO: Thank you so much Iain for  
3 joining us from Belgium.

4 Our next speaker, number 62 is, Brandi Reinbold  
5 from NSF International.

6 MS. REINBOLD: Good afternoon Dayle, can you  
7 hear me?

8 MS. CRISTINZIO: Yes, we can.

9 MS. REINBOLD: Great. So, I am Brandi Reinbold  
10 commenting on behalf of NSF International. As a  
11 public health not for profit with a mission to  
12 protect human health, NSF has more than 75 years of  
13 experience developing an American national standards  
14 and I appreciate the opportunity to discuss  
15 NSF ANSI 455-3, which is the American National  
16 Standard for cosmetics GMPs.

17 Next slide please. ANSI 455-3 was developed in  
18 2018 in partnership with the GRA a consortium of  
19 retailers and manufacturers to address the need to  
20 comply with ISO 22716 international standard  
21 globally and with FDA GMP guidance domestically.  
22 The result is an ANSI credited standard that  
23 includes both the ISO 22716 and FDA guidance within  
24 its scope. And unlike ISO it provides a platform  
25 for national participation and control.

1           Standards designated as American national  
2 standards follow ANSI essential requirements for due  
3 process, including openness, balance, and consensus.

4           Changes via the ANSI process, ensure one  
5 interest does not overpower others and changes are  
6 more quickly inactive compared to regulation as new  
7 public health threats identified or practices  
8 advanced or become absolute.

9           The standard includes a guidance document to  
10 convey details on typical GMP compliance in a  
11 flexible way to accommodate a variety of  
12 manufacturer processes and situations. It also  
13 includes a section on audit practices to be used by  
14 certification bodies who can certify against the GMP  
15 requirements.

16           Next slide, please. There is a long history of  
17 use of consensus standards and related conformity  
18 assessment activities by federal agencies.

19           The benefits include being more cost effective  
20 in time than developing a government unique  
21 standard, enabling the agency to take advantage of  
22 the expertise of the private sector, and aligning  
23 regulation with industry best practices.

24           An accredited third-party certification can also  
25 be leveraged to enable regulators to make risk-based

1 enforcement decisions with limited resources.

2 The benefits to the regulators are also  
3 benefits to the regulated parties. Additional  
4 benefits to the regulated parties include the  
5 ongoing opportunity to participate in the standard  
6 setting process, and perhaps the most important  
7 benefit of the practice is the furtherance of public  
8 interest by the effect of improving the GMPs  
9 over time.

10 A major limitation is the legal requirement to  
11 include a version. It is burdensome for the FDA to  
12 revise this reference. Due to the continuous  
13 management practices of NSF as a standard writing  
14 body, NSF and ANSI 455-3 is the only public standard  
15 which can still easily be modified to meet any  
16 rulemaking criteria prior to the compliance  
17 deadline.

18 NSF ANSI 455-3 is the existing GMP standard  
19 with the greatest utility to maximize benefits and  
20 minimize limitations of such a reference. It has  
21 the versatile and national control needed to meet  
22 current and future needs of U.S. consumers,  
23 manufacturers of all sizes and regulators,  
24 domestically and globally.

25 Thank you for this opportunity to provide

1           comments.

2           MS. CRISTINZIO: Thank you so much, Brandi.

3           Our final speaker presenting slides today is  
4 Matteo Zanotti Russo from Angel Consulting.

5           MR. RUSSO: Yes. Could hear me?

6           MS. CRISTINZIO: Yes.

7           MR. RUSSO: Yes, good afternoon. My name is  
8 Zanotti Russo -- but well, thank you for giving the  
9 opportunity to speak, to tell you about my  
10 experience, to share with you all my -- my  
11 consideration about GMP.

12           Well, I'm CEO of the Angel Consulting, we  
13 are our company and bold and regulation and  
14 compliance. We are a subsidiary as -- Europe and UK  
15 and the United States with the aim to help the  
16 international level about the cosmetic revelation.

17           So I lead different teams of experts in my  
18 company. Some of them are involved - in GMPs and  
19 others safety assessment, and then in there so  
20 basically, we have a long experience even from our  
21 European presence in three main pillars that are  
22 introduced with MoCRA.

23           One of these is GMPs, well, GMPs I heard about  
24 From most of the other speakers that the proposal,  
25 the most reasonable proposal is to start from

1 ISO 22716, I agree with this.

2 So, please next slide. I basically agree  
3 with the idea of the approach based on  
4 ISO 22716.

5 Please, the next slide. The lid can move,  
6 okay. But -- well another expert before told  
7 something I read that we don't need to reinvent the  
8 wheel. It's true, but ISO 22716 was invented kind  
9 of 16 years ago. So I wonder if the --  
10 the chance to improve. And then I see two main  
11 issues can be improved. And then shortly pick one  
12 is the link between good manufacturing practices  
13 and safety assessment and safety substantiation.  
14 Because in most cases they are not linked --

15 Please, the next slide. They are not well  
16 linked and -- sorry --

17 Next slide, please okay. Because we're not  
18 talk fact practice or a tool to replicate as the  
19 control that the safety assessors approved in the  
20 ideal products into the real life.

21 Next slide, please. And then an example and  
22 which the control of the specific batch can in part  
23 into the safety assessment, and then there is an  
24 interaction.

25 Next slide again. There is an interaction, and

1           then this is a purchase, and then I  
2           suggest to move it to improve the GMP. And then the  
3           last issue and in my opinion, is missing and can be  
4           improved.

5           The next slide, please. Is concerning the risk  
6           assessment, risk analysis is missing. So I  
7           don't consider what can happen. So the -- count  
8           ISO 22716 this is good, but that nothing about what  
9           is the consequences if there's something wrong that  
10          is coming in other kind of ISO like 3485 or HCCP or  
11          IF8PC.

12          So I suggest basically -- sir, ISO 22716 is  
13          good starting point because it was developed  
14          16-years ago. We have a lot of experience that can  
15          be available for improving and then has to be a  
16          starting point to improve. I suggest to move in  
17          this direction.

18          Thank you so much for your attention.

19          MS. CRISTINZIO: Thank you, so much, Matteo.

20          We're now going to move to the next portion of  
21          our presentations. These are oral comments without  
22          slide ducks that are three minutes each. Just  
23          waiting for our next slide. There we go.

24          Our first presenter in this segment is  
25          Sophie Chen from Magnolia Cosmetics Co. We have

1 Sophie on the line, if you're on the line, please  
2 raise your hand. Doesn't it look like Sophie is  
3 here.

4 As I have done in previous segments, I'll come  
5 back after the end and see if we can capture anyone  
6 who wasn't available when I called on them.

7 Moving on to the next person, 65, is  
8 David Manley from Plexus Worldwide okay. Not  
9 hearing anything from David Manley.

10 Going to move on. I've been told that our next  
11 presenter, Prerna is not presenting due to a  
12 scheduling conflict.

13 So I'm moving on to number 67. I'm going to  
14 unfortunately pronounce this name wrong, but I'm  
15 going to say Mr. Yontei, if you're on the line from  
16 Nigeria, we'd love to hear from you. You're here,  
17 please raise your hand so our AV team can unmute  
18 you.

19 Okay. Moving on to number 68, we have Thiago  
20 Garaveli from Brazil. Thiago if you're on the line,  
21 please raise your hand.

22 Okay. I'm moving on to our next person on the  
23 list, number 69, Tatiana Guzman Zapata.

24 Recognizing it's difficult for some of our  
25 international participants with time changes and

1 such. I believe that's probably why we're having so  
2 many absences.

3 I'm going to move on to number 70. We have  
4 speaker 70, who is Maria Isabel Herrera from Syam  
5 Cosmetics in Colombia.

6 Okay. Not hearing from Maria.

7 Going to move on to speaker number 71,  
8 Noemi Rodriguez Barrera, also from Colombia. Please  
9 raise your hand and let us know you're here.

10 I'm going to move on to speaker number 72. The  
11 name I'm also not going to try to pronounce because  
12 it won't -- it won't be good, Mr. Mekkaoui from  
13 Morocco are you on the line?

14 Okay I'm going to move on to speaker number 73,  
15 Aline Oliveira. Aline, are you on the line with us  
16 today?

17 Apologies if I'm mispronouncing these names.

18 I think I'm going to move on to speaker  
19 number 74. We have Carolina Dias from Honma  
20 Industria Cosmetica in Brazil. You're on the line,  
21 please raise your hand so our AV team can help you  
22 unmute. Not hearing anything from Carolina.

23 Moving on to speaker number 75, Mariane Tavares  
24 Fagundes from Masterline do Brazil.

25 And just to reminder as we wait to see if any

1 of our presenters are raised their hands. Anyone on  
2 this presentation or in the public can submit  
3 comments to our docket. So if you're not able to  
4 speak today we still love to hear from you.

5 Not hearing from Mariane our speaker number 75.

6 I'm going to move on to speaker number 76,  
7 Raphael Alvis, Unibell Sac, Peru.

8 Okay, not hearing from Raphael.

9 Moving on to speaker number 77, Nelsy Ospino  
10 from Colombia. Yes. If you're here, please raise  
11 your hand so we can unmute you.

12 Okay, and moving on to our last speaker of this  
13 segment, number 78, Charmain Bosch from Production &  
14 R&D from South Africa. I believe Chairman is on the  
15 line and we have prompted you to unmute, if you'd  
16 like to speak, we have time for you. Charmain, we'd  
17 love to hear from you if you can unmute yourself.

18 Okay as promised I'm going to go back to the  
19 beginning of this segment without slides just to  
20 pull up the names one more time to see if anyone who  
21 is listed is on the line and would like to present  
22 starting at number 64, Sophie Chen. And if any of  
23 you are here, please raise your hands our AV team  
24 can unmute you.

25 David Manley, this whole -- this whole list

1 here was not available.

2 Prerna, Yontei, Thiago, Tatiana, Maria, Noemi,  
3 Mekkaoui, Aline please let us know if you're  
4 available.

5 And going to the next slide for the rest of the  
6 segment through number 76 or 78, actually.

7 Carolina, Mariane, Raphael, Nelsy and Char  
8 main, if any of you are available to speak, we'd  
9 love to hear from you.

10 Okay I believe that brings us to the end of  
11 this segment. We are again, very much ahead of  
12 schedule because we had so many presenters not show  
13 up.

14 I am going to decline the break that we have  
15 scheduled, that we're originally going to schedule  
16 at 2:30 to 2:35 since we still have a lot of time  
17 left and want to be mindful of our -- our FDA  
18 principals time and everyone's time on the line.

19 I'm going to proceed to the next segment of  
20 open pop public comment.

21 We proceed to speaker number 79 on our list,  
22 Soad Alhasan from Turkey. Soad if you're on the  
23 line, we'd love to hear from you.

24 Moving to our next speaker. We have Megan Cox  
25 from Jeanie Supply. Megan please raise your hand so

1 we can unmute you.

2 MS. COX: Hello. Can you hear me?

3 MS. CRISTINZIO: Yes, we can.

4 MS. COX: Okay. Thank you so much. In this  
5 session we've heard from many large manufacturers  
6 who are urging the FDA to stick with third party  
7 certifications they already have and apply the same  
8 rule to all companies across the board. But I'd  
9 like to offer a different perspective.

10 My name is Megan Cox, and I'm the president and  
11 founder of Genie Supply the beauty lab for  
12 entrepreneurs.

13 We opened our lab in 2018 when we recognize  
14 that the Indy -- beauty segment was growing rapidly  
15 but the domestic market lacked the manufacturing  
16 infrastructure to support small batch beauty  
17 manufacturing.

18 After interviewing dozens of beauty founders,  
19 we realized that due mostly to a lack of options, these  
20 brands were mostly manufacturing their products in  
21 their own kitchens. As a small batch manufacturer  
22 are large batches are what other manufacturers might  
23 consider a pilot run, the founders we support are  
24 90% women and over 50% people of color. We believe  
25 that the work we do in providing a safe, clean and

1 reliable space to bring underrepresented group's  
2 ideas to market is extremely important for both  
3 diversified and innovation in the marketplace.  
4 Without safe spaces like ours innovation may  
5 continue on, but it will happen in much less safe  
6 environments for consumers.

7 We can all agree that cosmetic safety  
8 regulations are long overdue overall. But  
9 today I want to urge more careful consideration of  
10 the burden that these new regulations could impose  
11 on small batch manufacturers like ourselves. While  
12 we are voluntarily FDA registered and currently  
13 follow GMPs as drafted by the FDA in 2013, mandating  
14 a third-party audit or continuous third party  
15 audits would cause undue financial burden. We would  
16 gladly undergo audits conducted by the FDA  
17 themselves if the fees were waived or assessed on a  
18 sliding scale. According to the SBA a small  
19 business is one with revenue between one and \$40M.  
20 The exemption proposed in MoCRA identifies a small  
21 business as one with \$1M or less in revenue, which  
22 in 2023 is much too small.

23 Manufacturing is a low margin industry. A  
24 small manufacturer like ourselves need to  
25 manufacture at least an extra \$300,000 of cosmetics

1 per year, just a break even on the ISO auditing  
2 fees.

3 One million dollars in revenue for beauty brand  
4 is much different than \$1M in revenue for contractor  
5 manufacturer, or 1M per year on revenue to a beauty  
6 brand can mean 750 to \$900,000 in gross profit and  
7 potentially a similar net income.

8 One million per year in revenue to a  
9 manufacturer can mean as little as 250,000 in gross  
10 profit, and potentially even a net negative income.

11 Manufacturers already work with low  
12 margins, and mandating third party ISO auditing will  
13 most certainly cause undue financial burden,  
14 significantly damping innovation.

15 I would urge the committee to reconsider the  
16 definition of a small business when it comes to  
17 contract manufacturers.

18 My recommendation is anywhere from five to ten million  
19 in annual average revenue, the point at which  
20 manufacturers become profitable and truly attractive  
21 for merger or acquisition opportunities, and at  
22 which they may have up to 1M in gross profit.  
23 Otherwise, I recommend looking at the volume produced  
24 per year, square footage of the facility or other  
25 indicators for additional petition exemption.

1           In conclusion, we are fully supportive of the  
2 proposed changes that will result in increased and  
3 consistent safety for end consumers. However, we  
4 want to urge careful consideration of the impact  
5 that these changes might have on both innovation and  
6 the manufacturing and the beauty space, particularly  
7 by historically underrepresented in an under funded  
8 group, and to create ample exemptions and  
9 flexibility to allow innovation to continue  
10 seamlessly.

11           For my final two cents mandating testing  
12 requirements to prove the safety of cosmetics,  
13 requiring testing submission or specifying recall  
14 standards will make a much larger impact with less  
15 financial burden across the board.

16           Thank you for the opportunity to provide  
17 comments today.

18           MS. CRISTINZIO: Thank you so much Megan.

19           And thank you to all of our speakers for their  
20 flexibility as we moved ahead since we are running  
21 ahead of schedule.

22           Next on our list, it's speaker number 81,  
23 Carrisa Lallatin from Adventures in Soap. Carrisa,  
24 if you're on the line, please raise your hand.  
25 Moving on to our next speaker. Speaker number 82,

1 Barbara Gant, of Gant Beauty of Holiness  
2 International.

3 MS. GANT: Hi, yes, this is Barbara. How are  
4 you?

5 MS. CRISTINZIO: Good, thank you for joining  
6 us.

7 MS. GANT: Yes. Thank you for having me. I  
8 just want to say thank you so much with small  
9 business. I'm situated here in Acworth, Georgia,  
10 and we like to say we're bringing holiness to the  
11 beauty industry.

12 We make body butters and body oils, and we are  
13 looking to expand internationally. We're excited  
14 about the opportunity to learn about the  
15 international standards that are being presented  
16 today, and we basically just wanted to introduce  
17 ourselves and say hello and let you guys know we're  
18 definitely taking notes and jotting down names so  
19 that we can hopefully reach out to connect in the  
20 future.

21 We can be reached at  
22 beautyofholinessinternational.com, all of that  
23 spelled out or  
24 bgantatbeautyofholinessinternational.com.

25 Thanks so much.

1 MS. CRISTINZIO: Thank you so much for joining  
2 us, Barbara.

3 Our next speaker, number 83, is Victor Almeida  
4 from Flora Brazil. Victor, if you're on the line  
5 with us, please raise your hand so we can unmute  
6 you. Not hearing from Victor.

7 I'm going to move on to speaker, number 84,  
8 Isabel Cristina. I'm going to butcher the last  
9 name, so I'm not going to try, but from Brazil.  
10 Isabel, are you here with us today? I'm not hearing  
11 from Isabel.

12 Moving on to our next speaker on the list,  
13 speaker number 85, Bhaskar Mandi from Sun  
14 Pharmaceuticals Industries in India.

15 And, again, I know we're running way ahead of  
16 schedule. So if you have missed your spot and  
17 you're joining us late, please raise your hand so we  
18 can find you and unmute you to speak. Not  
19 hearing from Bhaskar.

20 Going to move on to speaker number 86, Anusha  
21 from IM Pro Makeup in New York. Anusha, are you  
22 with us? It looks like we have a few people who  
23 have raised their hands but have different names.  
24 I'm going to -- I'm going to ask our AV team to  
25 maybe unmute the first one and see where we can, if

1 we can acknowledge, get them up and running.

2 Okay. I'm going to move on, but if you do want  
3 to speak and miss your spot. I will come back to  
4 you at the end of this segment.

5 And move onto speaker number 87,  
6 Katherine Montgomery from Forma Brands.

7 MS. MONTGOMERY: I can you hear me?

8 MS. CRISTINZIO: Yes.

9 MS. MONTGOMERY: Hi, thank you very much for  
10 the opportunity. My name is Katherine Montgomery.  
11 I'm the VP of regulatory and testing at Forma  
12 Brands. We are a brand based in the  
13 United States with operations in the U.S., Canada,  
14 EU, UK, Australia, and New Zealand. I am here today  
15 to reconfirm what Don had presented from the IBA  
16 association. Basically, we believe strongly that the  
17 FDA should base their next GMP compliance largely  
18 based on the ISO 22716. A significant portion of  
19 the U.S and international cosmetic manufacturers  
20 currently adhere much of the ISO 22716 and also to  
21 the FDA draft guidance, which was published in June  
22 of 2013.

23 I think it is important to understand that  
24 cosmetics have a long history of safe use in the U.S.  
25 and are generally considered a low-risk product and

1 so that it makes sense to use a GMP compliance  
2 standard that's already largely being used across  
3 the world. And as it has already been said by  
4 several other participants today, the IOS 22716 is  
5 recognized by the EU, UK, Canada, Australia, and  
6 many other major countries within the world and by  
7 continuing to adopt to the IOS 22716, it would allow  
8 better abilities to trade with these countries and  
9 to allow cosmetic companies large or small to get  
10 their goods in other locations.

11 That's all my comments for today. So thank you  
12 much.

13 MS. CRISTINZIO: Thank you so much, Katherine.

14 Moving on to our next speaker, number 87 or 88,  
15 Laurel Arrigona from Smith & Nephew in Texas. I  
16 think we might have --

17 Yeah, sorry.

18 MS. ZIMMERMAN: Hi, can you hear me?

19 MS. CRISTINZIO: I think we might have  
20 Jodi Zimmerman, is a substitute speaker  
21 for this comment, go right ahead.

22 MS. ZIMMERMAN: Yes, that is correct. Well  
23 hello and good afternoon and thank you so much for  
24 allowing me the opportunity to speak today.

25 My name is Jodi Zimmerman. I've been a

1 registered environmental health specialist for about  
2 13 years now. Today I am representing the  
3 Association of Food & Drug Officials and the AFDO  
4 Body Art Committee as a co-chair of the AFDO Body  
5 Art Committee. The Body Art Committee was formed in  
6 2016 to provide a means for discourse between  
7 regulator, state and federal and the regulated body  
8 art community.

9 AFDO was organized in 1896 with the goal of  
10 harmonizing regulation of consumer products. In  
11 1938 AFDO supported adoption of the modern FD&C Act,  
12 which includes the addition of cosmetics. AFDO has  
13 supported the adoption of GMPs for all classes of  
14 regulated products that promote safety following  
15 risk based scientific -- operated practices that are  
16 reasonable for the regulated industry to implement.  
17 AFDO supports adoption of cosmetic regulations  
18 closely aligned with ISO 22716 cosmetics, good  
19 manufacturing practices and guidelines.

20 AFDO has the following suggestions concerning  
21 cosmetic GMP regulations. Specify requirements to  
22 maintain safety substantiation data. It is  
23 recommended that FDA specify parameters around which  
24 safety substantiation data should be organized. For  
25 finished products AFDO suggests the following

1 information be used for safety substantiation.

2 1. Supplier suitability.

3 2. Ingredient safety.

4 3. Packaging safety.

5 And 4. Four processing safety.

6 For each category, safety should be defined in  
7 terms of microbiological, chemical/mineral and  
8 physical/particulate parameter. Based on these  
9 safety facts, acceptance criteria can then be  
10 defined and used to support GMPs to support GMPs  
11 that are incorporated by a firm. GMP should not be  
12 implemented without acceptance criteria.

13 AFDO suggests that the FDA establish through  
14 GMP rule making process the type of data required to  
15 establish acceptance criteria. Having such guidance  
16 will help create a level playing field for all  
17 manufacturers. Thank you.

18 MS. CRISTINZIO: Thank you so much.

19 Moving on to our next speaker number 89, Akram  
20 Shah from Amson Vaccine and Pharmaceutical in  
21 Pakistan, Akram Shah, if you're here, please raise  
22 your hand so that we can unmute you.

23 Okay. I'm going to move on to our next speaker  
24 number 90, Carlos Bisio from Fastforward Trading  
25 Company.

1           Okay. Moving on to our next speaker,  
2           number 91, Jocelyn Jang from SOPY in Korea.

3           And again, acknowledging we are very far ahead  
4           of schedule. So some of these folks might not have  
5           dialed in quite yet, and then I'm going to go to our  
6           last speaker on the list.

7           Number 92, Aline de Lima Silva from De Sirius  
8           Cosmeticos in Brazil.

9           Okay I'm going to acknowledge that we are -- we  
10          are running very far ahead of schedule, and I want  
11          to make sure we have a chance to hear from as many  
12          people as possible. So at this time, I'm going to  
13          take a brief break and resume again at 2:35 in hopes  
14          that we can catch some of those in the last segment  
15          who believed they were going to speak after 2:35  
16          this afternoon. So for now, we'll take a few minute  
17          break. We'll be back at 2:35. Thank you so much.

18                       (A short recess is taken.)

19          MS. CRISTINZIO: Good afternoon, and welcome  
20          back. I'm Dayle Cristinzio. I've been moderating  
21          today's session and as a reminder, this meeting is  
22          recorded. This meeting will also be transcribed and  
23          a transcript will be posted as soon as possible. A  
24          number of you have asked in the chat where that  
25          will be posted, and it will be on our

1           www.regulations.gov site.

2           For those of you who are just joining us, we  
3           are running way ahead of schedule and have gone  
4           through the entire list of speakers who have signed  
5           up today, but there are a number of people who  
6           missed their slots and I'd like to give everyone a  
7           chance, given that we are so far ahead, to be  
8           recognized and present. If you have signed up to  
9           speak and you missed your slot, please raise your  
10          hand.

11          I think Robbie Water or Walters was on earlier  
12          and suggested he misses his slot. We're happy to  
13          hear from you if you're still there. Great.  
14          Thanks.

15          MR. WALTERS: Hi, so I'm Robbie Walters. I am  
16          the owner of SoapEquipment.com. We make machinery  
17          and equipment for the handmade or small batch soap  
18          and cosmetic market.

19          We're the largest equipment supplier to this  
20          end of the market in the world. We sell to every  
21          country. We sell to all continents except  
22          Antarctica and every country not on the BIS  
23          sanctions list.

24          And one of the things that I wanted to bring  
25          up, we, you know, definitely welcome regulation and

1 standardization in this space, but there really are two  
2 market segments that I don't think have been kind of  
3 clearly enough defined. So the small batch and  
4 handmade manufacturers that to my typical  
5 customer has about \$100,000 in revenue. They're  
6 about 30,000 of those companies in the United  
7 States. There's a lot of them in you know, Africa,  
8 and the Middle East and the manufacturing methods  
9 that they're using to make their products are  
10 fundamentally different than what, you know, an  
11 Estee Lauder or Loreal would use. They're using  
12 natural oils, kind of traditional manufacturing  
13 processes in very small batches and, you know, as we  
14 know, with all of our customers, we've never had any  
15 safety or regulatory risks. So we do understand the  
16 need to, you know, standardize the regulation and  
17 make it, you know, easier for people to have clarity  
18 on what is going to be required of them. But out of  
19 all the manufacturers in the United States, the  
20 small batch manufacturers, we have designed seven of  
21 the ten largest factories. And of those factories,  
22 every single one of them would probably have to  
23 spend more on regulatory compliance than they  
24 actually have on physical machinery in their plant.

25 And, again, if you're you know, one of these

1 large publicly traded companies, this is not you  
2 know, going to affect you, but you can see the  
3 effect of this. If you were to walk into a Whole  
4 Foods or a Kroger or a Trader Joe's in the United  
5 States, you're going to see dozens, if not hundreds  
6 of -- of companies represented in those stores who  
7 are small local businesses. You know, a 100,000,  
8 500,000-1,000,000-2,000,000 in revenue. If you were  
9 to go into the same thing in Europe you -- you see a  
10 little bit, you know, less of that. And so there's  
11 a very strong, vibrant small manufacturer market in  
12 the United States that exists because, you know,  
13 they're making relatively safe products and it's  
14 easy to get in the industry and, you know, we supply  
15 them with equipment and I -- I would just caution, a  
16 you know very, you know, strict implementation of  
17 this on the small end of the market for reference of  
18 our, you know, tens of thousands of customers. We  
19 only have three customers who are larger than the  
20 census definition of a small business, that's \$40M  
21 in revenue. And for those customers, they are  
22 definitely going to have no problem complying with,  
23 you know, whatever regulations are put in place.

24 But on the smaller end, you're a \$100,000  
25 dollar revenue, \$500,000, 1M of revenue, if they

1       have to, you know, do have oil samples for five  
2       years. Oil tends to go rancid. Does that mean  
3       they're going to need to install refrigeration?

4             If they have to have, you know fairly, you  
5       know, complex reporting requirement. Most of these  
6       businesses do not have the institutional capability  
7       to do that, and they will get better over time.  
8       And, you know, this regulation and standardization  
9       will definitely give them a target to where they can  
10      improve that as they grow.

11            But if the sales thresholds are kept too  
12      low I -- I think it could really limit the growth of  
13      the market in the United States, Africa, and in The  
14      Middle East.

15            The soap and cosmetics market is much more  
16      competitive than it is in Europe because the  
17      barriers to enter are lower because you can get with  
18      a relatively safe product and you can fairly easily  
19      get it into a grocery store. And you just don't  
20      have too much of that in areas where it's very  
21      strictly regulated. And I think if you were to  
22      compare more strictly regulated areas to less  
23      strictly regulated areas you're not going to see a  
24      massive difference in safety or product recall.

25            So I -- I would just encourage the FDA to, you

1 know, look at the census definition of a small  
2 business, because at the very small end of the  
3 market, which, you know, hasn't been, you know, hasn't had as much  
4 speakers on this call. Very  
5 strict enforcement of this with strict testing,  
6 strict regulatory requirements, strict recordkeeping  
7 the -- they're just not going to be able to afford  
8 to do it. And most of my customers would really,  
9 really struggle with the implementation of this as  
10 written.

11 Again, my big customers who are making \$50-\$60M  
12 dollars a year, which is very few customers, they're  
13 going to have no issue at all doing this. And I --  
14 I think it'll be a great thing for them, but I -- I  
15 would encourage you know, following closer to the  
16 census definition of a small business and if you are  
17 going to put the threshold lower than that,  
18 potentially doing that over time so that the market  
19 will have time to adapt because most of my customers  
20 don't have you know, just don't have the capacity to  
21 do this right now. Again, they can get better at it  
22 going forward, but I would definitely encourage  
23 raising the revenue threshold, if that's it is at  
24 all possible and properly segment in between the  
25 publicly traded companies with hundreds and millions

1 of dollars in profit and, you know, the \$2M sales  
2 company that know, makes their product locally and  
3 just got into a Whole Foods because that's a lot of  
4 our customers, and they are really going to  
5 struggle to follow a strict implementation of this.  
6 So thanks.

7 MS. CRISTINZIO: Thank you so much Robbie and  
8 thanks for the flexibility to come on a little late.

9 Just acknowledging we are running ahead of  
10 schedule and asking our AV team to pull up the slide  
11 that would've started at number 79 for our 2:35  
12 segment again. We have a number of speakers from  
13 other countries, and I want to make sure we give a  
14 chance to everyone who signed up to speak and just  
15 putting up the names to acknowledge. If any of you  
16 are on the line and want to speak, please raise your  
17 hand so that our team can recognize you to speak.  
18 Just going to give everyone one more moment.

19 We had over 92 presenters signed up to speak  
20 today, and all of the presentations were really  
21 helpful, and I really appreciate everyone's  
22 flexibility as we are running ahead of schedule.

23 Okay. Hearing from no one in the audience that  
24 they have missed their opportunity to speak. I  
25 would like to wrap up today's session by turning the

1 program over to Dr. Linda Katz for closing remarks.

2 DR. KATZ: Thank you and I want to thank  
3 everyone again who presented today and for those who  
4 listened throughout the whole day today to the  
5 different presentations.

6 We appreciate your comments and remarks, and we  
7 look forward to hearing from all of you in the  
8 future.

9 As a reminder, as we have as on the slide,  
10 comments are due to the docket with a deadline of  
11 July 3, 2023, and if you have written  
12 comments to submit, please submit them to docket  
13 number FDA 2023-N- 1466.

14 Please follow all of the instructions for  
15 submitting comments described in the federal  
16 register notice. The comments should be submitted  
17 electronically on <https://www.regulations.gov> to the  
18 docket number again, FDA 2023-N-1466.

19 Written or paper submissions can be submitted  
20 as follows: To mail/hand delivery/career.

21 Dockets management staff HFA 305, Food and Drug  
22 Administration, 5630 Fisher's Lane room 1061,  
23 Rockville Maryland, 20852.

24 Next slide. In addition, there will be a  
25 transcript available. And the transcript of the

1 listening session will be posted at  
2 <https://www.regulations.gov> as soon as it is  
3 available.

4 In addition, some related  
5 resources are listed here to refer back to the  
6 federal register notice for the public meeting; the  
7 Modernization of Cosmetics Regulations Act of 2022  
8 and again, the draft guidance for industry cosmetic  
9 good manufacturing practices, which posted in  
10 June 2013.

11 If you have any additional questions, feel free  
12 to contact us at 240-402-1130, and that's the office  
13 of cosmetics and colors general number.

14 And emails with questions can also be sent to  
15 us at [MoCRAGMPmeeting@fda.hhs.gov](mailto:MoCRAGMPmeeting@fda.hhs.gov).

16 Next slide, and with that, we will adjourn  
17 today's meeting. And, again, I thank you for your  
18 participation. Goodbye.

19 (The following meeting concluded at 2:46 p.m.)  
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21  
22  
23  
24  
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## 1 CERTIFICATE OF REPORTER

2

3 STATE OF CONNECTICUT)

4 COUNTY OF HARTFORD)

5

6 I, JULIANNA BUSER, hereby certify that the  
7 foregoing proceedings were taken before me at the time  
8 and place therein designated, and that the foregoing  
9 pages, are a true and correct record of the foregoing  
10 proceedings.

11 I further certify that I am not a relative,  
12 employee, attorney or counsel of any of the parties nor  
13 am I a relative or employee of any of the parties'  
14 attorneys or counsel connected with the action, nor am I  
15 financially interested in the action.

16

17 DATED this 1ST day of June 2023

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JULIANNA BUSER

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