

Session 5 (PV): Future of Inspections

Joint US-FDA | MHRA-UK | Health Canada Good Clinical Practice & Pharmacovigilance Symposium
February 15, 2024 – 2:00 – 3:00 PM

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Remote Regulatory Assessments for FDA's Postmarketing Safety Compliance Programs

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Office of Scientific Investigations, Office of Compliance
CDER | US FDA

A Joint US-FDA | MHRA-UK | Health Canada Good Clinical Practice & Pharmacovigilance Compliance Workshop
February 15, 2024



Medicines & Healthcare products
Regulatory Agency



Health
Canada

Santé
Canada



Overview

FDA's experience with piloting the use of Remote Regulatory Assessments (RRAs) to inform inspection planning for Postmarketing Safety Programs

- Postmarketing Adverse Drug Experience (PADE) Compliance Program
- Risk Evaluation and Mitigation Strategies (REMS) Compliance Program



Overview

Lessons learned from pilot project and the future of RRAs

PADE Compliance Program

Compliance Program 7353.001: [Postmarketing Adverse Drug Experience Reporting Inspections](#)

- Foreign and domestic inspections
- Number of inspection assignments varies each fiscal year depending on available resources
- Routine surveillance or For-cause
- Available compliance actions: Untitled Letter, Warning Letter, Seizure, Injunction

Public website: [Postmarketing Adverse Event Reporting Compliance Program](#)

PADE Compliance Program: Scope



Application holders of NDA, ANDA, BLA and certain non-applicants named on product labels



Approved prescription drugs and therapeutic biologics, Marketed unapproved prescription drugs, and OTC monograph drugs



Inspection sites where PV activities are conducted or coordinated (corporate headquarters, US regulatory agent, US affiliate, etc.)



Assignments are issued by PVC team and conducted by ORA-BIMO investigators

Assessment of PV activities

- ✓ **Past** performance and data verification
- ✓ **Current** processes, written procedures, and electronic systems
- ✓ Processes and systems in place that may impact **future** activities and submissions

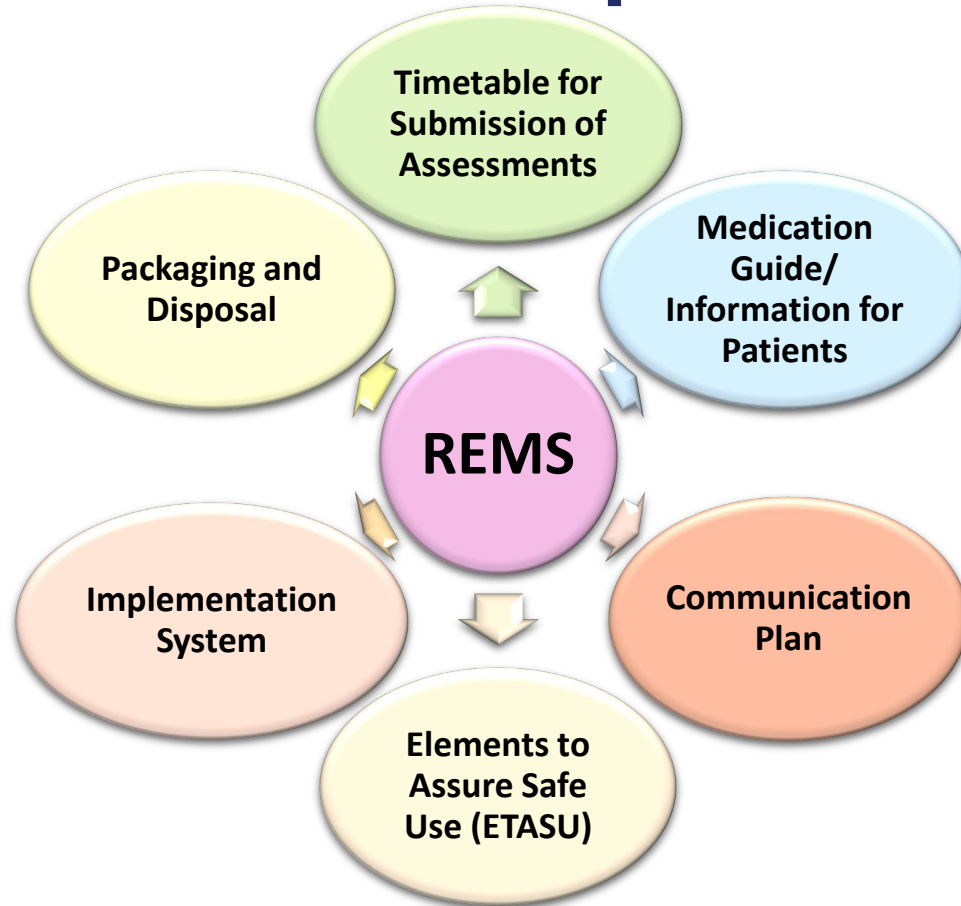
REMS Compliance Program

Compliance Program 7353.001c: [REMS Data Reporting Inspections](#)

- REMS are required if FDA determines it is necessary to ensure benefits of a drug outweigh risks
- REMS inspections monitor industry compliance and conduct risk assessments

Public website: [REMS Compliance Program](#)

REMS Components



RRA Background

During the COVID-19 pandemic, FDA determined that RRAs are a valuable tool to:

Draft Guidances for Industry (July 2022, October 2023)

Conduct oversight, mitigate risk, meet critical public health needs

Help maximize compliance with applicable FDA requirements

Provide information about deficient practices leading to regulatory actions, inspections, and future inspection planning

Use agency resources more efficiently

Expands use of RRAs beyond the COVID-19 pandemic

Describes how FDA intends RRAs to be incorporated consistently

Describes how RRAs help determine compliance with applicable FDA requirements, inform regulatory decisions and verify information

Possible RRA benefits

Helps advance FDA's public health mission and provide the robust oversight needed to protect patients and consumers

Allows FDA to remotely evaluate compliance

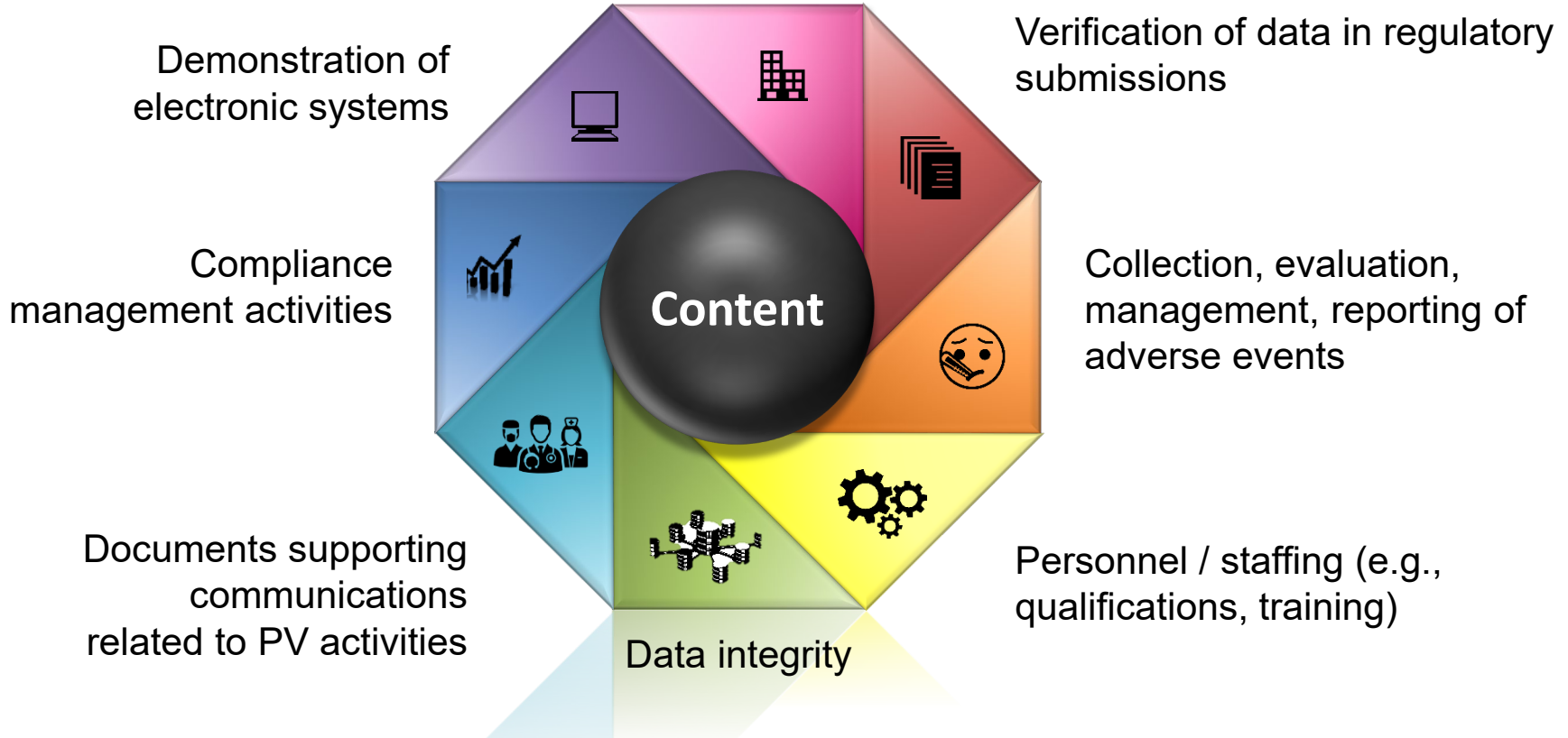
May identify issues that lead establishments to promptly make corrective actions, which may enhance preparedness for the next inspection

Efficient and effective use of inspectional resources

- RRA preceding an inspection could reduce and/or optimize inspection time
- RRA information may be incorporated into a risk-based inspection schedule

Remote Regulatory Assessments

Business operations



Alternate Compliance Tool- PADE/REMS RRA Pilot Background

What are RRAs?

- Examinations of an FDA-regulated establishment and/or its records, conducted entirely remotely, to evaluate compliance with applicable FDA requirements
- An additional regulatory tool that can be used in advance of or (RRAs are not inspections)
- RRA is an umbrella term (includes Remote Interactive Evaluations and Remote Record Reviews)

RRAs in the PADE / REMS Pilot

- Voluntary- an establishment can decline or withdraw their participation at any time
- Conducted to inform planning for PADE and REMS inspections
- Focused on requesting and reviewing records and documents similar to what FDA would request during an inspection

RRA Conclusions

- Information and documentation from the RRA may be used to determine:
 - Whether an establishment is in compliance with applicable laws and regulatory requirements
 - The priority and focus for subsequent inspection

Pilot Experience

Initiated in 2023-Q2 and is ongoing

Participation

- Voluntary participation
- Considered firm's willingness and ability to support RRA (e.g., technology, personnel)
 - Most firms contacted were willing and able to participate
- Required PADE and REMS Teams resources and planning

Conduct

1. PADE / REMS Team sent participating firms a request for documents related to the PADE / REMS compliance programs
2. Firms submitted documents to PADE / REMS Team via box.com
3. PADE / REMS Team reviewed information provided to inform risk-based inspection planning
4. PADE / REMS Team notified firms of RRA completion

Voluntary Feedback

Firms

- Positive experience
- Sufficient time to respond
- Technology was user-friendly
- Clear instructions and communications

PADE and REMS team reviewers

- Generally satisfied with quality of information received
- Helpful when submissions were organized, and each request addressed (even if there were no supporting documents)

Opportunities

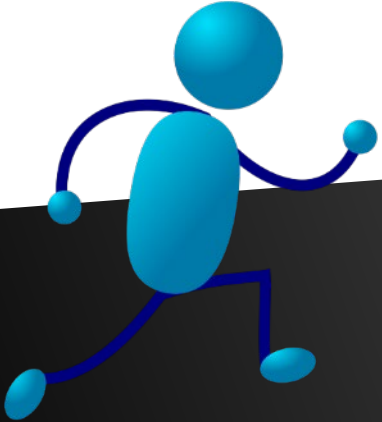
INNOVATE
*Additional
compliance
tool*

IMPACT
*Ability to
reach wider
range of
entities*

**STRATEGIC
PLANNING**
*Efficient use
of resources*

**GLOBAL
REACH**
*Collaborate
with foreign
regulators*

MODERNIZE
*Compliance
approaches
for emerging
technologies*



Resources

Compliance Programs

PADE 7353.001: [Postmarketing Adverse Drug Experience Inspections](#)

REMS 7353.001c: [REMS Data Reporting Inspections](#)

Public websites

[Postmarketing Adverse Event Reporting Compliance Program](#)

[REMS Compliance Program](#)

FDA Guidance Documents

Postmarketing Adverse Event Reporting for Medical Products and Dietary Supplements During a Pandemic (May 2020):

<https://www.fda.gov/media/72498/download>

Manufacturing, Supply Chain, and Drug and Biological Product Inspections During COVID-19 Public Health Emergency Questions and Answers (August 2020): <https://www.fda.gov/media/141312/download>

Remote Interactive Evaluations of Drug Manufacturing and Bioresearch Monitoring Facilities During the COVID-19 Public Health Emergency, Guidance for Industry (April 2021): <https://www.fda.gov/media/147582/download>

Conducting Remote Regulatory Assessments Questions and Answers (July 2022): <https://www.fda.gov/media/160173/download>

Remote Interactive Evaluations of Drug Manufacturing and Bioresearch Monitoring Facilities (October 2023): <https://www.fda.gov/media/173286/download>

Reports

Resiliency Roadmap for FDA Inspectional Oversight (May 2021): <https://www.fda.gov/media/148197/download>

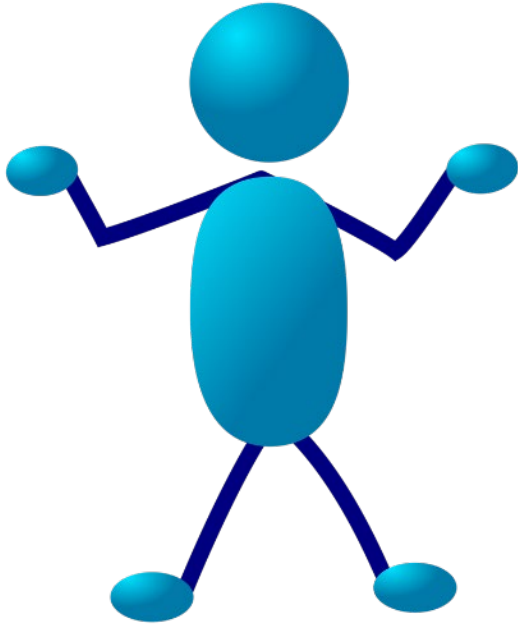


Closing Thoughts

Post market safety modernization efforts strengthen and streamline FDA's ability to monitor industry compliance and inform risk-based inspection planning.

We will continue evaluating the benefits, limitations, and utility of RRAs as a compliance tool in advance of planned PADE and REMS surveillance inspections.

Questions?



PADE Compliance Program:

cder-osi-ade@fda.hhs.gov

REMS Compliance Program:

cder-osi-remms@fda.hhs.gov

Acknowledgements

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Haley Seymour

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The Future of FDA PhV Inspections

Chrissy J. Cochran, PhD

Director

Office of Bioresearch Monitoring Operations

ORA | US FDA

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Overview

- **FDA BIMO Overview**
- **Application Holder Responsibilities**
- **Future of Inspections**



FDA BIMO Overview



Robert Califf, M.D. Commissioner of FDA

Center for
Biologics
Evaluation
and
Research

Center for
Drug
Evaluation
and
Research

Center for
Devices and
Radiological
Health

Center for
Food Safety
and Applied
Nutrition

Center for
Tobacco
Products

Center for
Veterinary
Medicine

Office of Regulatory Affairs



Associate Commissioner for Regulatory Affairs (ACRA)



Assistant Commissioner for Import Operations

Assistant Commissioner for Medical Products & Tobacco Operations



Acting Assistant Commissioner for Human & Animal Food Operations



Assistant Commissioner for Criminal Investigations

OBIMO



OBPO



OMDRHO



OPQO



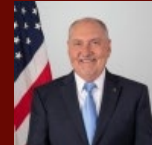
TOS



HAF-E



HAF-W



BIMO Program Objectives

- To protect the rights, safety, and welfare of human and animal research participants
- To ensure the quality, reliability, and integrity of data collected
- To maintain the integrity of the FDA review process by ensuring that FDA-regulated research is conducted in compliance with applicable regulations

Office of Bioresearch Monitoring Operations

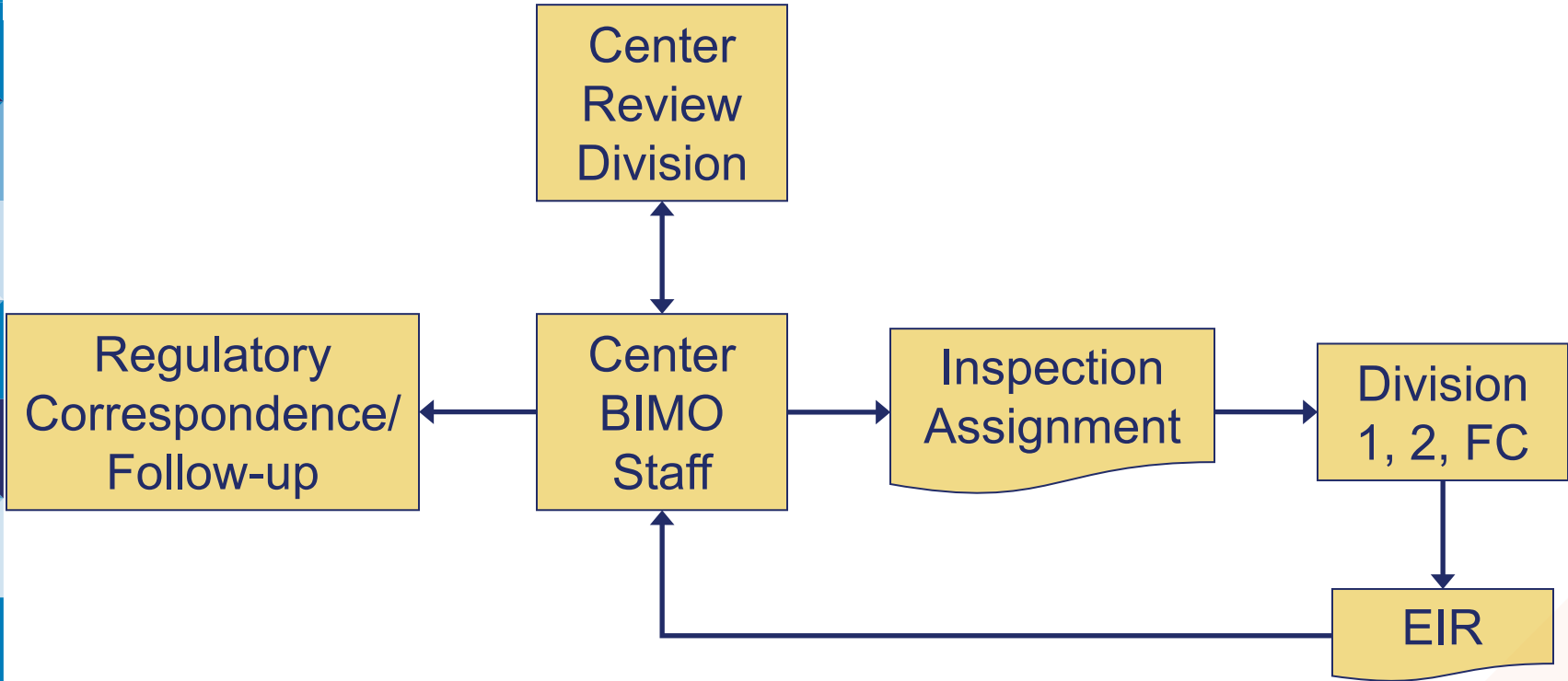


BIMO Program Divisions

- Division 1 (ATL, BLT, CIN, FLA, NOL, NWE, NWJ, NYK, PHI, SJJ)
- Division 2 (DAL, DEN, DET, KAN, CHI, LOS, MIN, SAN, SEA)
- FDA Current District Boundaries



Inspection Workflow



Contact Information

- Form FDA 483 response/correspondence
 - ORABIMOE.Correspondence@fda.hhs.gov (Division 1 - East)
 - ORABIMOW.Correspondence@fda.hhs.gov (Division 2 - West)
- Inspection issues
 - BIMO East (Div 1):
 - PDD Anne.Johnson@fda.hhs.gov
 - DIB Christine.Smith@fda.hhs.gov
 - BIMO West (Div 2):
 - PDD Eric.Pittman@fda.hhs.gov
 - DIB Audrey.Vigil@fda.hhs.gov
 - Foreign Inspections
 - SCSO Barbara.Wright@fda.hhs.gov
 - SCSO Jennifer.Adams@fda.hhs.gov

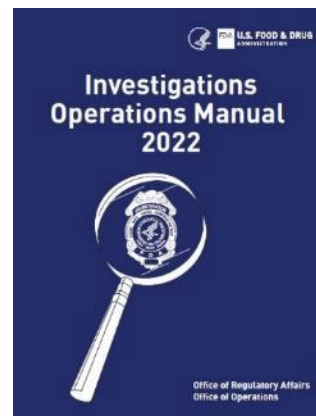


Recruitment and training

- Hiring
- Basic training
- Advanced training
- Resources
 - [IOM](#)
 - [PADE \(PhV\) CP](#)



PROGRAM 7353.001	
CHAPTER 53 – Postmarketing Surveillance and Epidemiology: Human Drug and Therapeutic Biological Products	
SUBJECT: POSTMARKETING ADVERSE DRUG EXPERIENCE (PADE) INSPECTIONS COMPLIANCE PROGRAM FOR HUMAN DRUG AND THERAPEUTIC BIOLOGICAL PRODUCTS	IMPLEMENTATION DATE: 10/18/2022
DATA REPORTING	
PRODUCT CODES	PRODUCT/ASSIGNMENT CODES
eNSpect does not require product codes for Postmarketing Adverse Drug Experience (PADE) reporting inspections	53001A Adv Drug Experience Rptg Regs Center Initiated



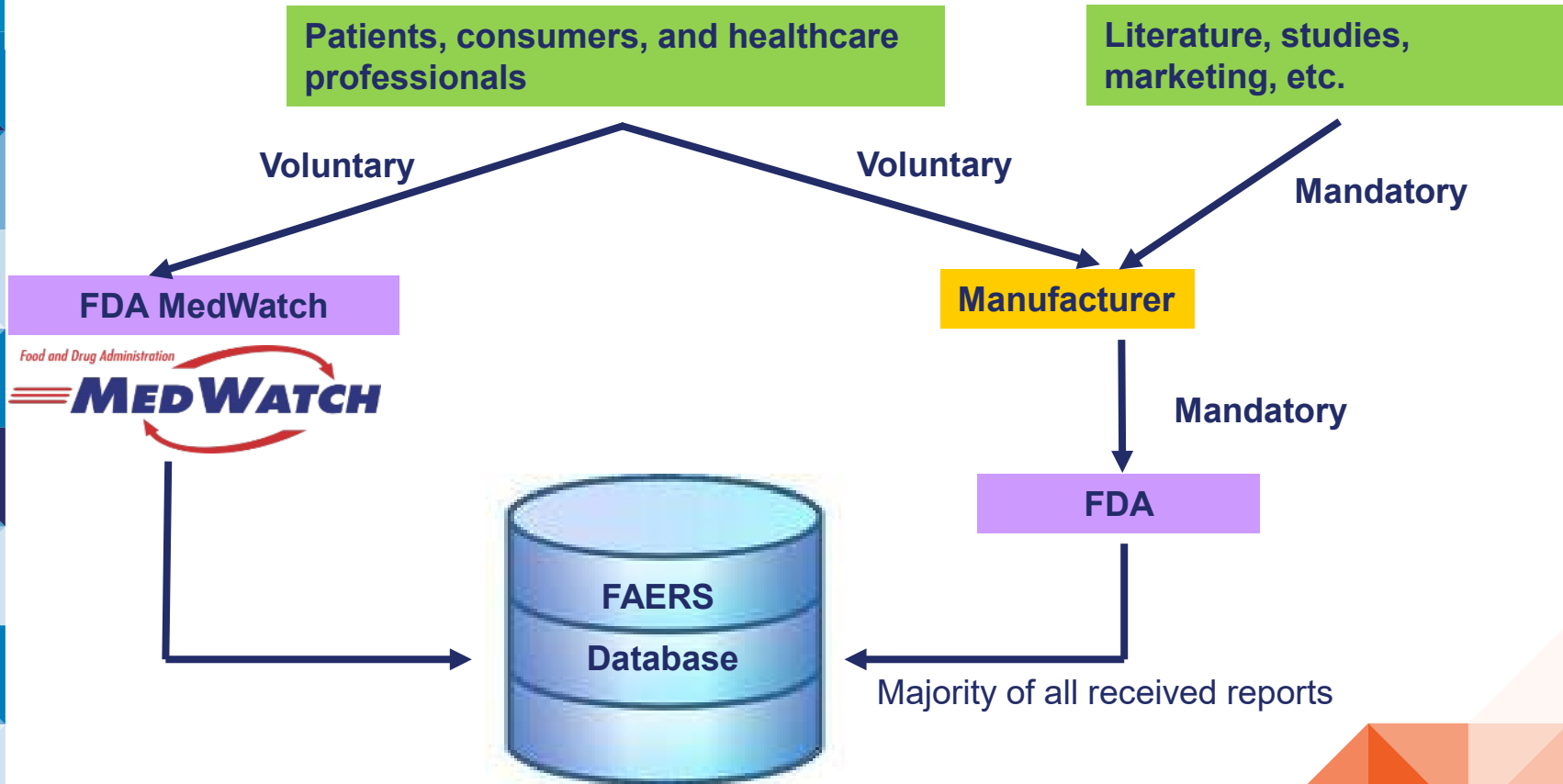


Application Holder Responsibilities

Application Holder Responsibilities

- Control and oversight
 - Written procedures
 - Access
 - Subcontractors
 - FDA investigators
- FDORA – must provide FDA with access to electronic systems

Reporting to FDA



Application Holder Responsibilities

- Safety reports must be in electronic format
 - [21 CFR 314.80](#)
 - [Electronic Submission of IND Safety Reports](#)
 - [Providing Submissions in Electronic Format](#)



Future of PhV Inspections



Future of Inspections

- RRA Pilot
- Inspection access
 - Electronic
 - Box.com
 - Teams
- Inspection readiness

Summary

- ORA works closely with CDER
- Application Holders are responsible for electronic ADE submissions
- Inspections are evolving



Questions?

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Director

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ORA | US FDA

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Artificial Intelligence (AI) in Pharmacovigilance (PV)

Robert Ball, MD, MPH, ScM

Deputy Director

Office of Surveillance and Epidemiology
Center for Drug Evaluation and Research

January 30, 2024

The opinions expressed in this lecture are those of the presenter, and do not necessarily represent the views of the US Food and Drug Administration or the US Government

Robert Ball is an author on US Patent 9,075,796, "Text mining for large medical text datasets and corresponding medical text classification using informative feature selection"

Outline



- What is “Artificial Intelligence (AI)”?
- How might AI apply to pharmacovigilance (PV)?
- A framework for readiness for AI in PV
- Regulatory and Consensus Development Activities for AI in PV
- Summary

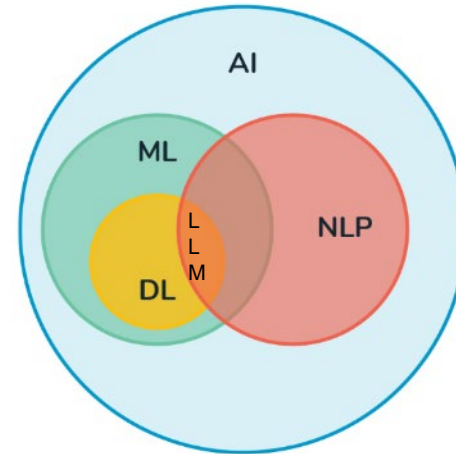
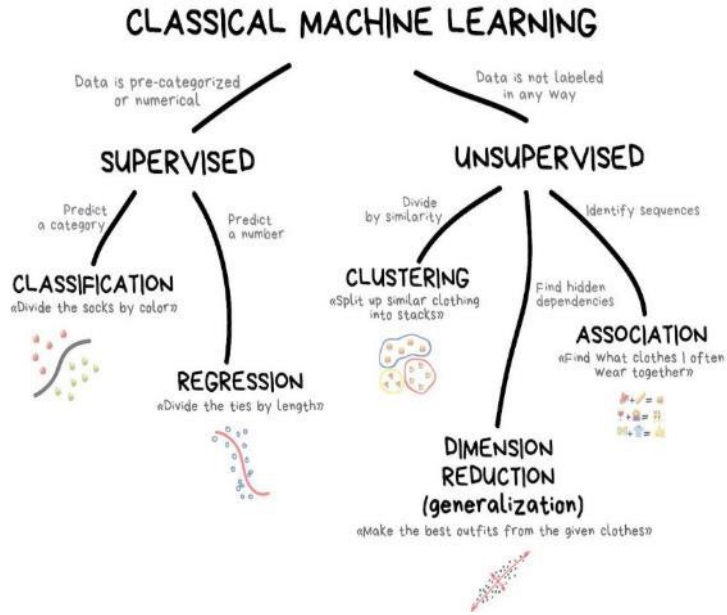
What is “AI”?

- “Artificial Intelligence has been broadly defined as the **science and engineering of making intelligent machines**, especially intelligent computer programs” (1)
- Many technologies have been placed under the “AI” umbrella
 - **machine learning (ML) and natural language processing (NLP)** are two of the most common being applied to ICSR processing and assessment
 - ML is defined as a “... technique that can be used to design and train software algorithms to learn from and act on data...” (2)
 - NLP is defined as “the application of computational techniques to the analysis and synthesis of natural language and speech” (3)



1. McCarthy, J. (2007). What Is Artificial Intelligence? Stanford University, Stanford, CA. Retrieved from <https://hai.stanford.edu/sites/default/files/2020-09/AI-Definitions-HAI.pdf>
 2. US FDA. Artificial Intelligence and Machine Learning (AI/ML) Software as a Medical Device Action Plan <https://www.fda.gov/medical-devices/software-medical-device-samd/artificial-intelligence-and-machine-learning-software-medical-device>. Accessed 20 Oct 2023.
 3. "Definition of natural language processing", Oxford University Press. Lexico.com. https://www.lexico.com/definition/natural_language_processing.

What is "AI"?



- Artificial intelligence
- Machine learning
- Language Processing
- Deep learning

Key Concepts about LLMs (>10B parameters)



- Pre-Training of the Foundation Model
 - The model learns to **predict the next word** in a sentence
 - Uses a massive corpus of internet text (100B-TBs)
 - 100s to 1000s of GPU cards for several months
 - Clearly not something that can be easily done
- Fine-Tuning of an LLM
 - Task specific datasets for [instruction tuning](#) or **human feedback** for [alignment tuning](#)
 - 1 to 10s of GPU cards for few days. SMEs for preparing the datasets or feedback; AI engineers for model fine-tuning
- Prompt engineering
 - In-context learning and Chain-of-Thought prompts
 - **SMEs and AI scientists** work together to **design and refine prompts** (including the examples for in-context learning)

An Explosion of Large Language Models (LLM) Presents Opportunities

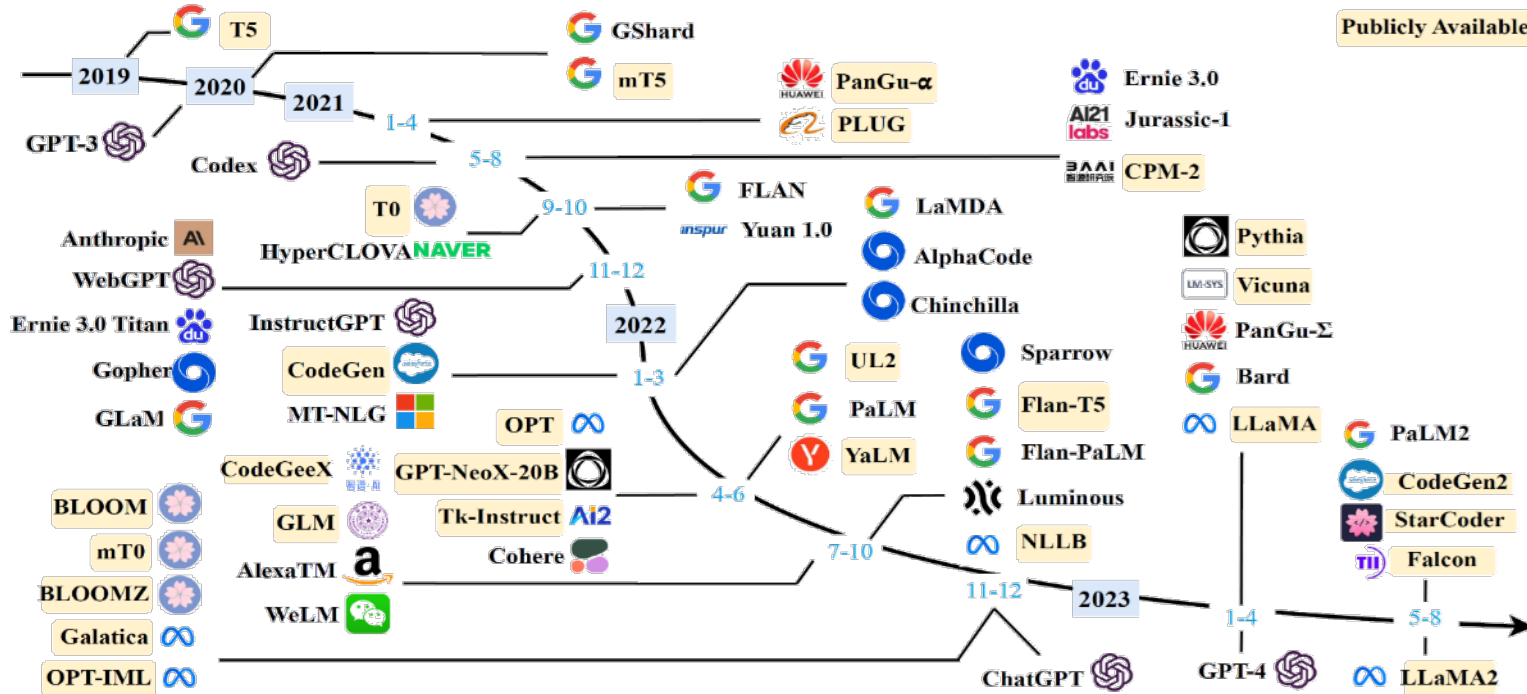


Fig. 2: A timeline of existing large language models (having a size larger than 10B) in recent years. The timeline was

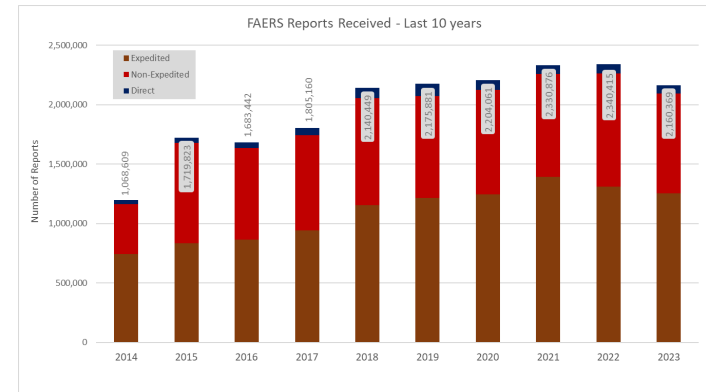
Zhao, et al. A Survey of Large Language Models (<http://arxiv.org/abs/2303.18223>)

Why focus on AI for ICSRs?



- ICSRs have a **long, proven track record** of identifying new safety issues and remain the source of important new safety information
- ICSRs will likely **continue to play an important role** as an early warning system of drug safety signals, especially for rare events
- **Increasing number and variety of data sources** to be assessed for safety information
 - a **growing volume of ICSRs** that are processed and assessed for safety signals
- Submission of ICSRs is required by regulators globally and **harmonization** of approaches improves efficiencies and promotes standardization

FDA Adverse Event Reporting System (FAERS)



ICSR Processing

- Case processing has been described as having four activities including **intake, evaluation, follow-up, and distribution**, with many subprocesses for each activity (4)
- Intake of cases includes **identification of the four minimum elements** of an ICSR
 - “an identifiable reporter, an identifiable patient, an adverse reaction, and a suspect product” (5)
 - ICSRs must also include all relevant information when such information is available
- Additional steps involve **determination of important regulatory categories** (6), e.g.
 - seriousness of the adverse event
 - expectedness - whether the adverse event is already in the prescribing information for the product
 - for adverse events from a study, likelihood of a causal association

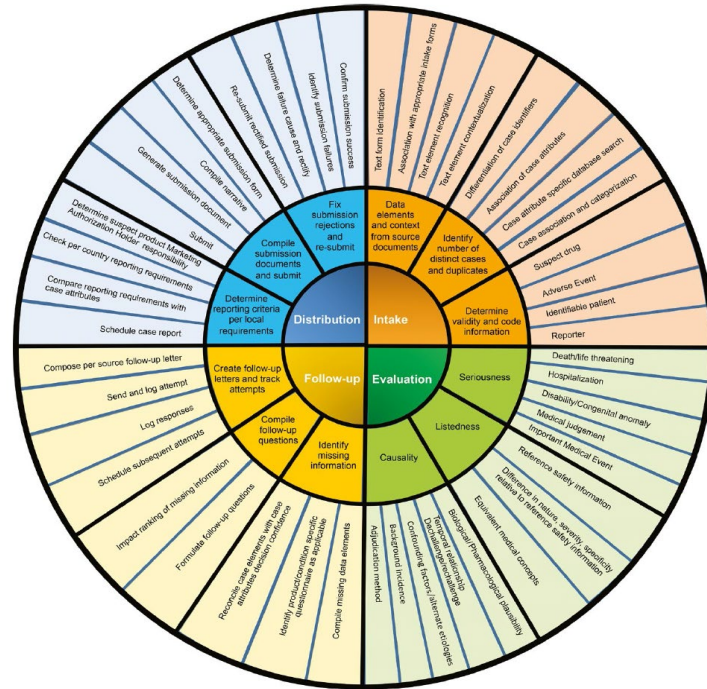
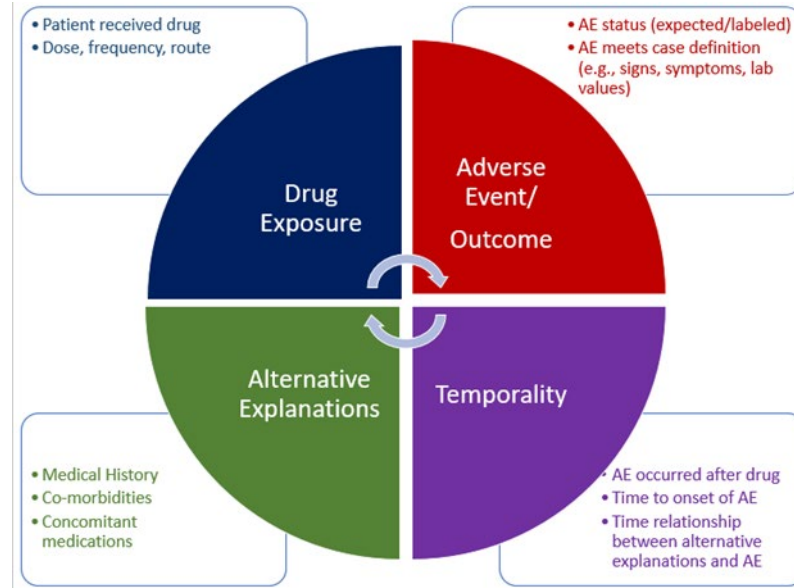


Figure 1 Case processing deliverables.

ICSR Causality Assessment

- Case causality assessment is the determination of whether the **drug is likely to have caused** the reported **adverse event**
- Assessment of ICSRs for causality still relies primarily on **expert judgment** and global introspection
- Assessment of ICSRs for causality relies on **information internal and external** to the report
- A complete **computable “cognitive framework”** for ICSR causality assessment **has not been developed**



Elements of Cognitive Framework for ICSR Causality Assessment

Ball R, Dal Pan G. “Artificial Intelligence” for Pharmacovigilance: Ready for Prime Time? Drug Safety 45:429–438, 2022.

Framework for considering readiness of AI for ICSR processing and assessment

- **Algorithm performance**, documentation, transparency, explainability, **quality control**, and algorithm change control
- If an AI algorithm doesn't achieve performance levels required for full automation, the key **challenge** of including a “human-in-the-loop” is to **ensure quality without reducing the efficiency gained from the AI algorithm**

$$\text{AI} = \text{ML} + \text{TD} + \text{HITL}$$

Artificial Intelligence:
in contrast to natural intelligence, it is the ability of computer systems to perform tasks or actions that would normally require a human

Machine Learning:
the ability of computer systems to use algorithms and statistical models to perform tasks without explicit instruction, through patterns and inferences

Training Data:
the data used to train a machine learning algorithm to perform a task in supervised machine learning

Human in the Loop:
the involvement of a human in training a machine learning algorithm

Quality assurance of “human-in-the-loop” AI systems

General Considerations

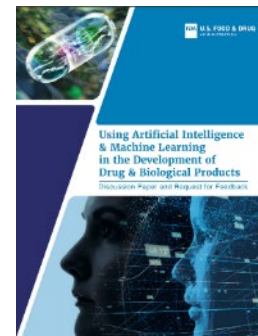


- Characteristics of quality assurance that might be applied to a human-in-the-loop approach to an imperfect AI system include:
 - a **risk-based** approach in which effort is proportional to the implications of misclassification on the overall evaluation goals
 - incorporation of the **reliability of the AI algorithm's performance** through carefully applied principles of algorithm development or formal confidence metrics
 - selection of **quality assurance** techniques such as sampling, simultaneous independent algorithm application, and incorporating the AI algorithm in a general evaluation process that includes other means of quality assurance

Select Regulatory and Consensus Development Activities for AI in PV



- **FDA Discussion Paper** on [AI in Drug Development](#), including Pharmacovigilance
- **EMA Reflection Paper** on [AI in the lifecycle of Medicines](#)
- **FDA-EMA PV cluster working group on AI** formed fall 2023 with Health Canada and PMDA joining as observers in 2024
- **CIOMS XIV WG for AI in PV** is comprised of regulators, industry, and academia developing a scientific consensus document on AI in PV
- **Pharmaceutical Inspection Co-operation Scheme (PIC/S)** is a non-binding, informal co-operative arrangement between Regulatory Authorities that aims at harmonizing inspection procedures worldwide by developing common standards and providing training opportunities to Inspectors
 - In the field of Good Pharmacovigilance Practices (GPV), PIC/S is exploring establishing an Expert Circle focused on inspecting emerging technologies like AI-ML



1 13 July 2023
2 EMA/CHMP/CVMP/193832/2023
3 Committee for Medicinal Products for Human Use (CHMP)
4 Committee for Medicinal Products for Veterinary Use (CVMP)

5 Reflection paper on the use of Artificial Intelligence (AI) in
6 the medicinal product lifecycle
7 Draft

Draft agreed by Committee for Medicinal Products for Human Use (CHMP) Methodology Working Party	July 2023
Draft adopted by CVMP for release for consultation	13 July 2023
Draft adopted by CHMP for release for consultation	10 July 2023
Start of public consultation	19 July 2023
End of consultation (deadline for comments)	31 December 2023

8 Comments should be provided using this [EISurvey](#) [link](#). For any technical issues, please contact the [EISurvey](#) [helpdesk](#).

9 Keywords Artificial intelligence, AI, machine learning, ML, regulatory, medicine, human medicinal product, veterinary medicinal product

10

Goal is to promote mutual learning around three main core issues:

- Human-led governance, accountability, and transparency
- Quality, reliability, and representativeness of data
- Model development, performance, monitoring, and validation

Slide courtesy of Tala Fakhouri



Using Artificial Intelligence & Machine Learning in the Development of Drug & Biological Products

Discussion Paper and Request for Feedback

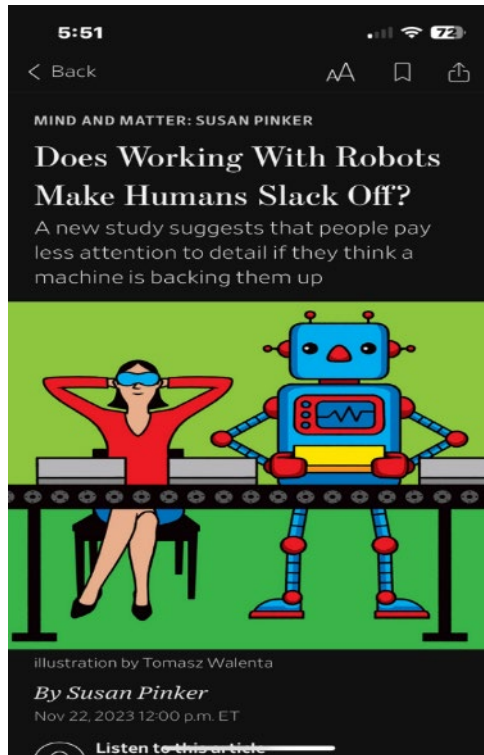


Next steps for AI in Drug Development



- Continue collaboration and mutual learning
- Continue tracking of AI/ML uses in the development of drugs
- Advance and support the development and dissemination of demonstration projects
- Identify best practices
- Develop a **risk-based** framework for **credibility assessment**, building on the Agency's longstanding commitment to support innovative work in this area

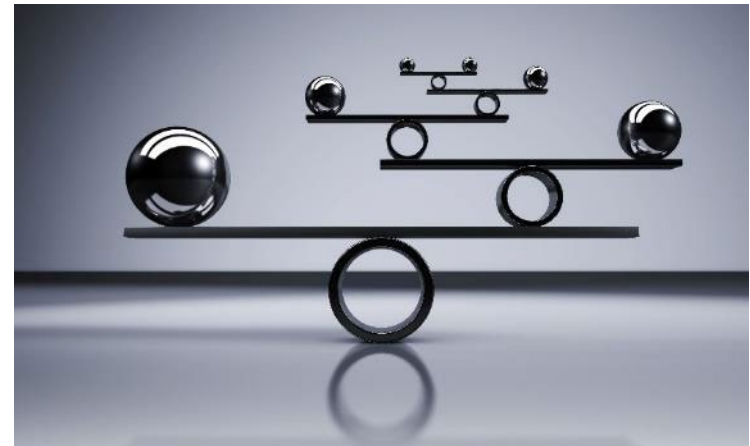
Unanticipated challenge? Social Loafing and AI



Cymek DH, Truckenbrodt A and Onnasch L (2023), Lean back or lean in? Exploring social loafing in human-robot teams. *Front. Robot. AI* 10:1249252. doi: 10.3389/frobt.2023.1249252

Summary

- “Classic” AI systems are being used for ICSR processing and analysis, but **uncertainty** remains about **best approaches to monitoring quality**
- Including “**humans in the loop**” for quality assurance will likely not only be necessary, but desirable, for the foreseeable future but not a panacea
- **LLMs** are extremely powerful and have changed the AI landscape, but **introduce even more uncertainty**
 - Technical considerations
 - Public vs private
 - Number of parameters
 - Cost
 - Need for domain specific tuning
 - Policy considerations
 - Need for transparency of training data and models?
 - Is there an increased risk of false report generation?
 - Is “explainability” possible?
 - Will same approaches to quality assurance for classic AI work for LLMs?
- FDA is building a **regulatory approach** for AI in drug development, including pharmacovigilance, based on a **risk-based** framework for **credibility assessment**



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Thank You

