
Processes and Practices Applicable to Bioresearch Monitoring Inspections

Guidance for Industry

DRAFT GUIDANCE

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For questions or information regarding this guidance, contact the Office of Regulatory Affairs (ORA), Office of Policy, Compliance, and Enforcement (OPCE), Food and Drug Administration at ORAPolicyStaffs@fda.hhs.gov.

**U.S. Department of Health and Human Services
Food and Drug Administration
Office of Regulatory Affairs
Office of Clinical Policy
Center for Biologics Evaluation and Research
Center for Drug Evaluation and Research
Center for Devices and Radiological Health
Center for Food Safety and Applied Nutrition
Center for Tobacco Products
Center for Veterinary Medicine**

June 2024

Processes and Practices Applicable to Bioresearch Monitoring Inspections Guidance for Industry

*Additional copies are available from:
Office of Policy, Compliance, and Enforcement
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1 **Processes and Practices Applicable to Bioresearch Monitoring**
2 **Inspections**
3 **Guidance for Industry¹**
4

5 This draft guidance, when finalized, will represent the current thinking of the Food and Drug
6 Administration (FDA or Agency) on this topic. It does not establish any rights for any person and is not
7 binding on FDA or the public. You can use an alternative approach if it satisfies the requirements of the
8 applicable statutes and regulations. To discuss an alternative approach, contact the FDA staff responsible
9 for this guidance as listed on the title page.
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14 **I. INTRODUCTION**
15

16 FDA is issuing this guidance to comply with section 3612(b)(2) of the Food and Drug Omnibus
17 Reform Act of 2022 (FDORA), enacted as part of the Consolidated Appropriations Act, 2023.²
18 FDORA directs FDA to issue guidance describing the processes and practices applicable to
19 inspections of sites and facilities described in section 704(a)(5)(C)(i) of the Federal Food, Drug,
20 and Cosmetic Act (FD&C Act),³ to the extent not specified in existing publicly available FDA
21 guides and manuals for such inspections. These establishments⁴ are inspected under FDA’s
22 Bioresearch Monitoring (BIMO) program in accordance with section 704(a)(5) of the FD&C
23 Act. Specifically, this guidance addresses the following (to the extent not publicly available in
24 FDA guides and manuals): the types of records and information required to be provided, best
25 practices for communication between FDA and industry in advance of or during an inspection or
26 request for records or other information, and other inspections-related conduct.⁵
27

28 In general, FDA’s guidance documents do not establish legally enforceable responsibilities.
29 Instead, guidances describe the Agency’s current thinking on a topic and should be viewed only

¹ This guidance has been prepared by the Office of Regulatory Affairs (ORA) in cooperation with the Office of Clinical Policy (OCLiP), the Center for Biologics Evaluation and Research (CBER), the Center for Drug Evaluation and Research (CDER), the Center for Food Safety and Applied Nutrition (CFSAN), the Center for Tobacco Products (CTP), the Center for Devices and Radiological Health (CDRH), and the Center for Veterinary Medicine (CVM) at the Food and Drug Administration.

² FDORA was enacted as title III of Division FF of Public Law No. 117-328 (2022).

³ Section 704(a)(5) of the FD&C Act clarified FDA’s authority with respect to bioresearch related inspections.

⁴ In this guidance, the term “establishment” includes any entity, person, site, or facility, whether foreign or domestic, within the scope of section 704(a)(5)(C) of the FD&C Act.

⁵ The following two guidances will be withdrawn upon finalization of this guidance (as their substance is superseded by this draft guidance and other guidances and related documents described in this draft guidance):

“Information Sheet Guidance For IRBs, Clinical Investigators, and Sponsors: FDA Inspections of Clinical Investigators,” available at <https://www.fda.gov/regulatory-information/search-fda-guidance-documents/fda-inspections-clinical-investigators>, and “Information Sheet Guidance For IRBs, Clinical Investigators, and Sponsors: FDA Institutional Review Board Inspections,” available at <https://www.fda.gov/regulatory-information/search-fda-guidance-documents/fda-institutional-review-board-inspections>.

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30 as recommendations, unless specific regulatory or statutory requirements are cited. The use of
31 the word *should* in Agency guidances means that something is suggested or recommended, but
32 not required.

33

34 **II. BACKGROUND**

35

36 FDA’s BIMO program is a comprehensive portfolio of programs designed to assess and monitor
37 all aspects of the conduct and reporting of FDA-regulated research as well as certain
38 postmarketing activities through on-site inspections, investigations,⁶ and Remote Regulatory
39 Assessments (RRAs). The BIMO program was established to assess the quality and integrity of
40 data submitted to the Agency in support of regulatory decision-making, as well as to provide for
41 protection of the rights, safety, and welfare of human trial participants⁷ and animal subjects
42 involved in FDA-regulated research.⁸ The program assesses compliance with statutory
43 requirements and FDA’s regulations governing the conduct of nonclinical and clinical studies,
44 and applicable postmarketing activities (e.g., in REMS and PADE).⁹

45

46 FDA is authorized at reasonable times to access, inspect, and copy records and other information
47 as described in section 704(a) of the FD&C Act (21 U.S.C. 374(a)). The general authority for
48 establishment inspections is found in section 704(a)(1) of the FD&C Act (21 U.S.C. 374(a)(1)).
49 Section 704(a)(5) of the FD&C Act (21 U.S.C. 374(a)(5)), as added by FDORA, clarified¹⁰ and
50 detailed the Agency’s authority for conducting BIMO inspections. Specifically, in clarifying the
51 Agency’s BIMO inspection authority, section 704(a)(5) includes, among other things, the
52 following:

53

- 54 • the establishments subject to BIMO inspection, e.g., those used by sponsors in connection
55 with developing an application or other submission to FDA for marketing authorization,
56 or those conducting a study related to such an application or submission; and
- 57 • the records and other information that may be inspected, e.g., information related to the
58 conduct, results, and analyses of studies, including those involving human trial
59 participants or animal subjects.

60

61 It also underscores that those subject to BIMO inspection must provide FDA with access to the
62 information to be inspected (including access to all paper and electronic records and access to
63 electronic information systems used to hold, analyze, process, or transfer that information), and

⁶ See “Bioresearch Monitoring Investigations” under section 8.6 of the “Investigations Operations Manual,” available at <https://www.fda.gov/inspections-compliance-enforcement-and-criminal-investigations/inspection-references/investigations-operations-manual>.

⁷ In this document, the term “trial participant” is used and covers both human trial participants and animal subjects.

⁸ The terms “research,” “trial,” and “study,” are deemed to be synonymous for purposes of this guidance and include both clinical research (also referred to as “clinical study,” “clinical trial,” and “clinical investigation”) and nonclinical research (also referred to as “nonclinical trial” and “nonclinical laboratory study”).

⁹ “REMS” refers to Risk Evaluation and Mitigation Strategies, see section 505-1 of the FD&C Act (21 U.S.C. 355-1). “PADE” refers to Postmarketing Adverse Drug Experience, see e.g. 21 CFR 310.305, 21 CFR 314.80, 21 CFR 329.100, 21 CFR 600.80, and 21 CFR parts 803 and 806.

¹⁰ See section 704(a)(5)(F) of the FD&C Act.

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64 permit FDA to inspect relevant facilities and equipment used in generating that information.¹¹ At
65 the same time, section 704(a)(5) makes clear that existing safeguards¹² against disclosure of
66 confidential commercial information and trade secrets continue to apply, and that BIMO
67 inspections – like inspections generally – are to be conducted at reasonable times, within
68 reasonable limits, and in a reasonable manner.¹³

69
70 Generally, an inspection, such as described in section 704(a) of the FD&C Act, involves duly
71 designated officers or employees of FDA physically entering establishments subject to regulation
72 under the FD&C Act to determine compliance with applicable FDA requirements. FDA also uses
73 other oversight tools when appropriate, such as RRAs. An RRA is an examination of an FDA-
74 regulated establishment and/or its records, conducted entirely remotely, to evaluate compliance
75 with applicable FDA requirements. RRAs under the BIMO Program may consist of: (1) Remote
76 Interactive Evaluations¹⁴ and (2) requests for records or other information under section
77 704(a)(4) of the FD&C Act from sites and facilities subject to inspection under section
78 704(a)(5)(C)(i) (i.e., establishments subject to BIMO inspections) in advance of or in lieu of such
79 inspections.¹⁵

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¹¹ See section 704(a)(5)(D)(i) of the FD&C Act.

¹² See section 704(a)(5)(D)(ii) of the FD&C Act.

¹³ See section 704(a)(5)(D)(iii) of the FD&C Act. Also see Department of Health and Human Services' website for information on permissible disclosures of protected health information to public health authorities (including FDA), available at <https://www.hhs.gov/hipaa/for-professionals/special-topics/public-health/index.html>.

¹⁴ For more information on Remote Interactive Evaluations, see "Remote Interactive Evaluations of Drug Manufacturing and Bioresearch Monitoring Facilities Guidance for Industry" available at <https://www.fda.gov/regulatory-information/search-fda-guidance-documents/remote-interactive-evaluations-drug-manufacturing-and-bioresearch-monitoring-facilities>. We update guidances periodically. For the most recent version of a guidance, check the FDA guidance web page at <https://www.fda.gov/regulatory-information/search-fda-guidance-documents>.

¹⁵ For more information on RRAs generally, including their applicability to BIMO sites and facilities, communications between FDA and industry regarding requests for records or other information, and the distinction between an RRA and inspections under sections 704(a)(1) and 704(a)(5) of the FD&C Act, see "Conducting Remote Regulatory Assessments Questions and Answers Draft Guidance for Industry" (hereafter, the "Draft RRA Guidance"), available at <https://www.fda.gov/regulatory-information/search-fda-guidance-documents/conducting-remote-regulatory-assessments-questions-and-answers>. Although an RRA is not an inspection and the Draft RRA Guidance notes that the Agency does not intend to conduct an RRA at the same time as an inspection, the Draft RRA Guidance provides information about communications between industry and FDA during an RRA that may be relevant for communications during an inspection. Specifically, see the Draft RRA Guidance's discussion of records security, file format (e.g., Portable Document Formats), and language translation. When finalized, that guidance will represent the Agency's current thinking on how RRAs apply generally to all FDA-regulated products. For additional translation guidance, see the draft "Translation of GLP Study Reports: Questions and Answers" available at <https://www.fda.gov/regulatory-information/search-fda-guidance-documents/translation-good-laboratory-practice-study-reports-questions-and-answers>.

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84 **III. PROCESSES AND PRACTICES APPLICABLE TO BIORESEARCH**
85 **MONITORING INSPECTIONS**

86
87 **A. BIMO Processes and Practices**
88

89 The Agency’s processes and practices applicable to BIMO inspections are detailed in
90 its Investigations Operations Manual (IOM), compliance programs, and the Regulatory
91 Procedures Manual (RPM). In general, for all domestic and foreign BIMO inspections, FDA
92 follows the same processes and practices before and during the inspection, except as noted in this
93 guidance.

94
95 FDA’s IOM¹⁶ is the primary operational reference for FDA investigators and other FDA
96 personnel to perform investigational activities in support of the Agency’s public health mission
97 across all program areas. The BIMO compliance programs were developed to provide uniform
98 and specific instructions for FDA personnel. They describe the inspection focus and types of
99 records and information FDA personnel evaluate to assess compliance with the relevant FDA
100 regulations and statutory requirements for each regulated entity or program.¹⁷

101
102 These compliance programs include:

- 103
- 104 • In Vivo Bioavailability-Bioequivalence Studies - Clinical
- 105 • In Vivo Bioavailability-Bioequivalence Studies - Analytical
- 106 • Inspection of Nonclinical Laboratories Conducting Animal Rule-Specific Studies
- 107 • Good Laboratory Practice (Nonclinical Laboratories)
- 108 • Good Laboratory Practice Program (Nonclinical Laboratories) EPA Data Audit
- 109 Inspections
- 110 • Institutional Review Boards
- 111 • Radioactive Drug Research Committees
- 112 • Sponsors and Contract Research Organizations
- 113 • Clinical Investigators and Sponsor-Investigators
- 114 • Postmarketing Adverse Drug Experience (PADE) Reporting Inspections
- 115 • Risk Evaluation and Mitigation Strategies (REMS) Reporting Inspections
- 116

¹⁶ See “Investigations Operations Manual,” available at <https://www.fda.gov/inspections-compliance-enforcement-and-criminal-investigations/inspection-references/investigations-operations-manual>. The IOM is reference material for investigators and other FDA personnel. The document does not bind FDA and does not confer any rights, privileges, benefits, or immunities for or on any person(s).

¹⁷ See “Bioresearch Monitoring Program (BIMO) Compliance Programs,” available at <https://www.fda.gov/inspections-compliance-enforcement-and-criminal-investigations/compliance-program-manual/bioresearch-monitoring-program-bimo-compliance-programs>. Compliance programs do not create or confer any rights for or on any person and do not operate to bind FDA or the public. An alternative approach may be used as long as the approach satisfies the requirements of the applicable statutes and regulations.

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117 FDA's centers (CBER, CDER, CDRH, CFSAN, CTP, and CVM) and the Office of Bioresearch
118 Monitoring Operations (OBIMO), within the Office of Regulatory Affairs (ORA), administer the
119 applicable BIMO compliance programs.

120
121 For regulatory and enforcement matters, the RPM¹⁸ is a reference manual that provides internal
122 procedures and related information for FDA employees to administer these matters in support of
123 the Agency's public health mission. The RPM includes information detailing administrative
124 actions such as clinical investigator disqualifications and related procedures such as a Notice of
125 Opportunity for Hearing (NOOH).

126
127 Although the IOM, compliance programs, and RPM are primarily used by FDA staff, all are
128 available publicly so regulated industry and other interested parties can better understand FDA
129 operations. We note that FDA regularly reviews its processes and practices described in the
130 IOM, compliance programs, and RPM that are applicable to establishment inspections to
131 evaluate whether any updates are needed.¹⁹

132
133 See the Resource Guide, below, for further details on the IOM, compliance programs, and RPM
134 as well as additional resources on BIMO inspections and RRAs.

B. Types of Inspections

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137
138 FDA personnel conduct inspections to determine an establishment's compliance with applicable
139 FDA statutory and regulatory requirements (e.g. with respect to bioresearch inspections – to help
140 ensure trial participant safety, and to evaluate data reliability). FDA BIMO inspections generally
141 include: inspections conducted in support of FDA's review of specific submissions or marketing
142 applications; periodic inspections of establishments with on-going activities, such as nonclinical
143 laboratories or institutional review boards; or inspections conducted to evaluate potential
144 noncompliance or safety issues raised in a complaint or required report (e.g., from IRBs or
145 sponsors) pertaining to a study or establishment. Inspections may be comprehensive, covering all
146 operations of the establishment, or directed, covering a subset of operations. As explained in Part
147 IV below, FDA conducts both announced and unannounced BIMO inspections.

C. International Inspections

148
149
150
151 Product development and marketing are often global pursuits and therefore FDA's BIMO
152 inspections are not limited to the United States. International inspections may be conducted when
153 appropriate (e.g., when studies conducted outside the United States are in support of, or

¹⁸ See "Regulatory Procedures Manual," available at <https://www.fda.gov/inspections-compliance-enforcement-and-criminal-investigations/compliance-manuals/regulatory-procedures-manual>. The RPM does not create or confer any rights for or on any person and does not operate to bind FDA or the public.

¹⁹ In accordance with section 3612(b)(1) of FDORA, as part of developing this guidance, the Agency reviewed "processes and practices in effect as of the date of enactment of this Act [i.e., FDORA] applicable to inspections of foreign and domestic sites and facilities described" in section 704(a)(5)(C)(i) of the FD&C Act "to evaluate whether any updates are needed to facilitate the consistency of such processes and practices". FDA makes needed updates on a routine basis, as part of our regular review of processes and practices, as noted above.

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154 otherwise related to, a marketing application submitted to FDA and provide data critical to
155 regulatory decision making). For domestic inspections, a notice of inspection (e.g., Form FDA
156 482²⁰) is issued at the time of inspection. During foreign inspections, FDA credentials are
157 presented to the top management official (or onsite designee) but FDA does not issue a notice of
158 inspection.²¹ With the exception of this difference and those related to pre-announcement
159 procedures described below²² inspections of foreign and domestic establishments are generally
160 the same in terms of processes and practices.

161
162 FDA has issued guidance²³ relevant to the conduct of clinical studies, including guidance on
163 issues specific to studies conducted internationally.²⁴ FDA also collaborates with certain
164 international regulatory partner agencies to conduct joint inspections, observe inspections, share
165 inspection information and develop policy.²⁵ This collaboration is important to the BIMO
166 program.

IV. BEST PRACTICES FOR COMMUNICATION BETWEEN THE FDA AND INDUSTRY IN ADVANCE OF, DURING, OR AFTER AN INSPECTION

A. Pre-announcement Notice and Communication

173 The Agency’s primary purpose for pre-announcing an inspection is to ensure the appropriate
174 records and establishment personnel will be available during the inspection. FDA may
175 communicate a general idea of the records that may be requested during the inspection (e.g.,
176 regarding certain establishment procedures and any associated records).

177
178 Pre-announcement practices depend on the type of inspectional activity being conducted and are
179 explained in each compliance program.²⁶ During pre-announcement of FDA inspections, FDA
180 intends to make reasonable efforts to contact the establishment, including to discuss inspection
181 plans, and the inspection start date and time. Pre-announcement communications also include
182 discussions with the establishment to ensure the availability of relevant establishment staff and

²⁰ See section 5.5 of the IOM.

²¹ For additional information on FDA notice of inspection (e.g., Form FDA 482), see “Authority to Inspect” under section 2.2 of the IOM. See also the Bioresearch Monitoring Program compliance programs.

²² See Part IV. A Pre-announcement Notice and Communication.

²³ See “Search for FDA Guidance Documents,” available at <https://www.fda.gov/regulatory-information/search-fda-guidance-documents>.

²⁴ FDA BIMO inspections include, but are not limited to, studies that are conducted under an FDA investigational new drug application (IND), as well as studies at non-U.S. establishments that are not conducted under an IND, an investigational new animal drug (INAD) exemption, or under an investigational device exemption (IDE). See, for example, the “Information Sheet Guidance for Sponsors, Clinical Investigators, and IRBs: Frequently Asked Questions Statement of Investigator (Form FDA 1572),” discussing foreign clinical studies conducted under an IND or as non-IND studies.

²⁵ FDA may enter into cooperative arrangements and confidentiality commitments to facilitate international partnerships with counterpart foreign government agencies. See “International Arrangements,” available at <https://www.fda.gov/international-programs/international-arrangements>.

²⁶ See footnote 17 for more on compliance programs. Also see Part III of this guidance and “Pre-Announcements” under section 5.2 of the IOM.

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183 the associated records and specific operations for review during the inspection, as applicable.
184 Establishments using electronic information systems to hold, analyze, process, or transfer
185 pertinent information should be prepared to provide access to FDA personnel upon their
186 arrival.²⁷

187
188 FDA investigators routinely share their names, titles, contact information, and, when appropriate,
189 reasons for conducting the inspection. There may be instances in which FDA investigators may
190 not disclose specific reasons for conducting the inspection during pre-announcement. In such
191 cases, if appropriate, FDA investigators may inform the establishment representative that
192 additional details will be shared during the opening meeting of the inspection.

193
194 Establishment staff should also confirm arrival details with FDA investigators and provide a
195 contact phone number. FDA believes that an establishment's failure to acknowledge the pre-
196 announcement notification should not be a reason to delay the start of an inspection. This pre-
197 announcement notification should be provided within a reasonable time before the inspection is
198 scheduled to occur. FDA generally pre-announces both foreign and domestic inspections, but
199 pre-announcement for foreign inspections is generally further in advance of the inspection due to
200 country clearance requirements. In general, pre-announcements for domestic inspections will be
201 given via phone while for foreign inspections pre-announcements may be by phone and/or email.

202
203 Inspections, whether pre-announced or unannounced, are conducted consistent with our
204 compliance programs, the IOM, and applicable statutory authority. The Agency may determine
205 to not pre-announce an inspection (foreign or domestic) if prior notification may impact the
206 inspection.

B. Inspection Timeframe and Duration

207
208
209
210 During the pre-announcement, FDA investigators intend to communicate with the establishment
211 the planned timeframe and duration of the inspection, including appropriate working hours
212 during which the inspection is likely to take place. Inspection duration is impacted by a myriad
213 of factors, such as the complexities of the operations, availability of knowledgeable staff, the
214 nature of any observations, and if FDA needs to follow-up on complaints received by the
215 Agency.

C. Communication During An Inspection

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217
218
219 When FDA personnel request records or other information as part of an inspection,²⁸ the Agency
220 will typically provide an opportunity to discuss the nature, process, and timeline of the request.
221 The establishment may ask clarifying questions and should be prepared to provide the records in
222 a timely manner during the inspection. Details of the establishment's electronic information

²⁷ See Part II. Background for additional detail. Access may be read-only. See "Read-Only Access to Electronic Databases During Bioresearch Monitoring Inspection Assignments" under section 5.14 of the IOM.

²⁸ Such requests are distinct from requests for records or other information in advance of, or in lieu of, an inspection under section 704(a)(4) of the FD&C Act.

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223 systems, including the technical capabilities for providing FDA access to electronic records,
224 should also be discussed.

225
226 FDA personnel can view electronic records via read-only access or other methods. Regardless of
227 the method(s) used to view records, establishments should be prepared to provide requested
228 copies from electronic systems to FDA²⁹ either electronically, via electronic storage media or as
229 paper copies.

230
231 When time and circumstances permit, FDA personnel should discuss observations with the staff
232 in charge of the establishment as they are observed, or on a daily basis. These discussions may
233 address findings not documented on the FDA “Inspectional Observations” (Form FDA 483) for
234 which FDA seeks clarification during the inspection.³⁰

D. Communication After An Inspection

235
236
237
238 At the end of an inspection, the FDA investigator conducts a closeout of the inspection with the
239 establishment representative that includes discussing the findings from the inspection³¹ and, if
240 appropriate, issuing a written Form FDA 483 to the establishment. The Form FDA 483 is
241 intended for use in notifying the inspected establishment’s top management in writing of
242 “observations of objectionable conditions and practices”³² identified during an inspection in
243 order to “assist firms inspected in complying with the Acts and regulations enforced by the Food
244 and Drug Administration.”³³

245
246 If the establishment chooses to respond to the Form FDA 483 observations orally during the
247 closeout of the inspection, those responses may be incorporated into the inspection report.³⁴
248 However, there may not be complete information about corrective and preventative actions at the
249 time of closeout. Although there is no regulatory requirement for the inspected establishment to
250 respond to a Form FDA 483, a timely written response to the Form FDA 483 that includes
251 appropriate corrective and preventive actions could impact FDA’s determination of the need for
252 subsequent Agency action. FDA encourages establishments to provide written responses to the
253 observations within fifteen (15) U.S. business days after the end date of the inspection.
254 Responses submitted to FDA during that timeframe addressing the issues identified during the
255 inspection generally will be considered before further Agency action or decision.

²⁹ See section 704(a)(5)(D) of the FD&C Act.

³⁰ For additional detail on Form FDA 483, see Chapter 5 of the IOM. See also the Bioresearch Monitoring Program compliance programs.

³¹ Once the inspection is closed by the Agency, the inspected establishment will be provided a copy of the Establishment Inspection Report. See “FMD-145 - Release of the Establishment Inspection Report (EIR)” available at <https://www.fda.gov/media/83055/download>.

³² See “Reports of Observations” and “General Discussion with Management” under sections 5.5 and 5.7 of the IOM for more on discussing the objectionable conditions observed and the potential legal sanctions available to FDA after further review by the Agency.

³³ Language on back of FDA Form 483. There may be other objectionable conditions that exist at the establishment that are not cited on the Form FDA 483. Also see the Bioresearch Monitoring Program compliance programs.

³⁴ See “General Discussion with Management” under section 5.7 of the IOM.

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256 For domestic inspections, if the establishment chooses to respond in writing to the observations
257 discussed or listed on the Form FDA 483, the response should be addressed to the FDA OBIMO
258 division contact which is listed on the Form FDA 483. Hard copy responses may be mailed to
259 the address listed on the Form FDA 483 or emailed, with email being the preferred approach.³⁵ It
260 is recommended that the respondent include the FDA Establishment Identification (FEI) of the
261 inspected location in its correspondence.³⁶ For foreign inspections, if the establishment chooses
262 to respond in writing to the observations discussed or listed on the Form FDA 483, the response
263 should be addressed to the FDA center point of contact (POC) provided by the investigator.
264

265 There are several best practices for responding in writing to a Form FDA 483. A response should
266 demonstrate the establishment’s acknowledgment and understanding of FDA’s observations. It
267 should also demonstrate the establishment’s commitment to address the observations, including a
268 commitment from senior leadership.
269

270 Responses should be well-organized and structured to:

- 271 • Address each observation separately
- 272 • Note whether the establishment agree(s) or disagree(s), and why
- 273 • Provide both corrective and preventive actions and timelines for completion
- 274 • Provide both completed and planned actions and related timelines
- 275 • Provide a method of verifying or monitoring the effectiveness of the actions
- 276 • Submit documentation (e.g., training, Standard Operating Procedures (SOPs), corrective
277 action plans, records, etc.)

278 **E. Who to Contact at FDA for More Information?**

281 If an inspected establishment has any questions that the FDA personnel conducting the
282 inspection has not answered, the establishment may contact the ORA OBIMO management staff.
283 The FDA investigator who conducted the inspection should be able to provide the name and
284 telephone number of OBIMO division management to the establishment.³⁷ Questions about the
285 inspection classification³⁸ can be directed to the FDA center POC identified in the post-
286 inspection correspondence or in the relevant compliance program. Alternatively, the ORA

³⁵ Email appropriate division contacts depending on the location of establishment. See “Office of Bioresearch Monitoring Operations Map” available at <https://www.fda.gov/media/104799/download?attachment> for more on district abbreviations and contact information.

³⁶ For more on the FDA Establishment Identification, see “FEI Search Portal,” available at <https://www.accessdata.fda.gov/scripts/feiportal/index.cfm?action=portal.login>.

³⁷ FDA intends to provide an inspectional handout with contact information to the establishment during the inspection.

³⁸ Following an inspection, the Agency evaluates the inspection findings to determine if the establishment is in compliance with applicable statutes and regulations and classifies the inspection according to three classifications (No Action Indicated, Voluntary Action Indicated, Official Action Indicated). See “Inspection classifications” available at <https://www.fda.gov/inspections-compliance-enforcement-and-criminal-investigations/inspection-basics/inspection-classifications> and Chapter 4 of the RPM, available at https://www.fda.gov/inspections-compliance-enforcement-and-criminal-investigations/compliance-manuals/regulatory-procedures-manual#_top.

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287 Ombudsman Program is a communication resource for stakeholders facing unresolved concerns,
288 providing a confidential and impartial avenue to address and resolve their issues effectively.³⁹

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³⁹ Contact information can be found on the ORA Ombudsman webpage available at <https://www.fda.gov/about-fda/contact-ora/ora-ombudsman>.

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RESOURCE GUIDE

BIMO Inspection and Program Resources	Summary of Resource	Where can I find this information?⁴⁰
BIMO Program Information	The webpage provides an overview of the program mission and vision. Other select resources are covered, including: Application Integrity Policy, Compliance Lists, Compliance Policy Guides, etc.	FDA Bioresearch Monitoring Information
Compliance Programs (CPs)	The CPs provide uniform and specific instructions to ORA OBIMO and FDA center employees for conducting inspections and for gathering and preparing the evidence to support recommendations as part of the regulatory decision-making process. The CPs detail inspection operational procedures, types of interviews performed, and records requested.	Bioresearch Monitoring Compliance Programs
Investigations Operations Manual (IOM)	The primary operational reference for FDA employees who perform field investigational activities. The IOM includes a discussion on statutory authority and establishment inspections.	Investigations Operations Manual
BIMO Inspection Metric Reports	The webpage provides annual bioresearch monitoring inspection metrics by fiscal year. The webpage also covers compliance trends and “Inspectional Observations” (Form FDA 483) findings.	BIMO Inspection Metrics
FDA Guidance Documents	Guidance documents represent FDA’s current thinking on a topic. They do not create or confer any rights for or on any person and do	Search for FDA Guidance Documents (Browse by

⁴⁰ Links in this column were last accessed: May 28, 2024.

Contains Nonbinding Recommendations

Draft — Not for Implementation

	<p>not operate to bind FDA or the public. You can use an alternative approach if the approach satisfies the requirements of the applicable statutes and regulations.</p> <p>Guidance documents describe FDA’s interpretation of or policy on a regulatory issue (21 CFR 10.115(b)).</p>	<p>topic, e.g., “Clinical Trials” or “Remote Regulatory Assessments”)</p>
<p>Regulatory Procedures Manual (RPM)</p>	<p>A reference manual for FDA employees. It provides employees with information on internal procedures to be used in processing regulatory and enforcement matters.</p>	<p>Regulatory Procedures Manual</p>

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