

Mary Elizabeth Rebo
12254 Bellflower Blvd.
Downey, CA 90242
elizabethrebo@gmail.com

EDUCATION

July 2019 Kennesaw, GA	Master of Business Administration Kennesaw State University <i>summa cum laude</i>
December 2004 Columbia, SC	Doctor of Pharmacy University of South Carolina College of Pharmacy <i>magna cum laude</i>
May 2000 Clemson, SC	Bachelor of Science in Biological Sciences Clemson University <i>summa cum laude</i>

PRESENTATIONS

September 2024 Los Angeles, CA	Kaiser Permanente Risk and Safety Assessment-Vanderbilt Case Review and Learning <i>California Hospital Patient Safety Organization (CHPSO)</i>
June 2024 Los Angeles, CA	Psychological Safety <i>ACHE of Southern California</i>
June 2024 Portland, OR	ISMP 2024: Forward Facing Strategies for the Future of Medication Safety <i>ASHP Pharmacy Futures Summer Meeting</i>
February 2024 San Diego, CA	Intelligent Automation (IA) for Patient Safety and Beyond <i>CSHP Pacific Coast Patient Safety Conference</i>
October 2023 Pasadena, CA	Medication Safety 101 <i>Kaiser Permanente School of Medicine</i>
March 2023 Napa, CA	Human Factors Engineering to Mitigate Risk to Patient Safety <i>CSHP Pacific Coast Patient Safety Conference</i>
December 2022 Las Vegas, NV	Clinical Decision Support (CDS) in Transplant Patients <i>ASHP Midyear Clinical Meeting</i>
December 2022 Long Beach, CA	Moderator: Track of Success: Trends and Innovation in Supply Chain Management <i>ACHE of Southern California</i>
November 2022 Los Angeles, CA	High Reliability <i>Kaiser Permanente's Advanced Patient Safety Program</i>

June 2022 Phoenix, AZ	Learning from our Mistakes: Engaging the Next Generation of Medication Safety Leaders <i>ASHP Summer Meeting</i>
December 2021 Orlando, FL	National Standardization of Regional Medication Error Reporting Tools <i>ASHP Midyear Clinical Meeting</i>
December 2021 Orlando, FL	Implementing and Sustaining a Just Culture <i>ASHP Midyear Clinical Meeting</i>
November 2021 Los Angeles, CA	Proactive/Reactive Risk Assessment & Medication Error Investigation/Analysis <i>ASHP Medication Safety Scholars Program</i>
November 2021 Los Angeles, CA	High Reliability Organizations - Panelist <i>Advanced Patient Safety Program – Kaiser Permanente</i>
September 2021 Phoenix, AZ	Medication Safety 101 <i>University of Arizona – guest lecturer to pharmacy students</i>
August 2021 Los Angeles, CA	Assessing the Problem <i>Improvement Advisor Program – Kaiser Permanente</i>
February 2021 Los Angeles, CA	Safety in the Era of COVID Across the Spectrum of Care - Panelist <i>Healthcare Executives of Southern California and National Capital Healthcare Executives</i>
December 2020 Los Angeles, CA	Human Factors and Medication Safety <i>ASHP Midyear Clinical Meeting</i>
December 2018 Anaheim, CA	Implementing a Quality Hub for an EMR Go-Live <i>ASHP Midyear Clinical Meeting</i>
December 2017 Orlando, FL	Session Moderator – ASHP Safety and Quality Pearls Session <i>ASHP Midyear Clinical Meeting</i>
September 2017 Verona, WI	Healthcare IT and PI Journey-New Leadership Competencies <i>Epic User Group Meeting</i>
June 2017 Atlanta, GA	Technology Integration: Capturing the Full Safety Potential <i>Medication Safety Officers Society Member Briefing</i>
April 2017 Atlanta, GA	Medication Safety and Regulatory Readiness for Medical Residents <i>Kennestone Hospital GME Grand Rounds</i>
December 2016 Las Vegas, NV	Transformers of Medication Safety <i>ASHP Midyear Clinical Meeting</i>
October 2016 Atlanta, GA	Regulatory Readiness 2016 <i>Pharmacist Continuing Education – WellStar Health System</i>

October 2016 Atlanta, GA	Medication History Specialists in the ER: Improving Admission Med Rec <i>Southeast Epic User Group Meeting</i>
October 2016 Atlanta, GA	Smart Pump Technology: Capturing the Full Safety Potential <i>Atlanta Academy of Institutional Pharmacy</i>
September 2016 Verona, WI	Medication History Specialists in the ER: Improving Admission Med Rec <i>Epic User Group Meeting</i>
September 2016 Verona, WI	Order Set Governance 2.0 <i>Epic User Group Meeting</i>
July 2016 Amelia Island, FL	Medication Safety Tools and Med Rec Drools <i>Georgia Society of Health System Pharmacists Summer Meeting</i>
April 2016 Atlanta, GA	Smart Pump Technology: Capturing the Full Safety Potential <i>ISMP Webinar</i>
April 2016 Verona, WI	Improving Patient Care with Better Heparin Protocols <i>Epic Xperts Group Meeting</i>
December 2015 New Orleans, LA	Medication Safety Liaisons: A Conduit for Change <i>ASHP Midyear Clinical Meeting</i>
September 2015 Verona, WI	Guidelines for Safer Heparin Weight Based Dosing <i>Epic User Group Meeting</i>
June 2014 Las Vegas, NV	Ghosts of Errors Past and Medication Safety – In the Know? <i>ASHP Summer Meeting Medication Safety Networking Session</i>
February 2014 Marietta, GA	Regulatory Readiness <i>ACPE Continuing Education for WellStar Pharmacists/Technicians</i>
September 2013 Nashville, TN	Medication Reconciliation: In the Right Hands <i>Annual AMSN Conference</i>
December 2012 Las Vegas, NV	An LTG of Med Safety <i>Medication Safety and Quality Pearl – ASHP Midyear Clinical Meeting</i>
October 2012 Asheville, NC	Medication Reconciliation: In the Right Hands <i>Western NC Healthcare Quality Conference</i>
December 2011 New Orleans, LA	To Be or Not to Be: A Corporate Med Safety? <i>Medication Safety and Quality Pearl – ASHP Midyear Clinical Meeting</i>
November 2011 Winston Salem, NC	Medication Safety and You <i>ACPE Continuing Education for Forsyth Medical Center Pharmacists/Technicians</i>

October 2011
Greensboro, NC **Improving Medication Safety via a Just Culture**
North Carolina Association of Pharmacists Annual Meeting

September 2008
Winston Salem, NC **SNS and ChemPack Overview**
*ACPE Continuing Education for Forsyth Medical Center
Pharmacists/Technicians*

June 2008
Winston Salem, NC **Bioterrorism**
Education for Forsyth Medical Center Pharmacy Staff

October 2007
Winston Salem, NC **Serotonin Syndrome: Real or Theoretical?**
*ACPE Continuing Education for Forsyth Medical Center
Pharmacists/Technicians*

December 2004
Orlando, FL **Evaluation of Dual Antidepressant Therapy**
ASHP Mid-Year Clinical Meeting Poster Presentation

October 2004
Morgantown, WV **Evaluation of Dual Antidepressant Therapy**
Pharmacy Student Research Conference – Eastern States

May 2004
Columbia, SC **The Use of Linezolid in Nosocomial Pneumonia for Serious Gram-Positive
Organisms**
Clinical Seminar Presentation

RESEARCH

2004
Columbia, SC **Evaluation of Dual Antidepressant Therapy**
WJB Dorn Veterans Affairs Hospital

PUBLICATIONS

October 2021 **Just Culture Toolkit**
ASHP Medication Safety Section Advisory Group – ASHP Website

August 2018 **The Case for Medication Safety Officers (MSO)**
ISMP White Paper; contributing editor

May 2017 **Identifying Medication Safety Risk**
ASHP/ISMP Medication Safety Certificate Program

May 2015 **High Alert Medication Checklist**
ASHP Website

October 2012 **Cover story for Pharmacy Today magazine**

EMPLOYMENT

August 2023-present **Chapman University School of Pharmacy**
Faculty: Medication Safety Elective Course

December 2019- **Kaiser Permanente**
Executive Director, Pharmacy Quality and Medication Safety

present

- Multidisciplinary collaboration with nursing, pharmacy and physicians to identify patient/medication safety issues, develop solutions and implement change enterprise wide
- Oversight and management of Intelligent Automation (IA) portfolio and executive sponsor for various AI (Artificial Intelligence) projects for national pharmacy services
- Oversight of workplace safety for national pharmacy services
- Oversight of Shortage, Recall and FDA Medwatch program division of Drug Information Services
- Business owner for Outpatient Clinical Services
- Business owner for opioid quality work
- Pharmacy representative on KPNQC, NSC, SERCIT, medication reconciliation at transitions of care committees
- Standardization across the regions of error reporting tools and interview forms for medication events
- Optimization of outpatient/mail order error reporting tool, including creation of a module for documentation of pharmacist corresponding responsibility
- Creation and operationalization of medication event guidelines for the enterprise
- Utilization of ISMP's assessments to drive standardization and safety
- Dashboard creation for medication safety metrics for all enterprise venues of care
- Development of process for high harm events to ensure learning and transportability across the enterprise
- Co-chair of event reporting workgroup of the National Safety Committee
- Manage \$2M plus budget

Wellstar Health System

September 2013 –
November 2019
Marietta, GA

Executive Director, Medication Safety (April 2019-November 2019); Director, Medication Safety (October 2016-April 2019), Medication Safety Officer (September 2013-October 2016)

- Multidisciplinary collaboration with nursing, pharmacy and physicians to identify patient/medication safety issues, develop solutions and implement change system wide
- WellStar Application Resolution Prioritization – Willow leader
- Developed Medication History Specialist program in four ED's in system
- Program manager for system medication safety quality transformation initiative
- Ensure/maintain compliance with all regulatory agencies including The Joint Commission
- Medication Use Policy Subcommittee chairman
- Connect Order Sets and Maintenance Committee chairman
- Infusion pump and drug library chairman – pharmacy leader for CareFusion Alaris pump implementation
- Instituted MUSIC (Medication Use System Improvement Committee) at five acute care facilities and one nursing home
- Instituted pharmacy Medication Safety Liaisons program at each acute care facility to operationalize med safety projects
- Report medication error/adverse drug reaction data to the Pharmacy and Therapeutics committee quarterly, and other committees as requested

- Conduct proactive risk assessments via ISMP's Quarterly Action Agendas and conduct quarterly walk-about to assess staff responses to medication safety issues and/or regulatory issues
- Publish quarterly medication safety newsletter
- Assist facilities in obtaining compliance with ISMP Targeted Best Practices
- Precept PGY1 pharmacy practice residents, 4th year pharmacy students
- Education to nursing and nursing residency program on medication safety quarterly
- Pharmacy champion – Epic electronic medical record
- Review medication errors to identify process improvement initiatives and implement system wide
- Member of multiple medication/patient safety committees including facility patient safety committees, system safety/quality committee, system regulatory readiness committee, system nursing shared governance

Novant Health

Staff Pharmacist, PRN

January 2013 –
September 2013
Winston Salem, NC

- Enter prescription data and check unit dose items
- Consult with medical providers to enhance drug therapy and safety
- Provide pharmacokinetic consults

Novant Health

Medication Safety Manager – Novant Health

February 2010 –
December 2012
Winston-Salem, NC

- Pharmacy champion – Epic electronic medical record integration
- Multidisciplinary collaboration with nursing, pharmacy and physicians to identify patient/medication safety issues, develop solutions and implement change corporate wide
- Business owner of metrics for Novant's long term goal of medication safety
- Instituted MUSIC (Medication Use System Improvement Committee) at thirteen acute care facilities
- Created and co-chaired corporate medication safety subcommittee of Pharmacy and Therapeutics committee
- Ensured/maintained compliance with all regulatory agencies including The Joint Commission
- Reported medication error/adverse drug reaction data to the Pharmacy and Therapeutics committee quarterly
- Reviewed all medication errors to identify process improvement initiatives and implemented corporate wide
- Conducted proactive risk assessments via ISMP's Quarterly Action Agendas and conducted quarterly walk abouts to assess staff responses to medication safety issues and/or regulatory issues
- Published quarterly medication safety newsletter
- Chair of Forsyth Medical Center's MUSIC (2010-2011)
- Member of multiple medication/patient safety committees including TR order set committee, Novant P&T, IMAC, SMRT2, Novant medication use policy subcommittee, Novant corporate order set subcommittee, corporate

risk management team, corporate anticoagulation team, corporate allergies team, corporate regulatory team, BCH, GWM First Do No Harm Committee

- Precepted PGY1 pharmacy practice residents, 4th year pharmacy students

April 2009 – February 2010

Winston-Salem, NC

Medication Safety Coordinator – Greater Winston Salem Market and Thomasville Medical Center

- Multidisciplinary collaboration with nursing, pharmacy and physicians to identify patient/medication safety issues, develop solutions and implement change region wide
- Ensured/maintained compliance with all regulatory agencies including The Joint Commission
- Co-lead of multidisciplinary TJC Readiness team
- Reported medication error/adverse drug reaction data to the Pharmacy and Therapeutics committee quarterly
- Reviewed all medication errors to identify process improvement initiatives and implemented region wide
- Conducted proactive risk assessments via ISMP's Quarterly Action Agendas and conducted quarterly walk abouts to assess staff responses to medication safety issues and/or regulatory issues
- Chair of medication safety/medication reconciliation subcommittee
- Published quarterly medication safety newsletter
- Member of multiple medication/patient safety committees including TR order set committee, P&T, IMAC, SMRT2, NH corporate falls team, FMC nursing patient safety committee, FMC Institutional Review Board, FMC/MPH Clinical Practice Committee, TMC medication/nutrition committee

May 2007 – December 2012

Winston Salem, NC

Wingate University

Clinical Assistant Professor of Pharmacy

- Precepted fourth year Doctor of Pharmacy candidates

November 2007 – April 2008

Winston-Salem, NC

Wake Forest University Baptist Medical Center

Staff Pharmacist, PRN

- Entered prescription data, checked sterile products and unit dose items and managed the activities of satellite technicians
- Consulted with medical providers to enhance drug therapy and safety
- Provided pharmacokinetic consults

September 2006 – April 2009

Winston-Salem, NC

Forsyth Medical Center

Investigational Drug Studies Clinical Specialist

Investigational Drug Studies Responsibilities:

- Reviewed study protocols, developed pharmacy dispensing protocols and study binder and provided in-services for pharmacy staff
- Collaborated with research groups and principal investigators
- Properly maintained study drug and supplies
- Obtained information about outside drug studies for current inpatients and provided information to the patient's medical staff

- Primary reviewer for Institutional Review Board (IRB) and attended all meetings
- Met with sponsors' representatives and study personnel at site selection, initiation, monitoring and closeout visits
- Determined exact pharmacy fees and communicated fees to research group
- Assisted in the preparation and dispensing of investigational drugs
- Monitored and reconciled study records for active patients on a daily basis, which included drug preparation logs, drug accountability logs and workcards
- Monitored pharmacists' competency annually
- Provided two drug study orientation sessions to new pharmacists
- Performed chart reviews monthly
- Managed the investigational drug studies technician
- Precepted Wingate University pharmacy students and Forsyth Medical Center pharmacy practice residents

Medication Safety Responsibilities:

- Investigated medication errors and identified and helped implement ways to change and/or improve processes
- Followed recommendations from ISMP to develop guidelines and processes – worked with entire healthcare team on implementation
- Led MUSIC medication safety sub-committee
- Pharmacy contact – Journey error reporting system
- Editorial staff for medication safety newsletter
- Worked on medication safety initiatives TR wide – involved entire healthcare team in implementation
- Established a policy and procedure for Suboxone®
- Established a policy and procedure for the TOUCH™ Prescribing Program for natalizumab (TYSABRI®)
- Member of the MUSIC committee, Order Set Committee, Novant Corporate Falls Team
- Communicated with nurse managers and physicians about specific errors
- Reviewed adverse drug reactions and unapproved abbreviation use
- Pharmacy & Therapeutics newsletter article entitled “Changes in Procedures Due to Medication Errors”
- Pharmacy & Therapeutics newsletter article entitled “TYSABRI®”

Miscellaneous Responsibilities:

- Provided assistance to kinetics service
- Participated and prepared minutes for the MUSIC committee
- Prepared minutes for pharmacy and Therapeutics (P&T) Committee; also served as part of the P&T Newsletter editorial review staff
- Pharmacy representative on the Oncology Joint Practice Committee and Cancer Committee (until 4/08)
- Pharmacy representative on the Medical Records Review Committee and Clinical Practice Council
- Emergency Management Work Group pharmacy representative – ChemPack Chairman – established a Triad Region policy and procedure for the ChemPack process
- Pharmacy representative on Forsyth County pandemic influenza planning committee

- Participated on the Clinical Trials Steering Committee and Pharmacy Practice Residency Committee
- Co-chaired pharmacy's Unit Continuous Improvement Council - served on the pharmacy engagement focus group
- Entered prescription data, checked unit dose items and consulted with medical providers to enhance drug therapy and safety
- Scheduling for clinical staff

May 2005- September 2006
Winston-Salem, NC

Wake Forest University Baptist Medical Center

Staff Pharmacist – Critical Care

- Entered prescription data, checked sterile products and unit dose items and managed the activities of satellite technicians
- Consulted with medical providers to enhance drug therapy and safety
- Provided pharmacokinetic consults
- Clinical trials liaison
- Participated on Code Blue team
- Cross-trained in Emergency Department
- Attended inservices, skills development classes and ICU discussion series for skills maintenance and enhancement of knowledge
- Recorded and organized area meeting minutes and maintained area bulletin board

August 2005- July 2007
Lexington, NC

Medical Park Pharmacy (Retail Pharmacy)

Pharmacist

- Entered prescription data, filled prescriptions and verified prescriptions filled by the technicians
- Counseled patients on their prescription medications as well as over-the-counter medications

December 2004- May 2005
Columbia, SC

Walgreens Pharmacy

Pharmacist

- Entered prescription data, handled insurance issues and verified prescriptions filled by the technicians
- Counseled patients on their prescription medications as well as over-the-counter medications

December 2004- May 2005
Columbia, SC

Palmetto Health Richland

Clinical Staff Pharmacist

- Staffed in the unit dose and sterile product preparation area
- Additional duties included serving as a clinical pharmacist in the drug information center, adult critical care team and pediatric team
- Member of the Medication Usage Evaluation committee and prepared reports on medications requested by house staff for addition to formulary for presentation at MUE meetings

July 2000- April 2001
Columbia, SC

Carolina Research Associates

Clinical Research Study Coordinator

- Hypertension. Searle. July, 2000 – April, 2001
- Hyponatremia. Pfizer. September, 2000 – April, 2001
- Hypertension. Novartis. July, 2000

- Hyperphosphatemia. Shire. July, 2000 – April, 2001
- Hyperparathyroidism Secondary to ESRD. Amgen. July, 2000 – April, 2001
- Anemia Secondary to ESRD. Amgen. July, 2000 – January, 2001
- Hypertension. Searle. July, 2000
- Diabetes. Novartis. July, 2000 – April, 2001
- Diabetes. AstraZeneca. September, 2000 – April, 2001
- Hypertension. Bristol-Myers Squibb. November, 2000 – April, 2001
- Recruited patients for studies
- Gathered baseline demographics and study objective parameters
- Maintained case report data on individual study subjects
- Administered study medications
- Maintained regulatory documents and assisted principal investigator

HONORS

- 2015 WellStar Health System – Safety Hero Award
- 2007 Cambridge Who’s Who Among Executive and Professional Women in the Pharmaceutical Industry

ORGANIZATIONAL MEMBERSHIPS

- 2024-present ASHP Section of Digital and Telehealth Practitioners Working Group
- 2024-present FDA Drug Safety and Risk Management (DSaRM) Advisory Committee
- 2024-present South Shore Yacht Club
- 2023 Vizient Pharmacy Network-Quality, Safety and Compliance Committee
- 2022-present Junior League of Orange County
- 2022-present ASHP Foundation – Pharmacy Leadership Academy
Faculty, Leading System Reliability: Safety and Quality Module
- 2021, 2023 ISMP Expert Advisory Panel Member – Targeted Best Practices
- 2021-2022 BD Advisory Board – Intelliport Technology
- 2021-present ASHP Medication Safety Scholars
Faculty
Review Panelist
- 2020-present Southern California Association of Healthcare Executives
2023-present *OC Programming Committee*
2024 *OC Programming Committee-Vice Chair of Networking*
- 2020-2022 Junior League of Long Beach
- 2018-2019 Georgia Association of Healthcare Executives
2019 *Programs Committee*

2018-present	American College of Healthcare Executives
2017-2019	Breakthrough House
	<i>Board of Directors</i>
2019	<i>Secretary</i>
2017-2019	Shepherd Center Society
2014-2017	WellStar Women in Leadership
2014-2019	Atlanta Academy of Institutional Pharmacy
2014-2016	<i>Board Member at Large</i>
2014-2019	Georgia Society of Health-System Pharmacists
2014-2019	Junior League of Atlanta
2017-2018	<i>Wellspring</i>
2015-2016	<i>Ronald McDonald House</i>
2014-2015	<i>Social Committee</i>
2014-present	Medication Safety Officers Society
2015-2018	<i>Advisory Board to ISMP</i>
2017-2018	<i>Order set guidelines development</i>
2011-2013	American Society of Medication Safety Officers
2008-2013	Forsyth County Pandemic Influenza Planning Committee
2006-2013	Junior League of Winston-Salem
2011-2013	<i>Sara Lee Center for Women's Health</i>
2010-2011	<i>Chat & Snack at Brenners Children's Hospital</i>
2007-2010	<i>Mentor for high school student</i>
2007	<i>Cookies/gift bags for Kay B. Reynolds' nursing home</i>
2006	<i>Chat & Snack at Forsyth Medical Center's NICU</i>
2006	<i>"Read To Me" Festival participant</i>
2006-2013	Northwest AHEC Association
2005-2013	North Carolina Association of Pharmacists
2011	<i>Medication Safety Round Table Moderator – 2011 Annual Convention</i>
2010	<i>Medication Safety Round Table Moderator – 2010 Annual Convention</i>
2006-2013	<i>Disaster Preparedness and Public Health Committee</i>
2005-2013	North Carolina SMAT (State Medical Assistance Team)
2007	<i>Antibiotic Formulary Review – Treatments for Potential Bioterrorism Agents</i>
2007	<i>Antidiarrheal Formulary Review</i>
2006-2013	<i>Pharmacy Committee – State Office of Emergency Medical Services</i>
2006-2010	<i>Responsible for maintaining pharmacy trailer for Triad Region</i>
2006	<i>Preparation of Influenza CE for team members</i>

2005	<i>Deployed to Waveland, MS and spent 10 days serving Hurricane Katrina victims</i>
2001-present	American Society of Health-System Pharmacists
2019-2021	<i>Reviewer – Best Practice Awards</i>
2017	<i>Moderator – Safety and Quality Pearls Session, MCM</i>
2017-2018	<i>Immediate Past Chair – Sectional Advisory Committee – Medication Safety</i>
2016-2017	<i>Chair – Sectional Advisory Committee – Medication Safety</i>
2012-present	<i>Sectional Advisory Committee – Medication Safety</i>
2011	<i>Judge for ASHP New Practitioner Poster Recognition Program</i>
2011-2012	<i>Section of Inpatient Care Practitioners – Education Steering Committee</i>
2004-2005	<i>Student Forum – Technology and Publications Subcommittee</i>
2003-2004	<i>Student Member – Council on Professional Affairs</i>

**LICENSURE/
CERTIFICATES/
TRAINING**

2018	A3 Thinking
2018	Certified Professional in Patient Safety (CPPS)
2018	IHI Basic Certificate in Quality and Safety
2018	Healthcare Performance Improvement (HPI) – Root Cause Analysis
2014	Lean Six Sigma Green Belt Certification
2014	Lean Six Sigma Yellow Belt Certification
2014-present	Georgia Registered Pharmacist
2013-present	New York Registered Pharmacist
2006	State Medical Assistance Team II Certification
2006	Federal Emergency Management Agency Emergency Management Institute: IS-00100, IS-00200, IS-00700, IS-00800
2005-2017	North Carolina Registered Pharmacist
2005-present	South Carolina Registered Pharmacist