



Introduction to FDA's MedWatch Adverse Event Reporting Program

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*Webinar Hosted by CDER's Office of Communication,
Division of Drug Information (DDI)*



Learning Objectives

- Describe the FDA MedWatch Program.
- Identify the types of adverse events and product problems that should be reported to FDA.
- Explain how to submit a report to the FDA MedWatch Program.
- Summarize how to obtain safety information from FDA MedWatch.

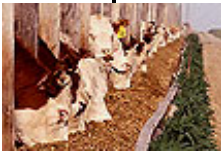


Office of the
Commissioner

Office of
Foods

Office of Medical Products
& Tobacco

Office of Global
Reg. Ops &
Policy



Center for
Food
Safety &
Applied
Nutrition

Center for
Veterinary
Medicine

Center for
Devices &
Radiological
Health

Center for
Biologics
Evaluation
&
Research

Center for
Drug
Evaluation
&
Research

Center for
Tobacco
Products

Office of
Regulatory
Affairs

FDA Regulates \$1 Trillion Worth of Products a Year



Every morning when you wake up and

brush your teeth

put in your contact lenses

microwave your breakfast

take your medicine

feed your pet

select a lipstick

go grocery shopping

get a flu shot or a mammogram....

You have been touched by the
U. S. Food and Drug Administration.





Assessment Question 1

Which is Not Regulated by the FDA?

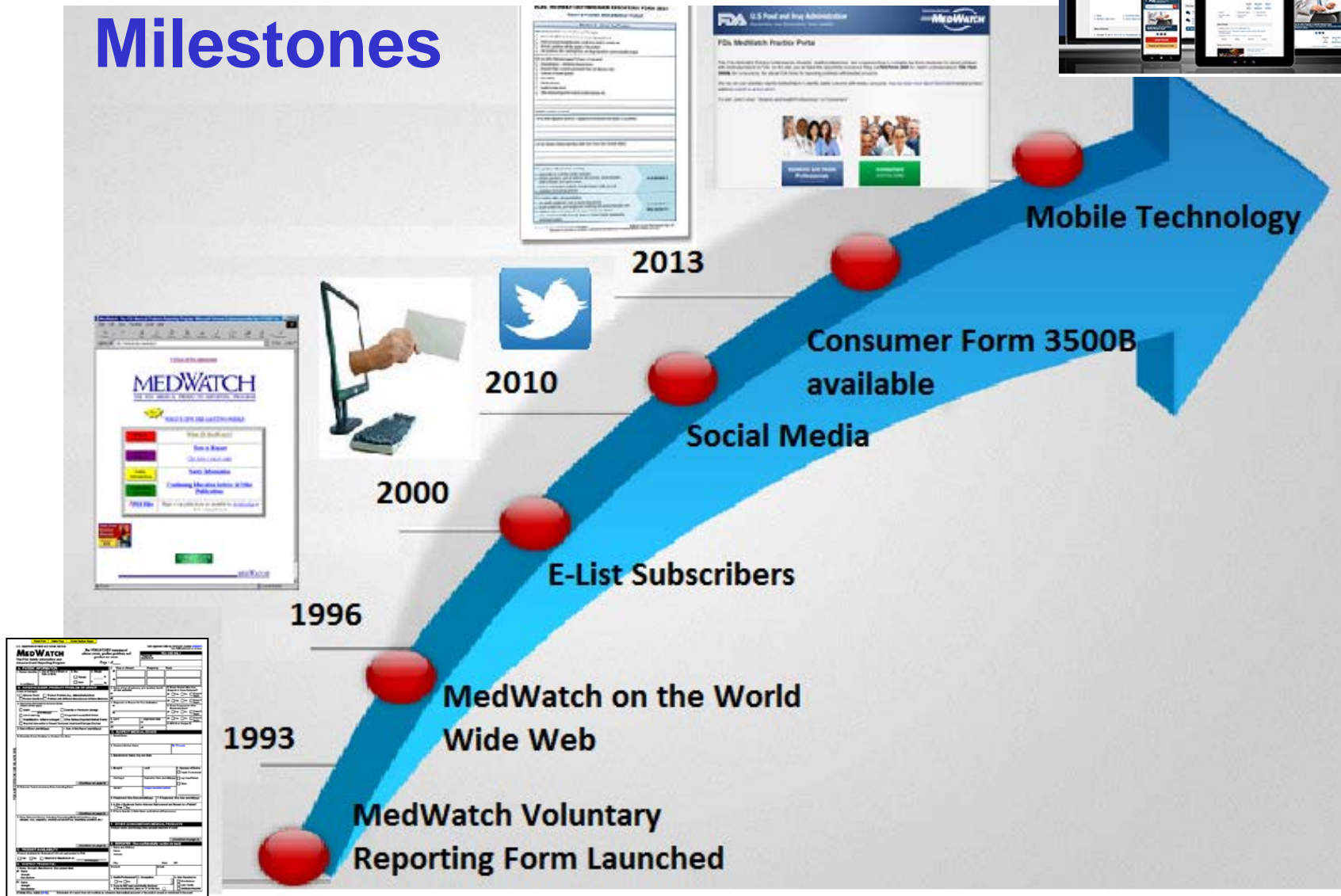
- A) Aspirin
- B) Anti-lice shampoo
- C) Insect repellent
- D) Lipstick

FDA MedWatch and Patient Safety

- Reports **IN**
 - Reports about problems with medical products come **IN** to MedWatch.
- Safety **OUT**
 - Safety information about medical products goes **OUT** to health professionals, patients, and consumers.

Your gateway for learning about important safety information and reporting serious problems with medical products.

MedWatch Milestones



Consumer Form 3500B available

Mobile Technology



Why Report?

- Not all products have clinical data/trials before clearance to market
- Limitations of clinical trials to identify safety signals before marketing
- Number of patients tested may be too small to detect serious but rare problems
- Trials are brief

MedWatch Reporting IN

- Anyone can report a serious problem.



Walla Walla, WA – Pharmacist
 Sacramento, CA – Nurse
 Houston, TX – Dentist
 Tallahassee, FL – Consumer
 Portland, ME – Physician Assistant

MedWatch Reporting IN

- One person can make a difference.



MedWatch - What to Report

- Any event that:
 - Is fatal.
 - Is life-threatening.
 - Is permanently disabling.
 - Requires/ prolongs hospitalization.
 - Causes a birth defect.
 - Requires intervention to prevent permanent impairment or damage.
 - Potential for harm/close calls (drugs or devices).



Drugs



Medical Devices



Biologics



Combination Products



Special Nutritional Products

MedWatch - What to Report

Labels- Expression of Strength

Before

NDC 0009-7529-01 5 mL Vial



CAMPTOSAR[®]
Injection

irinotecan hydrochloride
injection

20 mg/mL
(on basis of trihydrate)

Caution: Federal law prohibits
dispensing without prescription.

Warning: For intravenous use
only—must be diluted before use.



Pharmacia & Upjohn

After

NDC 0009-7529-01 5 mL Vial



CAMPTOSAR[™]
Injection

irinotecan hydrochloride
injection

100 mg/5 mL
(20 mg/mL)
— on basis of trihydrate

Caution: Federal law prohibits
dispensing without prescription.

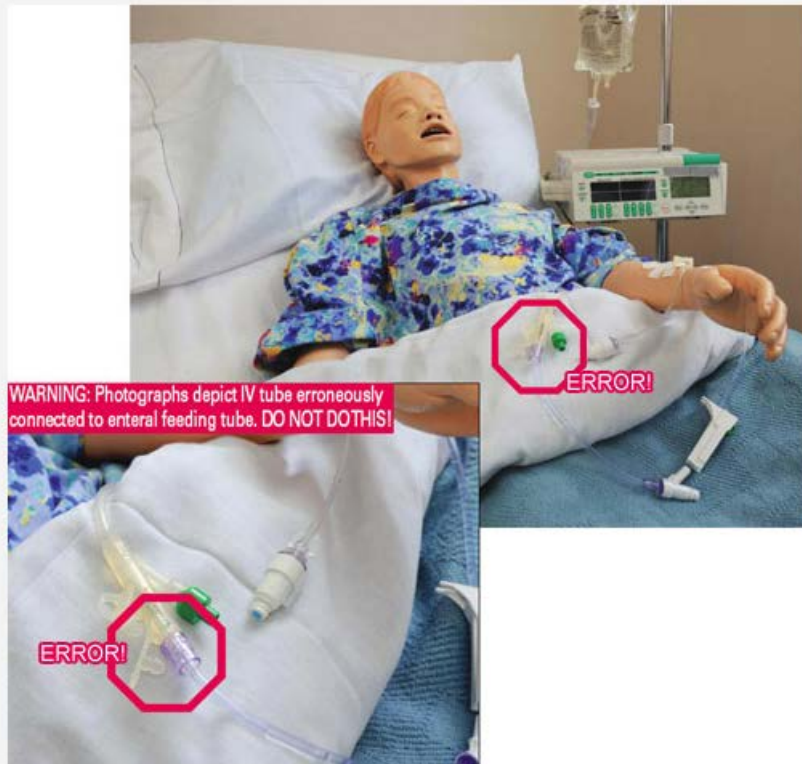
Warning: For intravenous use
only—must be diluted before use.



Pharmacia & Upjohn

Reporting IN – Potential for Harm

IV tubing erroneously connected to enteral feeding tube



FDA is also interested in cases where the potential for harm exists

Such reports help FDA identify and better understand the risks associated with medical products

CASE STUDY

- A child had both a gastric feeding tube for nutrition and an IV for medicine and hydration
- When the child's gown was changed, a family member inadvertently attached the IV tubing to the gastric feeding tube
- The medicine was delivered through the feeding tube into the stomach
- There was no patient harm since the event was noted in a timely manner

POTENTIAL FOR HARM: Moderate



Assessment Question 2

True or False. You must be a healthcare professional in order to submit a report to MedWatch.

False

MedWatch- Reporting IN

- How to Report:
 - Online
(www.fda.gov/medwatch/report.htm)
 - Download the form
 - Mail
 - Fax 1-800-332-0178
- For questions about the form:
 - 1-800-332-1088.



MedWatch Reporting - VOLUNTARY

Clinician Form 3500

Consumer/Patient Form 3500B

U.S. Department of Health and Human Services
MEDWATCH
The FDA Safety Information and Adverse Event Reporting Program

Form Approved: OMB No. 2910-0291, Expires: 6/30/2016
See FDA statement on reverse.

For VOLUNTARY reporting of adverse events, product problems and product use errors
Page 1 of 3

FDA USE ONLY
Triage unit sequence #

A. PATIENT INFORMATION
1. Patient's Name: Last, First, Middle Initial
2. Sex: Male Female
3. Age at time of event or Date of Birth:
4. Weight: lb kg
5. Dose or Amount:
6. Frequency:
7. Route:

B. ADVERSE EVENT, PRODUCT PROBLEM OR ERROR
1. Adverse Event Product Problem (e.g., defects/functions)
2. Outcome Attributed to Adverse Event: Death Disability or Permanent Damage Life-threatening Hospitalization - initial or prolonged Other Serious (important Medical Events) Required Intervention to Prevent Permanent Impairment/Damage (Devices)
3. Date of Event (mm/dd/yyyy)
4. Date of this Report (mm/dd/yyyy)

C. PRODUCT AVAILABILITY
Product Available for Evaluation? (Do not send product to FDA)
 Yes No Returned to Manufacturer on: (mm/dd/yyyy)

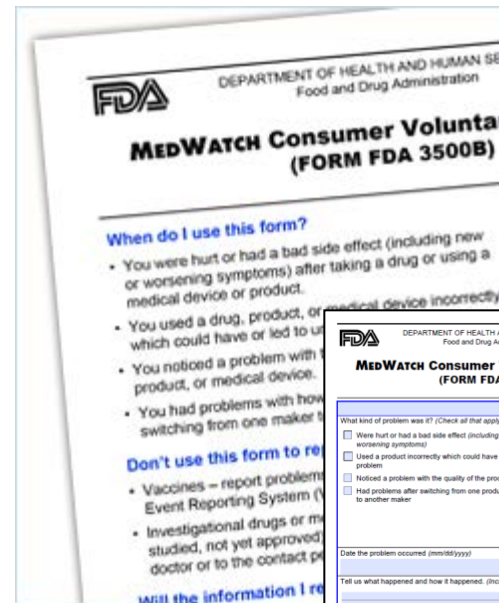
D. SUSPECT PRODUCT(S)
1. Name, Strength, Manufacturer (from product label)
2. Health Professional? Yes No
3. Occupation:
4. Also Reported to: Manufacturer User Facility Distributor/Importer

E. SUSPECT MEDICAL DEVICE
1. Brand Name:
2. Common Device Name:
3. Manufacturer Name, City and State:
4. Model #:
5. Operator of Device: Health Professional Lay User/Patient
6. If Implanted, Give Date (mm/dd/yyyy)
7. If Explanted, Give Date (mm/dd/yyyy)

F. OTHER (CONCOMITANT) MEDICAL PRODUCTS
Product name and therapy dates (exclude treatment of event):

G. REPORTER (See confidentiality section on back)
1. Name and Address:
2. City:
3. State:
4. ZIP:
5. Phone #:
6. E-mail:

FORM FDA 3500 (2/13) Submission of a report does not constitute an admission that medical personnel or the product caused or contributed to the event.



U.S. Department of Health and Human Services
MEDWATCH Consumer Voluntary Reporting
(FORM FDA 3500B)

Form Approved: OMB No. 2910-0291
Expiration Date: 6/30/2016
See FDA Statement on reverse for general information page.

Section A - About the Problem

What kind of problem was it? (Check all that apply)
 Weak effect or had a bad side effect (including new or worsening symptoms)
 Used a product incorrectly which could have or led to a problem.
 Noticed a problem with the quality of the product
 Had problems after switching from one product maker to another maker

Did any of the following happen? (Check all that apply)
 Hospitalization - admitted or stayed longer
 Required help to prevent permanent harm (for medical devices only)
 Disability or health problem
 Birth defect
 Life-threatening
 Death (include date:)
 Other serious/important medical incident (Please describe below)

Date the problem occurred (mm/dd/yyyy)

Tell us what happened and how it happened. (Include as many details as possible)

List any relevant tests or laboratory data if you know them. (Include dates)

For a problem with a product, including:
• prescription or over-the-counter medicine
• biologics, such as human cells and tissues used for transplantation (for example, tendons, ligaments, and bone) and gene therapies
• nutrition products, such as vitamins and minerals, herbal remedies, infant formulas, and medical foods
• cosmetics or make-up products
• foods (including beverages and ingredients added to foods)

Go to Section B

For a problem with a medical device, including:
• any health-related test, tool, or piece of equipment
• health-related kits, such as glucose monitoring kits or blood pressure cuffs
• implants, such as breast implants, pacemakers, or catheters
• other consumer health products, such as contact lenses, hearing aids, and breast pumps

Go to Section C (Skip Section B)

For more information, visit <http://www.fda.gov/MedWatch>
FORM FDA 3500B (4/13)

Submission of a report does not constitute an admission that medical personnel or the product caused or contributed to the event.
MedWatch Consumer Voluntary Reporting
Page 1 of 3

MedWatch Reporting - MANDATORY

MANDATORY Form 3500A

- User Facilities (medical devices)
- Manufacturers
 - Drugs
 - Biologics
 - Human Cell and Tissue Products
 - OTC Products
 - Medical Devices

Print Next Page Reset Form Delete Page Delete Multiple Pages

Form Approved: OMB No. 0910-0291 Expires 12/31/11 See OMB statement on review.

U.S. Department of Health and Human Services
Food and Drug Administration

For use by user-facilities, importers, distributors and manufacturers for MANDATORY reporting

MEDWATCH
FORM FDA 3500A (6/10) General Instructions Page 1 of 3 FDA Use Only

A. PATIENT INFORMATION Section A - Help

1. Patient Identifier
2. Age at Time of Event: or Date of Birth:
3. Sex: Female or Male
4. Weight: lbs or kg

B. ADVERSE EVENT OR PRODUCT PROBLEM Section B - Help

1. Adverse Event and/or Product Problem (e.g., defects/malfunctions)
2. Outcomes Attributed to Adverse Event (Check all that apply)
 Death: (mm/dd/yyyy) Disability or Permanent Damage
 Life-threatening (mm/dd/yyyy) Congenital Anomaly/Birth Defect
 Hospitalization - Initial or prolonged Other Serious (Important Medical Events)
 Required Intervention to Prevent Permanent Impairment/Damage (Devices)
3. Date of Event (mm/dd/yyyy) 4. Date of This Report (mm/dd/yyyy)
5. Describe Event or Problem
(Continue on page 3)

C. SUSPECT PRODUCT(S) Section C - Help

1. Name (Give labeled strength & mfr/labeler)
#1
#2
2. Dose, Frequency & Route Used
#1
#2
3. Therapy Dates (if unknown, give duration) from/to (or best estimate)
#1
#2
4. Diagnosis for Use (Indication)
#1
#2
5. Event Abated After Use Stopped or Dose Reduced?
#1 Yes No Doesn't Apply
#2 Yes No Doesn't Apply
6. Lot #
#1
#2
7. Exp. Date
#1
#2
8. Event Reappeared After Reintroduction?
#1 Yes No Doesn't Apply
#2 Yes No Doesn't Apply
9. NDC# or Unique ID
#1
#2
10. Concomitant Medical Products and Therapy Dates (Exclude treatment of event)
(Continue on page 3)

D. SUSPECT MEDICAL DEVICE Section D - Help

1. Brand Name
2. Common Device Name
3. Manufacturer Name, City and State
4. Model # Lot #
Catalog # Expiration Date (mm/dd/yyyy) Health Professional
Serial # Other # Lay User/Patient
 Other:
6. If Implanted, Give Date (mm/dd/yyyy) 7. If Explanted, Give Date (mm/dd/yyyy)
8. Is this a Single-use Device that was Reprocessed and Reused on a Patient?
 Yes No
9. If Yes to Item No. 8, Enter Name and Address of Reprocessor
10. Device Available for Evaluation? (Do not send to FDA)
 Yes No Returned to Manufacturer on: (mm/dd/yyyy)
11. Concomitant Medical Products and Therapy Dates (Exclude treatment of event)
(Continue on page 3)

E. INITIAL REPORTER Section E - Help

1. Name and Address Phone #
2. Health Professional? Yes No
3. Occupation
4. Initial Reporter Also Sent Report to FDA? Yes No Unk.

PLEASE TYPE OR USE BLACK INK

Submission of a report does not constitute an admission that medical personnel, user facility, importer, distributor, manufacturer or product caused or contributed to the event.

Responsive Design



- First for FDA website
- Screen will adjust to device used to access web page: i.e. tablets, smart phone



How do I report?

Report
A
Problem

Safety Home > Safety > MedWatch The FDA Safety Information and Adverse Event Reporting Program

MedWatch: The FDA Safety Information and Adverse Event Reporting Program

Search the MedWatch Section

MedWatch *Your FDA gateway for clinically important safety information and reporting serious problems with human medical products.*

Resources for You

- 2014 Safety Alerts for Human Medical Products
- Contact Information For Voluntary Adverse Event Reporting
- MedWatchLearn - Teaching students, health professionals, and consumers how to report problems to FDA
- Medical Product Safety Educational Resources
- Consumer-Friendly Reporting

1 [Report a Problem](#) [Safety Information](#) [Stay Informed](#)

What's New

- ABC Dophilus Powder by Solgar, Inc: Recall - Risk of Infection** The product was found to contain *Rhizopus oryzae*, which may cause health problems to consumers, particularly premature infants/infants, children, and those with weakened immune systems. Posted 11/17/2014
- October 2014 Safety Labeling Changes** includes 37 products with revisions to Prescribing Information. Posted 11/17/2014

www.fda.gov/medwatch



The FDA Safety Information and
Adverse Event Reporting Program

MedWatch Online Voluntary Reporting Form

Welcome

What to Report to FDA MedWatch:

Use the MedWatch form to report adverse events that you observe or suspect for human medical products, including serious drug side effects, product use errors, product quality problems, and therapeutic failures for:

- Prescription or over-the-counter medicines, as well as medicines administered to hospital patients or at outpatient infusion centers
- Biologics (including blood components, blood and plasma derivatives, allergenic, human cells, tissues, and cellular and tissue-based products (HCT/Ps))
- Medical devices (including in vitro diagnostic products)
- Combination products
- Special nutritional products (dietary supplements, infant formulas, and medical foods)
- Cosmetics
- Foods/beverages (including reports of serious allergic reactions)



Begin Report As a:

- Health Professional
- Consumer/Patient

[Frequently Asked Questions](#)

Reporting Online Mobile-Friendly



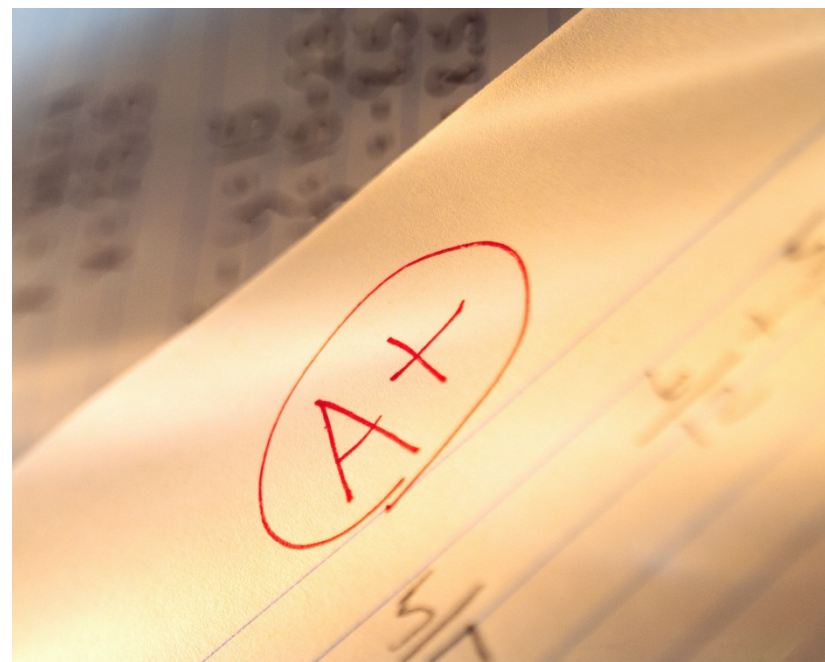
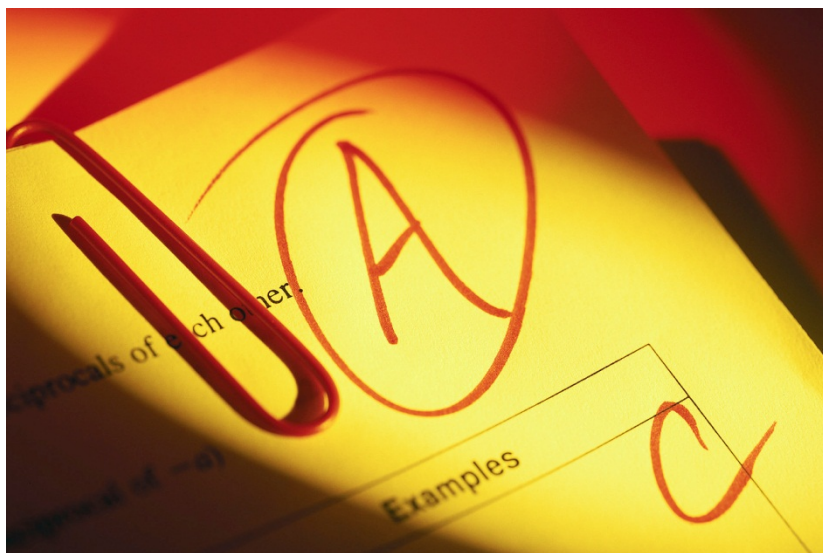
www.fda.gov/medwatch/report

Assessment Question 3

The FDA will accept your adverse event report by which of the following methods?

- A) Mail
- B) Online submission
- C) Fax
- D) All of the Above

What makes a good report a



Great report ?

Reporting Tutorial – MedWatchLearn

- Online practice portal
 - Students/Health Professionals
 - Consumers Section
 - Learn how to fill out a MedWatch Report

U.S. Department of Health & Human Services

FDA U.S. Food and Drug Administration
Protecting and Promoting Your Health

Food and Drug Administration
MEDWATCH

MEDWATCHLEARN

FDA **MedWatchLearn** teaches students, health professionals, and consumers how to complete the forms necessary to report problems to FDA. Here, you have the opportunity to practice filling out **FDA Form 3500** (for health professionals) or **FDA Form 3500B** (for consumers).

Learn more about MedWatch medical product safety or submit an actual report.

To start, select either "Students and Health Professionals" or "Consumers."

Students and Health Professionals
(FDA Form 3500)

Consumers
(FDA Form 3500B)

This site performs best with Internet Explorer 9 or higher, or recent versions of Firefox, Safari, and Chrome web browsers. If you experience problems viewing or printing pages, try updating your browser to the latest available version.

Page Last Updated: 05/29/2013
Note: If you need help accessing information in different file formats, see [Instructions for Downloading Viewers and Players](#).
MedWatchLearn v1.0



Reporting Tutorial - MedWatch Learn



MEDWATCH LEARN

FDA MedWatchLearn teaches students, health professionals, and consumers how to complete the forms necessary to report you have the opportunity to practice filling out **FDA Form 3500** (for health professionals) or **FDA Form 3500B** (for consumers).

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Students and Health Professionals
(FDA Form 3500)



Consumers
(FDA Form 3500B)

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MedWatchLearn v1.0



MEDWATCH LEARN

Students and Health Professionals

We've provided case studies for the four categories of problems with medical products. You will have an opportunity to practice completing FDA Form 3500, our voluntary reporting form for health professionals, using these case studies. We encourage you to also become familiar with our form for consumers, FDA Form 3500B, and educate your patients on reporting adverse events.

These case studies are based on actual reports received by the FDA and selected for this portal because of the quality of the report. Personally identifiable information has been changed to maintain confidentiality. To begin, click on one of the case studies.

NOTE: This is a training site; therefore, reports you complete will not be saved and submitted to FDA. To submit an actual report, go to the MedWatch Online Voluntary Reporting page.



Adverse Effects

Any incident in which a medical product was suspected to have resulted in an undesirable experience for the patient.

Case Study 1 - Drug

Case Study 2 - Biologic Product

Case Study 3 - Medical Food

Case Study 4 - Dietary Supplement



Product Use Error

Any medication or medical product error regardless of patient involvement and outcome report circumstances that have the capacity to cause error, such as similar label appearance.

Case Study 1 - Human Factors

Case Study 2 - Medication Error



Product Problem

Any concerns about the quality, authenticity, performance, or safety of any medication or device.

Case Study 1 - Drug

Case Study 2 - Device



Problem with Different Manufacturer of Same Medicine

Any differences in therapeutic response after switching from one manufacturer to another.

Case Study 1 - Therapeutic Failure

Page Last Updated: 05/13/2013

Note: If you need help accessing information in different file formats, see [Instructions for Downloading Viewers and Players](#).



What Happens to Your MedWatch Report?

- Report is captured in a database.
- FDA safety evaluator reviews the report.
- FDA safety evaluator looks for similar reports.
- FDA review division may consult with manufacturer.
- FDA /manufacturer conducts further epidemiological studies or post-market clinical trials as needed.

How can MedWatch Reports Result in Product Changes?

- Update the product label.
- Include a Medication Guide.
- Request a change in the product's design, process, packaging, or distribution.
- Request a product recall.



MedWatch-Safety OUT

- Subscribe to MedWatch
 - E-list
 - Twitter
 - RSS feeds

The screenshot shows the FDA MedWatch website. At the top, it features the U.S. Department of Health and Human Services logo and the FDA logo with the text 'U.S. Food and Drug Administration Protecting and Promoting Your Health'. A search bar is located in the top right corner. Below the navigation menu, the 'Safety' section is highlighted. The main heading reads 'MedWatch: The FDA Safety Information and Adverse Event Reporting Program'. A search bar for the MedWatch section is present. Below this, there is a red arrow pointing to the 'Stay Informed' button, which is highlighted in green. Other buttons include 'Report a Problem' and 'Safety Information'. The 'What's New' section lists several updates, including 'Simulated IV Solutions from Walkcur', '0.9 Percent Sodium Chloride Injection, USP, 250 mL by Hospira', and 'December 2014 Safety Labeling Changes'.



MedWatch-Safety OUT

Example of Individual MedWatch Safety Alert

The screenshot shows the FDA website's 'Safety' section. The main heading is 'Eszopiclone Containing Sleep Aids: Drug Safety Communication - Can Cause Next-Day Impairment'. Below the heading, it states 'Including Lunesta and generics' and is dated '[Posted 05/15/2014]'. The audience is identified as 'Pharmacy, Primary Care Medicine'. The 'ISSUE' section explains that FDA has notified health professionals of a new warning about next-day impairment from Lunesta (eszopiclone), recommending a decreased starting dose of 1 mg at bedtime. The 'BACKGROUND' section mentions a study finding that a 3 mg dose can cause impairment for over 11 hours. The 'RECOMMENDATION' section advises health professionals to follow the new dosing recommendations and contact patients about the most appropriate dose. The page includes a search bar, navigation tabs (Home, Food, Drugs, etc.), and a sidebar with links to 'MedWatch The FDA Safety Information and Adverse Event Reporting Program' and various safety alert categories.



June 2015

Drug Safety Labeling Changes

The summary view includes drug products with safety labeling changes to the BOXED WARNING, CONTRAINDICATIONS, WARNINGS, PRECAUTIONS, ADVERSE REACTIONS, or PATIENT PACKAGE INSERT/MEDICATION GUIDE sections. The "quick view" table below provides the drug name and sections modified. Click on the drug name to go to the detailed view. The detailed view includes sections and subsections modified, a description of new or modified safety information in the BOXED WARNING, CONTRAINDICATIONS, or WARNINGS sections, and a link to the revised prescribing information.

Key to Label Section Acronyms:

**BW=BOXED WARNING, C=CONTRAINDICATIONS, W=WARNINGS, P=PRECAUTIONS
AR=ADVERSE REACTIONS, PPI/MG=PATIENT PACKAGE INSERT/MEDICATION GUIDE**

MedWatch- Safety OUT

Drug Safety Labeling Changes

DRUG NAME	SECTIONS MODIFIED					
	BW	C	W	P	AR	PPI/MG
(Click on drug name to go to detailed view)						
Enjuvia (synthetic conjugated estrogens, B) Tablets	X	X	X	X	X	
Hycamtin (Topotecan) Injection	X					
(Click on drug name to go to detailed view)						
Capoten (captopril) Tablets		X	X			
Jevtana (cabazitaxel) Injection		X	X	X		
Rocephin (ceftriaxone sodium) for Injection		X	X		X	
(Click on drug name to go to detailed view)						
Angeliq (drospirenone and estradiol) Tablets			X	X		

Monthly Safety Labeling Changes

MedWatch Communication OUT

- Distributes important and timely information about safety issues involving medical products via MedWatch safety alerts:
- 149 MedWatch Alerts in 2015
 - 76 drugs and therapeutic biologics
 - 65 medical devices
 - 7 products with undeclared ingredients
 - 1 special nutritional
- 484 safety labeling changes posted for medical products in 2015
 - Update to the prescribing information, package insert, medication guide, and/or product label

Conclusion/Review

- MedWatch is the FDA's safety information and adverse event reporting program.
- Through FDA MedWatch, healthcare professionals should report serious events adverse events.
- Healthcare professionals can submit the completed Form 3500 to the FDA MedWatch system online, by fax, or mail.



Thank You Questions?

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